



MONTANA-DAKOTA

UTILITIES CO.

A Subsidiary of MDU Resources Group, Inc.

400 North Fourth Street
Bismarck, ND 58501
701-222-7900
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October 11, 2024

Executive Secretary
North Dakota Public Service Commission
600 E Boulevard Ave, Dept 408
Bismarck, ND 58505-0480

**RE: Late Filed Exhibit MDU-023
Case No. PU-23-341
OAH File No. 20230372**

Pursuant to the North Dakota Public Service Commission (Commission) requests during the September 30, 2024, Formal Hearing for Case No. PU-23-341 Montana-Dakota Utilities Co. (Montana-Dakota) herewith electronically submits its late filed exhibit, MDU-023 – Customer Survey Trends.

Subsequently Montana-Dakota will submit to the Commission an application for Trade Secret Protection for the late filed exhibit MDU-023 Customer Survey Questions of which pertains to confidential information.

Please contact me at (701) 222-7855 or travis.jacobson@mdu.com with any questions regarding this filing.

Sincerely,

/s/ Travis R. Jacobson

Travis R. Jacobson
Director of Regulatory Affairs

Enclosures

cc: Service List

Montana-Dakota Utilities Co.

PU-23-341

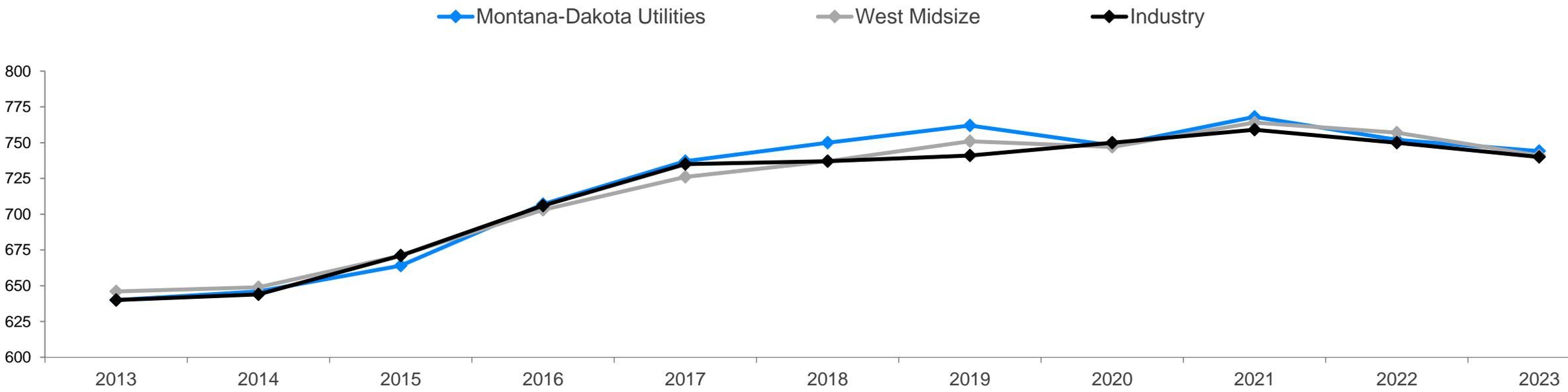
MDU-023

Customer Survey Trends

JD POWER - U.S. Gas Utility Residential Customer
Satisfaction Study

Overall Customer Satisfaction Historical Trend

Overall Satisfaction Trend



Case No. PU-23-341
Exhibit No. MDU-023
Page 1 of 2

Overall Satisfaction Ranking Within West Midsize Segment

Montana-Dakota Utilities - Overall Customer Satisfaction Rank

