

December 31, 2021

*Via Email*  
[pscexecutivesec@nd.gov](mailto:pscexecutivesec@nd.gov)  
[psc@nd.gov](mailto:psc@nd.gov)

Mr. Steven Kahl  
Executive Secretary  
North Dakota Public Service Commission  
600 East Boulevard Avenue, 12<sup>th</sup> Floor  
Bismarck, NC 58505-0480

**RE: In the Matter of Qwest Corporation dba CenturyLink QC's  
PIDs and PAP Revision Case no. PU-21-3**

Dear Mr. Kahl:

Enclosed for fling are the following regarding the modified North Dakota Performance Assurance Plan:

1. Performance Results Report for the months of November 2020 through November 2021;  
and
2. Payment Report for the month of October 2021.

Sincerely,



Andrew Schriener  
State Legislative Affairs Director

AS/jga

Attachments

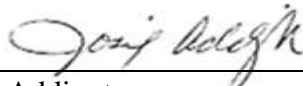
27 PU-21-3 Filed 12/31/2021 Pages: 59  
Performance results Nov. 2020 - Nov. 2021 & Payment Report - Oct.. 2021  
Qwest Corporation

**CERTIFICATE OF SERVICE**

I hereby certify that on this 31<sup>st</sup> day of December, 2021, the foregoing Performance Results Report for the months of November 2020 through November 2021 and the Payment Report for the month of October 2021 were electronically served upon the following parties:

Mr. Steven Kahl  
Executive Secretary  
North Dakota Public Service Commission  
600 East Boulevard Avenue, 12<sup>th</sup> Floor  
Bismarck, NC 58505-0480  
[pscexecutivesec@nd.gov](mailto:pscexecutivesec@nd.gov)

Andrew Schriener  
State Legislative Affairs Director  
Lumen  
200 South 5<sup>th</sup> Street  
Minneapolis, MN 55402  
[Andrew.schriener@lumen.com](mailto:Andrew.schriener@lumen.com)

  
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Josie Addington

Nov 2021 PAP Aggregate Performance Report ND.xls

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
November 2021	Billing	BI-2	Invoices Delivered within 10 Days	All	Diagnostic	N/A
November 2021	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
November 2021	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
November 2021	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Diagnostic	N/A
November 2021	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
November 2021	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
November 2021	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
November 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	GUI	Diagnostic	N/A
November 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
November 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
November 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
November 2021	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A
November 2021	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
November 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
November 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
November 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
November 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
November 2021	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2021	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
November 2021	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
November 2021	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
November 2021	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
November 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
November 2021	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
November 2021	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
November 2021	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
November 2021	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
November 2021	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
November 2021	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
November 2021	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A

Nov 2021 PAP Aggregate Performance Report ND.xls

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
November 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
November 2021	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
November 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
November 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
November 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
November 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
November 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
November 2021	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
November 2021	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
November 2021	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
November 2021	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
November 2021	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
November 2021	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
November 2021	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
October 2021	Billing	BI-2	Invoices Delivered within 10 Days	All	Diagnostic	N/A

Nov 2021 PAP Aggregate Performance Report ND.xls

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
October 2021	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
October 2021	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
October 2021	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Diagnostic	N/A
October 2021	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
October 2021	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
October 2021	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
October 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	GUI	Diagnostic	N/A
October 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
October 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
October 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
October 2021	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A
October 2021	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
October 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
October 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
October 2021	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
October 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
October 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
October 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
October 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
October 2021	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2021	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
October 2021	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
October 2021	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
October 2021	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
October 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
October 2021	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
October 2021	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
October 2021	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
October 2021	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
October 2021	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
October 2021	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
October 2021	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
October 2021	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A

Nov 2021 PAP Aggregate Performance Report ND.xls

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
October 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
October 2021	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
October 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
October 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
October 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
October 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
October 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
October 2021	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
October 2021	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
October 2021	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
October 2021	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
October 2021	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
October 2021	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%

