

October 6, 2022

Mr. Steven Kahl  
Executive Secretary  
North Dakota Public Service Commission  
600 East Boulevard Avenue, 12<sup>th</sup> Floor  
Bismarck, ND 58505-0480

Re: New Services Amendment to the CenturyLink Forbearance Master Services  
Agreement between Qwest Corporation dba CenturyLink QC and  
QuantumShift Communications, Inc. dba vCom Solutions

Dear Mr. Kahl:

Enclosed for your information is an executed copy of the New Services Amendment to the Forbearance Master Services Agreement between Qwest Corporation dba CenturyLink QC (“CenturyLink”) and QuantumShift Communications, Inc. dba vCom Solutions (“QuantumShift”), which was submitted for information only to the Commission on September 18, 2020, with an effective date of August 5, 2020.

The Amendment incorporates new service schedules for legacy CenturyLink and Embarq Resale Service.

Contact information for QuantumShift is as follows:

Jenna Brown  
QuantumShift Communications, Inc.  
dba vCom Solutions  
12657 Alcosta Boulevard, Suite 418  
San Ramon, CA 94583  
(415) 209-7044  
[jbrown@vcomsolutions.com](mailto:jbrown@vcomsolutions.com)

Please contact me if you have any questions or concerns. Thank you.

Very truly yours,



Jason D. Topp

JDT/bardm

Enclosure

cc: Jenna Brown (via e-mail)

1 PU-22-377 Filed 10/06/2022 Pages: 61  
New Services Amendment to Forbearance Master Services Agreement  
Qwest Corporation / QuantumShift Communications, Inc.  
Jason Topp

**NEW SERVICES AMENDMENT  
TO  
FORBEARANCE MASTER SERVICES AGREEMENT**

**THIS AMENDMENT** ("Amendment") is by and between the CenturyLink Incumbent Local Exchange Carrier ("ILEC") entities listed in Attachment 1 of the Agreement (collectively and individually referred to as ("CenturyLink")) and Quantum Shift Communications, Inc. dba vCom Solutions ("Customer") and amends the Forbearance Master Services Agreement between Customer and CenturyLink executed by the parties on August 5, 2020, as may have been previously amended by amendment, addenda, or rate change notification ("Agreement"). All capitalized terms used herein which are not defined herein shall have the definitions ascribed to them in the Agreement. The parties hereby agree to amend the Agreement as follows:

1. **New Services.** The Service Attachments set forth in the new services

• **Service Schedule for Legacy CenturyLink and Embarq Resale Service**

attached to this Amendment ("New Services") shall be added to, and constitute a part of, the Agreement. The list of Service Schedules in the "Available Services" portion of the Agreement shall be deemed revised by the addition of the New Services. CenturyLink agrees to provide the New Services in accordance with the terms of the Agreement and this Amendment.

2. **Effective Date.** This Amendment shall be effective as of the date it is fully executed by CenturyLink and Customer ("Amendment Effective Date") and be deemed incorporated by reference into the Agreement.
3. **Miscellaneous.** All other terms and conditions in the Agreement shall remain in full force and effect and be binding upon the parties. This Amendment and the Agreement set forth the entire understanding between the parties as to the subject matter herein, and in the event there are any inconsistencies between the two documents, the terms of this Amendment shall control. To the extent that the terms of any New Service Attachments are inconsistent with the terms of this Amendment or the Agreement, the terms of the New Service Attachments shall control.

**IN WITNESS WHEREOF**, an authorized representative of each Party has executed this Amendment as of the Amendment Effective Date.

