



# Public Service Commission

600 East Boulevard Ave  
Dept. 408  
Bismarck, ND 58505-0480  
701-328-2400  
ndpsc@nd.gov

Sheri Haugen-Hoffart

Randy Christmann

Julie Fedorchak

**RESPONSE REQUIRED BY  
APRIL 2, 2024**

March 7, 2024

Bryan Meyer  
Industrial Builders, Inc.  
PO Box 406  
Fargo ND 58107-0406

Re: North Dakota Century Code Chapter 49-23: One-Call Excavation Notice System

Enclosed is a copy of the North Dakota One-Call Complaints against Industrial Builders, Inc. received by the North Dakota Public Service Commission (Commission) on January 5, 2024, from Montana-Dakota Utilities Co., Bismarck, North Dakota, Case Numbers DM-24-20 and DM-24-21. The locations identified in the complaints are 410 D Street South, Glen Ullin, North Dakota and 204 G Street South, Glen Ullin, North Dakota.

I am sending you this information so that you are aware of the complaints and may respond with information concerning the complaints. **Please respond to Executive Secretary, North Dakota Public Service Commission, 600 East Boulevard Avenue, Dept 408, Bismarck, ND 58505-0480 by April 2, 2024**, with your written account of the events, including the applicable One-Call locate ticket number(s) for work performed at the locations indicated above and in connection with the enclosed complaints.

Your response and the North Dakota One-Call Complaints will be reviewed to determine whether there may be a violation of the One-Call Excavation Notice System law.

If I do not receive a response by the date noted, I will determine whether there was a violation without your side of the story, based on the facts contained in these complaints. If I conclude a violation did occur, I will file with the Commission a formal complaint against Industrial Builders, Inc., which may result in a civil penalty up to \$25,000 per violation in accordance with North Dakota Century Code Section 49-07-01.1.

Please contact me at 701-328-4097 or [kcrockford@nd.gov](mailto:kcrockford@nd.gov) with any questions regarding this correspondence.

Sincerely,

Konrad Crockford  
Director, Compliance Division

Enclosures: North Dakota One-Call Complaints



**ONE-CALL COMPLAINT**  
**PUBLIC SERVICE COMMISSION**  
 SFN 59067 (08/2022)

**INSTRUCTIONS:** To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

**SECTION I – COMPLAINANT (Individual/entity completing form)**

Company/Entity Name (if applicable) Montana Dakota Utilities			
Contact Person Toby Gross	Email Address toby.gross@mdu.com	Telephone Number 701-224-5827	
Mailing Address 909 Airport Road	City Bismarck	State ND	Zip Code 58504
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.		<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

**SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)**

Company/Entity Name (if applicable) Industrial Builders Inc.			
Contact Person Brian Meyer, Sr. Project Manager	Email Address	Telephone Number 701-282-4977	
Mailing Address PO Box 406	City Fargo	State ND	Zip Code 58107-0406

**SECTION III – ALLEGED VIOLATION**

**OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).**

<input type="checkbox"/> Operator failed to mark or clear underground facility within locate period.	<input type="checkbox"/> Operator failed to mark underground facility within 24 inches horizontally.
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**EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).**

<input type="checkbox"/> Excavation started prior to underground facility locate.	<input type="checkbox"/> Excavator failed to provide locate notice prior to beginning excavation.
<input checked="" type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner.	<input type="checkbox"/> Excavator failed to renew locate request prior to expiration of the 21-day period.

**OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.**

Write Issue/Concern: Excavator dug prior to verifying marks by test hole (pothole)

**SECTION IV – DESCRIPTION/DAMAGE**

Date and Time of Event 10/14/23 12:30 PM	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long) 204 G St S, Glen Ullin, ND	One-Call Ticket Number 23132580
Underground Facility Affected <input type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas <input type="checkbox"/> Cable <input type="checkbox"/> Communications <input type="checkbox"/> Water <input type="checkbox"/> Sewer/Storm Water <input type="checkbox"/> Petroleum <input type="checkbox"/> Other _____		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.) 3/4" Plastic Service	Operator(s) Affected Montana Dakota Utilities	
Estimated Value of Damage \$575.97	Injuries (List Number, If Any) 0 Fatalities 0 Injuries 0 Hospitalizations	Number of Customers Affected 1
Description of the alleged violation/concern. If more space is required, attach additional page(s). Please see attached documentation (1) Description of the alleged violation/concern (2) Locate ticket (3) Photographs (4) Damage Investigation Report (5) Invoice (6) Industrial Builders Correspondence dated 11/27/23		

**SECTION V – SIGNATURE OF COMPLAINANT**

Signature 	Printed Name Toby Gross	Date 1-2-24
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North Dakota One Call

Regular

Ticket #: 23132580

Ver: 0

System #: 231010A0846

Ticket Details

Due	10/13/23	Prepared	10/10/23 8:37:00	Orig Ticket	
Date:	12:01:00 AM	Date:	AM	#:	
Work Start:		Transmitted:	10/10/23 8:39:00 AM	Geocoded:	10/10/23 7:43:40 AM
Meet Date:		Received:	10/10/23 7:43:03 AM	Exported:	10/10/23 7:50:51 AM

Work Description

Company: INDUSTRIAL BUILDERS, INC      Depth: 5FT

Work Done      Overhead:

For:

Type of Work: CEMENT STABILIZATION      Boring:

Work Duration:      Explosives: N

Remarks:

Work Location

Street Address: G ST S      City: GLEN ULLIN

Cross Street 1: E SOUTH AVE      County: MORTON

Cross Street 2:      State: ND

Landmark:

Gen Location: MARKING INSTRUCTIONS: FROM THE INTERSECTION OF E SOUTH AVE HEAD S 13 FEET ON G ST S TO THE BEGINNING OF THE ROUTE. MARK 20 FEET EITHER SIDE OF THE CENTERLINE OF G ST S FOLLOWING THE ROUTE S FOR 936 FEET.

Contacts

Primary Name: CARL HANSON      Phone: 701-282-4977      Cell:      Fax: CONTRACTOR

Email: [chanson@industrialbuilders.com](mailto:chanson@industrialbuilders.com)      Best Time To Contact:

Secondary Name: BRAD KETTERING      Phone:      Cell:      Fax:

Email:      Best Time To Contact:

Geocoding Results

Geocode Type: coordinatePolygonX      GeoCoded Lat: 46.81592005

Service Area: ND Bismarck Area 09      GeoCoded Long: -101.8211946

Recognized Utilities

Member Name

MDU - Bismarck, ND

Member Code

MDU09

Received For

True

**One-Call Complaint – Public Service Commission**

**Complainant – Montana Dakota Utilities (MDU)**

**Respondent – Industrial Builders, Inc.**

**Date and Time of Event – 10/14/23 12:30 PM**

**Location – 204 G St S, Glen Ullin, ND 58631-7136**

**One-Call Ticket Number – 23132580**

**Description of the alleged violation/concern.**

An MDU customer residing at 204 G St S, Glen Ullin, ND, called MDU on 10/14/23 stating both furnace and water heater were not working. MDU First Responder found fresh road construction done in the area by Industrial Builders, Inc. MDU dug up the natural gas service and found a piece of 3/4" plastic pipe that was milled up and sheared off. MDU Crew made repairs. Industrial Builders, Inc. left the scene, so MDU was unable to talk to Industrial Builders, Inc. at the time of the incident.

Toby Gross, Manager, District Operations, MDU, visited with Industrial Builders, Inc. when they received invoice #53118 dated 11/03/23 for \$575.97 (please see attached.) Toby Gross told Industrial Builders, Inc. they are responsible for payment, but at that time Industrial Builders, Inc. stated "they have dealt with this before and do not believe they need to pay since they were only doing road work."

This was the second such incident with Industrial Builders, Inc. in a 2-day timeframe. Industrial Builders, Inc. also hit a 3/4" plastic service line at 410 D St S, Glen Ullin, ND (filed in a separate complaint) on 10/12/23. At that time the MDU technician told the same equipment operator, Brad Ketterling, "to verify depth of all crossings."

Industrial Builders, Inc. dug prior to verifying marks by test hole (pothole).

In both instances, the locate ticket when asked of the work description depth, Industrial Builders, Inc. indicated the depth would be 5FT.

In addition, MDU does not guarantee the depth of their facilities due to changes in grade or erosion.

MDU received correspondence dated 11/27/23 from Industrial Builders, Inc. Please see attached correspondence for Industrial Builders, Inc. response to payment of invoice #53118.











