



ND ONE-CALL COMPLAINT

Public Service Commission

SFN 59067 (5-17)

To allege a violation of the One-Call Excavation Notice System Law: North Dakota Century Code Chapter 49-23

PART A – WHO IS SUBMITTING THIS COMPLAINT (COMPLAINANT)

Company/Person MONTANA-DAKOTA UTILITIES CO/LAURA KRAFT	Street Address 107 10TH ST SW	City WATFORD CITY	State and Zip Code NORTH DAKOTA 58854
Telephone and Cell Phone Number 206-755-4310	Email Address LAURA.KRAFT@MDU.COM		Date 07/01/2021
<input checked="" type="checkbox"/> Complainant is willing and able to testify on the complaint if matter goes to formal hearing			

PART B – WHO VIOLATED THE ONE-CALL REGULATIONS (RESPONDENT)

Company/Person BEK CONSULTING, LLC/RICHARD PURDON	Street Address 3180 HWY 22 N/PO BOX	City DICKINSON, ND	State and Zip Code 58602
Telephone and Cell Phone Number 701-483-9235	Email Address RICHARDP@BEKWEB.COM		

PART C – ALLEGED VIOLATION

<input type="checkbox"/> Operator failed to provide or update the information provided to the notification center on a timely basis <input type="checkbox"/> Excavator failed to provide excavation or location notice at least 48 hours before beginning any excavation <input type="checkbox"/> Excavator failed to provide required information in excavation or location notice <input type="checkbox"/> Notification center failed to transmit the notice to every operator that has an underground facility in the area of the excavation <input type="checkbox"/> Notification center failed to inform the excavator of the names of operators of underground facilities in the area <input type="checkbox"/> Operator failed to locate and mark underground facility within 48 hours <input type="checkbox"/> Excavation started prior to underground facility locate <input type="checkbox"/> Operator failed to mark underground facility within 24 inches horizontally <input type="checkbox"/> Excavator failed to renew excavation or location request prior to the expiration of the twenty-one-day period <input checked="" type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner to avoid damage of underground facilities <input type="checkbox"/> Excavator failed to maintain the markings during excavation <input type="checkbox"/> Other (identify the specific section of NDCC Chapter 49-23) _____
Location of Violation: 112 AND 104 MANNING AVE, ALEXANDER, ND
Date and Time of Violation: 06/30/2021 @ APPROXIMATELY 4:00 PM CT IT WAS OBSERVED BUT ULTIMATELY UNKNOWN AS IT WAS NOT REPORTED
Description (summarize the observations on which you rely to allege the violation) <i>If more space is required, please provide the description on a separate page.</i> STEEL SERVICE GAS LINE FOR THE CITY HALL AND RURAL FIRE DEPARTMENT HAD BEEN EXPOSED AND DAMAGED WHILE MAKING CUTS TO ACCOMMODATE INFRASTRUCTURE IMPROVEMENT PROJECT RESULTING IN AN UNNECESSARY REPLACEMENT. DAMAGE ALSO WENT UNREPORTED TO MDU REPRESENTATIVES BY THE DAMAGING PARTY (BEK). THE VERY NEXT DAY, BEK CONSULTING KNOCKED DOWN TWO PHASES OF PRIMARY ON AN MDU ELECTRIC OVERHEAD LINE. THE PRIMARY FELL ON TO A SERVICE LINE AND CAUSED VOLTAGE TO SHOOT THROUGH THE METER SOCKET AND BURN UP THE METER, METER SOCKET AND LIGHTS INSIDE. IT ALSO AFFECTED SEVERAL OTHER METER SOCKETS AS THEY WERE NOT REGISTERING CORRECTLY.

PART D – DAMAGE

Fatalities N/A	Injuries N/A	In-patient Hospitalization N/A
Underground facility type(s) and Operator(s) affected: 3/4" STEEL GAS SERVICE LINE (MULTI-METER SETTING)		
Estimated Value of Damage (damage as defined under NDCC Chapter 49-23): \$ \$3,000	Number of Customers Affected 3+	
Other impact of event: CAUSED AN UNNECESSARY INTERRUPTION TO MDU GAS CUSTOMERS AND STRAINED RESOURCES ALLOCATED TO FACILITATE THE ONGOING INFRASTRUCTURE IMPROVEMENT PROJECT TO BENEFIT THE GREATER GOOD OF THE COMMUNITY/CITY OF ALEXANDER. THIS EVENT, ALONG WITH THE EXTENSIVE DAMAGE TO THE OVERHEAD LINE, THREATENS THE WELL BEING AND SAFETY OF THEMSELVES AND OTHERS.		
Please attach photos of Event Area or Damaged Facility		

PART I – SIGNATURE

Signature of Person Filing Complaint 	Date 07/01/2021
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Submit

If the "Submit" function is not working properly, please print the completed form and then either **email to** ndpsc@nd.gov, **fax to** 701-328-2410 or **send to** Public Service Commission, 600 E Boulevard Ave Dept 408, Bismarck ND 58505-0480.

Telephone: (701) 328-2400

1 PU-21-305 Filed 07/01/2021 Pages: 16
North Dakota One-Call Complaint
Montana-Dakota Utilities Co.
Laura Kraft





MDU CO.
0102024





CL200 240V 3W TYPE C1SR 30A 1.0Kh



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WATTHOUR METER

USA 8/10

















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