



January 11, 2024

VIA OVERNIGHT DELIVERY

Executive Director
North Dakota Public Service Commission
State Capitol
600 E. Boulevard Ave. Bismarck, ND 58505-0480
(701) 328-2400

Re: Assurance Wireless USA, L.P. – Application for ETC Designation

Dear Executive Director:

Enclosed please find an original and seven (7) copies of Assurance Wireless USA, L.P.'s Application for Designation as an Eligible Telecommunications Carrier ("ETC") in the State of North Dakota.

Please return a date stamped copy of the enclosed duplicate cover letter to me in the enclosed preaddressed-postage-prepaid envelope.

Respectfully submitted,

/s/

William A. Haas
Managing Corporate Attorney
T-Mobile
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630-290-7615



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www.t-mobile.com

**BEFORE THE
NORTH DAKOTA PUBLIC SERVICE COMMISSION**

**APPLICATION OF ASSURANCE)
WIRELESS USA, L.P. FOR)
DESIGNATION AS AN ELIGIBLE)
TELECOMMUNICATIONS CARRIER)
FOR THE PURPOSE OF OFFERING)
LIFELINE SERVICE TO)
QUALIFYING CUSTOMERS)**

Docket No. _____

APPLICATION

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**BEFORE THE
NORTH DAKOTA PUBLIC SERVICE COMMISSION**

IN RE:)
APPLICATION OF ASSURANCE WIRELESS)
USA, L.P. FOR DESIGNATION AS AN)
ELIGIBLE TELECOMMUNICATIONS) **DOCKET NO. _____**
CARRIER FOR PURPOSE OF OFFERING)
LIFELINE SERVICES TO)
QUALIFYING CUSTOMERS)

I. INTRODUCTION

Assurance Wireless USA, L.P. (“Assurance” or “Company”), by its undersigned counsel, and pursuant to Section 214(e)(2) of the Communications Act of 1934,¹ as amended, (the “Act”), Sections 54.101 through 54.207² of the Rules of the Federal Communications Commission (“FCC”),³ and the rules and regulations of the North Dakota Public Service Commission (“Commission”), including Section 69-09-05-12 of the North Dakota Administrative Code, submits this Application for Designation as an Eligible Telecommunications Carrier (“ETC”) in the State of North Dakota. Assurance seeks this designation solely for the purpose of offering Lifeline services to qualifying customers. As explained herein, the public interest would be served by granting this Application, thereby enabling Assurance to advance universal service by serving the needs of qualifying low-income consumers.

¹ 47 U.S.C. § 214(d)(2) and 47 U.S.C. § 254.

² 47 C.F.R. §§ 54.101-54.207.

³ Assurance files its Petition in accordance with the rules adopted by the FCC in the 2012 Lifeline Reform Order. *See Lifeline and Link Up Reform and Modernization, Lifeline and Link Up, Federal-State Joint Board on Universal Service, Advancing Broadband Availability Through Digital Literacy Training*, WC Docket Nos. 11-42 and 03-109, CC Docket No. 96-45, WC Docket No. 12-23, Report and Order and Further Notice of Proposed Rulemaking, FCC 12-11 (rel. Feb. 6, 2012) (“2012 Lifeline Reform Order”).

As demonstrated below and certified in Exhibit 1 to this Application, the Company meets all statutory and regulatory requirements for designation as an ETC in North Dakota. Assurance is uniquely positioned to reach unserved and underserved Lifeline-eligible consumers, especially those residing in rural areas. Further, the prompt grant of Assurance's application would advance the public interest because it would enable the Company to immediately commence providing much needed Lifeline services to a broad range of low-income consumers in North Dakota. Accordingly, Assurance respectfully requests that the Commission expeditiously approve this Application.

All correspondence, communications, pleadings, notices, orders, and decisions relating to this Application should be addressed to:

William A. Haas
Managing Corporate Counsel
T-Mobile
P.O. Box 10076
Cedar Rapids, IA 52410
630-290-7615
William.Haas@T-Mobile.com

II. COMPANY OVERVIEW

Assurance is a limited partnership registered with the North Dakota Secretary of State to operate in the state. Assurance is an indirect subsidiary of T-Mobile USA, Inc. ("T-Mobile"), which is incorporated under the laws of the State of Delaware and headquartered in Bellevue, Washington. T-Mobile's corporate offices are located at 12920 SE 38th Street, Bellevue, Washington, 98006.

Assurance provides wireless telecommunications services using T-Mobile's facilities-based wireless network. Assurance is currently designated as an ETC to provide Lifeline

services in 39 states⁴ and the District of Columbia. It is also an approved provider in the Federal Communications Commission’s (“FCC”) Affordable Connectivity Program (“ACP”) and provides ACP in North Dakota.

As a national provider of wireless voice, messaging, data, and broadband services, T-Mobile’s award winning 5G network covers over 330 million Americans, including over 300 million covered by its Ultra Capacity 5G network. T-Mobile has a robust network deployed in North Dakota and is either directly or indirectly interconnected with incumbent local exchange carriers (“ILECs”) and other telecommunications providers throughout the state.

III. THIS COMMISSION HAS JURISDICTION TO DESIGNATE ELIGIBLE TELECOMMUNICATIONS CARRIERS

Under Section 214(e)(2) of the Act, state public utility commissions have the primary responsibility for the designation of ETCs.⁵ A state commission with jurisdiction over ETC designations must designate a common carrier as an ETC if the carrier satisfies the requirements of Section 214(e)(1). Therefore, this Commission has the authority to designate Assurance as an ETC in North Dakota.

⁴ The states include: Alabama, Arkansas, Arizona, California, Colorado, Connecticut, District of Columbia, Delaware, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, Mississippi, North Carolina, New Hampshire, New Jersey, New Mexico, New York, Ohio, Pennsylvania, Rhode Island, South Carolina, Tennessee, Texas, Utah, Virginia, Washington, West Virginia, and Wisconsin.

⁵ 47 U.S.C. § 214(e)(2).

