

PUBLIC SERVICE COMMISSION  
STATE OF NORTH DAKOTA

M E M O R A N D U M

TO: Commissioners Christmann, Haugen-Hoffart, and Fedorchak  
Steve Kahl, Executive Secretary

FROM: Konrad Crockford, Director, Compliance Division

DATE: November 30, 2023

RE: ND One-Call Complaint  
Case No. DM-23-326

On October 2, 2023, a ND One-Call Complaint was received from Otter Tail Power Company (Otter Tail) alleging Precision Underground, Inc. (Precision) violated N.D.C.C. Chapter 49-23 One-Call Excavation Notice System for calling in multiple emergency locates when there was not an emergency.

On October 9, 2023, Staff reached out to Otter Tail via email to request additional information due to the complaint lacking specific details such as dates, locations, and ticket numbers to support their allegations.

On October 11, 2023, Staff spoke with Jim Dillow of Otter Tail again requesting additional information.

Staff has received no further communications from Otter Tail and at this time lacks sufficient information and details to move forward. Staff recommends that no further action be taken, and the case be closed.