



North Dakota Information Technology

4201 Normandy Street • Bismarck, ND 58503-1324 • (701) 328-3190

April 20, 2021

Julie Fedorchak, Chairman
Public Service Commission
600 East Boulevard
Bismarck, ND 58505

RE: TELECOMMUNICATIONS RELAY SERVICE

The Information Technology Department (ITD) is submitting the following budget for the telecommunications relay service as required by NDCC 54-44.8-08. This budget information will assist the Public Service Commission in determining the amount of surcharge for the time period July 1, 2021 to June 30, 2022.

FISCAL YEAR '21-'22

REVENUE:

Estimated Balance June 30, 2021	\$ 264,548	
768,825 Access Lines/Numbers		
x 3 cents x 12 months x 95%	\$	
	<u>262,869</u>	
TOTAL REVENUE		\$ 527,417

EXPENSES:

Relay Service Contract	\$ 135,459	
Department of Human Services (Equipment Distribution)	\$ 125,000	
ITD Administrative Expense	\$ <u>5,000</u>	
TOTAL EXPENSES		\$ 265,459
ESTIMATED BALANCE JUNE 30, 2022		\$ 261,958

The local exchange companies and radio communications service providers are allowed to keep 5% of the surcharge collected from their customers. Quarterly payments are made to ITD in the month following each quarter. We currently are collecting the surcharge from 768,625 telephone access lines and radio communications access numbers. Attached is a detail list by access provider.



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Following are the amounts charged to ND on March, 2021 provided by Sprint:

Total Minutes of Service Compensation	1,585
Number of Calls into Relay Service	1,967
Length of Call for Session Minutes	.86

The Department of Human Services (DHS) is responsible for the equipment distribution program. The amount requested from ITD for the upcoming fiscal year will be \$125,000.

We recommend keeping the rate at 3 cents per access line. We try to stabilize the relay service rate from period to period, so the local exchange companies and radio communications service providers will not be forced to change their billing from year to year. This has been a request from the providers in the past.

Please let me know if you approve our recommendation. If you have any questions, please give me a call at 328-4006.

Sincerely,

A handwritten signature in black ink, appearing to read "G Hoffman".

Greg Hoffman, Director of Administrative Services
Information Technology Department

GAH/jg

attachment:


Annual PSC Letter_21 on letterhead (no change in rate)

Final Audit Report

2021-04-20

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"Annual PSC Letter_21 on letterhead (no change in rate)" History

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