IV. ASSURANCE MEETS THE STATUTORY AND REGULATORY PREREQUISITES FOR ELIGIBLE TELECOMMUNICATIONS CARRIER DESIGNATION

An application for ETC designation in North Dakota must meet specific federal statutory and regulatory requirements. As demonstrated below, Assurance meets the requirements for ETC designation pursuant to Section 214(e)(2) of the Communications Act, including the requirements outlined in the FCC's *Lifeline and Link Up Reform Order*⁶ and *Lifeline Modernization Order*.⁷

These include:

- (1) a certification that the petitioner offers or intends to offer all services designated for support by the FCC pursuant to section 254(c) of the Communications Act;
- (2) a certification that the petitioner offers or intends to offer the supported services on a common carrier basis either using its own facilities or a combination of its own facilities and/or resale of another carrier's services;
- (3) a description of how the petitioner will advertise the availability of the supported services and the related charges using media of general distribution; and
- (4) a description of the geographic service area for which the petitioner requests to be designated as an ETC.

In addition, a petitioner seeking designation as an ETC solely for the purpose of offering Lifeline service must:

- (1) certify that it will comply with the service requirements applicable to the support that it receives;
- (2) demonstrate its ability to remain functional in emergency situations;

⁶ *In the Matter of Lifeline and Link Up Reform and Modernization, Lifeline and Link Up, Federal-State Joint Board on Universal Service, Advancing Broadband Availability Through Digital Literacy Training*, WC Docket No. 11-42, WC Docket No. 03-109, CC Docket No. 96-45, WC Docket No. 12-23, Report and Order and Further Notice of Proposed Rulemaking, FCC 12-11 (rel. Feb. 6, 2012) ("*Lifeline and Link Up Reform Order*").

⁷ *In the Matter of Lifeline and Link Up Reform and Modernization, Telecommunications Carriers Eligible for Universal Service Support, Connect America Fund*, WC Docket No. 11-42, WC Docket No. 00-197, WC Docket No. 10-90, Third Report and Order, Further Report and Order, and Order on Reconsideration, FCC 16-38 (rel. Apr. 27, 2016) (hereinafter, "*Third Report and Order*" or "*Lifeline Modernization Order*").

- (3) demonstrate its ability to satisfy applicable consumer protection and service quality standards; and
- (4) demonstrate that it is financially and technically capable of providing Lifeline service.⁸

Finally, prior to designating a carrier as an ETC, the Commission must determine whether such designation is in the public interest.⁹ When making a public interest determination, the Commission considers the benefits of increased consumer choice and the unique advantages and disadvantages of the petitioner's service offerings.¹⁰ As shown below, Assurance satisfies each of the requirements listed above and that granting Assurance ETC status in North Dakota is in the public interest.

A. Assurance is a Common Carrier

Assurance provides commercial mobile radio services ("CMRS") that are regulated pursuant to the common carrier requirements of the Act and, therefore, meets the ETC requirement of being a common carrier.

B. Assurance Offers the Services Supported by Federal Universal Service Support Mechanisms

Assurance will provide the services required by 47 C.F.R. § 54.101(a)(1):

- Voice Grade Access to the Public Switched Telephone Network ("PSTN");
- Local usage minutes free of charge; and
- Access to emergency services provided by public safety organizations, such as 911 and enhanced 911, to the extent the local government in an eligible carrier's service area has implemented 911 or enhanced 911 systems.

⁸ 47 CFR § 54.202(a).

⁹ NDAC § 69-09-05-12(5).

¹⁰ Id.

In addition, though not a required supported service, Assurance will also provide broadband internet access service to low-income consumers so that its customers will have access to full Lifeline support. Assurance's initial proposed Lifeline service offering includes 1000 Voice minutes, 4.5GB Data each month, unlimited texts free of charge to the customer, and a free network-compatible phone. The governing terms and conditions of the Company's offering is set forth at <https://www.assurancewireless.com/legal/terms-and-conditions>.

C. Assurance Will Use Facilities Owned and Operated by its T-Mobile Affiliates to Provide the Supported Services

Assurance is a subsidiary of T-Mobile, which is a facilities-based wireless telecommunications carrier with its own switching, transport, cell sites, and associated telecommunications facilities in its proposed designated ETC service area. Thus, Assurance is eligible to be designated as an ETC.

D. Assurance Will Advertise the Availability of Its Universal Service Offerings Using Media of General Distribution

Assurance will advertise the availability of, and charges for, the supported services, using media of general distribution reasonably designed to reach those likely to qualify for Lifeline services. Assurance currently offers and advertises its wireless telecommunications services, including those offerings that include all the supported services, using radio, television, print, internet, and targeted mailings. Assurance will use the appropriate media outlets to advertise its universal service offerings in a manner consistent with applicable

requirements. Some examples of Assurance's print, radio and television advertisements that have been created to date are included in Assurance's Advertising Plan. *See* Exhibit 2.

Assurance also plans to employ methods specifically aimed at reaching consumers who would likely qualify for Lifeline services, including targeting commonly frequented resource offices, community centers, county and state managed facilities, and other facilities typically frequented by low-income consumers.

E. Assurance Requests Designation Throughout Its Service Area

Assurance requests designation as an ETC to correspond to its wireless coverage service area, including as it may change going forward, exclusive of Tribal lands. A current coverage map, exclusive of Tribal lands, is attached hereto as Exhibit 3.

Assurance acknowledges its proposed ETC service area overlaps with rural carriers in North Dakota. However, the public interest factors described below justify its designation in these ILEC service areas because it seeks ETC designation solely to utilize USF funding to provide Lifeline service to qualified low-income consumers. Thus, the overlap into ILEC areas will not impact the high-cost portions of the USF and will not erode high-cost support from any ILEC.

Exhibit 4 is a list of ILEC wire centers that are, in whole or in part, within Assurance's proposed designated service area. While federal rules¹¹ require that the service area of an ETC conform to the service area of any rural telephone company serving the same area, the FCC's *Lifeline and Link Up Reform Memorandum Opinion and Order* (FCC 13-44 released April 15, 2013) authorized forbearance from the service area conformance requirements with

¹¹ 47 C.F.R. § 54.207(b)

respect to carriers seeking to provide Lifeline-only service.¹² In light of this forbearance, the Commission has the authority to designate Assurance in rural areas of North Dakota without concern for the service area conformance requirement.

