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via email: ndpsc@nd.gov

June 1, 2021

Mr. Steve Kahl, Executive Secretary
North Dakota Public Service Commission
600 E. Boulevard Ave., Dept. 408
Bismarck, ND, 58505-0480

RE: Tariff Revision – Consolidated Communications Enterprise Services, Inc. – North Dakota P.S.C.
No. 1, Convenience Fee Increase

Dear Mr. Kahl:

Consolidated Communications Enterprise Services, Inc. (CCES) hereby submits the following tariff page to become effective on July 1, 2021.

Section 2, Page No. 7, Second Revised

The purpose of this filing is to increase the Convenience Fee by \$1.00.

Please contact me at the number below or Carrie Patterson at carrie.patterson@consolidated.com with any questions or concerns regarding this filing.

Sincerely,

/s/Sarah A. Davis

Senior Director - Government Relations
Consolidated Communications
207.535.4188
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Enclosure

GENERAL TARIFF AND PRICE LIST

SECTION 2 - GENERAL RULES AND REGULATIONS

2.4 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.4.2 Deposits (Cont'd)

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations pertaining to customer deposits.

A. Interest on Deposits

Simple interest at the rate specified by the Commission shall be credited or paid to the customer while the Company holds the deposit.

B. Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the customer shall be required to pay an additional deposit upon request.

C. Return of Deposit

When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the customer by check.

2.4.3 Bill Payment Options

Customers may pay their bill by using the following options:

- mailing the payment to the Company address on the remittance slip attached to the monthly invoice;
- making a payment via the Company's website by either enrolling for recurring payments or making a one-time payment;
- making on-line payments via the Customer's banking institution or other non- Company payment application or agent;
- making a payment via the phone either through a live agent of the Company or via the Company's automated Interactive Voice Response (IVR) system

When customers choose to make a payment via the phone either through a live agent of the Company or via the Company's automated IVR system, the Customer will be charged a Convenience Fee charge of \$2.00 per transaction.

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