Nov 2021 PAP Aggregate Performance Report ND.xls

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
October 2021	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
September 2021	Billing	BI-2	Invoices Delivered within 10 Days	All	Diagnostic	N/A
September 2021	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
September 2021	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
September 2021	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Diagnostic	N/A
September 2021	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
September 2021	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
September 2021	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
September 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	GUI	Diagnostic	N/A
September 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
September 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
September 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
September 2021	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A
September 2021	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
September 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
September 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
September 2021	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
September 2021	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Residence	Parity	N/A
September 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
September 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
September 2021	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/i MSA	Residence	Parity	N/A
September 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
September 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
September 2021	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2021	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
September 2021	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
September 2021	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
September 2021	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
September 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
September 2021	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/i MSA	Residence	Parity	N/A
September 2021	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
September 2021	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
September 2021	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
September 2021	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
September 2021	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
September 2021	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
September 2021	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
September 2021	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
September 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
September 2021	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
September 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
September 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
September 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
September 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
September 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
September 2021	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
September 2021	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
September 2021	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
September 2021	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
September 2021	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
September 2021	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
August 2021	Billing	BI-2	Invoices Delivered within 10 Days	All	Diagnostic	N/A
August 2021	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
August 2021	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
August 2021	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Diagnostic	N/A
August 2021	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
August 2021	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
August 2021	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
August 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	GUI	Diagnostic	N/A
August 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
August 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
August 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
August 2021	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A
August 2021	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
August 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
August 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
August 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
August 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
August 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
August 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
August 2021	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2021	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
August 2021	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
August 2021	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
August 2021	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
August 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
August 2021	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
August 2021	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
August 2021	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
August 2021	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
August 2021	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
August 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
August 2021	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
August 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
August 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
August 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
August 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
August 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
August 2021	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
August 2021	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
August 2021	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%
August 2021	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
August 2021	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%
August 2021	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
August 2021	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
July 2021	Billing	BI-2	Invoices Delivered within 10 Days	All	Diagnostic	N/A
July 2021	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
July 2021	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
July 2021	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Diagnostic	N/A
July 2021	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
July 2021	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
July 2021	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
July 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	GUI	Diagnostic	N/A
July 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
July 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
July 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
July 2021	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A
July 2021	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
July 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
July 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
July 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
July 2021	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
July 2021	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Residence	Parity	N/A
July 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
July 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
July 2021	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/i MSA	Residence	Parity	N/A
July 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
July 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
July 2021	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2021	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
July 2021	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
July 2021	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
July 2021	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
July 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
July 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
July 2021	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/l MSA	Residence	Parity	N/A
July 2021	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
July 2021	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
July 2021	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
July 2021	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
July 2021	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
July 2021	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
July 2021	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
July 2021	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
July 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
July 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
July 2021	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
July 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
July 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
July 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
July 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
July 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
July 2021	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
July 2021	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
July 2021	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
July 2021	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
July 2021	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
July 2021	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
July 2021	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
June 2021	Billing	BI-2	Invoices Delivered within 10 Days	All	Diagnostic	N/A
June 2021	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
June 2021	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
June 2021	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Diagnostic	N/A
June 2021	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
June 2021	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
June 2021	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
June 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	GUI	Diagnostic	N/A
June 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
June 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
June 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
June 2021	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A
June 2021	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
June 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
June 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
June 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
June 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
June 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
June 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
June 2021	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
June 2021	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
June 2021	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
June 2021	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
June 2021	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
June 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
June 2021	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
June 2021	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
June 2021	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
June 2021	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
June 2021	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
June 2021	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
June 2021	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
June 2021	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
June 2021	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
June 2021	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
June 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
June 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
June 2021	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
June 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
June 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
June 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
June 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
June 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
June 2021	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
June 2021	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
June 2021	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
June 2021	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
June 2021	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
June 2021	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
June 2021	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
May 2021	Billing	BI-2	Invoices Delivered within 10 Days	All	Diagnostic	N/A
May 2021	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
May 2021	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
May 2021	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Diagnostic	N/A
May 2021	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
May 2021	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
May 2021	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
May 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	GUI	Diagnostic	N/A
May 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
May 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
May 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
May 2021	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A
May 2021	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
May 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
May 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
May 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
May 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
May 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
May 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
May 2021	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2021	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
May 2021	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
May 2021	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
May 2021	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
May 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
May 2021	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
May 2021	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
May 2021	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
May 2021	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
May 2021	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
May 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
May 2021	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
May 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
May 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
May 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
May 2021	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
May 2021	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%
May 2021	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
May 2021	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%
May 2021	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
May 2021	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
April 2021	Billing	BI-2	Invoices Delivered within 10 Days	All	Diagnostic	N/A
April 2021	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
April 2021	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
April 2021	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Diagnostic	N/A
April 2021	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
April 2021	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
April 2021	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
April 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	GUI	Diagnostic	N/A
April 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
April 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
April 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
April 2021	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A
April 2021	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
April 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
April 2021	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
April 2021	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Residence	Parity	N/A
April 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
April 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
April 2021	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Residence	Parity	N/A
April 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
April 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
April 2021	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2021	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
April 2021	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
April 2021	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
April 2021	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
April 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
April 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
April 2021	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/l MSA	Residence	Parity	N/A
April 2021	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
April 2021	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
April 2021	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
April 2021	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
April 2021	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
April 2021	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
April 2021	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
April 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
April 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
April 2021	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
April 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
April 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
April 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
April 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
April 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
April 2021	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
April 2021	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
April 2021	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%
April 2021	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
April 2021	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
April 2021	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%
April 2021	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
April 2021	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
March 2021	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
March 2021	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
March 2021	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
March 2021	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Diagnostic	N/A
March 2021	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
March 2021	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
March 2021	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
March 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	GUI	Diagnostic	N/A
March 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
March 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
March 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
March 2021	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A
March 2021	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
March 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
March 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
March 2021	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
March 2021	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Residence	Parity	N/A
March 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
March 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
March 2021	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Residence	Parity	N/A
March 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
March 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
March 2021	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
March 2021	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
March 2021	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
March 2021	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
March 2021	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
March 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
March 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
March 2021	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Residence	Parity	N/A
March 2021	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
March 2021	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
March 2021	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
March 2021	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
March 2021	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
March 2021	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
March 2021	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
March 2021	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
March 2021	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
March 2021	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
March 2021	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
March 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
March 2021	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
March 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
March 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
March 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
March 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
March 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
March 2021	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
March 2021	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
March 2021	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
March 2021	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
March 2021	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
March 2021	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
March 2021	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
March 2021	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
February 2021	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
February 2021	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
February 2021	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
February 2021	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Diagnostic	N/A
February 2021	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
February 2021	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A
February 2021	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
February 2021	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
February 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	GUI	Diagnostic	N/A
February 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
February 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
February 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
February 2021	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A
February 2021	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
February 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
February 2021	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
February 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
February 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
February 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
February 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
February 2021	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2021	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
February 2021	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
February 2021	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
February 2021	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
February 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
February 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
February 2021	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
February 2021	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
February 2021	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
February 2021	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
February 2021	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
February 2021	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
February 2021	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
February 2021	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
February 2021	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
February 2021	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
February 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
February 2021	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
February 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
February 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
February 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
February 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
February 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
February 2021	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
February 2021	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
February 2021	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
February 2021	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
February 2021	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
February 2021	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
February 2021	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
January 2021	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
January 2021	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
January 2021	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
January 2021	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Diagnostic	N/A
January 2021	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
January 2021	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
January 2021	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
January 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
January 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
January 2021	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
January 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
January 2021	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
January 2021	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A
January 2021	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
January 2021	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
January 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
January 2021	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
January 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
January 2021	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
January 2021	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2021	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
January 2021	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
January 2021	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
January 2021	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
January 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
January 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
January 2021	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
January 2021	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
January 2021	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
January 2021	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
January 2021	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
January 2021	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
January 2021	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
January 2021	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
January 2021	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
January 2021	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
January 2021	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
January 2021	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
January 2021	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
January 2021	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
January 2021	Pre-Ordering	PO-1-GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
January 2021	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
January 2021	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
January 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
January 2021	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
January 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
January 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
January 2021	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
January 2021	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
January 2021	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
January 2021	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
January 2021	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
January 2021	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
January 2021	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
January 2021	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
January 2021	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
December 2020	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
December 2020	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
December 2020	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
December 2020	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Diagnostic	N/A
December 2020	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
December 2020	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
December 2020	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
December 2020	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
December 2020	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
December 2020	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
December 2020	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
December 2020	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
December 2020	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A
December 2020	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
December 2020	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
December 2020	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
December 2020	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Residence	Parity	N/A
December 2020	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2020	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
December 2020	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
December 2020	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Residence	Parity	N/A
December 2020	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2020	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
December 2020	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
December 2020	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2020	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
December 2020	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
December 2020	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
December 2020	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2020	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2020	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
December 2020	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
December 2020	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Residence	Parity	N/A
December 2020	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
December 2020	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
December 2020	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
December 2020	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
December 2020	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
December 2020	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
December 2020	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
December 2020	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
December 2020	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)	REQUEST	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)	RESPONSE	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)	TOTAL	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
December 2020	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
December 2020	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
December 2020	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
December 2020	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
December 2020	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
December 2020	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
December 2020	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
December 2020	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
December 2020	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
December 2020	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
December 2020	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
December 2020	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
December 2020	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
December 2020	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
November 2020	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
November 2020	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
November 2020	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
November 2020	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Diagnostic	N/A
November 2020	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
November 2020	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
November 2020	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
November 2020	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
November 2020	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
November 2020	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
November 2020	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
November 2020	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
November 2020	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A
November 2020	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
November 2020	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2020	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
November 2020	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
November 2020	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2020	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2020	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2020	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
November 2020	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2020	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2020	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2020	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
November 2020	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2020	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
November 2020	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
November 2020	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
November 2020	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2020	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2020	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
November 2020	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
November 2020	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
November 2020	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
November 2020	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
November 2020	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
November 2020	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
November 2020	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
November 2020	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
November 2020	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
November 2020	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
November 2020	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
November 2020	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
November 2020	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2020	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
November 2020	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A