F. Assurance Will Provide the Supported Services Throughout Its Designated Service Areas

Assurance will provide the supported services throughout its designated service area, consistent with all applicable requirements, including the FCC's ETC service provisioning requirements found in 47 C.F.R. § 54.202. Assurance will provide service on a timely basis pursuant to 47 C.F.R. § 54.202(a)(1)(i) to all consumers making a reasonable request for service where wireless coverage is available.

G. Assurance Will Comply with Service Requirements Applicable to the Support It Receives

Pursuant to 47 C.F.R. § 54.202(a)(1)(i), Assurance will comply with the service requirements applicable to the supported services that it will be offering in its designated service areas.

H. Ability to Function in Emergency Situations

The Company's services will remain functional in emergency situations as required by 47 C.F.R. Section 54.202(a)(2). Assurance's affiliates' facilities-based CMRS network is designed to remain functional even without external power sources; is able to re-route traffic around damaged facilities and can manage traffic spikes that may occur in emergency

¹² See *In the Matter of Telecommunications Carriers Eligible for Support, Lifeline and Link Up Reform*, WC Docket No. 09-197, WC Docket No. 11-42, Memorandum Opinion and Order, FCC 13-44 (rel. April 15, 2013).

situations. Exhibit 5 to this Application is T-Mobile's Business Continuity Program Summary, which demonstrates that T-Mobile has processes in place to ensure its continuing functionality in the case of emergency situations for all its operating subsidiaries, including Assurance. Exhibit 6 to this Application is a letter from CTIA confirming T-Mobile's completion of the recertification process for the CTIA Business Continuity/Disaster Recovery Program. Additionally, Assurance confirms that it shall abide by all FCC reporting requirements concerning outages.

I. Consumer Protection and Service Quality Standards

Assurance abides by the CTIA Consumer Code for Wireless Service. Parent company T-Mobile has been a signatory of the CTIA Consumer Code for Wireless Service since 2003 and was most recently certified as such in June 2023 as evidenced by CTIA's certification letter attached as Exhibit 7.

Assurance's Lifeline service offering meets the FCC's minimum service standard requirements. Initially, Assurance will provide, free of charge to the customer, 1000 minutes of mobile voice service, 3G or better speeds with a usage allowance of 4.5 GB.

J. Prevention of Waste, Fraud and Abuse

Recognizing the importance of safeguarding the limited resources of the federal Universal Service Fund ("USF"), Assurance has implemented measures and procedures to prevent duplicate Lifeline benefits from being awarded to the same household. The Company's offerings will comply with the requirements of the National Lifeline Accountability Database ("NLAD") and section 54.404 of the FCC's rules. As part of the application process in other jurisdictions, the National Verifier queries the NLAD for every enrollment to determine whether a prospective subscriber is currently receiving a

Lifeline service from Assurance or any other ETC, and whether anyone else living at the prospective subscriber's residential address is currently receiving Lifeline service.

Assurance has specific verification steps in place to prevent consumer fraud.

Assurance will utilize its certification and verification safeguards to protect against ineligible subscribers obtaining Lifeline Service.

K. Financial and Technical Capability

Assurance is financially and technically capable of providing Lifeline-supported services as required by 47 CFR §54.202(a)(4). Assurance, previously known as Virgin Mobile USA, L.P., has been providing Lifeline services for more than a decade. It is one of the largest Lifeline providers in the country, currently providing Lifeline service in forty (40) jurisdictions. Assurance's financial and technical capabilities to provide service are demonstrated by its strong market performance since its inception.

The senior management of Assurance has vast experience in the telecommunications industry and offers extensive telecommunications business technical and managerial expertise to the Company. Exhibit 8 provides a link to the most recent 10K filing of Assurance's ultimate parent company.

L. Granting the Application is in the Public Interest

Designation of Assurance as an ETC in North Dakota will further the public interest by providing low-income consumers with quality services at very affordable prices. Initially, the Company will offer no-cost prepaid wireless service to low-income consumers, thereby increasing consumer choice and increasing the public's access to telephone and broadband services through the availability of a new ETC designee in North Dakota.

1. Advantages of Assurance's Lifeline Service Offering

The public interest benefits of the Company's wireless Lifeline service include the convenience, portability and security afforded by mobile telephone service at no charge to the customer; the opportunity for customers to control cost by receiving a preset amount of monthly airtime at no charge; the opportunity for customers to receive both the minimum service standards for voice *and* broadband usage within the same rate plan; the ability of users to send and receive unlimited "SMS" or text messages; the ability for customers to purchase additional usage at flexible and affordable amounts in the event that included usage has been exhausted; and access to 911 and E911 (where available) service in accordance with current FCC requirements.

Assurance's Lifeline program will provide low-income North Dakota residents with the convenience and security offered by mobile services. In today's mobile world, consumers view the portability and convenience of wireless service as a necessity, rather than a luxury. Mobile service allows children to reach their parents, wherever they may be, enables job seekers a chance to connect with potential employers, and provides end users with the ability to contact emergency service providers, regardless of location.

In addition, Assurance's Lifeline service includes mobile broadband internet access that meets the federal minimum service standards. Mobile broadband often serves as a critical tool in narrowing the digital divide by closing the homework gap for students with limited access to broadband.

2. The Benefits of Competitive Choice

The benefits to consumers of being able to choose from among a variety of telecommunications service providers has long been acknowledged by the FCC. Designation of Assurance as an ETC will help assure that quality services are available at "just, reasonable, and affordable rates" as envisioned in the Act. Introducing Assurance into the market as an additional wireless ETC provider will afford low-income North Dakota residents a wider choice of providers and available services while enhancing a competitive marketplace as ETCs compete for a finite number of Lifeline-eligible customers. Increasing customer choice promotes competition and innovation, thus spurring other carriers to target low-income consumers with higher-value service offerings tailored to their needs, resulting in improved services to consumers. Increasing the competitive marketplace of providers has the potential to effectively increase the penetration rate and reduce the number of individuals not connected to the PSTN.

M. Waiver Request

NDAC § 69-09-05-12(6)(a) requires a full description of available services in an ETC's official telephone directory. As a CMRS provider, Assurance Wireless USA, L.P. does not produce telephone directories, and, therefore, requests a waiver from this requirement pursuant to NDAC §§ 69-09-05-12(2)(c) and (d).

