



# ND ONE-CALL COMPLAINT

Public Service Commission

SFN 59067 (5-17)

To allege a violation of the One-Call Excavation Notice System Law: North Dakota Century Code Chapter 49-23

## PART A – WHO IS SUBMITTING THIS COMPLAINT (COMPLAINANT)

Company/Person Central Trenching Inc / Corinne Houlm	Street Address 600 50th St SW	City Minot	State and Zip Code ND 58701
Telephone and Cell Phone Number 701-837-8378	Email Address choulm@centraltrenching.com		Date 04/07/2021
<input type="checkbox"/> Complainant is willing and able to testify on the complaint if matter goes to formal hearing			

## PART B – WHO VIOLATED THE ONE-CALL REGULATIONS (RESPONDENT)

Company/Person Montana-Dakota Utilities	Street Address 1130 20th Ave SW	City Minot	State and Zip Code ND 58701
Telephone and Cell Phone Number 701-857-9902	Email Address		

## PART C – ALLEGED VIOLATION

Operator failed to provide or update the information provided to the notification center on a timely basis

Excavator failed to provide excavation or location notice at least 48 hours before beginning any excavation

Excavator failed to provide required information in excavation or location notice

Notification center failed to transmit the notice to every operator that has an underground facility in the area of the excavation

Notification center failed to inform the excavator of the names of operators of underground facilities in the area

Operator failed to locate and mark underground facility within 48 hours

Excavation started prior to underground facility locate

Operator failed to mark underground facility within 24 inches horizontally

Excavator failed to renew excavation or location request prior to the expiration of the twenty-one-day period

Excavator failed to conduct the excavation in a careful and prudent manner to avoid damage of underground facilities

Excavator failed to maintain the markings during excavation

Other (identify the specific section of NDCC Chapter 49-23) Utility failed to locate roughly 8' of an abandoned line still attached to main line

Location of Violation:  
corner of 2nd St SE & 3rd Ave SE Minot, ND

Date and Time of Violation:  
April 6th, 2021 - 11:53am

Description (summarize the observations on which you rely to allege the violation) *if more space is required, please provide the description on a separate page.*

Gas main running east to west was marked, located and verified via potholing at 5'1" - bore rod crossed at 3' then scraping down with backhoe to bore rod the tooth caught an unmarked 2" service line roughly 18" deep that came straight up from the main line and went south for approximately 8' that had been retired incorrectly. Unmarked retired line was no longer on locate company's map anymore.

## PART D – DAMAGE

Fatalities none	Injuries none	In-patient Hospitalization none
Underground facility type(s) and Operator(s) affected: Gas - MDU		
Estimated Value of Damage (damage as defined under NDCC Chapter 49-23): \$ unknown	Number of Customers Affected unknown	
Other impact of event: CTI's was down for 2 hours with 4 guys due to this incident		
Please attach photos of Event Area or Damaged Facility		

## PART I – SIGNATURE

Signature of Person Filing Complaint 	Date 4/7/2021
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**Submit**

If the "Submit" function is not working properly, please print the completed form and then either **email to** ndpsc@nd.gov, **fax to** 701-328-2410 or **send to** Public Service Commission, 600 E Boulevard Ave Dept 408, Bismarck ND 58505-0480.

Telephone: (701) 328-2400

Nancy Westman

Gas hit 4/6/21 -  
not our fault  
service line stubbed  
up from main  
capped off about  
18" ~~from~~ deep only

**From:** nd@occinc.com  
**Sent:** Thursday, March 25, 2021 10:22 AM  
**To:** Nancy Westman  
**Subject:** Ticket: 21012183

### NORTH DAKOTA ONE CALL

You can check that the ticket information and mapping location are correct, and that no work will take place outside the area indicated on the map, by clicking on the TicketLINK. Should any changes be needed, you can use the 'Update' or 'Correct' Ticket functions on ITIC.

The map is ONLY used to determine which facility operators may have facilities in your dig area. The Utilities do NOT receive a copy of this map. The precise excavation area and scope of work MUST be described in the extent of work field on the ticket.