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Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
November 2020	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
November 2020	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
November 2020	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
November 2020	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
November 2020	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
November 2020	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
November 2020	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
November 2020	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
November 2020	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
November 2020	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
November 2020	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
November 2020	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
November 2020	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
November 2020	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
November 2020	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
8	8	100.00%							
97,222	97,222	100.00%							
89	89	100.00%							
104	104	100.00%							
89	89	100.00%							
1,204,418	1,196,532	1.01							
1659.08	10,067	0.16							
43,200	43,200	100.00%							
43,200	43,200	100.00%							
41,760	41,760	100.00%							
40,740	40,740	100.00%							
26,880	26,880	100.00%							
0	0								
1	1	100.00%	0.00%	0	1	0.00%	0.00%		
0	2	0.00%							
0	2	0.00%	0.00%	0	1	0.00%	0.00%		
2:49	1	2:49	0:00	16:44	1	16:44	0:00		
21:10	2	10:35	1:06						
45:29	2	22:44	23:19	16:44	1	16:44	0:00		
2963:04	20	148:09	148:54	18108:00	98	184:47	267:32	-0.557889	-1.339172
1	18	5.56%	22.91%	1	105	0.95%	9.71%	0.605898	-0.63164
0	12,768	0.00%		0	9,456	0.00%			
0	22	0.00%		81	7,088	1.14%	10.63%	-0.503518	-1.306117
0	1	0.00%		1	109	0.92%	9.53%	-0.095787	-1.058234
2	319	0.63%	7.89%	0	27	0.00%		-1.035625	-1.629615
0	81	0.00%		0	27	0.00%			
2	198	1.01%	10.00%	1	109	0.92%	9.53%	-0.559206	-1.339973
20	2,138	0.94%	9.63%	110	12,846	0.86%	9.21%	0.367801	-0.776393
0	1,704	0.00%	0.00%						-3
0	528	0.00%	0.00%						-3
0	1,704	0.00%							
0	528	0.00%							
1	1	100.00%	0.00%						
6	1	6.00	0.00						
38	38	100.00%							
103.00	85	1.21							
563.00	85	6.62							
666.00	85	7.84							
100.00	86	1.16							
380.00	86	4.42							
96.00	85	1.13							
780.00	85	9.18							

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
876.00	85	10.31							
119.00	86	1.38							
688.00	86	8.00							
807.00	86	9.38							
97.00	85	1.14							
283.00	85	3.33							
380.00	85	4.47							
93.00	81	1.15							
263.00	81	3.25							
356.00	81	4.40							
86.00	84	1.02							
537.00	84	6.39							
623.00	84	7.42							
161.00	86	1.87							
439.00	86	5.10							
600.00	86	6.98							
103.00	86	1.20							
262.00	86	3.05							
365.00	86	4.24							
1801.31	294	6.13							
465.29	147	3.17							
834.74	147	5.68							
308.52	294	1.05							
569.73	294	1.94							
468.93	147	3.19							
833.43	147	5.67							
671.99	147	4.57							
1495.79	147	10.18							
50	66	75.76%							
1	1	100.00%							
29	31	93.55%							
50	51	98.04%							
1	1	100.00%							
29	29	100.00%							
90:31	20	4:32							
1	1	100.00%							
28	28	100.00%							
48	48	100.00%							
2	2	100.00%							
11	11	100.00%							
1	1	100.00%							
13	13	100.00%							

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
99,174	99,174	100.00%							
89	89	100.00%							
119	119	100.00%							
89	89	100.00%							
1,437,562	1,430,983	1.00							
611.29	2,516	0.24							
44,640	44,640	100.00%							
44,640	44,640	100.00%							
42,840	42,840	100.00%							
41,565	41,565	100.00%							
26,580	26,580	100.00%							
0	0								
0	1	0.00%							
0	2	0.00%	0.00%						
2	2	100.00%	0.00%	17	29	58.62%	49.25%	-1.14921	-1.69867
5:37	1	5:37	0:00						
11:11	2	5:35	0:25						
351:43	23	15:18	30:17	8593:09	117	73:27	162:20	-1.570609	-1.954863
0	1	0.00%	0.00%						
0	2	0.00%	0.00%						
3	23	13.04%	33.68%	14	131	10.69%	30.89%	0.041399	-0.974831
0	18	0.00%		0	113	0.00%			
0	12,864	0.00%		0	9,960	0.00%			
0	22	0.00%		98	7,194	1.36%	11.59%	-0.55037	-1.334601
0	1	0.00%		0	117	0.00%			
0	321	0.00%		0	27	0.00%			
1	81	1.23%	11.04%	0	27	0.00%		-0.67449	-1.410061
2	200	1.00%	9.95%	0	117	0.00%		0.260299	-0.84175
23	2,176	1.06%	10.23%	131	13,017	1.01%	9.98%	0.218931	-0.866899
0	1,776	0.00%	0.00%						-3
0	528	0.00%	0.00%						-3
0	1,776	0.00%							
0	528	0.00%							
1	2	50.00%	50.00%	3	3	100.00%	0.00%	0.253347	-0.845976
9	1	9.00	0.00						
2	2	100.00%	0.00%	3	3	100.00%	0.00%		
66	66	100.00%							
92.00	84	1.10							
351.00	84	4.18							
443.00	84	5.27							
90.00	86	1.05							
369.00	86	4.29							

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
87.00	85	1.02							
735.00	85	8.65							
822.00	85	9.67							
99.00	86	1.15							
577.00	86	6.71							
676.00	86	7.86							
86.00	86	1.00							
273.00	86	3.17							
359.00	86	4.17							
86.00	80	1.08							
240.00	80	3.00							
326.00	80	4.08							
88.00	86	1.02							
495.00	86	5.76							
583.00	86	6.78							
154.00	86	1.79							
417.00	86	4.85							
571.00	86	6.64							
85.00	85	1.00							
313.00	85	3.68							
398.00	85	4.68							
2005.68	296	6.78							
467.60	148	3.16							
811.07	148	5.48							
718.76	295	2.44							
1170.48	296	3.95							
429.60	148	2.90							
722.20	148	4.88							
528.96	148	3.57							
948.09	148	6.41							
57	77	74.03%							
1	1	100.00%							
21	23	91.30%							
57	60	95.00%							
1	1	100.00%							
21	22	95.45%							
88:21	31	2:51							
1	1	100.00%							
23	23	100.00%							
52	53	98.11%							
2	2	100.00%							
17	17	100.00%							

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
2	2	100.00%							
15	15	100.00%							
100,730	100,730	100.00%							
116	116	100.00%							
90	90	100.00%							
116	116	100.00%							
1,730,426	1,719,409	1.01							
357.59	2,044	0.17							
43,200	43,200	100.00%							
43,200	43,200	100.00%							
41,760	41,760	100.00%							
40,740	40,740	100.00%							
26,880	26,880	100.00%							
0	0								
0	2	0.00%	0.00%						
1	3	33.33%							
1	3	33.33%	47.14%						
1	4	25.00%	43.30%	11	24	45.83%	49.83%	0.209333	-0.872734
4:07	1	4:07	0:00	5477:52	79	69:20	67:18	-0.963127	-1.58554
13:47	2	6:53	2:36						
15:06	3	5:02	1:10						
18:49	3	6:16	2:56						
82:43	12	6:54	6:08	7003:12	121	57:53	59:46	-2.818828	-2.713726
0	1	0.00%	0.00%	17	84	20.24%	40.18%	-0.500746	-1.304432
0	2	0.00%	0.00%						
1	3	33.33%	47.14%						
1	3	33.33%	47.14%						
2	12	16.67%	37.27%	22	132	16.67%	37.27%	0	-1
2	18	11.11%	31.43%	0	113	0.00%		2.097644	0.275277
0	12,792	0.00%		0	9,624	0.00%			
1	23	4.35%	20.39%	104	7,306	1.42%	11.85%	0.574547	-0.6507
0	1	0.00%		0	117	0.00%			
3	330	0.91%	9.49%	0	27	0.00%		-0.803963	-1.488775
0	87	0.00%		0	27	0.00%			
3	208	1.44%	11.92%	0	117	0.00%		0.64095	-0.61033
12	2,225	0.54%	7.32%	132	13,159	1.00%	9.97%	-2.030378	-2.234382
1	1	100.00%	0.00%	70	84	83.33%	37.27%	-0.444575	-1.270282
0	1,752	0.00%	0.00%						-3
0	528	0.00%	0.00%						-3
0	1,752	0.00%							
0	528	0.00%							
4	4	100.00%	0.00%						