<p>Quantum Shift Communications, Inc. dba vCom Solutions:</p> <p>By: <u>Jenna Brown</u> <small>Jenna Brown (Aug 19, 2022 12:11 PDT)</small></p> <p>Name: <u>Jenna Brown</u></p> <p>Title: <u>VP, Compliance &amp; Contract Management</u></p> <p>Date: <u>Aug 19, 2022</u></p>	<p><b>CenturyLink:</b></p> <p>By: <u>Kimberly J. Povirk</u> <small>Kimberly J. Povirk (Aug 19, 2022 15:01 CDT)</small></p> <p>Name: <u>Kimberly J. Povirk</u></p> <p>Title: <u>Sr. Dir. Bus. Ops Wholesale Sales</u></p> <p>Date: <u>Aug 19, 2022</u></p>
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KEY CODES		CenturyTel - Alabama		March 2020
MRC	NRC	Resale Elements		
		<b>Customer Record Search Charges</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$13.21
		CSR - Electronic		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Resale Discount - T-801, T-802	0.00%	
		Resale Discount - T-821	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order / Installation / Repair</b>	<b>MRC</b>	<b>NRC</b>
I0008		Service Order Requests - Simple		\$9.37
I0009		Service Order Requests - Complex		\$41.66
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.74
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - Arkansas		March 2020
MRC	NRC	Resale Elements		
		Customer Service Record Search	MRC	NRC
		CSR - Manual		\$12.97
		CSR - Electronic		\$0.00
		Removal of former Wholesale Resale Discount under previous agreements for billing	MRC	NRC
		Resale Discount	0.00%	
		Other Charges	MRC	NRC
		Temporary Suspension of Service for Resale - SUSPEND		\$0.00
		Temporary Suspension of Service for Resale - RESTORE		\$21.00
		Service Order / Installation / Repair	MRC	NRC
I0008		Service Order Requests - Simple		\$9.28
I0009		Service Order Requests - Complex		\$41.24
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.68
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - Colorado		March 2020
MRC	NRC	Resale Elements		
		<b>Customer Record Search Charges</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$12.81
		CSR - Electronic		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Resale Discount	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order / Installation / Repair</b>	<b>MRC</b>	<b>NRC</b>
I0008		Service Order Requests - Simple		\$9.31
I0009		Service Order Requests - Complex		\$41.38
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.70
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - Georgia		March 2020
MRC	NRC	Resale Elements		
		<b>Customer Record Search Charges</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$13.73
		CSR - Electronic		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Resale Discount	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order / Installation / Repair</b>	<b>MRC</b>	<b>NRC</b>
I0008		Service Order Requests - Simple		\$9.62
I0009		Service Order Requests - Complex		\$43.16
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.84
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - Iowa		March 2020
MRC	NRC	Resale Elements		
		<b>Customer Record Search Charges</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$12.24
		CSR - Electronic		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Resale Discount	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order / Installation / Repair</b>	<b>MRC</b>	<b>NRC</b>
I0008		Service Order Requests - Simple		\$9.34
I0009		Service Order Requests - Complex		\$41.90
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.67
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - Idaho		March 2020
MRC	NRC	Resale Elements		
		<b>Customer Record Search Charges</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$11.67
		CSR - Electronic		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Resale Discount	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order / Installation / Repair</b>	<b>MRC</b>	<b>NRC</b>
I0008		Service Order Requests - Simple		\$9.23
I0009		Service Order Requests - Complex		\$41.08
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.64
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - Illinois		March 2020
MRC	NRC	Resale Elements		
		<b>Customer Record Search Charges</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$13.43
		CSR - Electronic		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Resale Discount	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order / Installation / Repair</b>	<b>MRC</b>	<b>NRC</b>
I0008		Service Order Requests - Simple		\$9.43
I0009		Service Order Requests - Complex		\$42.32
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.73
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - Indiana		March 2020
MRC	NRC	Resale Elements		
		Customer Service Record Search	MRC	NRC
		CSR - Manual		\$10.83
		CSR - Automated		\$0.00
		Removal of former Wholesale Resale Discount under previous agreements for billing	MRC	NRC
		Resale Discount	0.00%	
		Other Charges	MRC	NRC
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		Service Order / Installation / Repair	MRC	NRC
I0008		Service Order Requests - Simple		\$9.55
I0009		Service Order Requests - Complex		\$42.85
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.80
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyLink of Louisiana	March 2020	
MRC	NRC	Resale Elements		
		Customer Service Record Search	MRC	NRC
		CSR - Manual		\$13.67
		CSR - Automated		\$0.00
		Removal of former Wholesale Resale Discount under previous agreements for billing	MRC	NRC
		Resale Discount	0.00%	
		Other Charges	MRC	NRC
		Temporary Suspension of Service for Resale - SUSPEND		\$0.00
		Temporary Suspension of Service for Resale - RESTORE		\$21.00
		Service Order / Installation / Repair	MRC	NRC
I0008		Service Order Requests - Simple		\$9.24
I0009		Service Order Requests - Complex		\$41.47
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.61
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - Michigan		March 2020
MRC	NRC	Resale Elements		
		Customer Service Record Search	MRC	NRC
		CSR - Manual		\$13.87
		CSR - Automated		\$0.00
		Removal of former Wholesale Resale Discount under previous agreements for billing	MRC	NRC
		Resale Discount	0.00%	
		Other Charges	MRC	NRC
		Temporary Suspension of Service for Resale - SUSPEND		\$0.00
		Temporary Suspension of Service for Resale - RESTORE		\$21.00
		Service Order / Installation / Repair	MRC	NRC
I0008		Service Order Requests - Simple		\$9.35
I0009		Service Order Requests - Complex		\$41.53
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.73
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - Minnesota		March 2020
MRC	NRC	Resale Elements		
Customer Service Record Search			MRC	NRC
CSR - Manual				\$12.34
CSR - Automated				\$0.00
<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>			MRC	NRC
Resale Discount			0.00%	
<b>Other Charges</b>			MRC	NRC
Temporary Suspension of Service for Resale - <b>SUSPEND</b>				\$0.00
Temporary Suspension of Service for Resale - <b>RESTORE</b>				\$21.00
<b>Service Order / Installation / Repair</b>			MRC	NRC
I0008	Service Order Requests - Simple			\$9.64
I0009	Service Order Requests - Complex			\$42.85
I0010	Service Order Requests for DSR - Directory Listing Only			\$5.90
<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.				

