

CenturyLink
200 South 5th Street, Room 2100
Minneapolis, MN 55402
612 663-6930
612 663-4158 fax

Andrew Schriener
State Legislative Affairs Director



August 18, 2022

Mr. Konrad Crockford
Director, Compliance Division
North Dakota Public Service Commission
600 East Boulevard Avenue, Dept. 408
Bismarck, ND 58505-0480

Re: Case No. DM-22-325

Dear Mr. Crockford:

Thank you for the opportunity to respond to the One-Call Complaint submitted by Mr. Larry L. Larson.

Mr. Larson's email to the Public Service Commission indicated that the original ticket requesting underground facilities to be marked was for "Gas and Telephone" and that the natural gas line was marked on July 5, 2022, but the telecommunications lines were not marked that day. A new ticket was submitted on Friday, July 8, 2022 (#22069524) and marked by CenturyLink's locate vendor on July 12, 2022.

Our records indicate that CenturyLink was not on the first locate ticket (#22064543) but was added for the second ticket and updated so all facilities could be properly located for the excavator. Any delays experienced were due to CenturyLink not being included on the original ticket and not because of a lack of a timely response on the part of CenturyLink. Additionally, our local engineer is reviewing our current cable run in Mr. Larson's neighborhood and, if necessary, will make any record corrections needed.

We appreciate and thank Mr. Larson for bringing this matter to our attention.

Sincerely,

A handwritten signature in black ink that reads "Andrew R. Schriener".

Andrew Schriener
State Legislative Affairs Director

cc: Larry Larson
Brad Giles (via email)
Andrea Stainback (via email)

CERTIFICATE OF SERVICE

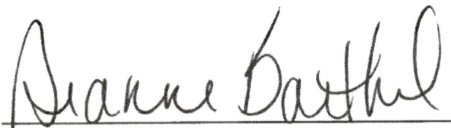
I hereby certify that on this 18th day of August, 2022, the foregoing response letter was served upon the following party:

Mr. Konrad Crockford
Director, Compliance Division
North Dakota Public Service Commission
600 East Boulevard Avenue, Dept. 408
Bismarck, ND 58505-0480
kcrockford@nd.gov

and copies sent electronically, addressed to the following:

Andrew Schriner
State Legislative Affairs Director
CenturyLink
200 South 5th Street
Minneapolis, MN 55402
Andrew.schriner@lumen.com

Larry Larson
1330 N. 23rd Street
Bismarck, ND 58501
lalarson@bis.midco.net



Dianne Barthel