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
8	1	8.00	0.00						
4	4	100.00%	0.00%						
27	33	81.82%							
190.00	61	3.11							
214.00	61	3.51							
404.00	61	6.62							
170.00	61	2.79							
441.00	61	7.23							
163.00	59	2.76							
544.00	59	9.22							
707.00	59	11.98							
247.00	61	4.05							
444.00	61	7.28							
691.00	61	11.33							
175.00	60	2.92							
203.00	60	3.38							
378.00	60	6.30							
166.00	58	2.86							
176.00	58	3.03							
342.00	58	5.90							
140.00	61	2.30							
351.00	61	5.75							
491.00	61	8.05							
254.00	61	4.16							
301.00	61	4.93							
555.00	61	9.10							
189.00	61	3.10							
183.00	61	3.00							
372.00	61	6.10							
1103.11	212	5.20							
312.93	106	2.95							
616.40	106	5.82							
201.10	213	0.94							
739.74	212	3.49							
651.21	106	6.14							
565.87	106	5.34							
382.82	106	3.61							
658.43	106	6.21							
54	73	73.97%							
5	5	100.00%							
47	47	100.00%							
54	57	94.74%							

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
5	5	100.00%							
47	47	100.00%							
51:52	11	4:43							
5	5	100.00%							
47	47	100.00%							
52	52	100.00%							
18	19	94.74%							
5	5	100.00%							
8	8	100.00%							
102,265	102,265	100.00%							
44	44	100.00%							
102	102	100.00%							
44	44	100.00%							
1,679,083	1,668,703	1.01							
280.42	988	0.28							
44,640	44,640	100.00%							
44,640	44,640	100.00%							
42,900	42,900	100.00%							
41,820	41,820	100.00%							
26,880	26,880	100.00%							
0	0								
1	3	33.33%							
2	2	100.00%	0.00%						
13:20	3	4:27	1:40						
6:56	2	3:28	0:44						
170:46	23	7:25	9:33	4821:21	117	41:12	42:00	-3.526258	-3.143813
0	3	0.00%	0.00%						
0	2	0.00%	0.00%						
0	23	0.00%	0.00%	27	126	21.43%	41.03%	-2.30314	-2.40021
0	18	0.00%		0	117	0.00%			
0	12,720	0.00%		0	9,624	0.00%			
0	23	0.00%		80	7,411	1.08%	10.33%	-0.500212	-1.304108
0	1	0.00%		0	121	0.00%			
3	339	0.88%	9.37%	0	27	0.00%		-0.820703	-1.498952
0	89	0.00%		0	27	0.00%			
2	212	0.94%	9.67%	0	121	0.00%		0.241434	-0.853219
23	2,294	1.00%	9.96%	126	13,315	0.95%	9.68%	0.257305	-0.843569
0	1,728	0.00%	0.00%						-3
0	528	0.00%	0.00%						-3
0	1,728	0.00%							
0	528	0.00%							
33	35	94.29%							

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
63.00	56	1.13							
241.00	56	4.30							
304.00	56	5.43							
60.00	57	1.05							
258.00	57	4.53							
63.00	57	1.11							
537.00	57	9.42							
600.00	57	10.53							
80.00	57	1.40							
387.00	57	6.79							
467.00	57	8.19							
61.00	57	1.07							
195.00	57	3.42							
256.00	57	4.49							
54.00	53	1.02							
162.00	53	3.06							
216.00	53	4.08							
58.00	57	1.02							
360.00	57	6.32							
418.00	57	7.33							
116.00	57	2.04							
315.00	57	5.53							
431.00	57	7.56							
60.00	57	1.05							
207.00	57	3.63							
267.00	57	4.68							
1284.53	210	6.12							
334.36	105	3.18							
672.34	105	6.40							
205.63	210	0.98							
867.63	210	4.13							
431.34	105	4.11							
500.09	105	4.76							
361.80	105	3.45							
1039.53	105	9.90							
66	86	76.74%							
2	2	100.00%							
22	32	68.75%							
66	70	94.29%							
2	2	100.00%							
22	22	100.00%							
86:05	16	5:23							

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
2	2	100.00%							
23	23	100.00%							
65	65	100.00%							
11	11	100.00%							
15	15	100.00%							
3	4	75.00%							
12	12	100.00%							
100,482	100,482	100.00%							
120	120	100.00%							
137	137	100.00%							
120	120	100.00%							
1,354,534	1,344,741	1.01							
235.78	984	0.24							
44,640	44,640	100.00%							
44,640	44,640	100.00%							
43,140	43,140	100.00%							
41,925	41,925	100.00%							
27,660	27,660	100.00%							
0	0								
1	1	100.00%	0.00%						
0	4	0.00%							
1	2	50.00%							
1	2	50.00%	50.00%						
1	1	100.00%	0.00%	18	38	47.37%	49.93%	-1.040491	-1.632573
25:33	1	25:33	0:00	14048:02	103	136:23	849:25	-0.12986	-1.078949
2:39	1	2:39	0:00						
81:42	4	20:25	12:06						
5:15	2	2:37	3:41						
12:25	2	6:12	8:44						
435:36	30	14:31	17:00	32822:16	155	211:45	1117:58	-0.884499	-1.537737
0	1	0.00%	0.00%	24	111	21.62%	41.17%	-0.522876	-1.317886
0	1	0.00%	0.00%						
1	4	25.00%	43.30%						
1	2	50.00%	50.00%						
0	2	0.00%	0.00%						
2	30	6.67%	24.94%	31	173	17.92%	38.35%	-1.48355	-1.901934
1	20	5.00%	21.79%	0	118	0.00%		1.05844	-0.356514
0	12,648	0.00%		0	9,672	0.00%			
1	23	4.35%	20.39%	127	7,510	1.69%	12.89%	0.450558	-0.72608
0	1	0.00%		0	122	0.00%			
4	349	1.15%	10.64%	0	27	0.00%		-0.647447	-1.39362
2	89	2.25%	14.82%	0	27	0.00%		-0.220108	-1.133816

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
2	217	0.92%	9.56%	0	122	0.00%		0.229939	-0.860207
30	2,339	1.28%	11.25%	173	13,452	1.29%	11.27%	-0.013687	-1.008321
1	1	100.00%	0.00%	95	111	85.59%	35.12%	-0.408555	-1.248384
0	1,728	0.00%	0.01%						-2.993333
0	528	0.00%	0.00%						-3
0	1,728	0.00%							
0	528	0.00%							
1	1	100.00%	0.00%	3	3	100.00%	0.00%		
4	1	4.00	0.00						
2	2	100.00%	0.00%	4	4	100.00%	0.00%		
91	91	100.00%							
91.00	53	1.72							
285.00	53	5.38							
376.00	53	7.09							
104.00	53	1.96							
296.00	53	5.58							
79.00	53	1.49							
544.00	53	10.26							
623.00	53	11.75							
117.00	53	2.21							
399.00	53	7.53							
516.00	53	9.74							
101.00	52	1.94							
186.00	52	3.58							
287.00	52	5.52							
76.00	51	1.49							
180.00	51	3.53							
256.00	51	5.02							
57.00	54	1.06							
339.00	54	6.28							
396.00	54	7.33							
122.00	54	2.26							
317.00	54	5.87							
439.00	54	8.13							
105.00	53	1.98							
174.00	53	3.28							
279.00	53	5.26							
1274.37	210	6.07							
324.49	105	3.09							
693.77	105	6.61							
1818.96	210	8.66							
979.93	210	4.67							