KEY CODES		CenturyTel - Missouri		March 2020
MRC	NRC	Resale Elements		
		Customer Service Record Search	MRC	NRC
		CSR - Manual		\$13.34
		CSR - Automated		\$0.00
		Removal of former Wholesale Resale Discount under previous agreements for billing	MRC	NRC
		Resale Discount	0.00%	
		Other Charges	MRC	NRC
		Temporary Suspension of Service for Resale - SUSPEND		\$0.00
		Temporary Suspension of Service for Resale - RESTORE		\$21.00
		Service Order / Installation / Repair	MRC	NRC
I0008		Service Order Requests - Simple		\$9.44
I0009		Service Order Requests - Complex		\$41.96
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.78
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - Mississippi		March 2020
MRC	NRC	Resale Elements		
		Customer Service Record Search	MRC	NRC
		CSR - Manual		\$14.38
		CSR - Automated		\$0.00
		Removal of former Wholesale Resale Discount under previous agreements for billing	MRC	NRC
		Resale Discount	0.00%	
		Other Charges	MRC	NRC
		Temporary Suspension of Service for Resale - SUSPEND		\$0.00
		Temporary Suspension of Service for Resale - RESTORE		\$21.00
		Service Order / Installation / Repair	MRC	NRC
I0008		Service Order Requests - Simple		\$9.29
I0009		Service Order Requests - Complex		\$41.31
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.69
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - Montana		March 2020
MRC	NRC	Resale Elements		
		Customer Service Record Search	MRC	NRC
		CSR - Manual		\$13.14
		CSR - Automated		\$0.00
		Removal of former Wholesale Resale Discount under previous agreements for billing	MRC	NRC
		Resale Discount	0.00%	
		Other Charges	MRC	NRC
		Temporary Suspension of Service for Resale - SUSPEND		\$0.00
		Temporary Suspension of Service for Resale - RESTORE		\$21.00
		Service Order / Installation / Repair	MRC	NRC
I0008		Service Order Requests - Simple		\$9.34
I0009		Service Order Requests - Complex		\$41.55
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.71
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - North Carolina		March 2020
MRC	NRC	Resale Elements	MRC	NRC
		<b>Customer Service Record Search</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$12.79
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Resale Discount	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order / Installation / Repair</b>	<b>MRC</b>	<b>NRC</b>
I0008		Service Order Requests - Simple		\$9.64
I0009		Service Order Requests - Complex		\$42.88
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.89
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - New Mexico		March 2020
MRC	NRC	Resale Elements	MRC	NRC
		Customer Service Record Search	MRC	NRC
		CSR - Manual		\$12.85
		CSR - Automated		\$0.00
		Removal of former Wholesale Resale Discount under previous agreements for billing	MRC	NRC
		Resale Discount	0.00%	
		Other Charges	MRC	NRC
		Temporary Suspension of Service for Resale - SUSPEND		\$0.00
		Temporary Suspension of Service for Resale - RESTORE		\$21.00
		Service Order / Installation / Repair	MRC	NRC
I0008		Service Order Requests - Simple		\$9.31
I0009		Service Order Requests - Complex		\$41.42
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.69
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - Nevada		March 2020
MRC	NRC	Resale Elements		
		Customer Service Record Search	MRC	NRC
		CSR - Manual		\$11.67
		CSR - Automated		\$0.00
		Removal of former Wholesale Resale Discount under previous agreements for billing	MRC	NRC
		Resale Discount	0.00%	
		Other Charges	MRC	NRC
		Temporary Suspension of Service for Resale - SUSPEND		\$0.00
		Service Order / Installation / Repair	MRC	NRC
I0008		Service Order Requests - Simple		\$9.23
I0009		Service Order Requests - Complex		\$41.08
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.64
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - Ohio		March 2020
MRC	NRC	Resale Elements		
		<b>Customer Service Record Search</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$13.79
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Resale Discount	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		<b>Service Order / Installation / Repair</b>	<b>MRC</b>	<b>NRC</b>
I0008		Service Order Requests - Simple		\$9.58
I0009		Service Order Requests - Complex		\$42.64
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.86
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - Oregon		March 2020
MRC	NRC	Resale Elements		
		<b>Customer Service Record Search</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$12.22
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Resale Discount	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order / Installation / Repair</b>	<b>MRC</b>	<b>NRC</b>
I0008		Service Order Requests - Simple		\$9.38
I0009		Service Order Requests - Complex		\$41.75
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.74
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - Tennessee		March 2020
MRC	NRC	Resale Elements		
		<b>Customer Service Record Search</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$12.93
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Resale Discount	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order / Installation / Repair</b>	<b>MRC</b>	<b>NRC</b>
I0008		Service Order Requests - Simple		\$9.49
I0009		Service Order Requests - Complex		\$42.65
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.75
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - Texas		March 2020
MRC	NRC	Resale Elements		
		<b>Customer Service Record Search</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$13.18
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Resale Discount	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order / Installation / Repair</b>	<b>MRC</b>	<b>NRC</b>
I0008		Service Order Requests - Simple		\$9.32
I0009		Service Order Requests - Complex		\$41.90
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.65
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - Washington		March 2020
MRC	NRC	Resale Elements		
		Customer Service Record Search	MRC	NRC
		CSR - Manual		\$12.30
		CSR - Automated		\$0.00
		Removal of former Wholesale Resale Discount under previous agreements for billing	MRC	NRC
		Resale Discount	0.00%	
		Other Charges	MRC	NRC
		Temporary Suspension of Service for Resale - SUSPEND		\$0.00
		Temporary Suspension of Service for Resale - RESTORE		\$21.00
		Service Order / Installation / Repair	MRC	NRC
I0008		Service Order Requests - Simple		\$9.31
I0009		Service Order Requests - Complex		\$41.59
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.68
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - Wisconsin		March 2020
MRC	NRC	Resale Elements		
		<b>Customer Service Record Search</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$13.22
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Resale Discount	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order / Installation / Repair</b>	<b>MRC</b>	<b>NRC</b>
I0008		Service Order Requests - Simple		\$9.24
I0009		Service Order Requests - Complex		\$41.25
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.64
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		CenturyTel - Wyoming		March 2020
MRC	NRC	Resale Elements		
		<b>Customer Service Record Search</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$12.88
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Resale Discount	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order / Installation / Repair</b>	<b>MRC</b>	<b>NRC</b>
I0008		Service Order Requests - Simple		\$9.24
I0009		Service Order Requests - Complex		\$41.55
I0010		Service Order Requests for DSR - Directory Listing Only		\$5.60
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

