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**APR 11 2023**

**NORTH DAKOTA  
PUBLIC SERVICE COMMISSION**

April 5, 2023

Steve Kahl  
Executive Secretary/Director of Administration  
North Dakota Public Service Commission  
12<sup>th</sup> Floor State Capitol  
600 E. Boulevard, Dept. 408  
Bismarck ND 58505-0480

RE: North Dakota Telephone Company Exchange and Network Services Tariff

North Dakota Telephone Company (NDTC) respectfully files with the North Dakota Public Service Commission the enclosed revised tariff pages of the NDTC Exchange and Network Services Tariff. We have enclosed both an original and a redlined copy.

If you have any questions or need additional information, please let me know and I will be happy to provide this as requested.

Sincerely,

Rodney Hoffmeyer  
CEO/General Manager  
North Dakota Telephone Company

RH/hmg  
Enclosures

**NORTH DAKOTA TELEPHONE COMPANY**  
**Exchange and Network Services Tariff**

State of North Dakota  
Issued: November 27, 2002  
Effective: December 17, 2002

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**13. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS**

**13.3 WARM LINE SERVICE**

**A. General**

1. Warm Line Service enables a user to call a specific destination without dialing any digits.
2. To activate this feature, the user removes the receiver from the switchhook. When the off-hook indication is received at the digital central office, the directory number or code of the destination is read from memory and the call is automatically routed to its destination.
3. If the line is also used for regular telephone service, a critical timeout is required after dial tone is returned to the line. If no digits are received within its customer specified time period, the call is routed to the specified destination. Otherwise, it is routed in accordance with the dialed digits.
4. Calls can be routed to the following destinations:
  - a. To an operator.
  - b. To a terminal in the digital central office (DCO) system.
  - c. To a terminal in another central office.
5. Warm Line Service will be offered where facilities and operating conditions permit.

**B. Rates**

	<u>Monthly Rate</u>
1. Each equipped line	\$1.00

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**13. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS**

**13.2 AUTOMATIC WAKE-UP SERVICE**

**A. General**

1. Automatic Wake-Up features allow the customer to program the Digital Central Office (DCO) to initiate a wake-up call on their access line.
2. The features in the customer controllable program enables the customer to perform the following functions:
  - a. Determine the time(s) the access line is to be activated.
  - b. Determine the number of rings (2 to 20) to be made before the call is cancelled.
  - c. Change their wake-up time.
  - d. Cancel the feature.
3. Automatic Wake-Up Service is available only through central offices, which, at the Company's option, are appropriately equipped.
4. There is no charge to cancel the feature.

**B. Rates**

1. Service Charges apply, except the Company may waive certain applicable service charges during special promotions being conducted from time-to-time to market the service.

	<u>Monthly Rate</u>
2. Each Equipped Access Line	\$1.85

**C. Conditions**

1. This service is compatible with all Custom Calling Features. The following exceptions apply:
  - a. Wake-Up calls will not be forwarded even though Call Forwarding might be active on the line.
  - b. A Wake-Up call will not Call Wait on another call (i.e., if the line is busy, the Wake-Up call will be rescheduled for seven minutes later).
  - c. Three Way Calling cannot be activated from a Wake-Up call (i.e., the customer cannot hookflash from the Wake-Up call and make another call).
  - d. Speed Calling has no affect on Automatic Wake-Up Service.

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**7. MISCELLANEOUS SERVICE OFFERINGS**

**7.7**

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**7. MISCELLANEOUS SERVICE OFFERINGS**

**7.3**

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**8. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN)  
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**5. GENERAL SERVICES**

**5.19 VOICE MAIL SERVICE**

**A. General**

1. Voice Mail

Voice Mail will provide a twenty-four (24) hour voice mail answering and message storage system. Messages may be retrieved from any touch-tone telephone. Voice Mail has a one (1) minute greeting and the capacity to store up to 20 five (5) minute messages. A new message will generate a "reminder" dial tone when the subscriber picks up his/her receiver. Each voicemail box will be provided with call forwarding-busy and call forwarding-no-answer where central office equipment permits. Un-played messages will purge after 28 days. Played messages will purge after 28 days.

2. Fixed or Remote Call Forward Voice Mail subscribers that have no other Local Service

Fixed or Remote Call Forward service can be used in conjunction with a Voice Mail number. This service allows calls that are directed to your voice mailbox to be forwarded out to a predetermined location (Number is not changeable by the user). Subscribing party is responsible for associated charges such as toll, fixed or remote call forward and voice mailbox charge.

