

## Hamre, John G.

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**From:** Eberl, Stacy L.  
**Sent:** Friday, July 9, 2021 2:10 PM  
**To:** -Info-Public Service Commission  
**Subject:** PU-21-237

Hi John

Please docket the email below for PU-21-237....additional information from CenturyLink.

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**From:** Schriener, Andrew <Andrew.Schriener@lumen.com>  
**Sent:** Friday, July 9, 2021 10:48 AM  
**To:** Schock, Victor F. <vschock@nd.gov>; Eberl, Stacy L. <steberl@nd.gov>  
**Cc:** Paul Sanderson <psanderson@esattorneys.com>; Topp, Jason D <Jason.Topp@lumen.com>  
**Subject:** Amenia

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I wanted to provide an update on the Amenia restoration. I received word this morning from my local network team that the manufacturer has informed them the part will ship later today with delivery to Fargo sometime over the weekend. Assuming that occurs, it will allow us to begin restoration earlier than we anticipated. The prior information we had was shipping was to occur on the 12<sup>th</sup>.

I also want to provide some context on Jason's comment at the hearing about the unusual nature of this equipment failure. Our technicians have not replaced this part before so providing an estimate on when restoration of service will occur is difficult. The technician will have the vendor on his phone with him as he is working on replacing the part and we hope that it will go smoothly.

I am out of the office on Monday, but Jason is returning Monday and can field questions if you need to reach us.

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