Table 1 - Rates

KEY CODES		Embarq - Florida		March 2020
MRC	NRC	Resale Elements		
		<b>Customer Service Record Search</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$13.69
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Other than Operator / DA	0.00%	
		Op Assist / DA	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order</b>	<b>MRC</b>	<b>NRC</b>
I0008		Manual Service Order NRC		\$28.10
I0009		Manual Service Order - Listing Only		\$14.81
I0010		Manual Service Order - Change Only		\$13.76
I0011		Electronic Service Order		\$3.82
I0012		Electronic Service Order - Listing Only		\$0.42
I0013		Electronic Service Order - Change Only		\$1.66
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		Embarq - Indiana		March 2020
MRC	NRC	Resale Elements		
		<b>Customer Service Record Search</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$10.83
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Other than Operator / DA	0.00%	
		Op Assist / DA	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order</b>	<b>MRC</b>	<b>NRC</b>
I0008		Manual Service Order NRC		\$13.42
I0009		Manual Service Order - Listing Only		\$13.42
I0010		Manual Service Order - Change Only		\$13.42
I0011		Electronic Service Order		\$7.44
I0012		Electronic Service Order - Listing Only		\$7.44
I0013		Electronic Service Order - Change Only		\$7.44
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		Embarq - Kansas		March 2020
MRC	NRC	Resale Elements		
		<b>Customer Service Record Search</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$13.41
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Other than Operator / DA	0.00%	
		Op Assist / DA	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order</b>	<b>MRC</b>	<b>NRC</b>
I0008		Manual Service Order NRC		\$16.57
I0009		Manual Service Order - Listing Only		\$16.57
I0010		Manual Service Order - Change Only		\$16.57
I0011		Electronic Service Order		\$9.17
I0012		Electronic Service Order - Listing Only		\$9.17
I0013		Electronic Service Order - Change Only		\$9.17
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		Embarq - Minnesota		March 2020
MRC	NRC	Resale Elements		
		Customer Service Record Search	MRC	NRC
		CSR - Manual		\$12.34
		CSR - Automated		\$0.00
		Removal of former Wholesale Resale Discount under previous agreements for billing	MRC	NRC
		Other than Operator / DA	0.00%	
		Op Assist / DA	0.00%	
		Other Charges	MRC	NRC
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		Service Order	MRC	NRC
I0008		Manual Service Order NRC		\$16.50
I0009		Manual Service Order - Listing Only		\$16.50
I0010		Manual Service Order - Change Only		\$16.50
I0011		Electronic Service Order		\$9.13
I0012		Electronic Service Order - Listing Only		\$9.13
I0013		Electronic Service Order - Change Only		\$9.13
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		Embarq - Missouri		March 2020
MRC	NRC	Resale Elements	MRC	NRC
		<b>Customer Service Record Search</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$13.34
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Other than Operator / DA	0.00%	
		Op Assist / DA	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order</b>	<b>MRC</b>	<b>NRC</b>
I0008		Manual Service Order NRC		\$16.33
I0009		Manual Service Order - Listing Only		\$16.33
I0010		Manual Service Order - Change Only		\$16.33
I0011		Electronic Service Order		\$9.04
I0012		Electronic Service Order - Listing Only		\$9.04
I0013		Electronic Service Order - Change Only		\$9.04
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		Embarq - North Carolina - Central Telephone Company	March 2020	
MRC	NRC	Resale Elements		
		Customer Service Record Search	MRC	NRC
		CSR - Manual		\$12.79
		CSR - Automated		\$0.00
		Removal of former Wholesale Resale Discount under previous agreements for billing	MRC	NRC
		Other than Operator / DA	0.00%	
		Op Assist / DA	0.00%	
		Other Charges	MRC	NRC
		Temporary Suspension of Service for Resale - SUSPEND		\$0.00
		Temporary Suspension of Service for Resale - RESTORE		\$21.00
		Service Order	MRC	NRC
I0008		Manual Service Order NRC		\$24.16
I0009		Manual Service Order - Listing Only		\$19.99
I0010		Manual Service Order - Change Only		\$17.52
I0011		Electronic Service Order		\$9.56
I0012		Electronic Service Order - Listing Only		\$9.56
I0013		Electronic Service Order - Change Only		\$9.56
		NOTE: Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

<b>KEY CODES</b>		Embarq - North Carolina - Carolina Telephone & Telegraph Company, LLC		<b>March 2020</b>
MRC	NRC	<b>Resale Elements</b>		
		<b>Customer Service Record Search</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$12.79
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Other than Operator / DA	0.00%	
		Op Assist / DA	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order / Installation / Repair</b>	<b>MRC</b>	<b>NRC</b>
I0008		Manual Service Order NRC		\$24.16
I0009		Manual Service Order - Listing Only		\$19.99
I0010		Manual Service Order - Change Only		\$17.07
I0011		Electronic Service Order		\$9.44
I0012		Electronic Service Order - Listing Only		\$9.44
I0013		Electronic Service Order - Change Only		\$9.44
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		Embarq - Nebraska		March 2020
MRC	NRC	Resale Elements	MRC	NRC
		<b>Customer Service Record Search</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$13.92
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Other than Operator / DA	0.00%	
		Op Assist / DA	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order</b>	<b>MRC</b>	<b>NRC</b>
I0008		Manual Service Order NRC		\$16.73
I0009		Manual Service Order - Listing Only		\$16.73
I0010		Manual Service Order - Change Only		\$16.73
I0011		Electronic Service Order		\$9.25
I0012		Electronic Service Order - Listing Only		\$9.25
I0013		Electronic Service Order - Change Only		\$9.25
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		Embarq - New Jersey		March 2020
MRC	NRC	Resale Elements	MRC	NRC
		<b>Customer Service Record Search</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$13.94
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Other than Operator / DA	0.00%	
		Op Assist / DA	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order</b>	<b>MRC</b>	<b>NRC</b>
I0008		Manual Service Order NRC		\$27.83
I0009		Manual Service Order - Listing Only		\$15.44
I0010		Manual Service Order - Change Only		\$15.44
I0011		Electronic Service Order		\$8.54
I0012		Electronic Service Order - Listing Only		\$8.54
I0013		Electronic Service Order - Change Only		\$8.54
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		Embarq - Nevada		March 2020
MRC	NRC	Resale Elements		
		<b>Customer Service Record Search</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$11.67
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Other than Operator / DA	0.00%	
		Op Assist / DA	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order</b>	<b>MRC</b>	<b>NRC</b>
I0008		Manual Service Order NRC		\$9.46
I0009		Manual Service Order - Listing Only		\$7.52
I0010		Manual Service Order - Change Only		\$9.46
I0011		Electronic Service Order		\$3.50
I0012		Electronic Service Order - Listing Only		\$1.50
I0013		Electronic Service Order - Change Only		\$3.50
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		Embarq - Ohio		March 2020
MRC	NRC	Resale Elements		
		<b>Customer Service Record Search</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$13.79
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Other than Operator / DA	0.00%	
		Op Assist / DA	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order</b>	<b>MRC</b>	<b>NRC</b>
I0008		Manual Service Order NRC		\$16.74
I0009		Manual Service Order - Listing Only		\$16.74
I0010		Manual Service Order - Change Only		\$16.74
I0011		Electronic Service Order		\$9.26
I0012		Electronic Service Order - Listing Only		\$9.26
I0013		Electronic Service Order - Change Only		\$9.26
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		Embarq - United Telephone Company of the Northwest - Oregon		March 2020	
MRC	NRC	Resale Elements			
		<b>Customer Service Record Search</b>		<b>MRC</b>	<b>NRC</b>
		CSR - Manual			\$12.22
		CSR - Automated			\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>		<b>MRC</b>	<b>NRC</b>
		Other than Operator / DA		0.00%	
		Op Assist / DA		0.00%	
		<b>Other Charges</b>		<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>			\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>			\$21.00
		<b>Service Order</b>		<b>MRC</b>	<b>NRC</b>
I0008		Manual Service Order NRC			\$17.01
I0009		Manual Service Order - Listing Only			\$17.01
I0010		Manual Service Order - Change Only			\$17.01
I0011		Electronic Service Order			\$9.41
I0012		Electronic Service Order - Listing Only			\$9.41
I0013		Electronic Service Order - Change Only			\$9.41
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.			

