



ONE-CALL COMPLAINT
PUBLIC SERVICE COMMISSION
 SFN 59067 (08/2022)

INSTRUCTIONS: To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

SECTION I – COMPLAINANT (Individual/entity completing form)

Company/Entity Name (if applicable) North Dakota Pipeline Company LLC (Enbridge)			
Contact Person Ryan Nelson	Email Address damage.prevention@enbridge.com	Telephone Number 701-509-1708	
Mailing Address 7701 France Ave. S	City Edina	State MN	Zip Code 55435
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.		<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)

Company/Entity Name (if applicable) Wayne Drangsholt			
Contact Person Wayne Drangsholt	Email Address	Telephone Number 701-833-1849	
Mailing Address 10188 35th Avenue Northwest	City Mohall	State ND	Zip Code 58761

SECTION III – ALLEGED VIOLATION

OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).			
<input type="checkbox"/> Operator failed to mark or clear underground facility within locate period.	<input type="checkbox"/> Operator failed to mark underground facility within 24 inches horizontally.		
EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).			
<input type="checkbox"/> Excavation started prior to underground facility locate.	<input checked="" type="checkbox"/> Excavator failed to provide locate notice prior to beginning excavation.		
<input type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner.	<input type="checkbox"/> Excavator failed to renew locate request prior to expiration of the 21-day period.		
OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.			
<input type="checkbox"/> Write Issue/Concern: _____			

SECTION IV – DESCRIPTION/DAMAGE

Date and Time of Event 5/03/2023 @ 7:30pm	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long) 48.938714	One-Call Ticket Number -101.432045
Underground Facility Affected <input type="checkbox"/> Electric <input type="checkbox"/> Gas <input type="checkbox"/> Cable <input type="checkbox"/> Communications <input type="checkbox"/> Water <input type="checkbox"/> Sewer/Storm Water <input checked="" type="checkbox"/> Petroleum <input type="checkbox"/> Other _____		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.) 10" Steel Transmission Pipeline	Operator(s) Affected North Dakota Pipeline Company LLC (Enbridge), SRT	
Estimated Value of Damage None to Enbridge	Injuries (List Number, If Any) Fatalities _____ Injuries _____ Hospitalizations _____	Number of Customers Affected N/A
Description of the alleged violation/concern. If more space is required, attach additional page(s). On 5/3/2023, Enbridge receive emergency locate ticket 23023375 from SRT. An Enbridge representative contacted SRT to discuss the scope of the repair work and confirmed that Enbridge had not received a locate or a request to dig in the area from other parties. The Enbridge representative went to site where they discovered that excavation for the purposes of rock removal had been completed within 100 feet of the Enbridge line and within 50 feet of an Enbridge cathodic protection anode bed. Additionally, there was two sets of tracks crossing the Enbridge pipeline. The Enbridge representative was not able to determine who the violator was at the time of the discovery. They provided information to Enbridge Lands to reach out to the Landowner to try to get more information. The Enbridge Lands representative reached out to Landowner Wayne Drangsholt and discovered that he had completed the work which resulted in damage to an SRT fiber line. During this conversation, the Enbridge representative confirmed that Wayne had not submitted a one call ticket for this work. During our conversation with Wayne, he also indicated that SRT was charging him for the repair of this fiber line. The Enbridge representative reminded Wayne of the importance of placing one calls and provided him with safety awareness brochures. Additionally, Enbridge also sent a letter to Wayne with additional information about how to work safely near pipelines.		

SECTION V – SIGNATURE OF COMPLAINANT

Signature 	Printed Name Ryan Nelson	Date 8/2/2023
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Please email the completed form to ndpsc@nd.gov, fax to 701-328-2410, or mail to: Public Service Commission
 600 E. Boulevard Ave. Dept 408
 Bismarck, ND 58505-0480

GPS Coordinates:

Equipment Crossing 1: 48.938706 Lat -101.432084 Lon

Rock Removal 1: 48.939236 Lat -101.432131 Lon

Trench Digging Closest to Enbridge Facilities:

113ft from Anode Bed 48.939696 Lat -101.432366 Lon

Equipment Crossing 2: 48.938782 Lat -101.432913 Lon

Rock Removal 2: 48.939508 Lat -101.432393 Lon

145ft from Pipeline 48.939197 Lat -101.433149 Lon

Plan View - Overview Image:

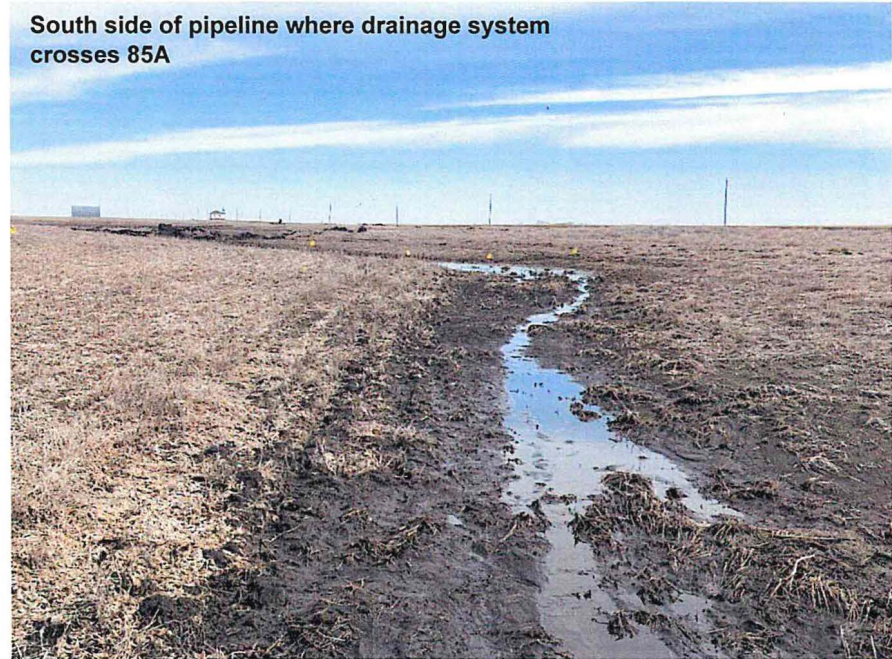




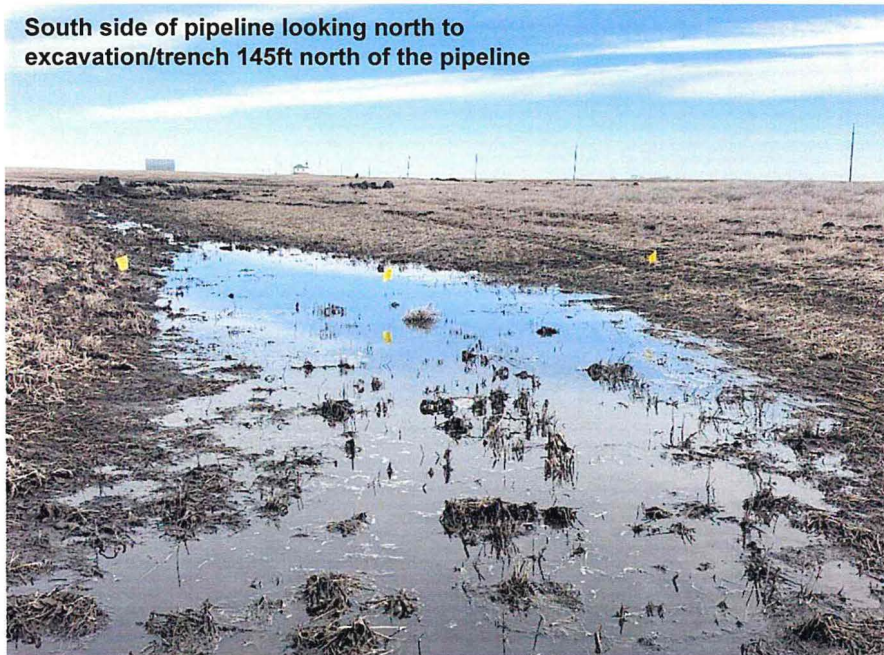
Looking South at drainage system and where culvert crosses 105th St NW on the west side of 33rd Ave NW