## INCIDENT INVESTIGATION #235027

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204 G st s, Glenn Ullin, ND

### LOCATION DETAILS

**Event Date:** 10/14/2023 12:30 PM America/Denver

**Right-of-Way:** Unknown/Other

### AFFECTED FACILITY

**Event Type:** Underground Damage

**Type of Operation Affected:** Gas

**Line Size and Type:** 3/4" Plastic

**Facility part of joint trench:** No

**Asphalt or concrete removed:** No

**Damage Surface Type and Depth:** Dirt 18

**Arrival Date and Time:** 10/14/2023 02:12 PM America/Denver



**Distance from Ped to Ped:** 0ft

**Dimensions of Asphalt or Concrete Removed:** 0

**Repairs Taking Place Upon Arrival?** Yes

**Who Performed Repairs:** Utility Company

**Contractor Representative:**

**Contractor Representative Phone Number:**

**Personnel On Site:**

**Vehicles/Equipment Being Used For Repairs:**

**Guards or Barricades On Site:**

**Facilities Replaced or Repaired:** Repaired

**Replacement Type:** Permanant

**Occurred During:** After Hours

**Time Occurred:** 2:45 PM America/Denver

## **DAMAGER**

**Company Name:** Industrial builders Inc

**Contact:** Carl Hanson

**Contact Phone:** (701) 282-4977

**Type of Work:** Roadwork

**Damage Responder:** Logan, Gosch

## **UTILITY INFORMATION**

**Utility Company Name:** Montana Dakota Utilities

**Utility Contact Name:** jess

**Utility Contact Phone:** (701) 226-5639

**Utility Representative:** jess

**Utility Rep Tech#:**

**Utility Rep. Present on Arrival:** Yes

## **EXCAVATION INFORMATION**

**Excavator Type:** Contractor

**Excavation Equipment:** Milling Equipment

**Work Performed:** Road Work

**Excavator downtime?** No

**Downtime hours:** 0

**Downtime cost:** \$0

## **NOTIFICATION AND LOCATING**

**One Call Center notified:** Yes

**Locator Type:** Contract Locator

**Work area white-lined:** Yes

**Ticket Number:** 23132580

**Date Located:** 10/11/2023 08:53 AM America/Denver

**Located By:** Dadian, Thomas

## **INTERRUPTION AND RESTORATION**

**Event cause Interruption:** Yes

**Interruption hours:** 2

**Customers Affected (approx.):** 1

## **ROOT CAUSE**

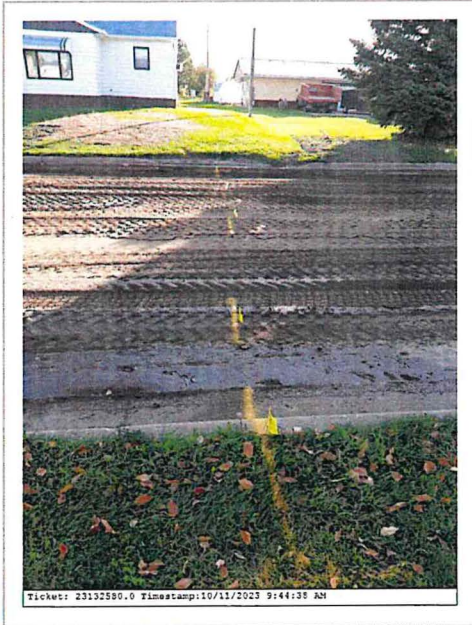
**Root Cause:** Excavator dug prior to verifying marks by test-hole (pot-hole)

## **COMMENTS**

**Assessment Comments:** Industrial Builders Inc are doing roadwork in Glen Ullin on G St S. Contractor dug without verifying the gas. Contractor hit the 3/4" plastic service to 204 G St S.

# INCIDENT AND SURVEY COMPARISON PHOTOS

## SURVEY PHOTO



Date: 10/11/2023 09:44 AM America/Denver

Latitude: 46.814722

Longitude: -101.821111

Heading: 86 degrees

## INCIDENT COMPARISON PHOTO



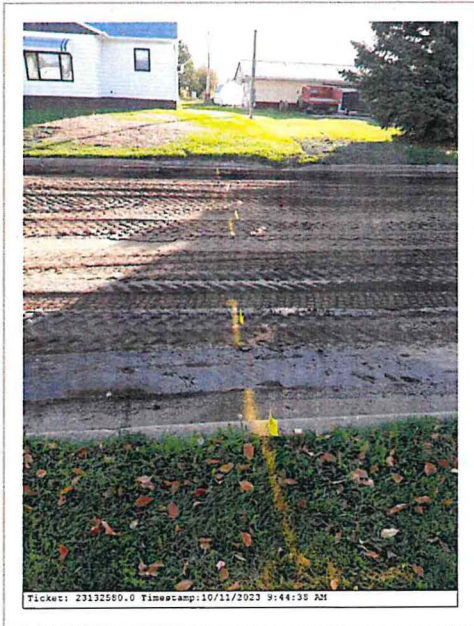
Date: 10/14/2023 02:21 PM America/Denver

Latitude: 46.814945

Longitude: -101.821336

Heading: 88 degrees

## SURVEY PHOTO



Date: 10/11/2023 09:44 AM America/Denver

Latitude: 46.814722

Longitude: -101.821111

Heading: 86 degrees

## INCIDENT COMPARISON PHOTO



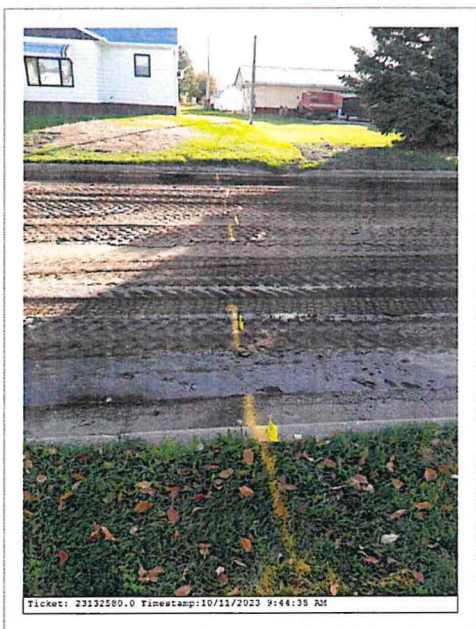
Date: 10/14/2023 02:21 PM America/Denver

Latitude: 46.814943

Longitude: -101.821391

Heading: 87 degrees

## SURVEY PHOTO



Date: 10/11/2023 09:44 AM America/Denver

Latitude: 46.814722

Longitude: -101.821111

Heading: 86 degrees

## INCIDENT COMPARISON PHOTO



Date: 10/14/2023 02:22 PM America/Denver

Latitude: 46.814958

Longitude: -101.821406

Heading: 92 degrees

## SURVEY PHOTO



Date: 10/11/2023 09:44 AM America/Denver

Latitude: 46.814722

Longitude: -101.821111

Heading: 86 degrees

## INCIDENT COMPARISON PHOTO



Date: 10/14/2023 02:22 PM America/Denver

Latitude: 46.814959

Longitude: -101.821406

Heading: 92 degrees

# NEW INCIDENT PHOTOS



Date: 10/14/2023 02:15 PM America/Denver

Latitude: 46.814972

Longitude: -101.821249

Heading: 83 degrees



Date: 10/14/2023 02:15 PM America/Denver

Latitude: 46.814966

Longitude: -101.821260

Heading: 103 degrees



Date: 10/14/2023 02:15 PM America/Denver

Latitude: 46.814956

Longitude: -101.821298

Heading: 130 degrees



Date: 10/14/2023 02:15 PM America/Denver

Latitude: 46.814950

Longitude: -101.821254

Heading: 116 degrees



Date: 10/14/2023 02:15 PM America/Denver

Latitude: 46.814933

Longitude: -101.821186

Heading: 278 degrees

# INVOICE

**SOLD TO:**

INDUSTRIAL BUILDERS  
1307 CO RD 17 N  
WEST FARGO ND 58078

**Invoice Number:** 53118  
**Customer Number:** 1247293  
**Invoice Date:** 11/03/23  
**Reference Number:** BIS MDUG-20231014-20075  
**Amount Due:** \$575.97  
**Due Date:** 12/03/23

Please return upper portion of invoice with payment.

**Terms:** DUE IN 30 DAYS

**Reference:** 204 G ST S, GLEN ULLIN, ND

Line	Due Date	Description	Amount
001	12/03/23	REPAIR GAS SERVICE LINE	575.97
		\$339.80 - LABOR	
		\$236.17 - SUBCONTRACT	
		OPERATOR: BRAD KETTERLING	
		DATE OF INCIDENT: 10/14/2023	
Please put invoice number 53118 on payment.			
<b>Total</b>	<b>Tax Rate</b>	<b>Tax</b>	<b>Total Amount Due</b>
\$575.97			<b>\$575.97</b>

**Payment Options:**

By Phone: A credit/debit card payment can be made by calling our independent service provider. A fee for each transaction will apply.  
MDU -- 844-385-0116  
Great Plains -- 844-385-0117

Online: MDU - [www.montana-dakota.com/invoices](http://www.montana-dakota.com/invoices)  
Great Plains - [www.gpng.com/invoices](http://www.gpng.com/invoices)

Mail: Montana-Dakota Utilities Co.  
Attn: Revenue Accounting  
400 North 4th St  
Bismarck, ND 58501-4022

**Direct Inquiries To:**

877-610-4881

MISC ACCTS RECEIVABLE - T & M BILLING CALCULATOR {as of 10/1/21}

CUSTOMER: INDUSTRIAL BUILDERS 1247293

REFERENCE: BIS MDUG-20231014-20075

GA RATE as of 1/01/18= 1.07%

Electric or Gas	CLASSIFICATION	REGULAR TIME LABOR			OVERTIME LABOR			DOUBLETIME LABOR			TOTAL
		UNITS	RATE	AMOUNT	UNITS	RATE	AMOUNT	UNITS	RATE	AMOUNT	
E	Work Lead/Dist Rep	0.00	76.80	0.00	0.00	91.05	0.00	0.00	121.40	0.00	0.00
E	LineTech/Service Tech	0.00	71.73	0.00	0.00	85.04	0.00	0.00	113.39	0.00	0.00
G	Work Lead/Dist Rep	0.00	70.89	0.00	4.00	84.05	336.20	0.00	112.07	0.00	336.20
G	Welder/Service Tech	0.00	64.46	0.00	0.00	76.42	0.00	0.00	101.90	0.00	0.00
G	Fitter Oper/Serv Fitter	0.00	62.06	0.00	0.00	73.58	0.00	0.00	98.11	0.00	0.00
E/G	Laborer	0.00	27.85	0.00	0.00	33.02	0.00	0.00	44.02	0.00	0.00
E/G	Oper Superv/Senior Eng	0.00	95.68	0.00	0.00	113.43	0.00	0.00	151.24	0.00	0.00
		0.00		\$ -	4.00		\$ 336.20	0.00		\$ -	\$ 336.20
										GA Loading =	\$ 3.60
											\$ 339.80