KEY CODES		Embarq - Pennsylvania		March 2020
MRC	NRC	Resale Elements	MRC	NRC
		Customer Service Record Search	MRC	NRC
		CSR - Manual		\$14.11
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>		
		Other than Operator / DA	MRC	NRC
		Op Assist / DA	0.00%	
			0.00%	
		<b>Other Charges</b>		
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order</b>		
I0008		Manual Service Order NRC		\$17.42
I0009		Manual Service Order - Listing Only		\$17.42
I0010		Manual Service Order - Change Only		\$17.42
I0011		Electronic Service Order		\$9.63
I0012		Electronic Service Order - Listing Only		\$9.63
I0013		Electronic Service Order - Change Only		\$9.63
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		Embarq - South Carolina		March 2020
MRC	NRC	Resale Elements	MRC	NRC
		<b>Customer Service Record Search</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$13.95
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Other than Operator / DA	0.00%	
		Op Assist / DA	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order</b>	<b>MRC</b>	<b>NRC</b>
I0008		Manual Service Order NRC		\$16.55
I0009		Manual Service Order - Listing Only		\$16.55
I0010		Manual Service Order - Change Only		\$16.55
I0011		Electronic Service Order		\$9.15
I0012		Electronic Service Order - Listing Only		\$9.15
I0013		Electronic Service Order - Change Only		\$9.15
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		Embarq - Tennessee		March 2020
MRC	NRC	Resale Elements	MRC	NRC
		Customer Service Record Search	MRC	NRC
		CSR - Manual		\$12.93
		CSR - Automated		\$0.00
		Removal of former Wholesale Resale Discount under previous agreements for billing	MRC	NRC
		Other than Operator / DA	0.00%	
		Op Assist / DA	0.00%	
		Other Charges	MRC	NRC
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		Service Order / Installation / Repair	MRC	NRC
I0008		Manual Service Order NRC		\$16.99
I0009		Manual Service Order - Listing Only		\$16.99
I0010		Manual Service Order - Change Only		\$16.99
I0011		Electronic Service Order		\$9.40
I0012		Electronic Service Order - Listing Only		\$9.40
I0013		Electronic Service Order - Change Only		\$9.40
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		Embarq - Texas - Central Telephone Company of Texas, Inc.		March 2020
MRC	NRC	Resale Elements	MRC	NRC
		Customer Service Record Search	MRC	NRC
		CSR - Manual		\$13.18
		CSR - Automated		\$0.00
		Removal of former Wholesale Resale Discount under previous agreements for billing	MRC	NRC
		Other than Operator / DA	0.00%	
		Op Assist / DA	0.00%	
		Other Charges	MRC	NRC
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		Service Order	MRC	NRC
I0008		Manual Service Order NRC		\$16.24
I0009		Manual Service Order - Listing Only		\$16.24
I0010		Manual Service Order - Change Only		\$16.24
I0011		Electronic Service Order		\$8.98
I0012		Electronic Service Order - Listing Only		\$8.98
I0013		Electronic Service Order - Change Only		\$8.98
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		Embarq - Texas - United Telephone Company of Texas, Inc.	March 2020	
MRC	NRC	Resale Elements		
		<b>Customer Service Record Search</b>		<b>MRC</b> <b>NRC</b>
		CSR - Manual		\$13.18
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>		<b>MRC</b> <b>NRC</b>
		Resale Discount		0.0%
		<b>Other Charges</b>		<b>MRC</b> <b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order</b>		<b>MRC</b> <b>NRC</b>
I0008		Manual Service Order NRC		\$16.43
I0009		Manual Service Order - Listing Only		\$16.43
I0010		Manual Service Order - Change Only		\$16.43
I0011		Electronic Service Order		\$9.09
I0012		Electronic Service Order - Listing Only		\$9.09
I0013		Electronic Service Order - Change Only		\$9.09
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

<b>KEY CODES</b>		Embarq - Virginia - Central Telephone Company of Virginia d/b/a CenturyLink		<b>March 2020</b>
MRC	NRC	<b>Resale Elements</b>		
		<b>Customer Service Record Search</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$13.78
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Other than Operator / DA	0.00%	
		Op Assist / DA	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order / Installation / Repair</b>	<b>MRC</b>	<b>NRC</b>
I0008		Manual Service Order NRC		\$16.47
I0009		Manual Service Order - Listing Only		\$16.47
I0010		Manual Service Order - Change Only		\$16.47
I0011		Electronic Service Order		\$9.11
I0012		Electronic Service Order - Listing Only		\$9.11
I0013		Electronic Service Order - Change Only		\$9.11
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		Embarq - Virginia - United		March 2020
MRC	NRC	Resale Elements	MRC	NRC
		Customer Service Record Search	MRC	NRC
		CSR - Manual		\$13.78
		CSR - Automated		\$0.00
		Removal of former Wholesale Resale Discount under previous agreements for billing	MRC	NRC
		Other than Operator / DA	0.00%	
		Op Assist / DA	0.00%	
		Other Charges	MRC	NRC
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		Service Order	MRC	NRC
I0008		Manual Service Order NRC		\$16.47
I0009		Manual Service Order - Listing Only		\$16.47
I0010		Manual Service Order - Change Only		\$16.47
I0011		Electronic Service Order		\$9.11
I0012		Electronic Service Order - Listing Only		\$9.11
I0013		Electronic Service Order - Change Only		\$9.11
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		Embarq - Washington		March 2020
MRC	NRC	Resale Elements	MRC	NRC
		<b>Customer Service Record Search</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$12.30
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Other than Operator / DA	0.00%	
		Op Assist / DA	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order</b>	<b>MRC</b>	<b>NRC</b>
I0008		Manual Service Order NRC		\$17.01
I0009		Manual Service Order - Listing Only		\$17.01
I0010		Manual Service Order - Change Only		\$17.01
I0011		Electronic Service Order		\$9.41
I0012		Electronic Service Order - Listing Only		\$9.41
I0013		Electronic Service Order - Change Only		\$9.41
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

