



January 7, 2021

—Via Electronic Filing—

Steven M. Kahl, Executive Secretary
North Dakota Public Service Commission
State Capitol Building, Dept. 408
600 East Boulevard
Bismarck, ND 58505-0480

RE: ND ONE-CALL COMPLAINT – CITY OF WEST FARGO
CASE NO. PU-20-457

Dear Mr. Kahl:

Northern States Power Company, doing business as Xcel Energy, submits to the North Dakota Public Service Commission this response to the North Dakota One-Call Complaint as detailed in the Commission's December 14, 2020 letter.

Background

North Dakota Century Code Chapter 49-23-04.1 Excavation, includes the following requirements for identifying the location of an excavation area:

2. Unless otherwise exempted, the ticket request must include site identification information by one or more of the following means: white marking, digital white lining, project staking, geographic information system shape file, detailed drawing, map, or other means agreed upon by the parties to the ticket. Site identification under this subsection is not required if:
 - a. The precise location of excavation can be clearly and adequately identified on the location notice and is limited to a single street address or a platted lot number of record;
 - b. The precise location of excavation can be clearly and adequately identified on the location notice and the excavation is an emergency excavation; or
 - c. Prior to any excavation, the excavator requests and conducts a meeting with the affected operators at the location of the excavation.

Complaint

The City of West Fargo submitted a complaint on December 9, 2020, regarding ticket # 20179062. The complaint stated that an entire block was called in, without white flagging the one spot. The work involved abandoning a single natural gas service at 227 9th Ave. W. in West Fargo.

Response

Upon review of both the details of this complaint and the Company's internal processes, Xcel Energy will make the following change when providing Notice for excavation work in those situations where a face-to-face meeting is not set up:

- Designers will add a detailed work sketch to the locate request. Locators will receive a detailed work sketch instead of having Xcel Energy mark the work area with white paint.

This new step will be reviewed with applicable employees by January 8, 2021.

If you have any questions, please feel free to contact Lisa Kallberg at (651) 229-2282 or elisabeth.m.kallberg@xcelenergy.com.

Sincerely,



STEVEN C YEHLE
DIRECTOR, PIPELINE SAFETY MANAGEMENT & GEOSPATIAL ASSET DATA