MILEAGE VEHICLES				MILES	RATE	AMOUNT	TOTAL
1/2 ton pickups and full-size SUVs (managers & supv) Class 14				0	1.28	0.00	0.00
3/4 ton pickups & all vans (serv tech, gas district rep.) Class 16				0	1.68	0.00	0.00
1 ton pickups & trucks (welding trucks) Class 18				0	1.95	0.00	0.00
1 ton manlifts Class 20				0	2.28	0.00	0.00
Trucks 19,501-33,000 GVWR (including heavier manlifts) Class 22				0	3.25	0.00	0.00
Large trucks (including line trucks, truck tractors) Class 26				0	4.18	0.00	0.00

HOURLY VEHICLES & EQUIPMENT				HOURS	RATE	AMOUNT	TOTAL
Manlift & other trucks under 33,000 GVW Class 31				0.00	66.00	0.00	0.00
Manlift & other trucks over 33,000 GVW Class 33				0.00	85.33	0.00	0.00
Line Trucks Class 43				0.00	100.50	0.00	0.00
Walk-behind Trenchers Class 51				0.00	51.50	0.00	0.00
Ride-on Trenchers/Plows Class 53				0.00	72.00	0.00	0.00
Mini Excavator/Skid Steer Class 58				0.00	45.00	0.00	0.00
Backhoes Class 59				0.00	57.00	0.00	0.00
Welder Class 77				0.00	24.00	0.00	0.00

REPAIR GAS SERVICE LINE  
 204 G ST S, GLEN ULLIN, ND  
 BRAD KETTERLING  
 10/14/2023

	\$ -
GA Loading =	\$ -
	\$ -
SUBCONTRACT CHARGES =	\$ 233.67
GA Loading =	\$ 2.50
	\$ 236.17
MUP MATERIALS =	\$ -
MARKUP @ 15%	\$ -
MATERIAL SUBTL =	\$ -
GA Loading =	\$ -
MATERIAL COST =	\$ -

Cost Center	Resource	Sub Acct.	
Bismarck-120, Mobridge-210, Minot-200, Jamestown-280 --->	122	5941	28920
Gas Loss =	12ND	4950	017
			<b>SUBTOTAL = \$ 569.87</b>
			<b>GAS LOSS/GA= \$ 6.10</b>
			<b>TOTAL = \$ 575.97</b>

12000	MDUG-20231014-20075	6876867726	G-LKREP	ZLGFMDROT	WORKING LEAD GAS/DIST REP O/T	N	N	4.00	84.0517	336.2068	10/14/23	27
			28920						Total Cost	336.2068		

Comp Rmks: FOUND NO PRESSURE WHEN I ARRIVED ON SITE THEN I TRACKED OUT THE SERVICE WITH MY LZ30 AND FOUND A LEAK, FRESH ROAD CONSTRUCTION DONE IN THE AREA BY INDUSTRIAL BUILDERS. DUG UP THE SERVICE AND FOUND A PEICE OF PIPE THAT WAS MILLED UP AND SHE

Comments

# REPORT OF DAMAGE TO COMPANY-OWNED PROPERTY

(NOTE: Please refer to the bottom of this form before proceeding with completion.)

## Part A

Owner of Property: MDU District: BISMARCK Town: GLEN ULLIN  
Time of Damage: 4:14 PM Date of Damage: 10/14/2023  
Name of Location Where Damage Occurred: 204 G ST S  
Location of Damaged Property: \_\_\_\_\_  
Rural Location: \_\_\_\_\_  
Estimated Amount of Loss: \_\_\_\_\_ First Responder Order No. (If applicable): \_\_\_\_\_  
CC&B Account # (If Applicable): \_\_\_\_\_ MDU Service Order No. (If applicable): MDUG-20231014-20075  
If damaged meter, meter number: \_\_\_\_\_ Additional Work Order (If applicable): \_\_\_\_\_  
Description and Cause of Loss or Damage Type of meter: \_\_\_\_\_  
HIT GAS LINE - NO GAS LOSS

## Part B

Did Loss or Damage Originate on our Premises? (If no, Explain): \_\_\_\_\_

If an Explosion, did a Fire Ensur? \_\_\_\_\_ (How was Fire Extinguished?)

### If Electrical Property is Involved, Fill in the Following Supplemental Data:

Type of Equipment Involved: \_\_\_\_\_

Damage caused by Electrical Arcing, Short Circuit or Other Failure, Give Approximate Cause

If Electrical, Did a Fire Ensur?

## Part C

If damage was caused by excavation, was location of our facilities requested prior to digging?

Location requested by: \_\_\_\_\_ Time: \_\_\_\_\_ Date: \_\_\_\_\_

Line Locate Number: \_\_\_\_\_

Company property located on:

Damage notification by: \_\_\_\_\_ Time: \_\_\_\_\_ Date: \_\_\_\_\_

Was damager a subcontractor: \_\_\_\_\_ If yes, for whom: \_\_\_\_\_

**Who to bill for damages:** 1247293

Name of who to Bill: INDUSTRIAL BUILDERS

Name of Equipment Operator: BRAD KETTERLING

Address of who to Bill: 1307 CO RD 17

Type of equipment: \_\_\_\_\_

WEST FARGO, ND 58073

Operator's Address: \_\_\_\_\_

Phone # of who to Bill: 701-282-4977

Operator's Phone #: \_\_\_\_\_

Name of Insurer: \_\_\_\_\_

Insurance Policy #: \_\_\_\_\_

Was a Police Report made: \_\_\_\_\_ If yes, please attach report

## REPORT OF DAMAGE TO COMPANY-OWNED PROPERTY

**Others involved in Property Damage:**

<u>Names of Persons Involved</u>	<u>Address</u>	<u>Phone Number</u>

**Witnesses to Property Damage:**

<u>Names of Witnesses</u>	<u>Address</u>	<u>Phone Number</u>

**In case of line break, complete the following:**

		<u>Time</u>	<u>Date</u>
Decatherms of gas to bill: _____	Size of hole(in): _____	Time line blew: _____	

**Part D**

<u>Names of Persons Injured</u>	<u>Address</u>	<u>Extent of Injury</u>

Person Filling Out Form: JESSICA ROE

Date: 10/27/2023

Approved By: TINA WALD

Date: 10/27/2023

CC&B Account #: \_\_\_\_\_ CC&B Field Activity ID: 6876867726

**Instructions**

Email this completed form to MDURA - Accounts Receivable: [MDURA.AccountsReceivable@mdu.com](mailto:MDURA.AccountsReceivable@mdu.com)

Use this form to make an immediate preliminary report of all damage to or loss of company-owned property:

**If damage is caused by any of the following, complete Parts A, B, & D, if applicable.**

- 1) Fire, lightning, inherent explosion, implosion, windstorm, tornado, flood, electrical arcing, short circuit, hail, riot and civil commotion, vandalism, malicious mischief, aircraft, or smoke damage.
- 2) An accident to boilers and/or machinery (an accident being a sudden and accidental breakdown of an object or part of an object).
- 3) Loss of or damage to property during the physical process of installation, movement or dismantling including while awaiting installation.

**If damage was caused by others, complete Parts A, C & D, if applicable.**

Name	Employee #	Hours	Unit #	Hours/Miles

Home	Compliance	Construction	FCS	Mobile Up	PCAD
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## PARTS USED

### Order Summary

PCAD Job ID MDUG-20231014-20075      FA ID 6876867726      Service Code [Show All Columns](#)  
 G-HITLN

District BISMARCK      Date Worked 10-14-2023 18:14 US/Central      Tech  
 BLOCKW

ALLEY ACCESS ONLY - BOTH FURNACE AND WATER HEATER NOT WORKING  
 - ADULT ONSITE -

### Instructions

### Comments

FOUND NO PRESSURE WHEN I ARRIVED ON SITE THEN I TRACKED OUT THE SERVICE WITH MY LZ30 AND FOUND A LEAK, FRESH ROAD CONSTRUCTION DONE IN THE AREA BY INDUSTRIAL BUILDERS. DUG UP THE SERVICE AND FOUND A PEICE OF PIPE THAT WAS MILLED UP AND SHEARED OFF. WAYNE BLOCK MADE REPAIRS LEAK CHECKED AND I RELIT THE CUSTOMER. RE-USING INDUSTRIALS INFO FROM THURSDAY10-12-23. 4 LOCATE TICKETS 23132579-23132582. OPERATOR BRAD KETTERLING.