KEY CODES		Embarq - Wyoming		March 2020
MRC	NRC	Resale Elements		
		<b>Customer Service Record Search</b>	<b>MRC</b>	<b>NRC</b>
		CSR - Manual		\$12.88
		CSR - Automated		\$0.00
		<b>Removal of former Wholesale Resale Discount under previous agreements for billing</b>	<b>MRC</b>	<b>NRC</b>
		Other than Operator / DA	0.00%	
		Op Assist / DA	0.00%	
		<b>Other Charges</b>	<b>MRC</b>	<b>NRC</b>
		Temporary Suspension of Service for UNE-P / Resale - <b>SUSPEND</b>		\$0.00
		Temporary Suspension of Service for UNE-P / Resale - <b>RESTORE</b>		\$21.00
		<b>Service Order</b>	<b>MRC</b>	<b>NRC</b>
I0008		Manual Service Order NRC		\$17.01
I0009		Manual Service Order - Listing Only		\$17.01
I0010		Manual Service Order - Change Only		\$17.01
I0011		Electronic Service Order		\$9.41
I0012		Electronic Service Order - Listing Only		\$9.41
I0013		Electronic Service Order - Change Only		\$9.41
		<b>NOTE:</b> Any services for which resale discounts applied are now billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.		

Resale Rates - Arizona					Recurring Charges	Non-Recurring Charges
6	Resale				Wholesale Discount Percentage	Wholesale Discount Percentage
	<b>6.1 Removal of former Wholesale Discount Rates under previous agreements for billing purposes only.</b>					
	6.1.1	Basic Exchange Residential Line Service			0.00%	0.00%
	6.1.2	Basic Exchange Business Line Services			0.00%	0.00%
	6.1.3	All Other Qwest's Telecommunications Services			0.00%	0.00%
	6.1.4	Product Specific Nonrecurring Charge			0.00%	0.00%
	6.1.5	Public Access Line (PAL) Service			0.00%	0.00%
	<b>6.2 Customer Transfer Charge (CTC)</b>					
	6.2.1	CTC for POTS Service, per Line				
	6.2.1.1	Residence				\$5.00
	6.2.1.2	Business				\$5.00
	6.2.1.3	ISDN				\$5.00
<b>NOTE:</b> Any services ordered for which section 6.1 applies are billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.						



Resale Rates - Iowa						Recurring Charges	Non-Recurring Charges
6.0	Resale					Wholesale Discount Percentage	Wholesale Discount Percentage
6.1	<b>Removal of former Wholesale Discount Rates under previous agreements for billing purposes only.</b>						
6.1.1	Basic Exchange Residential Line Service					0.00%	0.00%
6.1.2	Basic Exchange Business Line Service / PBX / ISDN / Centrex					0.00%	0.00%
6.1.3	IntraLATA Toll (MTS, WATS)					0.00%	0.00%
6.1.4	Advanced Communications Service / Private Line Transport Services					0.00%	0.00%
6.1.5	Listings, CO Features & Information Services					0.00%	0.00%
6.1.6	All Other Services Available for Resale					0.00%	0.00%
6.1.7	Public Access Line (PAL) Service					0.00%	0.00%
6.2	<b>Customer Transfer Charge (CTC)</b>						
6.2.1	CTC for POTS Service						
6.2.1.1	Residence						
	6.2.1.1.1	First Line (Mechanized)					\$2.80
	6.2.1.1.2	Each Additional Line (Mechanized)					\$1.70
	6.2.1.1.3	First Line (Manual)					\$9.92
	6.2.1.1.4	Each Additional Line (Manual)					\$5.59
6.2.1.2	Business						
	6.2.1.2.1	First Line (Mechanized)					\$5.97
	6.2.1.2.2	Each Additional Line (Mechanized)					\$3.81
	6.2.1.2.3	First Line (Manual)					\$9.92
	6.2.1.2.4	Each Additional Line (Manual)					\$5.59