N. CONCLUSION

Based on the foregoing, designation of Assurance Wireless USA, L.P. as an ETC in North Dakota satisfies the requirements of Section 214(e)(2) of the Act and is in the public interest.

WHEREFORE, Assurance respectfully requests that the Commission promptly grant this application and specifically:

A. Designate Assurance Wireless USA, L.P. as an ETC for purposes of receiving federal universal service support for Lifeline in the State of North Dakota.

B. Designate Assurance Wireless USA, L.P. as an ETC in the service area identified in Exhibit 3 for purposes of determining universal service obligations and receiving universal service support for Lifeline;

C. Direct appropriate commission staff to send the appropriate notice of the order designating Assurance Wireless USA, L.P. Mobile as an ETC to the FCC and the Universal Service Administrative Company; and

D. Order such other relief as may be appropriate.

Respectfully submitted, this the 12th day of January, 2024.

ASSURANCE WIRELESS USA, L.P.


By: 
William A. Haas
Managing Corporate Counsel

EXHIBIT 1: CERTIFICATION

I, Robert Stanchina, Senior Director for Assurance Wireless USA, L.P., have reviewed and am familiar with the foregoing Application and supporting exhibits for Designation as an Eligible Telecommunications Carrier and Eligible Telecommunications Provider in the State of North Dakota. The statements in the foregoing document are true of my own knowledge, except as to matters which are herein stated on information and belief, and as to those matters, I believe them to be true.

Assurance Wireless USA, L.P.

Robert Stanchina

Robert Stanchina
Senior Director

EXHIBIT 2: SAMPLE ADVERTISEMENTS

Web: <https://www.assurancewireless.com/>

The screenshot shows the Assurance Wireless website. At the top left is the Assurance Wireless logo. The top right navigation bar includes links for 'Lifeline Service', 'Help Center', 'Refer A Friend', 'Reverification', and 'My Account'. A central banner features a woman holding a smartphone and the text 'What Is Lifeline Service? The Assurance Wireless offer includes free cell phone service, plus a free Smartphone.' Below this is a section titled 'Lifeline Assistance Program Overview' with a paragraph explaining the program's history and purpose. The 'Eligibility Guidelines' section follows, detailing enrollment criteria. A promotional section titled 'Get FREE Lifeline Service including:' lists 'FREE Monthly DATA', 'FREE Unlimited Texts', and 'FREE Monthly Minutes', each in a purple box, separated by ampersand symbols. To the right is an image of a smartphone with the text 'PLUS A FREE ANDROID™ SMARTPHONE*'. A small disclaimer at the bottom left explains the conditions for the free smartphone offer.

assurance
wireless

Our Blog | Coverage Map | En Español

Lifeline Service - Help Center - Refer A Friend - Reverification - My Account -

Find out if you qualify for Assurance Wireless [Apply Now](#)

What Is Lifeline Service?

The Assurance Wireless offer includes free cell phone service, plus a free Smartphone.

Lifeline Assistance Program Overview

Recognizing the important benefits associated with phone access and concerned that low-income households may not be able to afford phone service on their own, the federal government created the Lifeline Assistance program in 1985. Consumers who qualify based on federal or state-specific eligibility criteria can obtain discounted or free phone service through the Lifeline Assistance program.

Assurance Wireless provides eligible consumers with free monthly data, unlimited texting, free monthly minutes plus a free Smartphone.

Eligibility Guidelines

Assurance Wireless is a federal Lifeline Assistance program. Enrollment is available to individuals who qualify based on federal or state-specific eligibility criteria and is non-transferable. You may qualify based on household income or if you or a member of your household participates in certain public assistance programs like Medicaid/Medi-Cal, Food Stamps/SNAP/CalFresh or SSI. You may need to provide proof of income or proof of program participation. The Lifeline Assistance program is available for only one wireless or wireline account per household. Separate households that live at the same address are eligible, including residents of homeless shelters and nursing homes. Residents with temporary addresses are also eligible.

Get FREE Lifeline Service including:

FREE
Monthly
DATA

&

FREE
Unlimited
Texts

&

FREE
Monthly
Minutes

**PLUS A FREE
ANDROID™
SMARTPHONE***

FREE to qualifying low-income households

*Based on phone availability. Shipping charges may apply. Customers who have been reinstated within 60 days of their service end date will keep their original phone and phone number. Android is a trademark of Google Inc. The Android robot is reproduced or modified from work created and shared by Google and used according to terms described in the Creative Commons 3.0 Attribution License.

Click on Your State and Enter Your Zip Code to See Your State's Offer

AL	AR	AZ	CA
CO	CT	DC	DE
FL	GA	IA	ID
IL	IN	KS	KY
LA	MA	MD	ME
MI	MN	MO	MS
MT	NC	ND	NE
NH	NJ	NM	NV
NY	OH	OK	OR
PA	RI	SC	SD
TN	TX	UT	VA
VT	WA	WI	WV
WY			



A Worry-Free Way To Stay Connected.

Contact

Assurance Wireless
P.O. Box 5040
Charleston, IL 61920-9907

Questions?
Call us toll free
1-888-321-5880



Lifeline Service

What is Lifeline
How to Qualify
Check Availability
Use It, Don't Lose It

[Apply Now](#)

Help

About Us
Plan Add-ons
Phone Guides
Phone Unlocking
Bring Your Own Phone
FAQs
Contact Us