Address 204 G ST S, GLEN ULLIN

count:1

[Export To CSV](#)

Branch Plant	Charge Code	Part Number	Joint Trench	Name	Quantity	Billable Indicator	Instructions
12000	G-LKREP	ZLGFMDROT	False	WORKING LEAD GAS/DIST REP O/T	4	False	<u>ALLEY ACCESS ON</u>

Ticket ID	Rev	Address	City	County	Excavator Name	Ticket Recvd Date	Ticket Comp Date	Response Type	Units	Amount
167762	0	14th Street East and First	Dickenson		B K Consulting	10/14/2023	10/14/2023	After Hours	0.50	\$43.97
167762	0	14th Street East and First	Dickenson		B K Consulting	10/14/2023	10/14/2023	After Hours	0.25	\$21.98
167763	0	204 G Street S	Glen Ullin		Montana Dakota	10/14/2023	10/14/2023	Damage	1.00	\$233.67
167897	0	2293 Business Loop I-94	Mandan		Montana Dakota Utilities	10/20/2023	10/20/2023	Damage	1.00	\$233.67
23131574	0	131 W WACHTER AVE &	BISMARCK	BURLEIGH	PLEASANT & SONS	10/8/2023	10/18/2023	Locate 2	2.00	\$49.02
23131574	0	131 W WACHTER AVE &	BISMARCK	BURLEIGH	PLEASANT & SONS	10/8/2023	10/16/2023	Locate 2	1.00	\$24.51

# Industrial Builders, Inc.

PAUL W. DIEDERICH, PRESIDENT  
 DONN O. DIEDERICH, EXECUTIVE VICE PRESIDENT



## General Contractors

PHONE 701/282-4977 FAX 701/281-1409  
 P.O. BOX 406 FARGO, NORTH DAKOTA 58107-0406

11-27-23

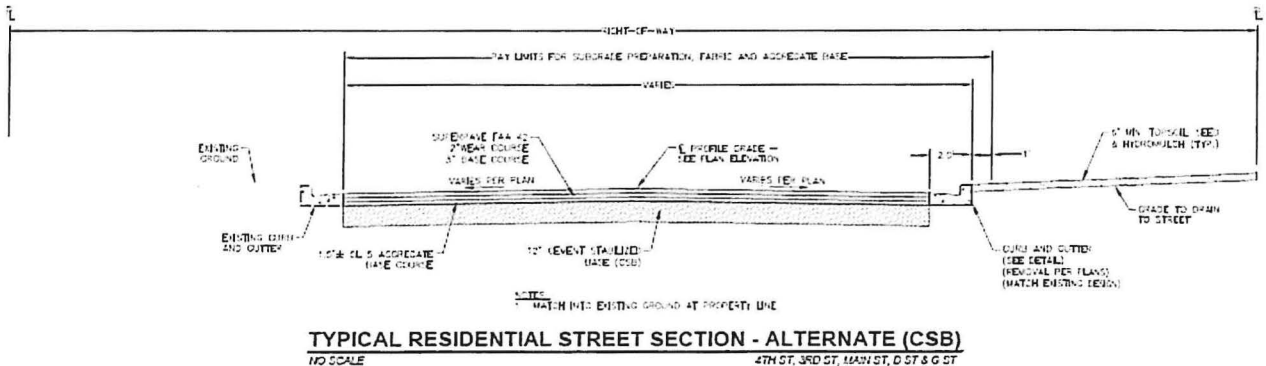
Montana-Dakota Utilities Co.  
 400 North 4<sup>th</sup> St.  
 Bismarck, ND 58501-4022

RE: Invoice #'s 53118 & 53119

Dear MDU,

Industrial Builders, Inc. is being invoiced for repairs on two gas lines in the City of Glen Ullin, ND that were hit on 10-12-23. Industrial Builders, Inc. will not be paying these invoices as the work being completed was normal maintenance of a city street which did not change the original grade of the road and which did not involve work in the road ditch. According to the One-Call Excavation Notice System, Chapter 49-23-01, part 7d, this work is not considered "Excavation".

The plan detail below shows the work that was being performed and verifies that the original grade did not change. Industrial Builder's, Inc. was responsible for completing the 12" Cement Stabilized Base. The cut lines were buried less than 12" deep from the bottom of an asphalt paved street.



We encourage you to bring the matter before the ND Public Service Commission and the One Call Board of Directors.

Please contact me with any questions or concerns at 701-282-4977.

Sincerely,

Brian Meyer, Sr. Project Manager  
 Industrial Builders, Inc.



**ONE-CALL COMPLAINT**  
**PUBLIC SERVICE COMMISSION**  
 SFN 59067 (08/2022)

**INSTRUCTIONS:** To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

**SECTION I – COMPLAINANT (Individual/entity completing form)**

Company/Entity Name (if applicable) Montana Dakota Utilities			
Contact Person Toby Gross	Email Address toby.gross@mdu.com	Telephone Number 701-224-5827	
Mailing Address 909 Airport Road	City Bismarck	State ND	Zip Code 58504
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.		<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

**SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)**

Company/Entity Name (if applicable) Industrial Builders Inc.			
Contact Person Bryan Meyer, Sr. Project Manager	Email Address	Telephone Number 701-282-4977	
Mailing Address PO Box 406	City Fargo	State ND	Zip Code 58107-0406

**SECTION III – ALLEGED VIOLATION**

<b>OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).</b>	
<input type="checkbox"/> Operator failed to mark or clear underground facility within locate period.	<input type="checkbox"/> Operator failed to mark underground facility within 24 inches horizontally.
<b>EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).</b>	
<input type="checkbox"/> Excavation started prior to underground facility locate.	<input type="checkbox"/> Excavator failed to provide locate notice prior to beginning excavation.
<input checked="" type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner.	<input type="checkbox"/> Excavator failed to renew locate request prior to expiration of the 21-day period.
<b>OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.</b>	
<input checked="" type="checkbox"/> Write Issue/Concern: <u>Excavator dug prior to verifying marks by test hole (pothole)</u>	

**SECTION IV – DESCRIPTION/DAMAGE**

Date and Time of Event 10/12/2023 10:00 AM	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long) 410 D St South, Glen Ullin, ND	One-Call Ticket Number 23132579
Underground Facility Affected <input type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas <input type="checkbox"/> Cable <input type="checkbox"/> Communications <input type="checkbox"/> Water <input type="checkbox"/> Sewer/Storm Water <input type="checkbox"/> Petroleum <input type="checkbox"/> Other _____		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.) 3/4" Plastic Service Line	Operator(s) Affected 0	
Estimated Value of Damage \$1,293.59	Injuries (List Number, If Any) 0 Fatalities 0 Injuries 0 Hospitalizations	Number of Customers Affected 1
Description of the alleged violation/concern. If more space is required, attach additional page(s). Please see attached documentation (1) Description of alleged violation/concern (2) Locate ticket (3) Photographs (4) Damage Investigation Report (5) Invoice (6) Industrial Builders Correspondence dated 11/27/23		

**SECTION V – SIGNATURE OF COMPLAINANT**

Signature 	Printed Name Toby Gross	Date 1-2-24
---------------	----------------------------	----------------

**One-Call Complaint – Public Service Commission**

**Complainant – Montana Dakota Utilities (MDU)**

**Respondent – Industrial Builders, Inc.**

**Date and Time of Event – 10/12/2023 10:00 AM**

**Location – 410 D St S, Glen Ullin, ND 58631-7136**

**One-Call Ticket Number – 23132579**

**Description of the alleged violation/concern.**

On 10/12/23 Industrial Builders, Inc. reported a hit gas line on D St Between Elm Ave and Hwy 49, Glen Ullin, ND. Gas was blowing. MDU First Responder found that the service line at 410 D St S, Glen Ullin, ND was caught by Industrial Builders, Inc. milling machine. MDU Crew repaired. Brad Ketterling with Industrial Builders, Inc. was the equipment operator. Mr. Ketterling was told at that time to verify depth of all crossings by MDU personnel.

This was the first incident with Industrial Builders, Inc. in a 2-day timeframe. Industrial Builders, Inc. also hit a ¾" plastic service line at 204 G St S, Glen Ullin, ND (filed in a separate complaint) on 10/14/23.

Toby Gross, Manager, District Operations, MDU, visited with Industrial Builders, Inc. when they received invoice #53119 dated 11/03/23 for \$1,293.59 (please see attached.) Toby Gross told Industrial Builders, Inc. they are responsible for payment, but at that time Industrial Builders, Inc. stated "they have dealt with this before and do not believe they need to pay since they were only doing road work."

Industrial Builders, Inc. dug prior to verifying marks by test hole (pothole).

In both instances, when asked of the work description depth on the locate ticket, Industrial Builders, Inc. indicated the depth would be 5FT.

MDU does not guarantee the depth of their facilities due to changes in grade or erosion.

MDU received correspondence dated 11/27/23 from Industrial Builders, Inc.. Please see attached correspondence for Industrial Builders, Inc. response to payment of invoice #53119.