Resale Rates - Idaho					Recurring Charges	Non-Recurring Charges
6.0	Resale				Wholesale Discount Percentage	Wholesale Discount Percentage
6.1	<b>Removal of former Wholesale Discount Rates under previous agreements for billing purposes only.</b>					
	6.1.1	Southern Idaho				
	6.1.1.1	Basic Exchange Residential Line Service			0.00%	0.00%
	6.1.1.2	Basic Exchange Business Line Service			0.00%	0.00%
	6.1.1.3	IntraLATA Toll			0.00%	0.00%
	6.1.1.4	Package / Special Services (e.g., Centrex, Discounted Line/Feature Packages, ISDN, PBX-Trunks, DSS & UAS, Frame Relay Service, LAN, MegaBit and other ACS)			0.00%	0.00%
	6.1.1.5	Listings, CO Features & Information Services			0.00%	0.00%
	6.1.1.6	Private Line			0.00%	0.00%
	6.1.1.7	Operator Services / Directory Assistance (OS/DA)			0.00%	0.00%
	6.1.1.8	Volume Packaged Services - High Volume Customers			0.00%	0.00%
	6.1.1.9	Public Access Line (PAL) Service			0.00%	0.00%
	6.1.2	Northern Idaho				
	6.1.2.1	Basic Exchange Residential Line Service			0.00%	0.00%
	6.1.2.2	Basic Exchange Business Line Service / PBX			0.00%	0.00%
	6.1.2.3	IntraLATA Toll			0.00%	0.00%
	6.1.2.4	Package / Special Services (e.g., Centrex, Discounted Line/Feature Packages, ISDN, PBX-Trunks, DSS &			0.00%	0.00%
	6.1.2.5	Listings, CO Features & Information Services			0.00%	0.00%
	6.1.2.6	Private Line			0.00%	0.00%
	6.1.2.7	Operator Services / Directory Assistance (OS/DA)			0.00%	0.00%
	6.1.2.8	Volume Packaged Services - High Volume Customers			0.00%	0.00%
	6.1.2.9	Public Access Line (PAL) Service			0.00%	0.00%
6.2	<b>Customer Transfer Charge (CTC)</b>					
	6.2.1	CTC for POTS Service				
	6.2.1.1	Manual				
		6.2.1.1.1	First Line			\$16.22
		6.2.1.1.2	Each Additional Line			\$2.27
	6.2.1.2	Mechanized				
		6.2.1.2.1	First Line			\$0.63
		6.2.1.2.2	Each Additional Line			\$0.12

Resale Rates - Minnesota						Recurring Charges	Non-Recurring Charges
<b>6.0</b>	<b>Resale</b>						Wholesale Discount Percentage
							Wholesale Discount Percentage
<b>6.1</b>	<b>Removal of former Wholesale Discount Rates under previous agreements for billing purposes only.</b>						
	6.1.1	Basic Exchange Residential Line Service				0.00%	0.00%
	6.1.2	Basic Exchange Business Line Service / PBX				0.00%	0.00%
	6.1.3	IntraLATA Toll				0.00%	0.00%
	6.1.4	Package / Special Services (e.g., Centrex, ISDN, DSS, Frame Relay Service, ACS)				0.00%	0.00%
	6.1.5	Listings, CO Features				0.00%	0.00%
	6.1.6	Private Line				0.00%	0.00%
	6.1.7	Volume Packaged Services				0.00%	0.00%
	6.1.8	Public Access Lines				0.00%	0.00%
<b>6.2</b>	<b>Customer Transfer Charge (CTC)</b>						
	6.2.1	CTC for POTS Service					
		6.2.1.1	Residential / Business				
			6.2.1.1.1	First Line			
				6.2.1.1.1.1	Manual		\$3.63
				6.2.1.1.1.2	Mechanized		\$0.21
			6.2.1.1.2	Each Additional			
				6.2.1.1.2.1	Manual		\$0.87
				6.2.1.1.2.2	Mechanized		\$0.04

**NOTE:** Any services ordered for which section 6.1 applies are billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.



Resale Rates - North Dakota					Recurring Charges	Non-Recurring Charges
<b>6.0</b>	<b>Resale</b>				Wholesale Discount Percentage	Wholesale Discount Percentage
<b>6.1</b>	<b>Removal of former Wholesale Discount Rates under previous agreements for billing purposes only.</b>					
	6.1.1	Basic Exchange Residence Line Service			0.00%	0.00%
	6.1.2	Basic Exchange Business Line Service / PBX			0.00%	0.00%
	6.1.3	IntraLATA Toll			0.00%	0.00%
	6.1.4	Package / Special Services (e.g., Centrex, ISDN, DSS, Frame Relay Service, ACS)			0.00%	0.00%
	6.1.5	Listings, CO Features Information Services			0.00%	0.00%
	6.1.6	Private Line			0.00%	0.00%
	6.1.7	Volume Packaged Services			0.00%	0.00%
	6.1.8	Public Access Line (PAL) Service			0.00%	0.00%
<b>6.2</b>	<b>Customer Transfer Charge (CTC)</b>					
	6.2.1	CTC for POTS Service				
		6.2.1.1	Residential / Business			
			6.2.1.1.1	First Line		
				6.2.1.1.1.1	First Line (Manual)	\$16.77
				6.2.1.1.1.2	Intentionally Left Blank	
				6.2.1.1.1.3	First Line (Mechanized)	\$0.70
			6.2.1.1.2	Each Additional		
				6.2.1.1.2.1	Each Additional Line	\$2.80
				6.2.1.1.2.2	Intentionally Left Blank	
				6.2.1.1.2.3	Each Additional Line	\$0.14

**NOTE:** Any services ordered for which section 6.1 applies are billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.

Resale Rates - Nebraska						Recurring Charges	Non-Recurring Charges
<b>6.0</b>	<b>Resale</b>						Wholesale Discount Percentage
							Wholesale Discount Percentage
<b>6.1</b>	<b>Removal of former Wholesale Discount Rates under previous agreements for billing purposes only.</b>						
	6.1.1	Basic Exchange Residential Line Service					0.00% 0.00%
	6.1.2	Basic Exchange Business Line Service / PBX					0.00% 0.00%
	6.1.3	IntraLATA Toll					0.00% 0.00%
	6.1.4	Package / Special Services (e.g., Centrex, ISDN, DSS, Frame Relay Service, ACS)					0.00% 0.00%
	6.1.5	Listings, CO Features & Information Services					0.00% 0.00%
	6.1.6	Private Line					0.00% 0.00%
	6.1.7	Public Access Line (PAL) Service					0.00% 0.00%
<b>6.2</b>	<b>Customer Transfer Charge (CTC)</b>						
	6.2.1	CTC for POTS Service					
		6.2.1.1	Residential / Business				
			6.2.1.1.1	First Line			
				6.2.1.1.1.1	Manual		\$15.36
				6.2.1.1.1.2	Mechanized		\$0.64
			6.2.1.1.2	Each Additional Line			
				6.2.1.1.2.1	Manual		\$2.56
				6.2.1.1.2.2	Mechanized		\$0.13
<b>NOTE:</b> Any services ordered for which section 6.1 applies are billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.							