Login

Account Login
Agent Login

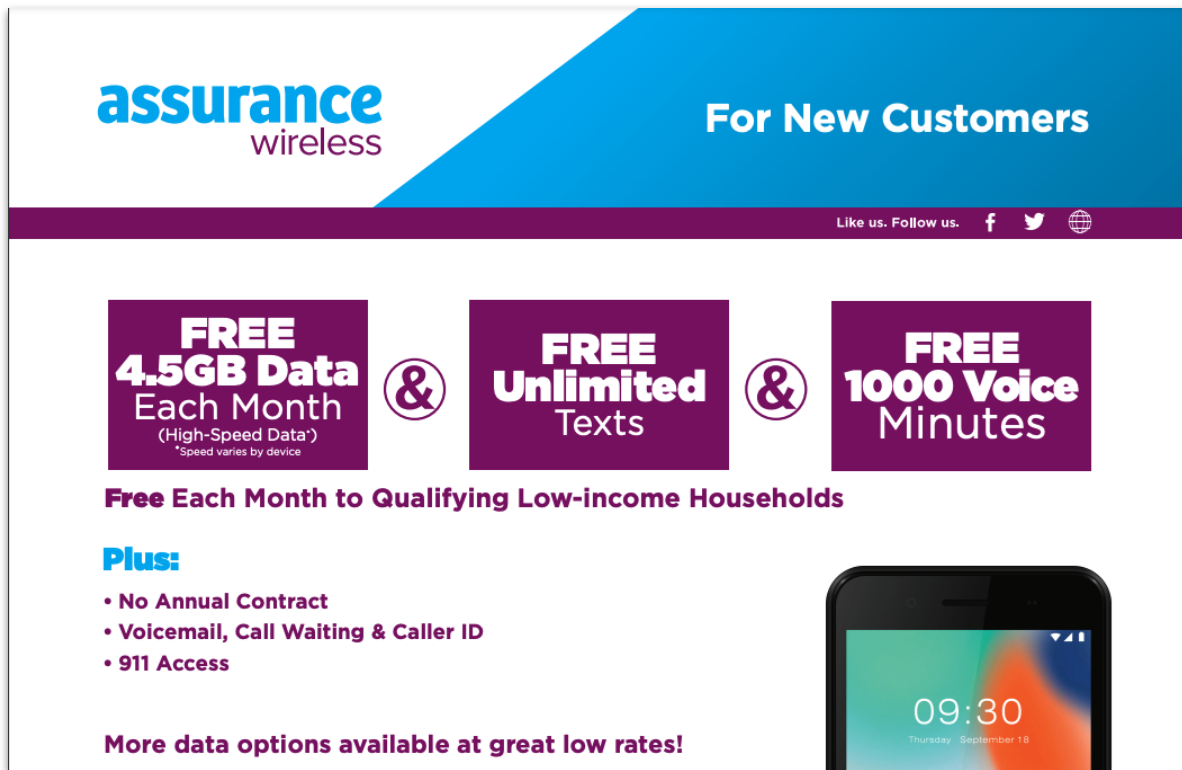
Legal

Copyright Notice
Privacy Notice
Privacy Center
Do Not Sell or Share My Personal Information
CTIA
Legal Center
Website & Use Terms
PSAP Information
Net Neutrality
Wireless Emergency Alert
State Fees

Assurance Wireless is a Lifeline Assistance program supported by the federal Universal Service Fund. Offer limited to eligible customers residing in selected geographic areas, is not transferable, and only one wireless or wireless discounted Lifeline service is available per household. Assurance Wireless service is not available in all states/areas and may vary by state. Coverage not available everywhere. See the coverage map on this website for a detailed map and check if service is available in your area. Prohibited network use rules and other restrictions apply. See Terms and Conditions (including arbitration provision) for additional information. © 2023 Assurance Wireless USA, L.P. All rights reserved. Android is a trademark of Google LLC. All other marks are the property of their respective owners.

Assurance Wireless provides support primarily in English and reserves the right to provide English documents. Spanish documents are provided for convenience only.




Flyer:



The flyer features a white background with a blue diagonal banner at the top right. The Assurance Wireless logo is in the top left, and the text 'For New Customers' is in the blue banner. A purple bar at the top right contains social media icons and the text 'Like us. Follow us.'. The main content is organized into three purple boxes: 'FREE 4.5GB Data Each Month (High-Speed Data*)', 'FREE Unlimited Texts', and 'FREE 1000 Voice Minutes'. These are connected by ampersand symbols. Below these boxes is the text 'Free Each Month to Qualifying Low-income Households'. A 'Plus:' section lists 'No Annual Contract', 'Voicemail, Call Waiting & Caller ID', and '911 Access'. At the bottom left, it says 'More data options available at great low rates!'. On the bottom right, there is an image of a smartphone displaying the time 09:30 and the date Thursday, September 18.

assurance
wireless

For New Customers

Like us. Follow us.   

FREE 4.5GB Data
Each Month
(High-Speed Data*)
*Speed varies by device

&

FREE Unlimited
Texts

&

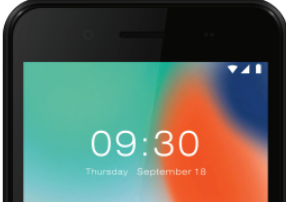
FREE 1000 Voice
Minutes

Free Each Month to Qualifying Low-income Households

Plus:

- No Annual Contract
- Voicemail, Call Waiting & Caller ID
- 911 Access

More data options available at great low rates!



Email:

If you need help paying your bills here's some good news.
You may qualify for assistance with your cell phone bills. Did you know you can get free Lifeline cell service, a government assistance program, if you qualify?

Not all Lifeline plans are equal.
Assurance Wireless Lifeline service includes:

4.5GB Data

Unlimited Texts

NEW!
1,000 Voice Minutes

+
Plus free Android™ Smartphone with a big, 5" screen.

New customers get coverage on the T-Mobile Network Experience:

Assurance Wireless is now part of T-Mobile with a network that's better than ever.