North Dakota One Call

Regular

Ticket #: 23132579

Ver: 0

System #: 231010A0845

Ticket Details

Due	10/13/23	Prepared	10/10/23 8:37:00	Orig Ticket	
Date:	12:01:00 AM	Date:	AM	#:	
Work		Transmitted:	10/10/23 8:39:00	Geocoded:	10/10/23 7:43:36
Start:			AM		AM
Meet		Received:	10/10/23 7:43:02	Exported:	10/10/23 7:50:51
Date:			AM		AM

Work Description

Company: INDUSTRIAL BUILDERS, INC Depth: 5FT

Work Done For: Overhead:

Type of Work: CEMENT STABILIZATION Boring:

Work Duration: Explosives: N

Remarks:

Work Location

Street Address: D ST S City: GLEN ULLIN

Cross Street 1: E ELM AVE County: MORTON

Cross Street 2: State: ND

Landmark:

Gen Location: MARKING INSTRUCTIONS: FROM THE INTERSECTION OF E ELM AVE HEAD S 19 FEET ON D ST S TO THE BEGINNING OF THE ROUTE. MARK 20 FEET EITHER SIDE OF THE CENTERLINE OF D ST S FOLLOWING THE ROUTE S FOR 447 FEET.

Contacts

Primary Name: CARL HANSON Phone: 701-282-4977 Cell: Fax: CONTRACTOR

Email: [chanson@industrialbuilders.com](mailto:chanson@industrialbuilders.com) Best Time To Contact:

Secondary Name: BRAD KETTERING Phone: Cell: Fax:

Email: Best Time To Contact:

Geocoding Results

Geocode Type: coordinatePolygonX GeoCoded Lat: 46.81197735

Service Area: ND Bismarck Area 09 GeoCoded Long: -101.8252194

Recognized Utilities

Member Name

MDU - Bismarck, ND

Member Code

MDU09

Received For

True









## INCIDENT INVESTIGATION #234999

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410 D St South, Glen Ullin, ND

### LOCATION DETAILS

**Event Date:** 10/12/2023 10:00 AM America/Chicago

**Right-of-Way:** Unknown/Other

### AFFECTED FACILITY

**Event Type:** Underground Damage

**Type of Operation Affected:** Gas

**Line Size and Type:** 3/4" Plastic

**Facility part of joint trench:** No

**Asphalt or concrete removed:** No

**Damage Surface Type and Depth:** Dirt 18

**Arrival Date and Time:** 10/12/2023 10:42 AM America/Chicago



**Distance from Ped to Ped:** 0ft

**Dimensions of Asphalt or Concrete Removed:** 0

**Repairs Taking Place Upon Arrival?** Yes

**Who Performed Repairs:** Utility Company

**Contractor Representative:**

**Contractor Representative Phone Number:**

**Personnel On Site:**

**Vehicles/Equipment Being Used For Repairs:**

**Guards or Barricades On Site:**

**Facilities Replaced or Repaired:** Repaired

**Replacement Type:** Permanant

**Occurred During:** Business Hours

**Time Occurred:** 12:30 PM America/Chicago

## **DAMAGER**

**Company Name:** Industrial builder's inc

**Contact:** Carl Hanson

**Contact Phone:** (701) 282-4977

**Type of Work:** Road work

**Damage Responder:** Logan, Gosch

## **UTILITY INFORMATION**

**Utility Company Name:** Montana Dakota Utilities

**Utility Contact Name:** Tyler

**Utility Contact Phone:** (701) 595-4372

**Utility Representative:** Tyler

**Utility Rep Tech#:**

**Utility Rep. Present on Arrival:** No

## **EXCAVATION INFORMATION**

**Excavator Type:** Contractor

**Excavation Equipment:** Milling Equipment

**Work Performed:** Road Work

**Excavator downtime?** No

**Downtime hours:** 0

**Downtime cost:** \$0

## **NOTIFICATION AND LOCATING**

**One Call Center notified:** Yes

**Locator Type:** Contract Locator

**Work area white-lined:** Yes

**Ticket Number:** 23132579

**Date Located:** 10/11/2023 09:53 AM America/Chicago

**Located By:** Thomas Dadian

## **INTERRUPTION AND RESTORATION**

**Event cause Interruption:** Yes

**Interruption hours:** 1

**Customers Affected (approx.):** 1

## ROOT CAUSE

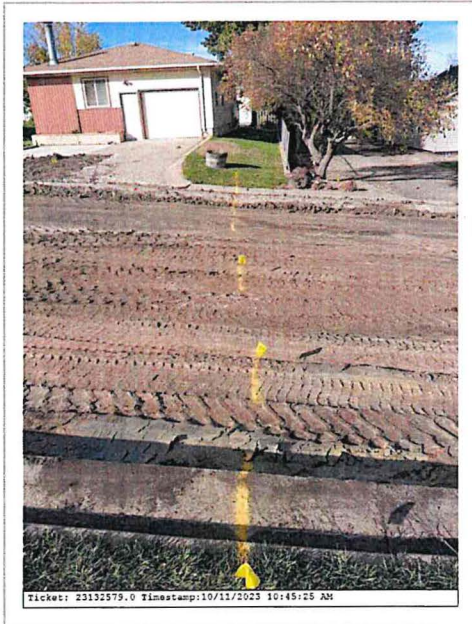
**Root Cause:** Excavator dug prior to verifying marks by test-hole (pot-hole)

## COMMENTS

**Assessment Comments:** Industrial builders Inc are doing roadwork in Glen Ullin on D st S. Contractor is using milling equipment to dig up the street. Contractor dug without verifying the gas lines on D st s. Contractor hit the 3/4" plastic service to 410 D St s.

# INCIDENT AND SURVEY COMPARISON PHOTOS

## SURVEY PHOTO



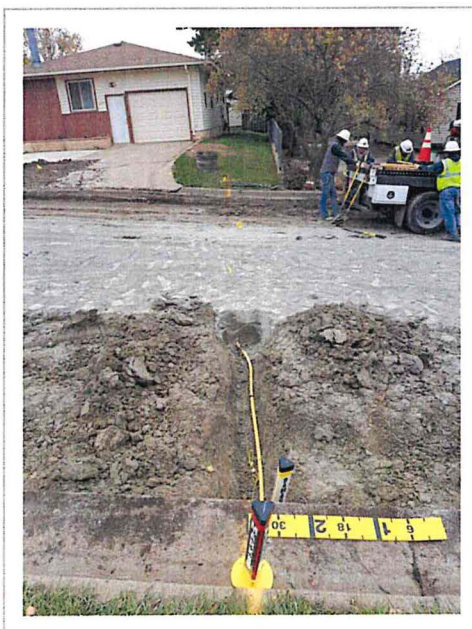
Date: 10/11/2023 10:45 AM America/Chicago

Latitude: 46.811667

Longitude: -101.825000

Heading: 244 degrees

## INCIDENT COMPARISON PHOTO



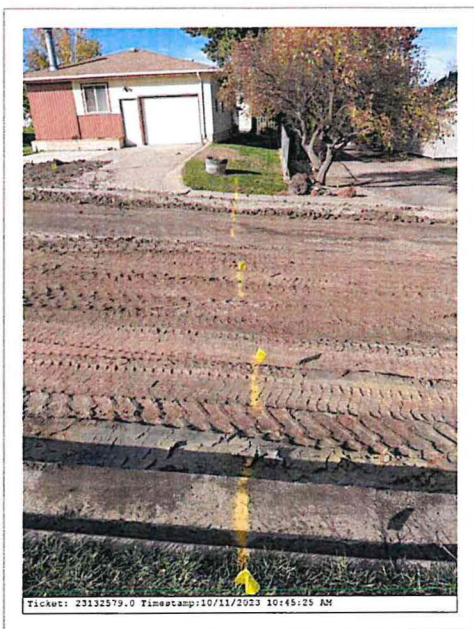
Date: 10/12/2023 10:10 AM America/Chicago

Latitude: 46.811881

Longitude: -101.825220

Heading: 274 degrees

## SURVEY PHOTO



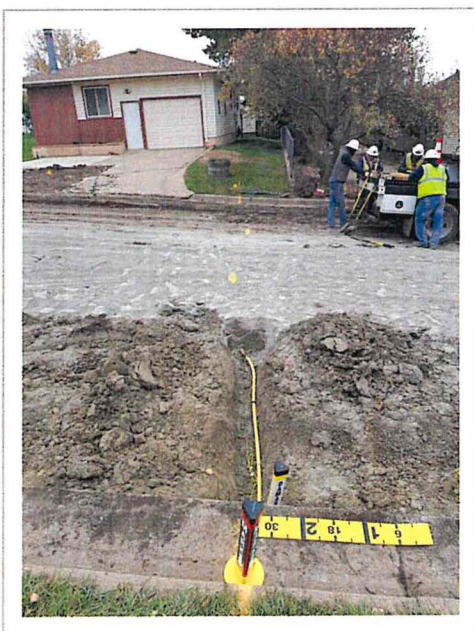
Date: 10/11/2023 10:45 AM America/Chicago

Latitude: 46.811667

Longitude: -101.825000

Heading: 244 degrees

## INCIDENT COMPARISON PHOTO



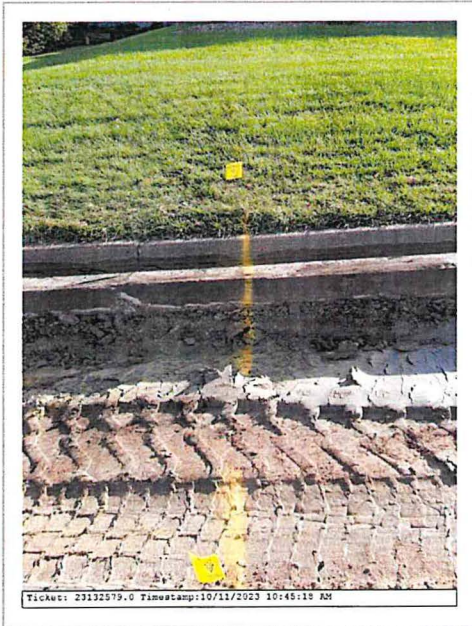
Date: 10/12/2023 10:11 AM America/Chicago

