



ONE-CALL COMPLAINT
PUBLIC SERVICE COMMISSION
 SFN 59067 (08/2022)

INSTRUCTIONS: To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

SECTION I – COMPLAINANT (Individual/entity completing form)

Company/Entity Name (if applicable) MP Technologies			
Contact Person Autumn Sattler	Email Address mommyni97@yahoo.com	Telephone Number 320-305-1753	
Mailing Address 718 Elm St N	City Fargo	State ND	Zip Code 58102
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.		<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)

Company/Entity Name (if applicable) Snow and Lawn Dynamics			
Contact Person Cody J Krueger	Email Address	Telephone Number 701-630-1051	
Mailing Address 2015 Park Blvd S	City Fargo	State ND	Zip Code 58103

SECTION III – ALLEGED VIOLATION

OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).	
<input type="checkbox"/> Operator failed to mark or clear underground facility within locate period.	<input type="checkbox"/> Operator failed to mark underground facility within 24 inches horizontally.
EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).	
<input type="checkbox"/> Excavation started prior to underground facility locate.	<input type="checkbox"/> Excavator failed to provide locate notice prior to beginning excavation.
<input type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner.	<input type="checkbox"/> Excavator failed to renew locate request prior to expiration of the 21-day period.
OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.	
<input checked="" type="checkbox"/> Write Issue/Concern: <u>Removed flags even after City Inspector and I said to stop</u>	

SECTION IV – DESCRIPTION/DAMAGE

Date and Time of Event Wed., July 19, 2023	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long) 1940 Dakota Dr., Fargo, ND, 58102	One-Call Ticket Number Several
Underground Facility Affected <input checked="" type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas <input checked="" type="checkbox"/> Cable <input checked="" type="checkbox"/> Communications <input checked="" type="checkbox"/> Water <input checked="" type="checkbox"/> Sewer/Storm Water <input type="checkbox"/> Petroleum <input checked="" type="checkbox"/> Other <u>Fiber</u>		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.) Mains, services, drops, mainline fiber, water, sewer, cable, phone		Operator(s) Affected MP Technologies
Estimated Value of Damage Could have been millions	Injuries (List Number, If Any) Fatalities _____ Injuries _____ Hospitalizations _____	Number of Customers Affected Could have been 1500
Description of the alleged violation/concern. If more space is required, attach additional page(s). Lawn company removed approx. 175 -200 flags for approx. 550 feet, even after City Inspector Tim told them to stop. Called owner of company and his response was "How was I supposed to know not to remove them"? They tried to put them back, but they only took 10 mins and didn't even get them on the right colors, and mix and matched the companies. Called owner again and he stated "well we don't know where they go"! Took me 2.5 hours to fix. Down time and locators had to be called back with even more down time.		

SECTION V – SIGNATURE OF COMPLAINANT

Signature 	Printed Name Autumn Sattler	Date 07/20/2023
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