



CenturyLink®

Jason D. Topp
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August 3, 2022

Mr. Steven Kahl
Executive Secretary
North Dakota Public Service Commission
600 East Boulevard Avenue, 12th Floor
Bismarck, ND 58505-0480

Re: Public Service Commission v. Qwest Corporation
Case No. PU-20-442

Dear Mr. Kahl:

Pursuant to the Commission's Findings of Fact, Conclusions of Law and Order dated August 4, 2021, enclosed please find a spreadsheet providing an update for the month of July. It is anticipated that the customers will receive checks this week.

Please reach out to us with any questions.

Very truly yours,

Jason D. Topp

JDT/bardm

Enclosure

cc: Service List

CERTIFICATE OF SERVICE

I hereby certify that on this 3rd day of August, 2022, the foregoing letter was served upon the following party:

Mr. Steven Kahl
Executive Secretary
North Dakota Public Service Commission
600 East Boulevard Avenue, 12th Floor
Bismarck, ND 58505-0480

and copies sent electronically, addressed to the following:

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Dianne Barthel

CENTURYLINK'S TIMELINE OF COMMUNICATIONS
07/03/2022 - 08/01/2022

Date	Details
7/3/2022	Mrs. Gerbig responded to my update with the below response: Thank you for the update. This needs to be taken care of. I wish that a company such as Century Link would honor its early promises. It is such a disappointment.
7/22/2022	Check has not been provided. Escalated the payment issue to an Accounts Payable Manager. Further delay caused because wording of the check request needed clarification in order for internal accounting to categorize the check as a refund which would not be subject to tax.
7/25/2022	Contacted accounts payable to ensure that process is automatic going forward. This should avoid future payments being declined in internal processes.
8/1/2022	Accounts Payable Manager advised that the checks should be available on Wednesday (8/3). The checks will be sent that day. Mrs. Gerbig has been advised of this.