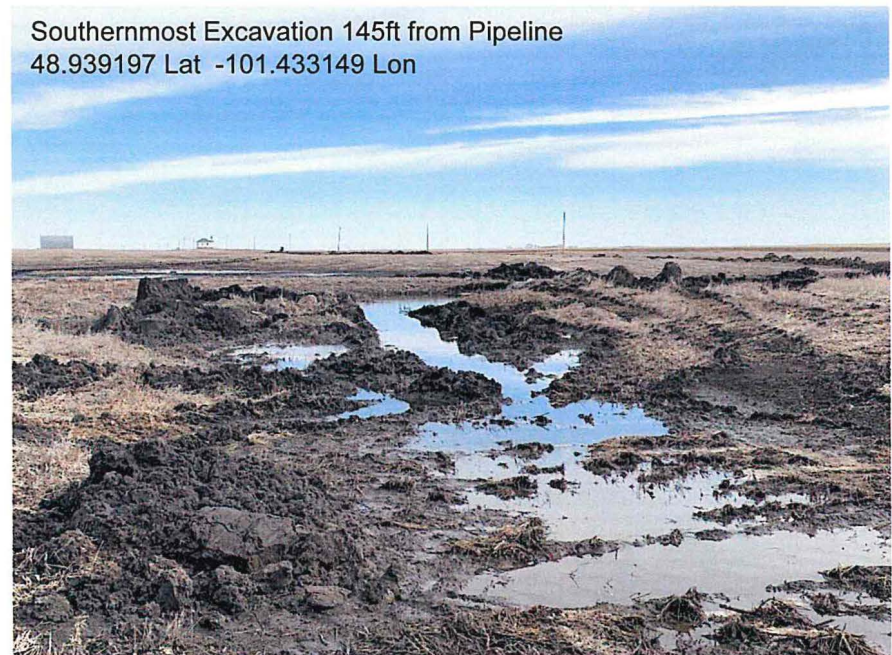
South side of pipeline where drainage system crosses 85A



South side of pipeline looking north to excavation/trench 145ft north of the pipeline



Southernmost Excavation 145ft from Pipeline
48.939197 Lat -101.433149 Lon



Excavation Trench as it continues North





Looking North from the south side of the pipeline

Pipeline DOC:
40in RD8000 Reading 5/4/2023
40in Exposed 2015 at Fiber Optic Crossing

Equipment Crossing 1:
48.938706 Lat -101-432084 Lon



Looking North from the south side of the pipeline

Pipeline DOC 5/4/23:

50in Probed at the center of the west equipment track

47in Probed at the center of the east equipment track

Equipment Crossing 2:

48.938782 Lat -101.432913 Lon

280ft west of Enbridge Pipeline Marker



Bauske, Shelly A.

From: -Info-Public Service Commission
Sent: Wednesday, August 2, 2023 1:21 PM
To: Bauske, Shelly A.
Subject: FW: One Call Complaint | North Dakota Pipeline Company LLC (Enbridge)
Attachments: ND-one-call-complaint-form-UA2023-05-04-01.pdf; UAFR Ln 85A 2023 05 03 Attachment.docx

From: Damage.prevention <Damage.prevention@enbridge.com>
Sent: Wednesday, August 2, 2023 1:17 PM
To: -Info-Public Service Commission <ndpsc@nd.gov>
Cc: Scott Sanders <scottk.sanders@enbridge.com>; Duane Klabunde <duane.klabunde@enbridge.com>; Ryan Nelson <Ryan.Nelson@enbridge.com>
Subject: One Call Complaint | North Dakota Pipeline Company LLC (Enbridge)

You don't often get email from damage.prevention@enbridge.com. [Learn why this is important](#)

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Hello,

Please see the attached complaint against Wayne Drangsholt. We understand SRT is the primary operator of concern on this one as it lead to a damage on their system, but since Enbridge was also in the area, we are submitting this complaint. Please note that historically Wayne has historically been very cooperative with Enbridge and was very apologetic over this event. He has continued to be very cooperative as we have worked with him regarding our concerns. We do not anticipate that Wayne will be a repeat violator.

Thanks,
Ryan Nelson

Damage Prevention

Liquids Pipelines

ENBRIDGE

damage.prevention@enbridge.com

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enbridge.com

Safety. Integrity. Respect. Inclusion.