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NORTH DAKOTA
PUBLIC SERVICE COMMISSION

via email: ndpsc@nd.gov

August 2, 2023

Mr. Steve Kahl, Executive Secretary
North Dakota Public Service Commission
600 East Blvd, Dept. 408
Bismarck, ND, 58505-0480

**RE: Tariff Revision – Consolidated Communications Enterprise Services, Inc.
North Dakota P.S.C. No. 1 – Business Rate Increases**

Dear Mr. Kahl:

Consolidated Communications Enterprise Services, Inc. (CCES) hereby submits the following tariff pages to become effective on September 1, 2023.

Section 2, Page No. 10 - First Revised
Section 3, Page No. 4 - Fifth Revised

The purpose of this filing is to make the following tariff changes:

- Increase Business Account Administration Fee by \$1.95
- Increase Electronic Bill Credit by \$1.95
- Increase Basic Business Line monthly rates (Month-to Month, 1-year, 2-year, 3-year, and 5-year contract) by \$3.00

A copy of the bill message language is attached and will be placed on applicable customer August bills.

Please contact me at the number below or Carrie Patterson at carrie.patterson@consolidated.com with any questions or concerns regarding this filing.

Sincerely,

/s/Sarah A. Davis

Senior Director Government Relations
Consolidated Communications
207.535.4188

Enclosure

1 PU-23-284 Filed: 8/2/2023 Pages: 4
Revisions to North Dakota Tariff No. 1

Consolidated Communications Enterprises Services, Inc.
Sarah Davis, Senior Dir. Govt. Relations

CONSOLIDATED COMMUNICATIONS ENTERPRISE SERVICES, INC. (CCES)
BILL MESSAGES – CUSTOMER NOTIFICATION

Notice of Price Increase

Effective on your September 2023 bill statement, your monthly Access Line service rate will increase by \$3.00 per line. Consolidated Communications values your business and looks forward to continually providing you with the best services possible. For more information, please call (844) 968-7224. Thank you again for your continued business.

GENERAL TARIFF AND PRICE LIST

SECTION 2 - GENERAL RULES AND REGULATIONS

2.8 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS (Cont'd)

2.8.3 Dishonored Checks

If a business customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

2.8.4. Monthly Statements

Monthly Statements are available in electronic and Paper Bill formats. Customers are encouraged to receive electronic statements.

2.8.5. Business Account Administration Fee

Business Account Administration Fee – A Business Account is an arrangement whereby a customer may have multiple services or numbers invoiced on a single statement. A monthly administration fee will apply per Business Account. A companion credited will be issued if the customer elects to receive the statement electronically.

	<u>RATE</u>	
Per Account, per month	\$ 4.95	(I)
Electronic Bill Credit	(\$4.95)	(I)

2.9 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

2.9.1 Application of Rates

Residential rates as described in Section 3 apply to service furnished in private homes or apartments (including all parts of the customer's domestic establishment) for domestic use. Residential rates also apply in college fraternity or sorority houses, convents and monasteries, churches, and to the clergy for domestic use in residential quarters.

Residential rates do not apply to service in residential locations if the listing indicates a business or profession. Residential rates do not apply to service furnished in residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

The use of residential service and facilities is restricted to the customer, members of the customer's domestic establishment, and joint users.

2.9.2 Telephone Number Changes

When a residential customer requests a telephone number change, the referral period for the disconnected number is 90 days.

When service in an existing location is continued for a new customer, the existing number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

GENERAL TARIFF AND PRICE LIST

SECTION 3 – LOCAL EXCHANGE SERVICE

3.2 BUSINESS LOCAL EXCHANGE SERVICE (Cont'd)

3.1.1 Basic Business Line

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available on a flat rate basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

3.1.2 Trunking

Analog trunks are provided for connection of customer-provided PBX terminal equipment. Analog trunks are delivered on an individual line basis. All trunks are equipped with multiline hunting.

DID service allows callers to reach the called party without going through a PBX attendant. DOD service allows end users to dial outside of a PBX system without going through the PBX attendant to get access to an outside line.

For DID configured Trunks additional charges apply for Direct Inward Dial Station numbers.

3.2.3 Rates

	Monthly Rate (Per Trunk)		
	<u>Basic Line</u>	<u>No DID</u>	<u>w/DID</u>
Month-to-Month	49.95 (I)	35.95	65.95
1-Year Contract ⁽¹⁾	47.95 (I)	33.95	61.95
2-Year Contract ⁽¹⁾	46.95 (I)	32.95	59.95
3-Year Contract ⁽¹⁾	44.95 (I)	30.95	55.95
5-Year Contract ⁽¹⁾	41.95 (I)	26.95	49.95

(1) Contract termination charges may apply as described in Section 2.3.