



**ONE-CALL COMPLAINT**  
**PUBLIC SERVICE COMMISSION**  
 SFN 59067 (08/2022)

**INSTRUCTIONS:** To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

**SECTION I – COMPLAINANT (Individual/entity completing form)**

Company/Entity Name (if applicable) <i>Burlington Construction</i>			
Contact Person <i>Denver/Rick Haugen</i>		Email Address <i>denver25416@yahoo.com</i>	Telephone Number <i>7018334425</i>
Mailing Address <i>1685 156th St NW</i>		City <i>Burlington</i>	State <i>ND</i>
		Zip Code <i>58722</i>	
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.			<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO

**SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)**

Company/Entity Name (if applicable) <i>Montana Dakota Utilities</i>			
Contact Person		Email Address	Telephone Number <i>800-638-3278</i>
Mailing Address		City	State
			Zip Code

**SECTION III – ALLEGED VIOLATION**

**OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).**

Operator failed to mark or clear underground facility within locate period.  Operator failed to mark underground facility within 24 inches horizontally.

**EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).**

Excavation started prior to underground facility locate.  Excavator failed to provide locate notice prior to beginning excavation.

Excavator failed to conduct the excavation in a careful and prudent manner.  Excavator failed to renew locate request prior to expiration of the 21-day period.

**OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.**

Write Issue/Concern: \_\_\_\_\_

**SECTION IV – DESCRIPTION/DAMAGE**

Date and Time of Event <i>6-15-23 1pm</i>	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long) <i>400 2nd St E Carpio, ND</i>	One-Call Ticket Number <i>23051703</i>
Underground Facility Affected <input checked="" type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas <input type="checkbox"/> Cable <input type="checkbox"/> Communications <input type="checkbox"/> Water <input type="checkbox"/> Sewer/Storm Water <input type="checkbox"/> Petroleum <input type="checkbox"/> Other _____		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.)		Operator(s) Affected
Estimated Value of Damage	Injuries (List Number, If Any) <i>0</i> Fatalities <i>0</i> Injuries <i>0</i> Hospitalizations	Number of Customers Affected
Description of the alleged violation/concern. If more space is required, attach additional page(s). <i>Crew was on site waiting for an hour for a response tried calling the one eight hundred number provided they kepted telling me to call 811 that they don't do any locates. Finally got a hold of a supervisor and he said →</i>		

**SECTION V – SIGNATURE OF COMPLAINANT**

Signature <i>Denver Haugen</i>	Printed Name <i>Denver Haugen</i>	Date <i>6-15-23</i>
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Please email the completed form to [ndpsc@nd.gov](mailto:ndpsc@nd.gov), fax to 701-328-2410, or mail to: Public Service Commission  
 600 E. Boulevard Ave. Dept 408  
 Bismarck, ND 58505-0480

that he would makes some calls.  
Also called Ryan from 811 and  
sent him a text to see what to  
do. Sent him my ticket number  
and a picture of MOU Status  
Not yet Responded. Shane from  
Monteana Dakota Utilities finally  
called Back saying that we should  
be good to dig but not willing to  
Compentsate for waiting to dig with  
an operator ~~and~~ and labor.