Latitude: 46.811882

Longitude: -101.825215

Heading: 269 degrees

## SURVEY PHOTO



Date: 10/11/2023 10:45 AM America/Chicago

Latitude: 46.811667

Longitude: -101.825278

Heading: 111 degrees

## INCIDENT COMPARISON PHOTO



Date: 10/12/2023 10:12 AM America/Chicago

Latitude: 46.811867

Longitude: -101.825285

Heading: 72 degrees

## SURVEY PHOTO



Date: 10/11/2023 10:45 AM America/Chicago

Latitude: 46.811667

Longitude: -101.825278

Heading: 111 degrees

## INCIDENT COMPARISON PHOTO



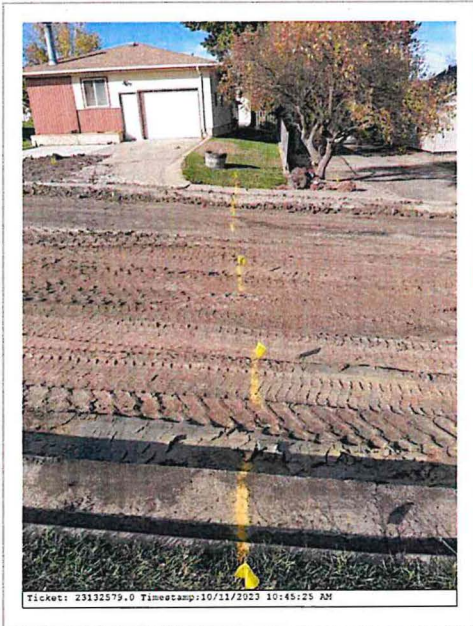
Date: 10/12/2023 10:12 AM America/Chicago

Latitude: 46.811868

Longitude: -101.825289

Heading: 72 degrees

## SURVEY PHOTO



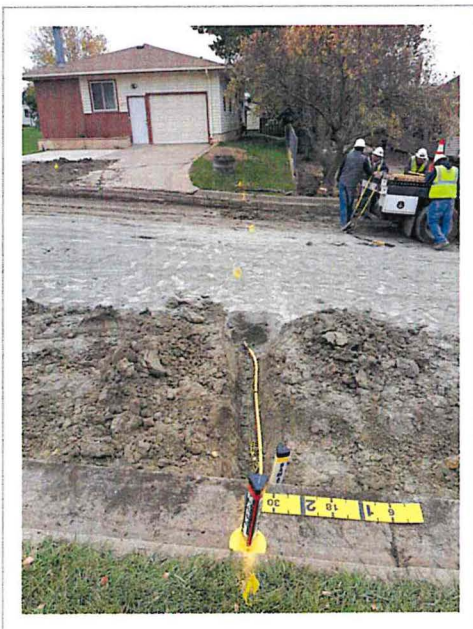
Date: 10/11/2023 10:45 AM America/Chicago

Latitude: 46.811667

Longitude: -101.825000

Heading: 244 degrees

## INCIDENT COMPARISON PHOTO



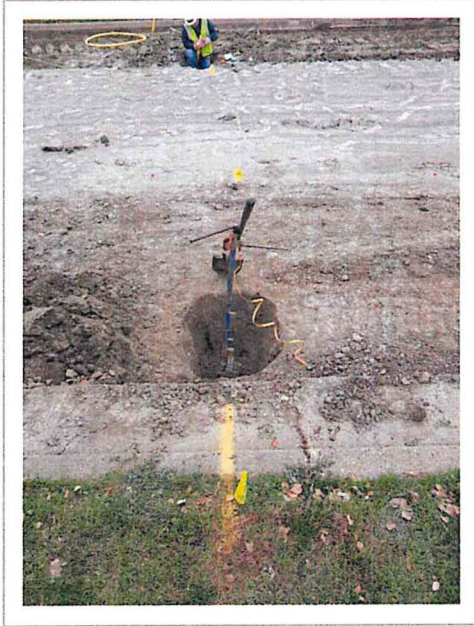
Date: 10/12/2023 10:13 AM America/Chicago

Latitude: 46.811911

Longitude: -101.825255

Heading: 263 degrees

# NEW INCIDENT PHOTOS

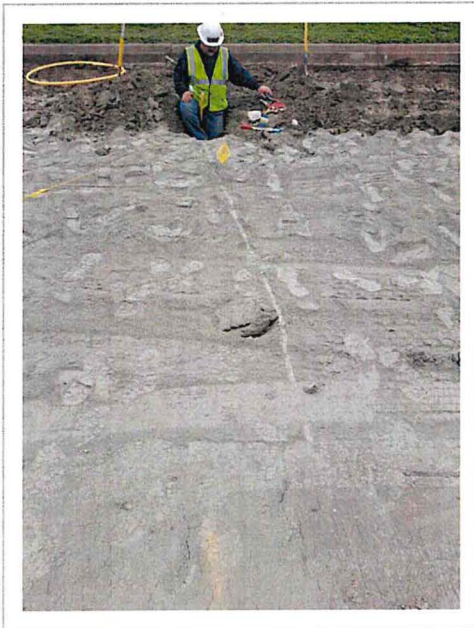


Date: 10/12/2023 09:53 AM America/Chicago

Latitude: 46.811948

Longitude: -101.825391

Heading: 61 degrees

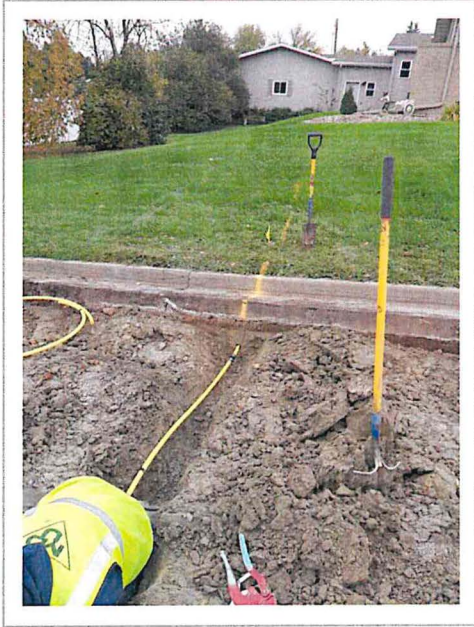


Date: 10/12/2023 09:53 AM America/Chicago

Latitude: 46.811957

Longitude: -101.825388

Heading: 88 degrees



Date: 10/12/2023 09:54 AM America/Chicago

Latitude: 46.811952

Longitude: -101.825352

Heading: 66 degrees



Date: 10/12/2023 09:54 AM America/Chicago

Latitude: 46.811943

Longitude: -101.825346

Heading: 99 degrees



Date: 10/12/2023 10:14 AM America/Chicago

Latitude: 46.811915

Longitude: -101.825279

Heading: 82 degrees

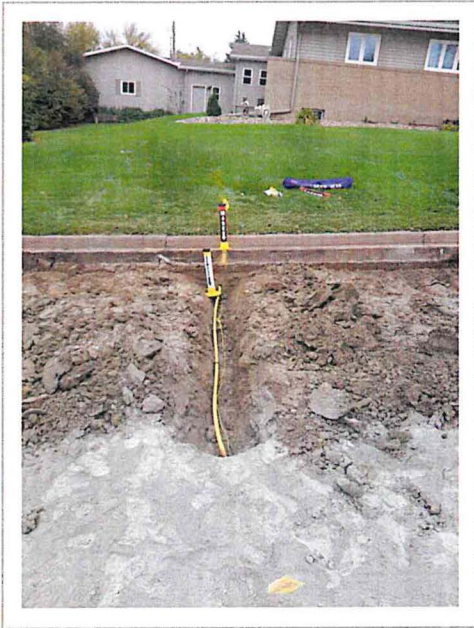


Date: 10/12/2023 10:14 AM America/Chicago

Latitude: 46.811919

Longitude: -101.825281

Heading: 82 degrees

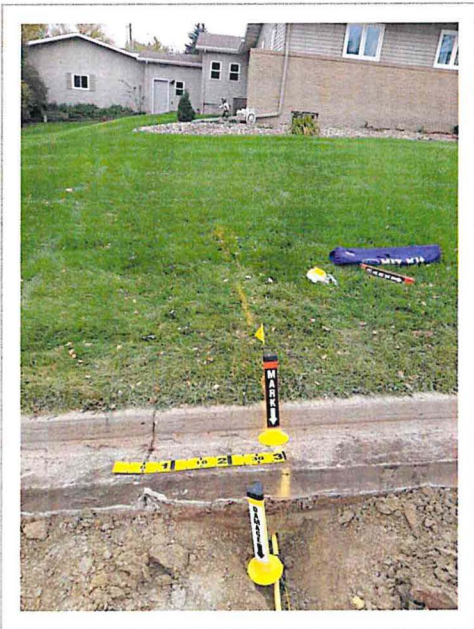


Date: 10/12/2023 10:14 AM America/Chicago

Latitude: 46.811912

Longitude: -101.825299

Heading: 105 degrees



Date: 10/12/2023 10:14 AM America/Chicago

Latitude: 46.811913

Longitude: -101.825309

Heading: 75 degrees



Date: 10/12/2023 10:14 AM America/Chicago

Latitude: 46.811900

Longitude: -101.825264

Heading: 312 degrees



Date: 10/12/2023 10:14 AM America/Chicago

Latitude: 46.811896

Longitude: -101.825265

Heading: 256 degrees



Date: 10/12/2023 10:14 AM America/Chicago

Latitude: 46.811915

Longitude: -101.825266

Heading: 264 degrees

# INVOICE

**SOLD TO:**

INDUSTRIAL BUILDERS  
 1307 CO RD 17 N  
 WEST FARGO ND 58078

**Invoice Number:** 53119  
**Customer Number:** 1247293  
**Invoice Date:** 11/03/23  
**Reference Number:** BIS MDUG-20231012-20437  
**Amount Due:** \$1,293.59  
**Due Date:** 12/03/23

Please return upper portion of invoice with payment.