3. TDD Memo

TDD Memo provides an interface to telecommunications devices for the deaf (TDD), allowing TDD users to use Voice Mail and Fax Memo.

4. Family Voice Mail

(O)

Family Voice Mail allows the caller to reach the main greeting of the mailbox and press options 1 through 4 for individual mailboxes. Each individual mailbox would have the security of its own password. This service is available for residential customers only. Each voice mailbox will be provided with call forwarding-busy and/or call forwarding-no-answer where central office equipment permits.

5. Voice Mail to Email

(N)

Subscribers can receive voice mail messages with any email account and have the option to delete voice messages directly from the email.

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**5. GENERAL SERVICES**

**5.19 VOICE MAIL SERVICE**

**A. General**

1. Voice Mail

Voice Mail will provide a twenty-four (24) hour voice mail answering and message storage system. Messages may be retrieved from any touch-tone telephone. Voice Mail has a one (1) minute greeting and the capacity to store up to 20 five (5) minute messages. A new message will generate a "reminder" dial tone when the subscriber picks up his/her receiver. Each voicemail box will be provided with call forwarding-busy and call forwarding-no-answer where central office equipment permits. Un-played messages will purge after 28 days. Played messages will purge after 28 days.

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3. TDD Memo

TDD Memo provides an interface to telecommunications devices for the deaf (TDD), allowing TDD users to use Voice Mail and Fax Memo.

4. ~~Fax Memo~~

~~Fax Memo allows the user to leave a fax message on another users mailbox. The fax message can be delivered to the users default fax number or another fax number.~~

5. Family Voice Mail

Family Voice Mail allows the caller to reach the main greeting of the mailbox and press options 1 through 4 for individual mailboxes. Each individual mailbox would have the security of its own password. This service is available for residential customers only. Each voice mailbox will be provided with call forwarding-busy and/or call forwarding-no-answer where central office equipment permits.

6. Voice Mail to Email

Subscribers can receive voice mail messages with any email account and have the option to delete voice messages directly from the email.

(N)

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**12. OBSOLETE GENERAL SERVICES**

**12.3 SEASONAL SERVICE <sup>(1)</sup>**

(T)

**A. General**

Seasonal Service is provided to residence and single business customers whose requirements for telephone services are less than that which might normally be provided in any 12 month period.

**B. Rates**

1. The monthly rate will be based on a combination of a uniform monthly rate, which is calculated on six (6) months full rate combined and distributed evenly over a twelve (12) month period.
2. No charges will apply for the suspension and subsequent restoral of seasonal service.

**C. Conditions**

1. Seasonal Service will be furnished under the following conditions.
  - a. Available to all grades of residence and single line business exchange service where the usage is of a seasonal nature.
  - b. Unless notified otherwise by the customer, seasonal will automatically be placed on intercept between the period of January 1 to May 1.

<sup>(1)</sup>Seasonal Service Grandfathered on 3/1/2013

(N)

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**12. OBSOLETE GENERAL SERVICES**

**12.2 JOINT USER SERVICE**

**A. General**

Joint Use of Service <sup>(1)</sup> permits a person, firm or corporation to share the use of the telephone service provided by the Company with another business customer. (D)

**B. Rates**

Monthly Rate

- |                         |                                 |
|-------------------------|---------------------------------|
| 1. Joint Use of Service | 50% of applicable business rate |
|-------------------------|---------------------------------|

**C. Conditions**

1. Joint use of Service will be furnished with the approval of the Company only with business individual line or PBX Trunk Service.
2. Joint Use of Service will not be furnished to a customer who is in a business of a secretarial nature, or of renting or leasing space to transient or permanent tenants.
3. The Joint User must be located on the premises or in the same office, or in the same suite of offices, as the customer, or in an office adjacent to and directly accessible from the customer's office.
4. A Joint User will be furnished one directory listing without charge.
5. Applications for Joint Use of Service shall be made by the customer.
6. The customer will be responsible for all charges incurred by the Joint User.
7. Additional listings and supplement services may be furnished to the Joint User at the request of the customer and at regular rates.
8. After the listing for the Joint User has been included in the directory, Joint Use of Service may not be discontinued during the life of the directory, except under the following conditions:
  - a. the customer's service is discontinued.
  - b. the Joint User moves from the premises where the customer's service is located.
  - c. the Joint User establishes his own primary service on the same premises.