Resale Rates - Oregon						Recurring Charges	Non-Recurring Charges
6.0	Resale					Wholesale Discount Percentage	Wholesale Discount Percentage
6.1	<b>Removal of former Wholesale Discount Rates under previous agreements for billing purposes only.</b>						
6.1.1	Basic Exchange Residential Line Service				0.00%	0.00%	
6.1.2	Basic Exchange Business Line Service / PBX				0.00%	0.00%	
6.1.3	IntraLATA Toll				0.00%	0.00%	
6.1.4	Package / Special Services (e.g., Centrex, ISDN, DSS, Frame Relay Services, ACS)				0.00%	0.00%	
6.1.5	Listings, CO Features & Information Services				0.00%	0.00%	
6.1.6	Private Line				0.00%	0.00%	
6.1.7	Public Access Line (PAL) Service				0.00%	0.00%	
6.2	<b>Customer Transfer Charge (CTC)</b>						
6.2.1	CTC for POTS Service						
6.2.1.1	Residential / Business						
6.2.1.1.1	First Line		6.2.1.1.1.1	Installation, Manual		\$17.09	
6.2.1.1.1.2	Intentionally Left Blank						
6.2.1.1.1.3	Installation, Mechanized					\$0.71	
6.2.1.1.2	Each Additional		6.2.1.1.2.1	Installation, Manual		\$2.85	
6.2.1.1.2.2	Intentionally Left Blank						
6.2.1.1.2.3	Installation, Mechanized					\$0.14	
<b>NOTE:</b> Any services ordered for which section 6.1 applies are billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.							

Resale Rates - South Dakota						Recurring Charges	Non-Recurring Charges
<b>6.0</b>	<b>Resale</b>						Wholesale Discount Percentage
	<b>6.1</b>	<b>Removal of former Wholesale Discount Rates under previous agreements for billing purposes only.</b>					
	6.1.1	Basic Exchange Residential Line Service				0.00%	0.00%
	6.1.2	Basic Exchange Business Line Service / PBX				0.00%	0.00%
	6.1.3	IntraLATA Toll				0.00%	0.00%
	6.1.4	Package / Special Services (e.g., Centrex, ISDN, DSS Frame Relay Services, ACS)				0.00%	0.00%
	6.1.5	Listings, CO Features & Information Services				0.00%	0.00%
	6.1.6	Private Line				0.00%	0.00%
	6.1.7	Public Access Line (PAL) Service				0.00%	0.00%
	<b>6.2</b>	<b>Customer Transfer Charge (CTC)</b>					
	6.2.1	CTC for POTS Service					
		6.2.1.1	First Line				
			6.2.1.1.1	Manual			\$5.00
			6.2.1.1.2	Intentionally Left Blank			
			6.2.1.1.3	Mechanized			\$5.00
		6.2.1.2	Each Additional				
			6.2.1.2.1	Manual			\$5.00
			6.2.1.2.2	Intentionally Left Blank			
			6.2.1.2.3	Mechanized			\$5.00

Resale Rates - Utah						Recurring Charges	Non-Recurring Charges
6.0	Resale					Wholesale Discount Percentage	Wholesale Discount Percentage
6.1	<b>Removal of former Wholesale Discount Rates under previous agreements for billing purposes only.</b>						
6.1.1	Basic Residence and Business, Listing Services, ISDN					0.00%	0.00%
6.1.2	Intentionally Left Blank						
6.1.3	Message Toll Services, Optional Calling Plans, and 800 Services					0.00%	0.00%
6.1.4	PBX, Centron / Centrex Services					0.00%	0.00%
6.1.5	Central Office Features & Services (e.g. Custom Calling, CLASS,					0.00%	0.00%
6.1.6	Private Line and Advanced Communications Services					0.00%	0.00%
6.1.7	Operator and Directory Assistance Services					0.00%	0.00%
6.1.8	Public Access Line (PAL) Service					0.00%	0.00%
6.1.9	Composite Average					0.00%	0.00%
6.2	<b>Customer Transfer Charge (CTC)</b>						
6.2.1	CTC for POTS Service						
	6.2.1.1	Residential & Business					
	6.2.1.1.1	First Line					
		6.2.1.1.1.1	Manual				\$8.93
			6.2.1.1.1.2	Mechanized			\$0.26
	6.2.1.1.2	Each Additional					
		6.2.1.1.2.1	Manual				\$1.49
			6.2.1.1.2.2	Mechanized			\$0.05
<b>NOTE:</b> Any services ordered for which section 6.1 applies are billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.							

Resale Rates -Washington						Recurring Charges	Non-Recurring Charges
	Resale					Wholesale Discount Percentage	Wholesale Discount Percentage
6.1	<b>Removal of former Wholesale Discount Rates under previous agreements for billing purposes only.</b>						
6.1.1	General					0.00%	0.00%
6.1.2	Operator Services and Directory Assistance					0.00%	0.00%
6.1.3	Public Access Line (PAL) Service					0.00%	0.00%
6.2	<b>Customer Transfer Charge (CTC)</b>						
6.2.1	CTC for POTS Service						
	6.2.1.1	Residential / Business					
	6.2.1.1.1	First Line					
		6.2.1.1.1.1	Installation, Manual				\$21.24
		6.2.1.1.1.2	Intentionally Left Blank				
		6.2.1.1.1.3	Installation, Mechanized				\$5.82
	6.2.1.1.2	Each Additional					
		6.2.1.1.2.1	Installation, Manual				\$7.83
		6.2.1.1.2.2	Intentionally Left Blank				
		6.2.1.1.2.3	Installation, Mechanized				\$5.28

**NOTE:** Any services ordered for which section 6.1 applies are billed at rates shown in the applicable Tariff and the section above is shown only to remove discounts applied under previous agreements.