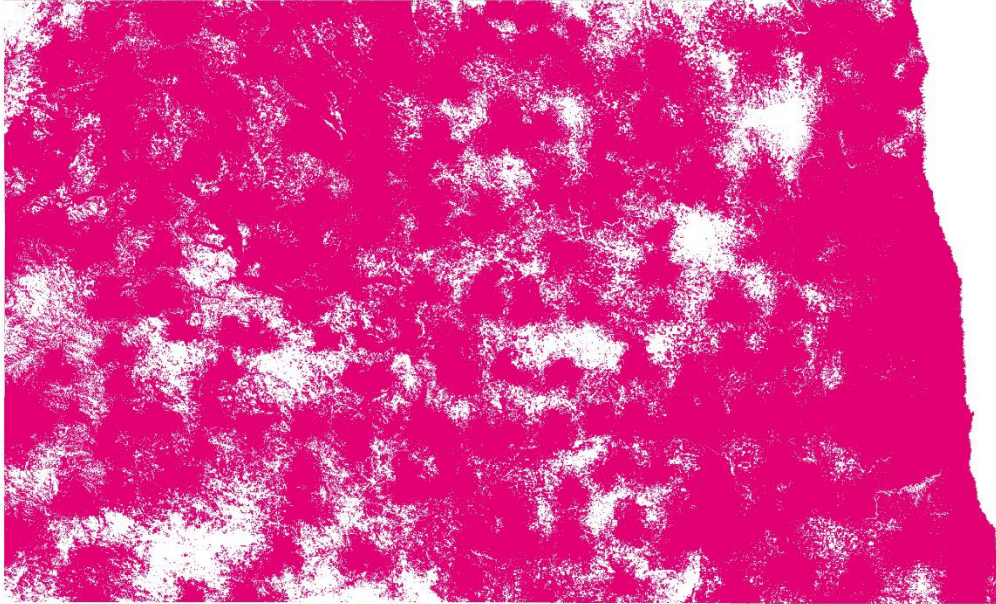
- Covers 99% of Americans
- Fast uploads and downloads so you can spend less time waiting and more time connecting.
- Our 4G LTE signal is strong and reliable

APPLY NOW



EXHIBIT 3: ASSURANCE WIRELESS NORTH DAKOTA COVERAGE MAP

North Dakota



 T-Mobile Coverage

**EXHIBIT 4: ASSURANCE WIRELESS LIST
OF ILEC WIRE CENTERS* IN DESIGNATED SERVICE AREA**

ILEC	Wire Center Code	Wire Center Name
ABSARAKA COOPERATIVE TELEPHONE CO.	ABSRNDXA	ABSARAKA
BEK COMMUNICATIONS COOPERATIVE	STELNDXA	LINTON
CONSOLIDATED TELCOM	DCSNNDAS	SOSCRANTON
CONSOLIDATED TELCOM	RCHDNDXA	RICHARDTON
DAKOTA CENTRAL TELECOM, INC.	CGTNNDXA	STREETER
DICKEY RURAL TELEPHONE COOPERATIVE	ELDLNDXA	SO ELLENDL
DICKEY RURAL TELEPHONE COOPERATIVE	VNTRNDXA	SO ASHLEY
GRIGGS COUNTY TELEPHONE CO.	BNFRNDXA	BINFORD
GRIGGS COUNTY TELEPHONE CO.	CPTWNDXA	COOPERSTN
GRIGGS COUNTY TELEPHONE CO.	FNLYNDXA	FINLEY
GRIGGS COUNTY TELEPHONE CO.	MCHNNDXA	MCHENRY
HALSTAD TELEPHONE CO.	HLSTMNXH	W HALSTAD
INTER-COMMUNITY TELEPHONE COMPANY, LLC	BFLONDXA	BUFFALO
MID-AMERICA TEL,. INC.	STNLNDXA	STANLEY
MIDSTATE COMMUNICATIONS, INC.	BECHNDXA	WEST BEACH
MIDSTATE TELEPHONE CO.	MEDRNDXA	MEDORA
MIDSTATE TELEPHONE CO.	PRTLNDXA	PORTAL
MISSOURI VALLEY COMMUNICATIONS, INC.	WLSTNDBC	WILLISTON
MOORE & LIBERTY TELEPHONE CO.	ENDRNDXA	ENDERLIN
MOORE & LIBERTY TELEPHONE CO.	SHLNNDXA	SHELDON
NEMONT TELEPHONE COOPERATIVE, INC.	AMBRNDXA	AMBROSE
NEMONT TELEPHONE COOPERATIVE, INC.	FTUNNDXA	FORTUNA
NORTH DAKOTA TELEPHONE CO.	CANDNDXA	CANDO
NORTH DAKOTA TELEPHONE CO.	DRAKNDXA	DRAKE
NORTH DAKOTA TELEPHONE CO.	DVLKNDAM	ESMOND
NORTH DAKOTA TELEPHONE CO.	DVLKNDXA	TOLNA
NORTH DAKOTA TELEPHONE CO.	FSNDNDXA	FESSENDEN
NORTH DAKOTA TELEPHONE CO.	HRVYNDXA	HARVEY
NORTHWEST COMMUNICATIONS COOPERATIVE	RAY NDXA	BOWBELLS
POLAR COMMUNICATIONS MUTUAL AID CORP.	PKRVND01	FORDVILLE
POLAR COMMUNICATIONS MUTUAL AID CORP.	PMBNNDDBC	PEMBINA
QWEST CORPORATION	BLFDNDBC	BELFIELD
QWEST CORPORATION	BSMRNDBC	BISMARCK
QWEST CORPORATION	CSLTNDBC	CASSELTON
QWEST CORPORATION	DCSNNDDBC	DICKINSON
QWEST CORPORATION	FRVWMTMA	FAIRVIEW
QWEST CORPORATION	GFABNDBC	EMERADO
QWEST CORPORATION	GFTNNDDBA	GRAFTON
QWEST CORPORATION	GRNRNDBC	GARDNER

* Coverage throughout a wire center is subject to a variety of factors, such as terrain, obstructions, and weather.

