



November 10, 2021

Mr. Steven Kahl
Executive Secretary
North Dakota Public Service Commission
600 E Boulevard Avenue – State Capitol
Bismarck, ND 58505-0480

Dear Mr. Kahl:

Attached for filing with the Commission is the North Dakota Exchange and Network Services Price Schedule No. 1.

This filing increases the Late Payment Charge. This charge applies when an unpaid balance is brought forward to the next month's billing. Customers were notified at least 30 days prior to the effective date of this increase.

CenturyLink is requesting an effective date of December 1, 2021

Sincerely,

A handwritten signature in cursive script that reads "Christina L. Chushuk".

Christina L. Chushuk

ND2021-0919

CHRISTINA L. CHUSHUK
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Qwest Corporation d/b/a CenturyLink QC
Exchange and Network Services
Price Schedule No. 1

State of North Dakota
Effective: 12-01-2021

SECTION 2
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Release 7

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS

A. Rates and Charges Due

Charges for service and facilities are due in advance. Charges for toll and long distance service are due when the bill for such service is rendered. Failure to receive a bill does not exempt the customer from prompt payment of this account. The customer is held responsible for all charges for exchange service and facilities furnished at the customer's request and for all toll and long distance service if the Company is the billing agent for the long distance provider, including charges for toll messages received at the customer's station or stations on which the charges have been reversed.

B. Late Payment Charge

1. General

A charge at the rate of **\$15.00** or 5.00% of the entire unpaid balance, whichever is greater, will apply to all billed balances which are not paid by the billing date shown on the next bill. (C)

2. Regulations

a. Collection procedures and the requirement for a deposit are unaffected by the application of a late payment charge.

b. The late payment charge does not apply to the following:

- One-time bills.
- Final bills.
- Billed amounts under dispute.
- Bills rendered or mailed late.
- First month's bill after a number change.

D. Returned Payment Charge (a.k.a. Returned Check Charge)

A nonrecurring charge will apply for each payment returned by the customer's designated financial institution for reasons such as non-sufficient funds, account closed, payment stopped, etc., in compliance with ND Century Code §6-08.