

NOWALSKY & GOTHARD

A Professional Limited Liability Company
Attorneys at Law

Leon L. Nowalsky
Edward P. Gothard

1420 Veterans Memorial Boulevard
Metairie, Louisiana 70005
Telephone: (504) 832-1984
Facsimile: (504) 831-0892

March 7, 2023

Via Email: vschock@nd.gov

Victor Schock
Director of Public Utilities
North Dakota Public Service Commission
600 E. Boulevard Ave., Dept. 408
Bismarck, ND 58505-0480

RE: Bright Sound Communications, Inc.
Case No. PU -22-393

Dear Director Schock:

Enclosed please find the response of Bright Sound Communications, Inc. ("BSC") to Data Request 1.

BSC apologizes for the delayed response. The Data Request submitted requested a list of North Dakota customers. Due to delays BSC experienced in receiving TCIS codes from its underlying carrier, it was unable, until recently, to compile a comprehensive list of customers whose services were PICed to BSC.

BSC would like the opportunity to discuss this matter with both the Commission Staff and Complaint so that a resolution can be achieved to address all consumer issues arising from this matter.

Sincerely,



Leon Nowalsky

Enclosures

cc. Brian Johnson
Special Assistant Attorney General
North Dakota Public Service Commission
600 East Boulevard Avenue Dept. 408
Bismarck, ND 58505

Question 1: Please provide a list of North Dakota customers of Bright Sound Communications, Inc. (BSC) by customer and service type.

Answer: An independent third-party telemarketing firm submitted a total of 26 customers to BSC requesting voice service. The submission included a third-party verification of those customers authorizing transfer to BSC of their intra state and interstate to long distance services to BSC.

The first group consisting of 16 customers whose pic authorization was confirmed by receipt of a confirming TCIS code. This group of customers are as follows:

- 1.) RAHR MALTING, CO
- 2.) TOTTEN TRAIL RESORTS
- 3.) CROSBY TIRE & BODY SHOP, INC.
- 4.) FERCHO PROPERTIES
- 5.) GRAND FORKS CHIROPRACTIC
- 6.) ASSOCIATED POTATO GROWERS, INC.
- 7.) BECKSTEADS AUTO REPAIR
- 8.) CITY LIMITS BARE & BOTTLE
- 9.) WIDMANS'S CANDY SHOP
- 10.) MORE PROPERTIES, LLC
- 11.) VOSS GRAIN CO
- 12.) JERRY'S REPAIR & ALIGNMENT
- 13.) MARK'S HEATING & COOLING
- 14.) CHS, INC.
- 15.) GOOD VIBRATIONS QUILT
- 16.) BECKSTEADS AUTO REPAIR

The second group of 10 customers whose pic authorizations were not confirmed did not actually become customers of BSC. However, due to a delay in receiving the TCIS reject codes, invoices containing a flat rate charge without usage was submitted to these consumers. Once BSC received a no-pic notice, these 10 accounts were removed from

BSC's customer list and appropriate credits were provided for outstanding changes. The list of these customers are as follows:

- 1.) LIL RANCHERS COMMUNITY DAYCARE
- 2.) REISTER
- 3.) MEDINA CAFÉ
- 4.) MCVILLE MOTOR
- 5.) APEX REMINGTON PIPE & SUPPLY
- 6.) R & K EQUIPMENT
- 7.) CAR QUEST AUTO PARTS
- 8.) SAMMY'S BAR
- 9.) COOPERSTOWN DRUG
- 10.) FEICKERT WELL DRILLING