**EXHIBIT 4: ASSURANCE WIRELESS LIST
OF ILEC WIRE CENTERS* IN DESIGNATED SERVICE AREA**

QWEST CORPORATION	HLBONDBC	HILLSBORO
QWEST CORPORATION	HTTNDBC	HATTON
QWEST CORPORATION	JMTWNDBC	JAMESTOWN
QWEST CORPORATION	KNDRNBC	KINDRED
QWEST CORPORATION	LNRDNDMW	LEONARD
QWEST CORPORATION	LRMRNDBA	LARIMORE
QWEST CORPORATION	MANVNDBC	MANVEL
QWEST CORPORATION	MINTNDBA	MINTO
QWEST CORPORATION	MNDNDBA	BISMARCK
QWEST CORPORATION	MYVLNBC	MAYVILLE
QWEST CORPORATION	NWODNBC	NORTHWOOD
QWEST CORPORATION	RYNLNBC	REYNOLDS
QWEST CORPORATION	THSNDBC	THOMPSON
QWEST CORPORATION	VLCYNDBC	VALLEYCITY
QWEST CORPORATION	WFRGNDBC	FARGO
RED RIVER RURAL TEL ASSN DBA RED RIVER COMM - ND	CLFXNDXA	COLFAX
RED RIVER RURAL TEL ASSN DBA RED RIVER COMM - ND	FAMTNDBC	FAIRMOUNT
RED RIVER RURAL TEL ASSN DBA RED RIVER COMM - ND	GRTBNDXA	GREAT BEND
RED RIVER RURAL TEL ASSN DBA RED RIVER COMM - ND	HKSNDXA	HANKINSON
RED RIVER RURAL TEL ASSN DBA RED RIVER COMM - ND	LGWDNDXA	SOLIDGERWD
RED RIVER RURAL TEL ASSN DBA RED RIVER COMM - ND	MRTNNDXA	MOORETON
RED RIVER RURAL TEL ASSN DBA RED RIVER COMM - ND	WYNDNDBA	WYNDMERE
RESERVATION TELEPHONE COOPERATIVE	KEENNDXA	WSQUAW GAP
RESERVATION TELEPHONE COOPERATIVE	PRSHNDXA	EMMET
SRT COMMUNICATIONS, INC.	BUTTNDXA	BUTTE
SRT COMMUNICATIONS, INC.	MNABNDXA	MINOT AFB
SRT COMMUNICATIONS, INC.	MNOTNDXA	WESTHOPE
SRT COMMUNICATIONS, INC.	MTGSNDXA	METIGOSHE
TURTLE MOUNTAIN COMMUNICATIONS	ROLLNBC	BOTTINEAU
UNITED TELEPHONE MUTUAL AID CORP.	LNGDNDXA	LANGDON
WEST RIVER TELECOMMUNICATIONS COOPERATIVE - ND	HAZNNDXA	GLEN ULLIN
WOLVERTON TELEPHONE CO. - ND	WVTNMNXW	WALCOTT

* Coverage throughout a wire center is subject to a variety of factors, such as terrain, obstructions, and weather.

DISASTER READINESS AND EMERGENCY RESPONSE

TO HELP KEEP YOU
CONNECTED WHEN YOU
NEED IT MOST



T-Mobile Emergency Management is ready when disaster strikes. Customers can rely on dedicated personnel and critical resources to help maintain seamless connectivity to emergency services and loved ones.



OUR MISSION

AMERICA'S UNCARRIER

We are invested in safeguarding the interests of our customers, stakeholders, and employees. We maintain an Enterprise Continuity Program to provide effective, timely responses to a wide variety of disruptive events. Our program is centralized in its design and decentralized in its implementation, enabling us to maximize our full capabilities while taking advantage of our scale across multiple lines of business and locations to promote active involvement.

Reliable communications and connectivity are essential during critical events.

We understand the importance of reliable communications and connectivity during critical events. T-Mobile incorporates business continuity into our overall corporate business philosophy. Our Enterprise Business Continuity Program promotes the use of business continuity principles, guidelines, and standards by all company employees during routine business operations to assure the continuation of our mission-critical enterprise operations and services. This level of consistency across T-Mobile lines of business enhances our overall planning and business resumption efforts.

The T-Mobile Enterprise Business Continuity Program is industry-leading with proactive measures to reduce operational risks and implement recovery solutions that minimize the impact to customers and services during potential business disruptions. We maintain multiple



dedicated enterprise-wide teams to address business continuity, disaster recovery, network availability, emergency response, and customer support, ensuring our continued focus on safeguarding the interests of our customers, employees, and stakeholders in the event of an emergency or significant business disruption. These teams work in partnership to provide coordinated and effective responses to a wide variety of disruptive events.

A team of dedicated, certified, and seasoned business continuity professionals works with all lines of business to help ensure that our business continuity plans are current, comprehensive, and effective. This group supports our business continuity planning for each line of business and defines enterprise recovery tools and methodologies.

The T-Mobile Enterprise Business Continuity Program is reviewed and approved by leadership on an annual basis and is guided by the following governing principles:

- Commitment to employee and customer safety
- Commitment to preserving business operations and services
- Business continuity as a shared responsibility across all levels of management, all lines of business, and the Enterprise Continuity Team
- Continual business continuity plan assessment, improvement, flexibility, and maturity are necessary for success
- Plan development with an “all hazards” mindset and focus on a full range of natural and man-made hazards and risks that could impact employees, customers, operations, and assets in countries around the globe

Critical operations, processes, and services across the enterprise are identified along with criticality ratings, risks, gaps, and potential impacts of a service disruption. Process, criticality, and risk reviews are conducted on a regular basis.



Capable device required; coverage not available in some areas and may be impacted in emergencies. Some uses may require certain plan or feature; see T-Mobile.com. Fastest: Based on median, overall combined 5G speeds according to analysis by Ookla® of Speedtest Intelligence® data for Q2 2023. Ookla trademarks used under license and reprinted with permission.

ENTERPRISE BUSINESS CONTINUITY PLANNING FOCUSED ON THE CUSTOMER EXPERIENCE

The T-Mobile Enterprise Business Continuity Program considers the full range of natural and man-made hazards that could impact employees, customers, operations, and assets across the country. T-Mobile uses information obtained through Business Impact Analysis and the development of business continuity (risk reduction) strategies to preserve business functions that are required in the face of a disaster.

Business Impact Analysis

Through various assessments, including Business Impact Analysis (BIA), we evaluate the criticality of different aspects of each part of the business, including:

- Business processes
- Applications
- Suppliers
- Partners
- Sites
- Network elements

This evaluation determines the tolerance for disruption, ensuring minimal impact on employees, customers, operations, and assets. The results of these assessments guide our prioritization efforts, helping us make informed decisions about mitigation and planning. Critical business processes are closely matched with the criticality of their associated applications, suppliers, and dependencies. We conduct annual BIA reviews to maintain our preparedness.

Business continuity strategies and planning

- **Process and standards:** We deploy common terminology, standards, policies, methodologies, and documentation to reinforce consistency across the company.
- **Reporting:** Executive management receives a quarterly risk report inclusive of the efforts and status of the Enterprise Continuity Program.
- **Plan maintenance:** Annually, the owning team and enterprise continuity experts review each organization's plan. Key stakeholders are responsible for reviewing program documents at least annually.
- **Supplier business continuity:** T-Mobile has a Business Continuity and Disaster Recovery Plan (BC/DR) assessment process that is designed to inform us of partner plans along with the ability to request the business continuity plans used by our partners, suppliers, and vendors, as needed.
- **Accessible plans:** Our business continuity plans are housed in a centralized redundant repository that is accessible to internal stakeholders regardless of their physical location.