The TicketLINK may also be used to view utility status, request a 'Relocate' or 'Cancel' a request. If you have any questions, call 563-884-7762.

#### Ticket Summary

<b>NOTICE OF INTENT TO EXCAVATE</b>		<b>LORQ ROUTINE</b>	
<b>Request #:</b>	21012183		
<b>Original Call Date:</b>	03/25/21	<b>Time:</b>	10:20 AM CT
<b>Work to Begin Date:</b>	03/30/21	<b>Time:</b>	12:01 AM CT
<b>Expiration Date:</b>	04/20/21	<b>Time:</b>	12:01 AM CT
		<b>Type:</b>	WEB

#### Work Information

<b>Location: County:</b>	WARD	<b>City:</b>	MINOT	<b>City Limits:</b>	Y
<b>Address / Street:</b>	310 2ND ST SE				
<b>Near Intersection:</b>	4TH AVE SE				
<b>Map Twp:</b>	155N	<b>Rng:</b>	83W	<b>Sect-Qtr:</b>	24-SW-NW

<b>Excavation Type:</b>	Depth: 8FT	<b>Explosives:</b>	N	<b>Tunneling/Boring:</b>	Y
<b>White lining/site identification:</b>	WHITE MARKING				
<b>Type of Work:</b>	INSTALL URD F.O.				

**Extent of Work:**

MARK 50 FEET EITHER SIDE OF THE ROUTE MARKED IN WHITE PAINT - WHITE FLAGGED/PAINTED ROUTE. MARK FOLLOWING THE ROUTE S FOR 37 FEET, THEN E 101 FEET, THEN N 237 FEET, THEN E 205 FEET, THEN N 102 FEET. GOOGLE DRIVING DIRECTIONS: FROM THE INTERSECTION OF 2ND ST SE AND 4TH AVE SE, HEAD WNW FOR 165 FEET TO THE BEGINNING OF THE ROUTE.

**Remarks:**

MILTON YOUNG TOWERS

W.O. 20212252

#### Caller Information

<b>Company:</b>	CENTRAL TRENCHING INC	<b>Call Back:</b>	
<b>Address:</b>	500 5TH ST; MINOT, ND 58701		
<b>Contact Email:</b>	nwestman@centraltrenching.com		
<b>Work For:</b>	SRT		
<b>Contact Name:</b>	NANCY WESTMAN	<b>Phone:</b>	701-837-8378 Ext.: 102
<b>Type:</b>	CONTRACTOR		

Justin M.

Alt. Contact: JUSTIN MATHESON - 1ST CONTACT

Phone: 701-720-6948

### Members Notified

Code	COMPANY NAME	Phone
MDU01	MONTANA DAKOTA UTI	(406)728-9343
MDUHP04	MONTANA DAKOTA UTI	(800)638-3278
MIDCON26	MIDCONTINENT CABLE	(605)271-0202
MINOT01	CITY OF MINOT WATE	(701)857-4140
MINOT02	CITY OF MINOT LIGH	(701)857-4100
NDXCEL01	XCEL ENERGY	(800)848-7558
SOURIS01	SOURIS RIVER TELEC	(888)355-2515

### Location Information

Number of Excavation Locations: 1

Below are the farthest NW and SE coordinates of the Excavation Polygon(s).  
Please use "Link to Tkt" to access all points.

Poly 1: NW Lat: 48.2337767 Lon: -101.2908328 SE Lat: 48.2325815 Lon: 101.2890773

### Excavator Responsibilities

- \* To verify the ticket information and location mapping, click on the TicketLink. Should any changes be needed, you can use the 'Update' ticket function listed on the ticket.  
The map is used to determine which facility operators may have facilities in your dig area. The precise excavation area and scope of work MUST be described in the extent of work field on the ticket and all work should be contained in the mapped area.
- \* The TicketLink may also be used to view the utility status, request a 'Re-spot', 'Cancel' or 'Update' of a locate request. If you have any questions please email [ialead@occinc.com](mailto:ialead@occinc.com).









