



**ONE-CALL COMPLAINT**  
PUBLIC SERVICE COMMISSION  
SFN 59067 (08/2022)

**INSTRUCTIONS:** To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

**SECTION I – COMPLAINANT (Individual/entity completing form)**

Company/Entity Name (if applicable) Otter Tail Power Company			
Contact Person Todd Rath/Jim Diillow	Email Address trath@otpco.com/jdiillow@otpco.com	Telephone Number 701-321-0281/701-671-0486	
Mailing Address PO Box 289	City Rugby	State ND	Zip Code 58368
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.		<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

**SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)**

Company/Entity Name (if applicable) Precision Underground			
Contact Person AARON AMSTADT	Email Address a.amstadt@precisionunderground.com	Telephone Number 701-471-6786	
Mailing Address PO Box 2618	City Bismarck	State ND	Zip Code 58502

**SECTION III – ALLEGED VIOLATION**

<b>OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).</b>			
<input type="checkbox"/> Operator failed to mark or clear underground facility within locate period.	<input type="checkbox"/> Operator failed to mark underground facility within 24 inches horizontally.		
<b>EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).</b>			
<input type="checkbox"/> Excavation started prior to underground facility locate.	<input type="checkbox"/> Excavator failed to provide locate notice prior to beginning excavation.		
<input type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner.	<input type="checkbox"/> Excavator failed to renew locate request prior to expiration of the 21-day period.		
<b>OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.</b>			
<input checked="" type="checkbox"/> Write Issue/Concern: Aaron Amstadt with Precision Underground multiple times has called in emergency locates when they are not an emergency			

**SECTION IV – DESCRIPTION/DAMAGE**

Date and Time of Event	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long)	One-Call Ticket Number
Underground Facility Affected <input type="checkbox"/> Electric <input type="checkbox"/> Gas <input type="checkbox"/> Cable <input type="checkbox"/> Communications <input type="checkbox"/> Water <input type="checkbox"/> Sewer/Storm Water <input type="checkbox"/> Petroleum <input type="checkbox"/> Other _____		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.)		Operator(s) Affected
Estimated Value of Damage	Injuries (List Number, If Any) _____ Fatalities _____ Injuries _____ Hospitalizations	Number of Customers Affected
Description of the alleged violation/concern. If more space is required, attach additional page(s). I Jim Dillow Operation Manager with Otter Tail Power Company filled this form out for Todd Rath Service Rep for Otter Tail.		

**SECTION V – SIGNATURE OF COMPLAINANT**

Signature 	Printed Name Jim Dillow	Date 10/02/23
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Please email the completed form to ndpsc@nd.gov, fax to 701-328-2410, or mail to: Public Service Commission  
600 E. Boulevard Ave. Dept 408  
Bismarck, ND 58505-0480

## Bauske, Shelly A.

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**From:** -Info-Public Service Commission  
**Sent:** Monday, October 2, 2023 11:31 AM  
**To:** Bauske, Shelly A.  
**Subject:** FW: One call complaint form  
**Attachments:** ND ONE CALL COMPLAINT FORM.pdf

**From:** Dillow, James <jdillow@otpc.com>  
**Sent:** Monday, October 2, 2023 11:10 AM  
**To:** -Info-Public Service Commission <ndpsc@nd.gov>  
**Subject:** One call complaint form

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I Jim Dillow am submitting this complaint on behalf of Todd Rath Service Rep for Otter Tail Power against Precision Underground for calling in multiple emergencies locates in Turtle Lake Nd when the work being done are not emergencies.

Thanks,

Jim Dillow  
Operations Manager  
Otter Tail Power Company  
701-671-0486