<sup>(1)</sup>This service is no longer offered by NDTC.

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**5. GENERAL SERVICES**

**5.9 EXCHANGE SERVICE EXTENSIONS (POINT TO POINT)**

	<u>Monthly</u>	<u>NRC</u>	
<b>Network Access Channel Termination per Pair</b>	\$6.65	\$25.00	
<b>Channel Performance per Pair</b>	\$6.20		(1)

**A. Descriptions**

1. Network Access

The Network Access Channel provides a two-wire or four-wire communications path between the POT and the central office or the nearest most logical point of access to the customer premise. One Network Access Channel charge applies per channel terminated at the POT.

2. Channel Performance

The Channel Performance modifies the circuit with the basic performance necessary for the circuit to function. If various signaling parameters are needed, refer to the North Dakota Telephone Company Private Line Transport Services Tariff. One Channel Performance charge will apply per Network Access Channel.

**Notes:**

1. Non-recurring service order charge will apply as indicated in section 6
2. CO will not be considered as a termination (will be a cross connect point only)
3. If circuit extends from Point A through CO to Point B, a minimum of 2 Channel Performance charges will apply.

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**5. GENERAL SERVICES**

**5.9 EXCHANGE SERVICE EXTENSIONS (POINT TO POINT)**

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**5. GENERAL SERVICES**

**5.16 CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (CONT'D)**

**A. General (Cont'd)**

2. Description of Features (Cont'd)

e. Calling Number Delivery (Caller ID)

Calling Number Delivery will enable the subscriber to receive the calling number on incoming calls. The number will be delivered to the called party's Customer Premises Equipment (CPE) in the interval between the first and second ring. The calling number will remain for the duration of the call and can be viewed from the display on the CPE.

f. Calling Number Delivery Blocking (Caller ID Blocking)

Calling Number Delivery Blocking will allow the calling party to suppress a Directory Number such that the called party with Calling Number Delivery does not receive the information. The called party will receive a "private" message instead of the calling party's DN.

Calling Number Delivery Blocking is provided to all subscribers on a per call basis at **no charge**. To activate this feature, there must be a two (2) digit code for touch tone, and four (4) digit for rotary dialed prior to placing a call. Calling Number Delivery Blocking on a per line basis is also available for **no charge**. This feature blocks Calling Number Delivery on all calls without the necessity of dialing a code with each call.

Law enforcement agencies, domestic violence intervention agencies, and certain other governmental agencies may be granted Calling Number Delivery Blocking on a per line basis without charge.

g. Call Waiting Display

Call Waiting Display no dialing instruction needed. This service works only if you have subscribed to both Caller ID and Call Waiting. With Call Waiting Display, you can see who is calling you when you are on the phone with someone else.

h. Customer-Originated Trace

Customer-Originated Trace allows the subscriber to initiate a trace on the last incoming call. The results of the trace will not be provided directly to the subscriber initiating the trace. The trace log will be printed at the Telephone Company or at some designated law enforcement agency premises. The subscriber will contact the agency to determine further action to be taken.

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**5. GENERAL SERVICES**

**5.16 CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (CONT'D)**

**A. General (Cont'd)**

2. Description of Features (Cont'd)

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**6. SERVICE CHARGES**

**6.2 APPLICATION**

- A. Charges in this section apply in addition to all other rates and charges in this Tariff unless specifically excepted.
- B. One or more charges may be applicable, based on the services or equipment requested by the customer.
- C. Only one Service Order charge applies per customer contact.

**6.3 EXCEPTIONS**

Service charges do not apply to:

- A. Removal or discontinuance of equipment or service.
- B. Suspension or reconnection of vacation service.
- C. The Company may waive applicable service charges during special promotions.

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**6. SERVICE CHARGES**

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Service charges do not apply to:

- A. Removal or discontinuance of equipment or service.
- B. ~~Calling card requests.~~
- C. Suspension or reconnection of vacation service.
- D. The Company may waive applicable service charges during special promotions.