**Terms:** DUE IN 30 DAYS

**Reference:** 410 D ST S, GLEN ULLIN, ND

Line	Due Date	Descripton	Amount
001	12/03/23	REPAIR GAS SERVICE LINE	1,293.59
		\$741.86 - LABOR	
		\$335.35 - EQUIPMENT	
		\$39.24 - MATERIALS	
		\$177.14 - SUBCONTRACT	
		OPERATOR: BRAD KETTERLING	
		DATE OF INCIDENT: 10/12/2023	
Please put invoice number 53119 on payment.			
<b>Total</b>	<b>Tax Rate</b>	<b>Tax</b>	<b>Total Amount Due</b>
\$1,293.59			\$1,293.59

**Payment Options:**

By Phone: A credit/debit card payment can be made by calling our independent service provider. A fee for each transaction will apply.  
 MDU -- 844-385-0116  
 Great Plains -- 844-385-0117

Online: MDU - [www.montana-dakota.com/invoices](http://www.montana-dakota.com/invoices)  
 Great Plains - [www.gpng.com/invoices](http://www.gpng.com/invoices)

Mail: Montana-Dakota Utilities Co.  
 Attn: Revenue Accounting  
 400 North 4th St  
 Bismarck, ND 58501-4022

**Direct Inquiries To:**

877-610-4881

MISC ACCTS RECEIVABLE - T & M BILLING CALCULATOR {as of 10/1/21}

CUSTOMER: INDUSTRIAL BUILDERS 1247293

REFERENCE: BIS MDUG-20231012-20437

GA RATE as of 1/01/18= 1.07%

Electric or Gas	CLASSIFICATION	REGULAR TIME LABOR			OVERTIME LABOR			DOUBLETIME LABOR			TOTAL	
		UNITS	RATE	AMOUNT	UNITS	RATE	AMOUNT	UNITS	RATE	AMOUNT		
E	Work Lead/Dist Rep	0.00	76.80	0.00	0.00	91.05	0.00	0.00	121.40	0.00	0.00	
E	LineTech/Service Tech	0.00	71.73	0.00	0.00	85.04	0.00	0.00	113.39	0.00	0.00	
G	Work Lead/Dist Rep	5.00	70.89	354.45	0.00	84.05	0.00	0.00	112.07	0.00	354.45	
G	Welder/Service Tech	3.00	64.46	193.38	0.00	76.42	0.00	0.00	101.90	0.00	193.38	
G	Fitter Oper/Serv Fitter	3.00	62.06	186.18	0.00	73.58	0.00	0.00	98.11	0.00	186.18	
E/G	Laborer	0.00	27.85	0.00	0.00	33.02	0.00	0.00	44.02	0.00	0.00	
E/G	Oper Superv/Senior Eng	0.00	95.68	0.00	0.00	113.43	0.00	0.00	151.24	0.00	0.00	
		11.00		\$ 734.01	0.00		\$ -	0.00		\$ -	\$ 734.01	
											GA Loading =	\$ 7.85
												\$ 741.86

MILEAGE VEHICLES				MILES	RATE	AMOUNT	TOTAL
1/2 ton pickups and full-size SUVs (managers & supv) Class 14				0	1.28	0.00	0.00
3/4 ton pickups & all vans (serv tech, gas district rep.) Class 16				0	1.68	0.00	0.00
1 ton pickups & trucks (welding trucks) Class 18				0	1.95	0.00	0.00
1 ton manlifts Class 20				60	2.28	136.80	136.80
Trucks 19,501-33,000 GVWR (including heavier manlifts) Class 22				60	3.25	195.00	195.00
Large trucks (including line trucks, truck tractors) Class 26				0	4.18	0.00	0.00
HOURLY VEHICLES & EQUIPMENT				HOURS	RATE	AMOUNT	TOTAL
Manlift & other trucks under 33,000 GVW Class 31				0.00	66.00	0.00	0.00
Manlift & other trucks over 33,000 GVW Class 33				0.00	85.33	0.00	0.00
Line Trucks Class 43				0.00	100.50	0.00	0.00
Walk-behind Trenchers Class 51				0.00	51.50	0.00	0.00
Ride-on Trenchers/Plows Class 53				0.00	72.00	0.00	0.00
Mini Excavator/Skid Steer Class 58				0.00	45.00	0.00	0.00
Backhoes Class 59				0.00	57.00	0.00	0.00
Welder Class 77				0.00	24.00	0.00	0.00
							\$ 331.80

REPAIR GAS SERVICE LINE  
410 D ST S, GLEN ULLIN, ND  
BRAD KETTERLING  
10/12/2023

GA Loading =	\$ 3.55
	\$ 335.35
SUBCONTRACT CHARGES =	\$ 175.26
GA Loading =	\$ 1.88
	\$ 177.14
MUP MATERIALS =	\$ 33.76
MARKUP @ 15%	\$ 5.06
MATERIAL SUBTL =	\$ 38.82
GA Loading =	\$ 0.42
MATERIAL COST =	\$ 39.24

Cost Center	Resource	Sub Acct.	
Bismarck-120, Mobridge-210, Minot-200, Jamestown-280 --->	122	5941	28920
Gas Loss =	12ND	4950	017
			<b>SUBTOTAL = \$ 1,274.83</b>
			<b>GAS LOSS/GA= \$ 18.76</b>
			<b>TOTAL = \$ 1,293.59</b>

12000	MDUG-20231012-20437	7838804470	G-LKREP	3003460	CPLG,METFIT,3/4IPS SDR11,3003460	Y	N	2.00	14.1557	28.3114	10/12/23	273
12000	MDUG-20231012-20437	7838804470	G-LKREP	3003830	PIPE,3/4IPS,MDPE,SDR11,ENTER COIL/STICK LENGTH,3003830	Y	N	10.00	.5446	5.4460	10/12/23	273
12000	MDUG-20231012-20437	7838804470	G-LKREP	ZLGFITOPR	SERVICE FITTER/OPERATOR	Y	N	3.00	62.0638	186.1914	10/12/23	273
12000	MDUG-20231012-20437	7838804470	G-LKREP	ZLGFMDR	WORKING LEAD GAS/DIST REP	Y	N	3.00	70.8943	212.6829	10/12/23	273
12000	MDUG-20231012-20437	7838804470	G-LKREP	ZLGFMDR	WORKING LEAD GAS/DIST REP	Y	N	2.00	70.8943	141.7886	10/12/23	273
12000	MDUG-20231012-20437	7838804470	G-LKREP	ZLGWSM	DIST WELDER/SERVICE TECH	Y	N	3.00	64.4594	193.3782	10/12/23	273
12000	MDUG-20231012-20437	7838804470	G-LKREP	ZWE21	TRUCK 14,001-19,500 CLASS 21	Y	N	60.00	2.2800	136.8000	10/12/23	273
12000	MDUG-20231012-20437	7838804470	G-LKREP	ZWE22	TRUCK 19,501-32,999 CLASS 22	Y	N	60.00	3.2500	195.0000	10/12/23	273
			28920						Total Cost	1,099.5985		

Comp Rmks SERVICE LINE AT 410 D ST S GLEN ULLIN WAS CAUGHT BY INDUSTRIAL BUILDERS MILLING  
 MACHINE. ARRIVED ON SITE LOCATED WHICH SERVICE WAS DAMAGED USING THE LZ-30 THEN  
 DUG REMOTE HOLE AND SQUEEZED OFF. CREW THEN SHOWED UP AND REPAIRED WHILE I GOT

Comments

# REPORT OF DAMAGE TO COMPANY-OWNED PROPERTY

(NOTE: Please refer to the bottom of this form before proceeding with completion.)

## Part A

Owner of Property: MDU District: BISMARCK Town: GLEN ULLIN  
Time of Damage: 3:27 PM Date of Damage: 10/12/2023  
Name of Location Where Damage Occurred: 410 D ST S  
Location of Damaged Property: \_\_\_\_\_  
Rural Location: \_\_\_\_\_  
Estimated Amount of Loss: \_\_\_\_\_ First Responder Order No. (If applicable): \_\_\_\_\_  
CC&B Account # (If Applicable): \_\_\_\_\_ MDU Service Order No. (If applicable): MDUG-20231012-20437  
If damaged meter, meter number: \_\_\_\_\_ Additional Work Order (If applicable): \_\_\_\_\_  
Description and Cause of Loss or Damage Type of meter: \_\_\_\_\_  
HIT GAS LINE WITH MILLING MACHINE - NO GAS LOSS

## Part B

Did Loss or Damage Originate on our Premises? (If no, Explain): \_\_\_\_\_

If an Explosion, did a Fire Ensur? \_\_\_\_\_ (How was Fire Extinguished?)