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
373.89	105	3.56							
513.76	105	4.89							
466.54	105	4.44							
692.22	105	6.59							
51	72	70.83%							
2	2	100.00%							
29	38	76.32%							
51	58	87.93%							
2	2	100.00%							
29	29	100.00%							
27:01	16	1:41							
2	2	100.00%							
30	30	100.00%							
49	49	100.00%							
8	8	100.00%							
12	12	100.00%							
3	4	75.00%							
6	6	100.00%							
102,420	102,420	100.00%							
130	130	100.00%							
78	79	98.73%							
130	130	100.00%							
1,530,520	1,520,659	1.01							
267.65	1,185	0.23							
43,200	43,200	100.00%							
43,200	43,200	100.00%							
41,760	41,760	100.00%							
40,740	40,740	100.00%							
26,880	26,880	100.00%							
0	0								
1	1	100.00%	0.00%	2	2	100.00%	0.00%		
0	1	0.00%							
0	4	0.00%	0.00%	2	2	100.00%	0.00%	1.501086	-0.087405
0:08	1	0:08	0:00	4:35	2	2:18	1:02	-1.718784	-2.044946
4:41	1	4:41	0:00						
42:40	4	10:40	8:21	4:35	2	2:18	1:02	1.654628	0.005942
113:08	14	8:05	5:34	14917:18	147	101:29	684:41	-0.487703	-1.296502
0	1	0.00%	0.00%	0	2	0.00%	0.00%		
0	1	0.00%	0.00%						
1	4	25.00%	43.30%	0	2	0.00%	0.00%	-0.430727	-1.261864
2	14	14.29%	34.99%	30	169	17.75%	38.21%	-0.326137	-1.198277
1	21	4.76%	21.30%	2	122	1.64%	12.70%	0.302079	-0.816349

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
0	12,576	0.00%		0	10,416	0.00%			
0	24	0.00%		123	7,636	1.61%	12.59%	-0.62585	-1.38049
0	1	0.00%		2	127	1.57%	12.45%	-0.125996	-1.0766
1	356	0.28%	5.29%	0	27	0.00%		-1.472106	-1.894977
0	89	0.00%		0	27	0.00%			
4	221	1.81%	13.33%	2	127	1.57%	12.45%	-0.2982	-1.181293
14	2,363	0.59%	7.67%	169	13,644	1.24%	11.06%	-2.621985	-2.594054
0	1,728	0.00%	0.02%						-2.991667
0	528	0.00%	0.00%						-3
0	1,728	0.00%							
0	528	0.00%							
1	1	100.00%	0.00%	1	1	100.00%	0.00%		
1	1	100.00%	0.00%						
5	1	5.00							
2	2	100.00%	0.00%	2	2	100.00%	0.00%		
1	1	100.00%	0.00%						
166	166	100.00%							
3295.00	1,395	2.36							
6847.00	1,395	4.91							
10142.00	1,395	7.27							
3012.00	1,380	2.18							
12641.00	1,380	9.16							
2564.00	1,378	1.86							
11809.00	1,378	8.57							
14373.00	1,378	10.43							
3314.00	1,381	2.40							
9642.00	1,381	6.98							
12956.00	1,381	9.38							
2975.00	1,377	2.16							
4751.00	1,377	3.45							
7726.00	1,377	5.61							
2656.00	1,286	2.07							
4378.00	1,286	3.40							
7034.00	1,286	5.47							
1699.00	1,353	1.26							
8406.00	1,353	6.21							
10105.00	1,353	7.47							
3782.00	1,381	2.74							
7152.00	1,381	5.18							
10934.00	1,381	7.92							
2932.00	1,378	2.13							
4356.00	1,378	3.16							

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
7288.00	1,378	5.29							
766.47	126	6.08							
277.06	63	4.40							
428.83	63	6.81							
193.74	126	1.54							
398.29	126	3.16							
303.40	63	4.82							
328.24	63	5.21							
284.61	63	4.52							
485.72	63	7.71							
58	79	73.42%							
5	5	100.00%							
13	23	56.52%							
58	58	100.00%							
5	5	100.00%							
13	13	100.00%							
46:27	20	2:19							
5	5	100.00%							
15	15	100.00%							
57	57	100.00%							
10	10	100.00%							
13	13	100.00%							
1	1	100.00%							
7	7	100.00%							
95,299	95,299	100.00%							
136	136	100.00%							
110	110	100.00%							
136	136	100.00%							
1,584,460	1,573,779	1.01							
345.94	1,635	0.21							
44,640	44,640	100.00%							
44,640	44,640	100.00%							
42,840	42,840	100.00%							
41,565	41,565	100.00%							
26,580	26,580	100.00%							
0	0								
0	2	0.00%	0.00%						
1	2	50.00%							
0	1	0.00%	0.00%						
16:43	2	8:22	0:01						
7:51	2	3:55	0:12						
6:44	1	6:44	0:00						

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
78:05	11	7:06	6:15	3041:05	107	28:25	27:25	-2.455577	-2.492885
0	2	0.00%	0.00%						
0	2	0.00%	0.00%						
1	1	100.00%	0.00%						
1	11	9.09%	28.75%	19	126	15.08%	35.78%	-0.532277	-1.323602
2	24	8.33%	27.64%	0	130	0.00%		1.987608	0.20838
0	12,480	0.00%		0	10,032	0.00%			
0	24	0.00%		95	7,760	1.22%	11.00%	-0.544554	-1.331065
0	1	0.00%		0	136	0.00%			
2	364	0.55%	7.39%	0	27	0.00%		-1.10998	-1.67482
0	90	0.00%		0	27	0.00%			
1	225	0.44%	6.65%	0	136	0.00%		-0.314077	-1.190945
11	2,402	0.46%	6.75%	126	13,854	0.91%	9.49%	-2.152003	-2.308325
0	1,728	0.00%	0.00%						-3
0	528	0.00%	0.00%						-3
0	1,728	0.00%							
0	528	0.00%							
25	25	100.00%							
2678.00	1,130	2.37							
5301.00	1,130	4.69							
7979.00	1,130	7.06							
2414.00	1,116	2.16							
10411.00	1,116	9.33							
2100.00	1,116	1.88							
9301.00	1,116	8.33							
11401.00	1,116	10.22							
2684.00	1,117	2.40							
7556.00	1,117	6.76							
10240.00	1,117	9.17							
2374.00	1,116	2.13							
3799.00	1,116	3.40							
6173.00	1,116	5.53							
2130.00	1,039	2.05							
3518.00	1,039	3.39							
5648.00	1,039	5.44							
1314.00	1,097	1.20							
6744.00	1,097	6.15							
8058.00	1,097	7.35							
3059.00	1,118	2.74							
5620.00	1,118	5.03							
8679.00	1,118	7.76							
2391.00	1,115	2.14							