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**5. GENERAL SERVICES**

**5.13 CUSTOM CALLING SERVICES (CONT'D)**

**A. General (Cont'd)**

2. Description of Features (Cont'd)

f. Call Waiting

Call Waiting provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or hitting the switch hook.

g. Cancel Call Waiting

Cancel Call Waiting allows a station user, on a per-call basis, to deactivate Call Waiting by dialing an access code.

h. Three-Way Calling

Three-Way Calling allows a station user to add a third party to the existing call, enabling a simultaneous conference between parties at multiple locations. If multiple parties of the conversation subscribe to this service, each may establish an additional line, to a maximum of six lines.

i. Speed Calling

Speed Calling 8 Code enables a station user to call a list of up to eight (8) preselected directory numbers by dialing one-digit codes instead of the directory numbers. Up to thirty (30) numbers may be accessed by a two-digit code with Speed Calling 30 Code.

j. Individual Terminating Call Screening

Individual Terminating Call Screening provides the subscriber with the ability to screen calls prior to terminating the call on the subscriber's line.

(N)

**B. Rates and Charges**

1. Service Charges may apply with the following exceptions:

- a. The Company will waive applicable service charges during special promotions in exchanges equipped with available facilities.
- b. Upon conversion to a "Stored Program Control" switch in an exchange a 90 day grace period will follow to allow those customers wishing to subscribe to Custom Calling features without application of service charges.

2. Service Charges do not apply when Custom Calling Service is provided with associated services for which appropriate services charges are charged.

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**5. GENERAL SERVICES**

**5.13 CUSTOM CALLING SERVICES (CONT'D)**

**A. General (Cont'd)**

2. Description of Features (Cont'd)

f. Call Waiting

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g. Cancel Call Waiting

Cancel Call Waiting allows a station user, on a per-call basis, to deactivate Call Waiting by dialing an access code.

h. Three-Way Calling

Three-Way Calling allows a station user to add a third party to the existing call, enabling a simultaneous conference between parties at multiple locations. If multiple parties of the conversation subscribe to this service, each may establish an additional line, to a maximum of six lines.

i. Speed Calling

Speed Calling 8 Code enables a station user to call a list of up to eight (8) preselected directory numbers by dialing one-digit codes instead of the directory numbers. Up to thirty (30) numbers may be accessed by a two-digit code with Speed Calling 30 Code.

j. Terminating Call Screening provides the subscriber with the ability to screen calls prior to terminating the call on the subscriber's line. (N)

**B. Rates and Charges**

1. Service Charges may apply with the following exceptions:

- a. The Company will waive applicable service charges during special promotions in exchanges equipped with available facilities.
- b. Upon conversion to a "Stored Program Control" switch in an exchange a 90 day grace period will follow to allow those customers wishing to subscribe to Custom Calling features without application of service charges.

2. Service Charges do not apply when Custom Calling Service is provided with associated services for which appropriate services charges are charged.

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NOTICE  
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**NORTH DAKOTA TELEPHONE COMPANY**  
**Exchange and Network Services Tariff**

State of North Dakota  
Issued: November 27, 2002  
Effective: March 22, 2023

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**5. GENERAL SERVICES**

**5.15 TOLL RESTRICTION SERVICE**

**A. General**

1. Toll Restriction Service is an optional service that prevents the origination of unauthorized toll calls from a customer's line, by means of blocking at the Company's central office.
2. This arrangement denies all outgoing calls starting with the digit "1" or "0".
3. All local calls will be permitted from the customer's line.
4. All local calls to directory assistance will be permitted, except those that require 1+ or 0+dialing.
5. This service will not block all toll calls a customer might make or receive, such as collect calls and/or long-distance calls placed by dialing digits other than "1" (i.e., 976, if available).
6. The customer accepts full responsibility for denial of access to the toll network.
7. The customer accepts full responsibility for collect calls and/or long-distance calls placed by dialing digits other than "1" or "0".
8. The customer holds the Company harmless from any and all liabilities and/or damages which may be alleged or incurred by the use of toll restriction, acceptance of collect calls, and/or long distance calls placed by dialing digits other than "1" or "0".
9. This service is available only where facilities permit.
10. This service does allow calls to 911, 811, 411, 988, 711, 511, 211 and 1-800 (888, 877, 866, or any additional toll-free prefixes).

(N)

**NORTH DAKOTA TELEPHONE COMPANY**  
**Exchange and Network Services Tariff**

State of North Dakota  
Issued: November 27, 2002  
Effective: ~~December 17, 2002~~

Section 5  
Original Page 27

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**5. GENERAL SERVICES**

**5.15 TOLL RESTRICTION SERVICE**

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