

Below is a table showing 2022 North Dakota Normalized results for the state and our four Customer Service Centers along with Otter Tail's Key Performance Indicator Goals for our entire service territory. For a complete view of all our feeders, see the Attachment 1 spreadsheet.

**2.5 Normalized Results:**

2022 State/Customer Service Center	SAIFI	SAIDI (minutes)	CAIDI (minutes)	MAIFI	Sustained Customer Minutes
ND	1.884839	130.59	69.28	7.459795	8620183
Devils Lake	2.188102	143.46	65.56	8.083267	1622944
Jamestown	2.155738	123.02	57.07	9.019226	2290765
Rugby	1.812794	185.38	102.26	6.952487	2996518
Wahpeton	1.142578	54.18	47.42	4.973072	887272
2022 OTP System KPI Goals	1.2	85	70	5.5	NA

**Major Service Interruption Summary**


In August 2005, Otter Tail agreed to provide the North Dakota Public Service Commission with service interruption information that entailed interruptions within North Dakota affecting 500 or more customers for one hour or longer. Starting this year, we are including this annual summary of these reported events with our Annual Reliability Report rather than submitting it in a separate informational filing.

In 2022, there were 26 events that met the reporting criteria described above or were considered significant enough to be reported. Each event is described in Otter Tail's Major Service Interruption Summary included with this filing as Attachment 2.

An electronic copy of this filing is being sent to the North Dakota Public Service Commission at [ndpsc@nd.gov](mailto:ndpsc@nd.gov).

If you have any questions regarding this filing, please contact me at 218-739-8552 or at [rjensen@otpc.com](mailto:rjensen@otpc.com).

Sincerely,

  
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Senior Reliability Engineer

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Enclosures