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
3527.00	1,115	3.16							
5918.00	1,115	5.31							
1368.90	210	6.52							
884.27	105	8.42							
623.10	105	5.93							
257.14	210	1.22							
735.72	210	3.50							
594.51	105	5.66							
532.68	105	5.07							
504.74	105	4.81							
873.36	105	8.32							
62	82	75.61%							
29	36	80.56%							
62	65	95.38%							
29	29	100.00%							
57:32	17	3:23							
30	30	100.00%							
60	60	100.00%							
8	8	100.00%							
18	18	100.00%							
2	2	100.00%							
8	8	100.00%							
105,129	105,129	100.00%							
142	142	100.00%							
102	102	100.00%							
142	142	100.00%							
1,665,738	1,654,464	1.01							
360.66	1,632	0.22							
43,200	43,200	100.00%							
43,200	43,200	100.00%							
41,760	41,760	100.00%							
40,740	40,740	100.00%							
26,880	26,880	100.00%							
0	0								
2	4	50.00%							
8	8	100.00%	0.00%	19	29	65.52%	47.53%	-1.816629	-2.104432
2:06	1	2:06	0:00	2392:49	57	41:59	44:41	-0.884813	-1.537928
19:28	4	4:52	2:49						
78:56	9	8:46	8:12	3785:00	101	37:29	42:05	-1.960466	-2.191879
1	3	33.33%	47.14%	7	60	11.67%	32.10%	0.414233	-0.748164
0	4	0.00%	0.00%						
1	9	11.11%	31.43%	11	108	10.19%	30.25%	-0.348171	-1.211673

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
0	27	0.00%		0	137	0.00%			
0	12,408	0.00%		0	10,056	0.00%			
3	24	12.50%	33.07%	76	7,890	0.96%	9.77%	2.935301	0.784536
0	1	0.00%		0	138	0.00%			
4	373	1.07%	10.30%	0	27	0.00%		-0.691271	-1.420263
0	90	0.00%		0	27	0.00%			
0	230	0.00%		0	143	0.00%			
9	2,431	0.37%	6.07%	108	14,049	0.77%	8.73%	-2.077176	-2.262833
3	3	100.00%	0.00%	50	60	83.33%	37.27%	-0.755929	-1.459572
0	1,728	0.00%	0.00%						-3
0	528	0.00%	0.00%						-3
0	1,728	0.00%							
0	528	0.00%							
384	1	384.00	0.00	13,595	6	2265.83	1290.43	-1.350123	-1.820817
1	1	100.00%	0.00%	1	6	16.67%	37.27%	3.719016	1.261001
93	93	100.00%							
1770.00	814	2.17							
3626.00	814	4.45							
5396.00	814	6.63							
1679.00	809	2.08							
6905.00	809	8.54							
1467.00	810	1.81							
6571.00	810	8.11							
8038.00	810	9.92							
1892.00	810	2.34							
5149.00	810	6.36							
7041.00	810	8.69							
1657.00	809	2.05							
2712.00	809	3.35							
4369.00	809	5.40							
1526.00	766	1.99							
2474.00	766	3.23							
4000.00	766	5.22							
913.00	799	1.14							
4859.00	799	6.08							
5772.00	799	7.22							
2204.00	811	2.72							
3801.00	811	4.69							
6005.00	811	7.40							
1686.00	808	2.09							
2522.00	808	3.12							
4208.00	808	5.21							

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
1033.83	169	6.12							
632.32	84	7.53							
548.30	84	6.53							
214.37	169	1.27							
393.03	170	2.31							
336.21	84	4.00							
418.86	84	4.99							
380.38	85	4.48							
786.98	85	9.26							
70	100	70.00%							
2	3	66.67%							
34	46	73.91%							
70	75	93.33%							
2	2	100.00%							
34	34	100.00%							
56:00	19	2:57							
25	25	100.00%							
36	36	100.00%							
61	61	100.00%							
1	1	100.00%							
12	12	100.00%							
27	27	100.00%							
2	2	100.00%							
93	93	100.00%							
111,251	111,251	100.00%							
147	147	100.00%							
69	69	100.00%							
147	147	100.00%							
1,712,708	1,696,644	1.01							
365.44	1,725	0.21							
44,640	44,640	100.00%							
44,640	44,640	100.00%							
43,200	43,200	100.00%							
42,180	42,180	100.00%							
27,960	27,960	100.00%							
0	0								
1	2	50.00%							
0	1	0.00%							
1	1	100.00%	0.00%	22	28	78.57%	41.03%	-0.51315	-1.311973
23:06	1	23:06	0:00	2136:45	71	30:06	27:53	-0.249106	-1.151446
9:58	2	4:59	1:52						
5:23	1	5:23	0:00						

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
55:55	10	5:36	3:56	2939:19	105	28:00	29:23	-2.303134	-2.400206
1	1	100.00%	0.00%	9	75	12.00%	32.50%	1.118958	-0.319722
1	2	50.00%	50.00%						
0	1	0.00%	0.00%						
0	10	0.00%	0.00%	16	114	14.04%	34.74%	-1.225148	-1.744837
0	27	0.00%		0	137	0.00%			
0	12,576	0.00%		0	10,080	0.00%			
1	25	4.00%	19.60%	82	8,011	1.02%	10.07%	0.742451	-0.548622
0	1	0.00%		0	138	0.00%			
2	379	0.53%	7.25%	0	27	0.00%		-1.132388	-1.688443
1	92	1.09%	10.37%	0	27	0.00%		-0.749126	-1.455436
0	233	0.00%		0	143	0.00%			
10	2,477	0.40%	6.34%	114	14,265	0.80%	8.90%	-2.040359	-2.24045
1	1	100.00%	0.00%	68	75	90.67%	29.09%	-0.318727	-1.193772
0	1,560	0.00%	0.00%						-3
0	528	0.00%	0.00%						-3
5	1,728	0.29%							
0	528	0.00%							
444	2	222.00	197.99	13,439	6	2239.83	1290.43	-1.915123	-2.164312
1	2	50.00%	50.00%	1	6	16.67%	37.27%	3.719016	1.261001
2	2	100.00%							
10	2	5.00							
1	1	100.00%	0.00%						
1	2	50.00%	50.00%	23	24	95.83%	19.98%	1.03314	-0.371896
155	155	100.00%							
1149.00	500	2.30							
2246.00	500	4.49							
3395.00	500	6.79							
1041.00	495	2.10							
3975.00	495	8.03							
924.00	496	1.86							
4033.00	496	8.13							
4957.00	496	9.99							
1197.00	496	2.41							
2980.00	496	6.01							
4177.00	496	8.42							
1032.00	495	2.08							
1648.00	495	3.33							
2680.00	495	5.41							
984.00	471	2.09							
1494.00	471	3.17							
2478.00	471	5.26							

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
583.00	489	1.19							
2971.00	489	6.08							
3554.00	489	7.27							
1401.00	497	2.82							
2181.00	497	4.39							
3582.00	497	7.21							
1043.00	494	2.11							
1569.00	494	3.18							
2612.00	494	5.29							
947.48	168	5.64							
571.35	84	6.80							
446.91	84	5.32							
223.54	168	1.33							
428.89	168	2.55							
560.39	84	6.67							
449.71	84	5.35							
330.07	84	3.93							
781.40	84	9.30							
94	124	75.81%							
2	3	66.67%							
19	26	73.08%							
94	96	97.92%							
2	2	100.00%							
19	19	100.00%							
41:05	20	2:03							
12	12	100.00%							
21	21	100.00%							
89	89	100.00%							
2	2	100.00%							
6	6	100.00%							
17	17	100.00%							
3	3	100.00%							
111	111	100.00%							
95,248	95,248	100.00%							
165	165	100.00%							
160	160	100.00%							
165	165	100.00%							
2	2	100.00%							
1,226,500	1,217,202	1.01							
563.45	2,618	0.22							
40,320	40,320	100.00%							
40,320	40,320	100.00%							

