

Hamre, John G.

From: Crockford, Konrad S.
Sent: Wednesday, October 26, 2022 3:06 PM
To: Schriener, Andrew
Cc: Giles, Brad; Stainback, Andrea J; Barthel, Dianne
Subject: RE: Case No. DM-22-325
Attachments: Century Link Map.png

Mr. Schriener,

I reviewed CenturyLink's response to the ND One-Call Complaint and I do have a follow-up question.

I understand that CenturyLink was not identified as an operator on the first ticket submitted by Mr. Larson (#22064543). With that being said, it was only at the request of Mr. Larson that the ND One Call Operations Center (NDOC) added CenturyLink to the second ticket (#22069524) and it was this subsequent addition that was the impetus for CenturyLink to go out and mark the facilities. Staff confirmed with Mr. Larson that CenturyLink did locate a facility within the excavation notification area.

Additionally, I reached out to NDOC to discuss why CenturyLink was not automatically identified on the first ticket. If you look at the attached screenshot/map provided by NDOC, you will see a yellow polygon which is around Mr. Larson's residential address. This is the excavation notification area that was created with the first ticket Mr. Larson submitted. The blue is what NDOC currently has in the one-call database for CenturyLink's utility notification area. As you can see, the two areas (yellow and blue) do not touch or intersect. If they did, this would prompt the NDOC system to add CenturyLink to the ticket.

Please address why CenturyLink's NDOC utility notification area does not include areas where CenturyLink has facilities?

I look forward to hearing from you no later than November 9, 2022.

Thank you,

Konrad Crockford
Director, Compliance Division

*Weights & Measures • Railroad Safety • Pipeline Safety
Auction Licensing • Risk Management • Damage Prevention*

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From: Barthel, Dianne <Dianne.Barthel@lumen.com>
Sent: Thursday, August 18, 2022 16:19
To: Crockford, Konrad S. <kcrockford@nd.gov>
Cc: Schriener, Andrew <Andrew.Schriener@lumen.com>; lal Larson@bis.midco.net; Giles, Brad <Brad.Giles@lumen.com>; Stainback, Andrea J <Andrea.J.Stainback@lumen.com>
Subject: Case No. DM-22-325

4 DM-22-325 Filed 10/26/2022 Pages: 3
Request for Additional Information
Public Service Commission
Konrad Crockford

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Attached please find CenturyLink's response to the One-Call Complaint submitted by Larry L. Larson.

The original will follow by U.S. Mail.



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N 23rd St

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N 20th St

N 22nd St

N 23rd St

Vista Ln

Crestview Ln

Comfort Care Inc



N 21st St



Hanaford Ave

N 23rd St

First Farm Management Group
Temporarily closed



E Boulevard Ave

Simle Middle School



Erv's Janitorial Inc
Temporarily closed



D's Woodworking



Hillview Ave

Hillview Ave