### If Electrical Property is Involved, Fill in the Following Supplemental Data:

Type of Equipment Involved: \_\_\_\_\_  
Damage caused by Electrical Arcing, Short Circuit or Other Failure, Give Approximate Cause

If Electrical, Did a Fire Ensur?

## Part C

If damage was caused by excavation, was location of our facilities requested prior to digging?

Location requested by: \_\_\_\_\_ Time: \_\_\_\_\_ Date: \_\_\_\_\_  
Line Locate Number: \_\_\_\_\_

Company property located on:

Damage notification by: \_\_\_\_\_ Time: \_\_\_\_\_ Date: \_\_\_\_\_  
Was damager a subcontractor: \_\_\_\_\_ If yes, for whom: \_\_\_\_\_

### Who to bill for damages:

1247293  
Name of who to Bill: INDUSTRIAL BUILDERS Name of Equipment Operator: BRAD KETTERLING  
Address of who to Bill: 1307 CO RD 17 Type of equipment: \_\_\_\_\_  
WEST FARGO, ND 58073 Operator's Address: \_\_\_\_\_  
Phone # of who to Bill: 701-282-4977 Operator's Phone #: \_\_\_\_\_

Name of Insurer: \_\_\_\_\_  
Insurance Policy #: \_\_\_\_\_ Was a Police Report made: \_\_\_\_\_ If yes, please attach report

## REPORT OF DAMAGE TO COMPANY-OWNED PROPERTY

**Others involved in Property Damage:**

Names of Persons Involved

Address

Phone Number

**Witnesses to Property Damage:**

Names of Witnesses

Address

Phone Number

**In case of line break, complete the following:**

Decatherms of gas to bill:

Size of hole(in):

Time line blew:

Time

Date

**Part D**

Names of Persons Injured

Address

Extent of Injury

Person Filling Out Form: JESSICA ROE

Date: 10/27/2023

Approved By: TINA WALD

Date: 10/27/2023

CC&B Account #:

CC&B Field Activity ID:

7838804470

**Instructions**

Email this completed form to MDURA - Accounts Receivable:

[MDURA.AccountsReceivable@mdu.com](mailto:MDURA.AccountsReceivable@mdu.com)

Use this form to make an immediate preliminary report of all damage to or loss of company-owned property:

**If damage is caused by any of the following, complete Parts A, B, & D, if applicable.**

- 1) Fire, lightning, inherent explosion, implosion, windstorm, tornado, flood, electrical arcing, short circuit, hail, riot and civil commotion, vandalism, malicious mischief, aircraft, or smoke damage.
- 2) An accident to boilers and/or machinery (an accident being a sudden and accidental breakdown of an object or part of an object).
- 3) Loss of or damage to property during the physical process of installation, movement or dismantling including while awaiting installation.

**If damage was caused by others, complete Parts A, C & D, if applicable.**

Name	Employee #	Hours	Unit #	Hours/Miles

Home	Compliance	Construction	FCS	Mobile Up	PCAD
------	------------	--------------	-----	-----------	------

## PARTS USED

### Order Summary

PCAD Job ID MDUG-20231012-20437      FA ID 7838804470      Service Code [Show All Columns](#)

G-HITLN

District BISMARCK      Date Worked 10-12-2023 15:28 US/Central      Tech BLOCKW

ON D ST BETWEEN ELM AVE AND HWY 49 - HIT GAS LINE WITH MILLING MACHINE - GAS IS BLOWING - LINE LOCATE TICKET NUMBER WITH INDUSTRIAL BUILDERS - INDUSTRIAL BUILDERS CREW ON SITE - DAN STATED MDU JUST ARRIVED

### Instructions

### Comments

ARRIVED ON SITE LOCATED WHICH SERVICE WAS DAMAGED USING THE LZ-30 THEN DUG REMOTE HOLE AND SQUEEZED OFF. CREW THEN SHOWED UP AND REPAIRED WHILE I GOT THE OPERATORS INFORMATION. NO ONE HOME METER IS ON AT OUR VALVE BUT OFF AT THE CUSTOMER VALVE I LEFT A DOOR TAG FOR THE RELIGHT. BRAD KETTERLING IS THE EQUIPMENT OPERATOR UNSURE OF WHICH LOCATE NUMBER IT WAS SO GAVE ME ALL 4. #23132579, #23132580, #23132581, #23132582

Address Virtual Premise, GLEN ULLIN

count:8

[Export To CSV](#)

Branch Plant	Charge Code	Part Number	Joint Trench	Name	Quantity	Billable Indicator	Instructions
12000	G-LKREP	ZLGFITOPR	False	SERVICE FITTER/OPERATOR	3	True	<a href="#">ON D ST BETWEEN</a>
12000	G-LKREP	ZLGFMDR	False	WORKING LEAD GAS/DIST REP	2	True	<a href="#">ON D ST BETWEEN</a>
12000	G-LKREP	ZLGFMDR	False	WORKING LEAD GAS/DIST REP	3	True	<a href="#">ON D ST BETWEEN</a>
12000	G-LKREP	3003460	False	CPLG,METFIT,3/4IPS SDR11,3003460	2	True	<a href="#">ON D ST BETWEEN</a>
12000	G-LKREP	ZWE22	False	TRUCK 19,501-32,999 CLASS 22	60	True	<a href="#">ON D ST BETWEEN</a>
12000	G-LKREP	ZLGWSM	False	DIST WELDER/SERVICE TECH	3	True	<a href="#">ON D ST BETWEEN</a>
12000	G-LKREP	3003830	False	PIPE,3/4IPS,MDPE,SDR11,ENTER COIL/STICK LENGTH,3003830	10	True	<a href="#">ON D ST BETWEEN</a>
12000	G-LKREP	ZWE21	False	TRUCK 14,001-19,500 CLASS 21	60	True	<a href="#">ON D ST BETWEEN</a>

378	23135398	0	107 8TH ST NW & 1ST AVE	HAZEN	MERCER	DAN FREI	10/13/2023	10/13/2023	Locate 2	1.00	S24.51
379	234999	0	410 D St S	Glen Ullin		elm	10/12/2023	10/12/2023	Hourly	1.00	\$175.26
380	235011	0	4642 cumberland loop	Bismarck		elm	10/13/2023	10/13/2023	Hourly	1.00	\$175.26

# Industrial Builders, Inc.

PAUL W. DIEDERICH, PRESIDENT  
DONN O. DIEDERICH, EXECUTIVE VICE PRESIDENT



## General Contractors

PHONE 701/282-4977 FAX 701/281-1409  
P.O. BOX 406 FARGO, NORTH DAKOTA 58107-0406

11-27-23

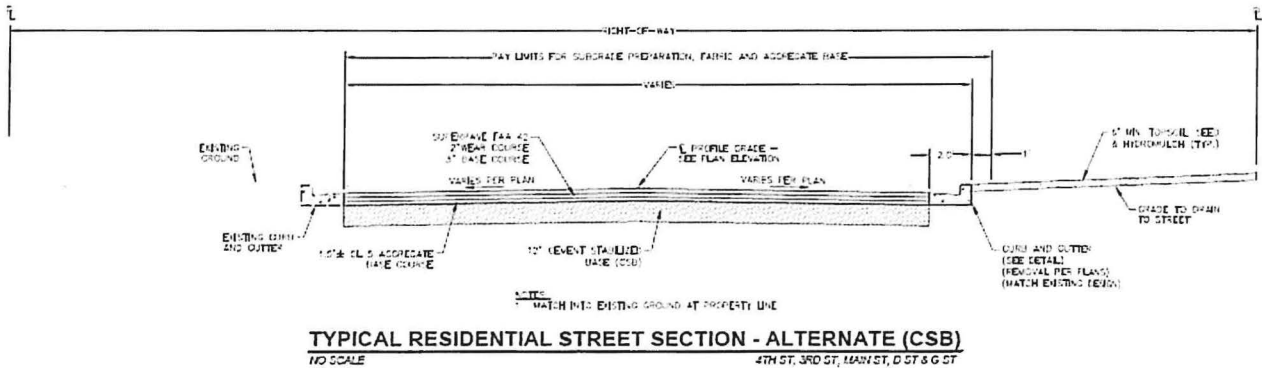
Montana-Dakota Utilities Co.  
400 North 4<sup>th</sup> St.  
Bismarck, ND 58501-4022

RE: Invoice #'s 53118 & 53119

Dear MDU,

Industrial Builders, Inc. is being invoiced for repairs on two gas lines in the City of Glen Ullin, ND that were hit on 10-12-23. Industrial Builders, Inc. will not be paying these invoices as the work being completed was normal maintenance of a city street which did not change the original grade of the road and which did not involve work in the road ditch. According to the One-Call Excavation Notice System, Chapter 49-23-01, part 7d, this work is not considered "Excavation".

The plan detail below shows the work that was being performed and verifies that the original grade did not change. Industrial Builder's, Inc. was responsible for completing the 12" Cement Stabilized Base. The cut lines were buried less than 12" deep from the bottom of an asphalt paved street.



We encourage you to bring the matter before the ND Public Service Commission and the One Call Board of Directors.

Please contact me with any questions or concerns at 701-282-4977.

Sincerely,

Brian Meyer, Sr. Project Manager  
Industrial Builders, Inc.