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
38,880	38,880	100.00%							
37,860	37,860	100.00%							
24,720	24,720	100.00%							
0	0								
0	2	0.00%	0.00%						
1	1	100.00%	0.00%						
1	1	100.00%	0.00%	24	31	77.42%	41.81%	-0.531556	-1.323163
12:36	2	6:18	2:36						
2:04	1	2:04	0:00						
117:21	25	4:42	4:43	4456:27	92	48:26	189:39	-1.022701	-1.621758
1	2	50.00%	50.00%						
0	1	0.00%	0.00%						
9	25	36.00%	48.00%	6	108	5.56%	22.91%	3.572113	1.171691
2	29	6.90%	25.34%	0	138	0.00%		1.89132	0.149841
0	12,648	0.00%		0	10,368	0.00%			
0	25	0.00%		67	8,122	0.82%	9.04%	-0.45531	-1.276809
0	1	0.00%		0	139	0.00%			
0	381	0.00%		0	31	0.00%			
0	92	0.00%		0	31	0.00%			
1	234	0.43%	6.52%	0	144	0.00%		-0.30298	-1.184199
25	2,510	1.00%	9.93%	108	14,450	0.75%	8.61%	1.334841	-0.188474
0	1,728	0.00%	0.00%						-3
0	528	0.00%	0.00%						-3
0	1,728	0.00%							
0	528	0.00%							
398	2	199.00	197.99	13,303	6	2217.17	1281.44	-1.928876	-2.172673
2	2	100.00%	0.00%	1	6	16.67%	37.27%	3.719016	1.261001
2	2	100.00%							
15	3	5.00							
3	3	100.00%	0.00%	21	22	95.45%	20.83%	-0.354562	-1.215558
12	12	100.00%							
555.00	235	2.36							
1032.00	235	4.39							
1587.00	235	6.75							
479.00	229	2.09							
1805.00	229	7.88							
431.00	230	1.87							
1920.00	230	8.35							
2351.00	230	10.22							
580.00	230	2.39							
764.00	230	3.32							
1344.00	230	5.84							

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
476.00	229	2.08							
774.00	229	3.38							
1250.00	229	5.46							
461.00	219	2.11							
700.00	219	3.20							
1161.00	219	5.30							
253.00	225	1.12							
1358.00	225	6.04							
1611.00	225	7.16							
645.00	231	2.79							
885.00	231	3.83							
1530.00	231	6.62							
492.00	228	2.16							
689.00	228	3.02							
1181.00	228	5.18							
449.70	72	6.24							
187.54	36	5.21							
238.41	36	6.62							
91.53	71	1.29							
86.87	71	1.22							
72.82	36	2.02							
168.71	36	4.69							
102.83	36	2.86							
402.66	36	11.18							
81	99	81.82%							
1	1	100.00%							
12	27	44.44%							
81	83	97.59%							
1	1	100.00%							
12	12	100.00%							
26:46	18	1:29							
9	9	100.00%							
13	13	100.00%							
76	76	100.00%							
14	14	100.00%							
14	14	100.00%							
2	2	100.00%							
110	111	99.10%							
86,823	86,823	100.00%							
152	152	100.00%							
92	93	98.92%							
152	152	100.00%							

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
1,657,267	1,646,756	1.01							
570.26	2,653	0.21							
29,880	29,880	100.00%							
29,880	29,880	100.00%							
29,880	29,880	100.00%							
42,840	42,840	100.00%							
41,565	41,565	100.00%							
26,580	26,580	100.00%							
0	0								
0	1	0.00%							
5:30	1	5:30	0:00						
59:34	12	4:58	3:12	2103:26	85	24:45	35:44	-1.795139	-2.091367
0	1	0.00%	0.00%						
3	12	25.00%	43.30%	8	92	8.70%	28.18%	1.205535	-0.267087
0	29	0.00%		1	138	0.72%	8.48%	-0.418235	-1.254269
0	12,648	0.00%		0	10,368	0.00%			
0	25	0.00%		63	8,288	0.76%	8.69%	-0.436936	-1.265639
0	1	0.00%		1	139	0.72%	8.45%	-0.084821	-1.051568
0	383	0.00%		0	31	0.00%			
1	93	1.08%	10.31%	0	31	0.00%		-0.67449	-1.410061
0	235	0.00%		1	144	0.69%	8.30%	-0.790183	-1.480397
12	2,532	0.47%	6.87%	92	14,678	0.63%	7.89%	-0.900033	-1.547181
0	1,728	0.01%	0.02%						-2.983333
0	528	0.00%	0.00%						-3
0	1,728	0.01%							
0	528	0.00%							
626	3	208.67	149.13	13,196	6	2199.33	1268.69	-2.219002	-2.349057
2	3	66.67%	47.14%	1	6	16.67%	37.27%	3.719016	1.261001
1	1	100.00%	0.00%						
2	2	100.00%							
5	1	5.00	0.00						
10	2	5.00							
1	1	100.00%	0.00%						
2	2	100.00%	0.00%	34	34	100.00%	0.00%		
145	145	100.00%							
896.48	3,284	0.27							
749.73	1,656	0.45							
1646.21	3,284	0.50							
267.00	460	0.58							
4939.50	460	10.74							
144.00	200	0.72							
4776.00	4,682	1.02							

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
4920.00	200	24.60							
417.48	289	1.44							
32076.38	26,291	1.22							
32493.86	289	112.44							
471.50	468	1.01							
6486.00	5,640	1.15							
6957.50	468	14.87							
1578.61	1,397	1.13							
6705.60	5,780	1.16							
8284.21	1,397	5.93							
392.07	1,120	0.35							
330.30	1,656	0.20							
722.37	1,120	0.65							
1535.16	4,951	0.31							
279.12	489	0.57							
8536.42	4,564	1.87							
10350.70	489	21.17							
224.70	414	0.54							
3369.08	414	8.14							
3593.78	414	8.68							
10828.18	6,523	1.66							
1030.17	4,479	0.23							
7477392.00	787,093	9.50							
25880.94	7,311	3.54							
40974.96	4,568	8.97							
3991.25	775	5.15							
19800.00	5,280	3.75							
9368.80	3,346	2.80							
5958.12	1,722	3.46							
120	141	85.11%							
2	2	100.00%							
55	63	87.30%							
120	126	95.24%							
2	2	100.00%							
55	55	100.00%							
29:59	19	1:35							
15	15	100.00%							
55	55	100.00%							
115	115	100.00%							
1	1	100.00%							
8	8	100.00%							
18	18	100.00%							

