

Crockford, Konrad S.

From: Michael Dolbec <Mike.Dolbec@windsongcustomhomes.com>
Sent: Friday, April 29, 2022 12:20
To: Crockford, Konrad S.
Cc: Michael Dolbec
Subject: Windsong Custom Homes Case # GS-22-167
Attachments: Case GS-22-167 Windsong Map.jpg

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Dear Konrad,

Thank you for taking my call last week. Due to the weather and power outages in our office in Williston, I was not able to respond until today.

Windsong has 308 one call tickets registered on the one call web site since July of 2021. We make it a priority to call in every 21 days for all of our builds during the home building process.

The lot where we hit the gas line in was one that we were pulling a building permit on but held off due to the weather last fall, we then changed to a different lot to build a different home.

The lots on each side of this lot had valid one call tickets on them but that is still not an excuse we are validating. We missed this one and take full responsibility for that. Unfortunately our new hire that was to oversee our one calls did not call this lot in due to not building on the site. Our employee was not to be on the lot and made a mistake on that also. If you look at our history of our once calls you will see we are very adamant about following all once call rules.

I spoke to MDU and notified them that the flags they had marked for this gas line were over 3.5' off from where the line was actually under the ground. We are now going to have every inch of the block marked so there are no more mistakes on our end and MDU is sending one of their personal out to confirm the flagging from the one call company on our other lots that we are building on. .

I humbly ask that we do not receive a fine or penalty on this.

Mike Dolbec
Windsong Contracting LLC
Windsong Custom Homes
701.425.8048

3 GS-22-167 Filed 04/29/2022 Pages: 2
Response to North Dakota One-Call Complaint
Windsong Custom Homes
Mike Dolbec



All one call tickets for lo
and also 3013 27th wer
3.8' away from the curr
and the gas line was no
flagged