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
1	1	100.00%							
131	131	100.00%							
112,233	112,233	100.00%							
156	156	100.00%							
151	151	100.00%							
156	156	100.00%							
1,549,005	1,538,378	1.01							
536.14	2,304	0.23							
30,600	30,600	100.00%							
29,561	30,600	96.60%							
30,600	30,600	100.00%							
43,200	43,200	100.00%							
42,180	42,180	100.00%							
27,860	27,960	99.64%							
0	0								
1	1	100.00%							
0	1	0.00%	0.00%						
13:42	1	13:42	0:00	1817:19	62	29:19	35:53	-0.431606	-1.262398
2:42	1	2:42	0:00						
30:02	1	30:02	0:00						
135:19	16	8:27	10:14	3213:07	92	34:56	77:05	-1.26775	-1.770738
0	1	0.00%	0.00%	5	65	7.69%	26.65%	-0.28648	-1.174167
0	1	0.00%	0.00%						
0	1	0.00%	0.00%						
2	16	12.50%	33.07%	7	99	7.07%	25.63%	0.346962	-0.789062
0	29	0.00%		0	139	0.00%			
0	12,624	0.00%		0	10,368	0.00%			
1	26	3.85%	19.23%	77	8,479	0.91%	9.49%	0.795039	-0.516651
0	1	0.00%		0	140	0.00%			
1	434	0.23%	4.79%	0	35	0.00%		-1.442172	-1.876779
0	95	0.00%		0	35	0.00%			
1	242	0.41%	6.41%	0	145	0.00%		-0.319491	-1.194237
16	2,590	0.62%	7.84%	99	14,946	0.66%	8.11%	-0.258466	-1.157136
1	1	100.00%	0.00%	56	65	86.15%	34.54%	-0.397843	-1.241871
0	1,704	0.00%	0.01%						-2.99662
0	528	0.00%	0.00%						-3
0	1,704	0.00%							
0	528	0.00%							
569	3	189.67	149.13	13,058	5	2611.60	764.53	-4.337783	-3.637185
3	3	100.00%	0.00%	1	5	20.00%	40.00%	3.719016	1.261001
0	2	0.00%							
2	2	100.00%	0.00%	27	28	96.43%	18.56%	-0.262937	-1.159854

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CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
347	351	98.86%							
5490.26	16,827	0.33							
4009.65	6,807	0.59							
9499.91	16,827	0.56							
1123.16	1,466	0.77							
1140.12	1,466	0.78							
1111.35	1,424	0.78							
27.20	163	0.17							
1138.55	1,424	0.80							
1784.92	1,487	1.20							
158.62	206	0.77							
1943.54	1,487	1.31							
4636.38	4,114	1.13							
6486.00	5,640	1.15							
11122.38	4,114	2.70							
1090.63	872	1.25							
70.15	61	1.15							
1160.78	872	1.33							
1922.08	3,507	0.55							
1855.46	5,246	0.35							
3777.54	3,507	1.08							
6.50	30	0.22							
1351.01	1,450	0.93							
39.43	30	1.31							
1396.94	1,450	0.96							
2005.84	2,584	0.78							
14272.18	1,839	7.76							
16278.02	2,584	6.30							
10828.18	6,523	1.66							
1030.17	4,479	0.23							
7477392.00	787,094	9.50							
25880.94	7,311	3.54							
40974.96	4,568	8.97							
3991.25	775	5.15							
19800.00	5,280	3.75							
9368.80	3,346	2.80							
5958.12	1,722	3.46							
134	172	77.91%							
3	3	100.00%							
14	14	100.00%							
134	140	95.71%							
3	3	100.00%							

Nov 2021 PAP Aggregate Performance Report ND.xls

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
14	14	100.00%							
72:14	17	4:15							
20	20	100.00%							
14	14	100.00%							
129	129	100.00%							
1	1	100.00%							
27	27	100.00%							
0	2	0.00%	0.00%						
79	79	100.00%							
111,955	111,955	100.00%							
161	161	100.00%							
148	148	100.00%							
161	161	100.00%							
1,541,745	1,531,760	1.01							
782.47	1,982	0.39							
28,980	28,980	100.00%							
28,870	28,980	99.62%							
28,980	28,980	100.00%							
41,460	41,460	100.00%							
40,380	40,380	100.00%							
25,800	25,800	100.00%							
0	0								
0	1	0.00%	0.00%						
1	1	100.00%							
1	1	100.00%							
6:24	1	6:24	0:00						
1:50	1	1:50	0:00						
3:24	1	3:24	0:00						
43:07	11	3:55	2:08	4972:21	126	39:28	52:25	-2.156753	-2.311213
0	1	0.00%	0.00%						
0	1	0.00%	0.00%						
0	1	0.00%	0.00%						
0	11	0.00%	0.00%	17	138	12.32%	32.87%	-1.196395	-1.727356
1	29	3.45%	18.25%	0	139	0.00%		0.943866	-0.42617
0	12,624	0.00%		0	10,584	0.00%			
0	26	0.00%		111	8,687	1.28%	11.23%	-0.579238	-1.352152
0	1	0.00%		0	140	0.00%			
1	437	0.23%	4.78%	0	35	0.00%		-1.445544	-1.878828
1	100	1.00%	9.95%	0	35	0.00%		-0.645631	-1.392516
0	245	0.00%		0	145	0.00%			
11	2,643	0.42%	6.44%	138	15,232	0.91%	9.48%	-2.453197	-2.491438
0	1,704	0.00%	0.00%						-3

Nov 2021 PAP Aggregate Performance Report ND.xls

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
0	528	0.00%	0.00%						-3
0	1,704	0.00%							
0	528	0.00%							
507	2	253.50	36.06	13,153	9	1461.44	1440.53	-1.072664	-1.652133
2	2	100.00%	0.00%	4	9	44.44%	49.69%	3.719016	1.261001
2	2	100.00%	0.00%						
1	1	100.00%							
7	7	100.00%							
10	2	5.00							
2	2	100.00%	0.00%						
1	1	100.00%	0.00%						
4	7	57.14%	49.49%	37	39	94.87%	22.06%	2.055169	0.249454
52	52	100.00%							
1782.40	5,092	0.35							
1459.04	2,805	0.52							
3241.44	5,092	0.64							
107.51	168	0.64							
116.33	168	0.69							
98.39	127	0.77							
14.54	10	1.45							
112.93	127	0.89							
160.02	106	1.50							
63.70	54	1.19							
223.72	106	2.11							
1075.77	1,397	0.77							
6486.00	5,640	1.15							
7561.77	1,397	5.41							
68.80	62	1.11							
68.63	59	1.16							
137.43	62	2.22							
752.12	2,032	0.37							
625.67	2,986	0.21							
1377.79	2,032	0.68							
3.89	11	0.35							
33.26	47	0.71							
27.48	14	1.96							
64.63	47	1.38							
445.17	790	0.56							
29067.12	3,746	7.76							
29512.29	790	37.36							
10828.18	6,523	1.66							
1030.17	4,479	0.23							

Nov 2021 PAP Aggregate Performance Report ND.xls

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CLT-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
7477392.00	787,094	9.50							
25880.94	7,311	3.54							
40974.96	4,568	8.97							
3991.25	775	5.15							
19800.00	5,280	3.75							
9368.80	3,346	2.80							
5958.12	1,722	3.46							
89	111	80.18%							
4	4	100.00%							
57	61	93.44%							
89	93	95.70%							
4	4	100.00%							
57	57	100.00%							
54:17	15	3:37							
12	12	100.00%							
57	57	100.00%							
86	86	100.00%							
1	1	100.00%							
4	4	100.00%							
19	19	100.00%							

NORTH DAKOTA PAP SUMMARY - OCTOBER 2021

State	Reporting Period	PID	PID Description	Product	Current Month Payment	Incremental Rerun Payment	Interest	Total Monthly Payment
ND		NO DATA			.	.	.	.