Primary components of the T-Mobile Business Continuity Program

- Enterprise business continuity project initiation and oversight
- Risk evaluation and controls
- Business Impact Assessment and analysis
- Business continuity and disaster recovery strategic direction
- Business continuity plan development, maintenance, and exercises
- Awareness and training programs
- Public relations and crisis response and resumption
- Coordination with external agencies
- Incident command structure integrated into each engineering team nationwide



CUSTOMER SATISFACTION DRIVES OUR PREPARATION AND RESPONSE TO DISASTER EVENTS

When T-Mobile becomes aware of an upcoming event such as a hurricane or storm, our organization acts before a disaster occurs. Highly detailed emergency operations plans have been created and implemented nationwide and technical personnel have been trained. This preparation allows us to maximize resource availability and reduce response time. Here are some examples of how we prepare and act.

BEFORE A DISASTER STRIKES: T-MOBILE PREPARATIONS

- Analyze storm conditions for anticipated landfall.
- Prepare and test back up power sources in probable areas of impact
- Ensure supportive equipment, such as portable generators, Cell-On-Wheels (COWs) and Cell-On-Light-Trucks (COLTs) on standby nationwide
- Establish a command center that will mobilize teams of technicians and engineers as conditions permit
- Engage our national vendors regarding fuel, generators, technicians, staging yards, security, accommodations, and catering, so teams can focus on the tasks at hand
- Create staging areas for incoming equipment and personnel
- Forward deploy resources in safe zones
- Coordinate with local and state officials, state offices of emergency management, DHS, FEMA, and the FCC as appropriate
- Monitor evacuation efforts and routes
- Identify opportunities to adjust wireless capacity in certain hubs/zones such as shelters, transport hubs, arenas, etc.

DURING AND FOLLOWING DISASTERS: T-MOBILE RESPONSE ACTIONS

- Deploy portable generators, COWs, satellite or microwave as needed
- Establish comprehensive strategy for network recovery dependent upon impact and immediate needs
- Coordinate with local, state, and federal officials and government organizations as appropriate
- Offer options to ensure public safety officials, emergency first responders, and others have adequate support
- Support impacted communities in various ways depending on circumstances and need, such as Wi-Fi calling and charging stations
- Deploy EVTs to respond to impacted markets
- Maintain consistent command and control calls to coordinate efforts between teams
- Deploy response personnel to the impacted area
- Establish virtual Emergency Operations Center to provide operational control for event
- After-action reviews completed for events with best practices defined and processes updated

Keeping our network reliable, resilient, and redundant

Reliable connectivity is a must for our customers. We have spent many years focused on network and operational redundancy along with hardening and improving resiliency on our infrastructure, critical sites, and operations such as network operations centers, data centers, and call centers. Network design plays a critical part in hardening our network. MSO locations significantly reduce the chance of network failure due to third-party fiber damage, equipment failures, or other potential causes of service interruptions. We continue to make significant investments in our network's redundancy, resiliency, and reliability and maintain an organized and integrated suite of disaster plans and procedures.

Our network operations centers are geographically redundant and diverse, fostering a proactive approach through regular operations rollovers. Our geo-redundant teams handle daily operations at each site and actively participate in operational rollovers between centers.

Our data centers also exhibit geo-diversity and redundancy, supporting primary and alternate systems for critical operations, tools, and systems. Our teams of experts span across engineering, facilities, network operations centers, IT teams, network support, and data centers to ensure comprehensive support and robustness.

NETWORK PREPARATION

T-Mobile plans and designs the entire network infrastructure—from local endpoints to IP backbone connecting it all—for resiliency as well as pre-staging assets to enable a rapid response.



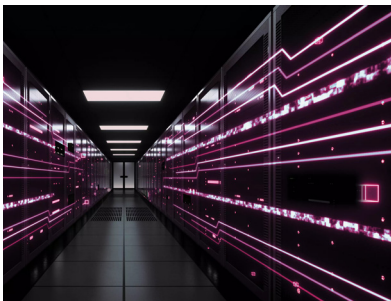
Cell site disaster planning

Cell sites are strategically equipped to accommodate backup power sources (e.g., batteries, fixed generators, portable generator connectors) to provide continuous coverage regardless of the scale of a disaster. We've also implemented a distributed architecture for interconnection redundancy utilizing dual fiber facilities at switch locations. Communications from T-Mobile cell sites are backhauled with various combinations of ethernet, copper, fiber, and microwave systems. The T-Mobile radio network provides significant overlapping coverage areas, which often allow cell sites to fully or partially compensate for a neighboring cell site.



Switch disaster planning

Site recovery plans have been developed for major switch locations. Prioritizing available options for relocation, to help ensure agility when faced with disaster recovery issues. Mobile switching centers have permanent, on-site emergency backup power for use in the event of a momentary or extended power failure. They are protected by FM-200 or Pre-Action Dry Fire Systems. They are also equipped with spare equipment inventory for all critical network elements. Switching systems are designed with geo-redundancy for continuity of operations.



IP backbone failover and recovery

The T-Mobile IP network uses multiple logical adjacencies over physically diverse paths. There are multiple diverse paths between any two nodes on the backbone. These backbone links travel over fiber that is physically diverse from other fiber paths. The IP backbone is regularly reviewed and augmented for capacity needs and can reroute traffic based on dynamic routing protocols. Thanks to the high level of diversity and fast convergence of the network, most fiber outages will go completely unnoticed by our customers. The IP backbone uses technology to take advantage of potential fiber paths during a disruption. The capacity available in the backbone helps ensure congestion-free service during normal operations and provides failover bandwidth in the event of one or more link outages. IP backbone network routers have at least two physical connections, redundant processors, and redundant power supplies (such as batteries and diesel generators) at all sites. Equipment is installed in secure T-Mobile facilities that are built to withstand natural disasters.



Network deployable assets and response vehicles

Our response fleet of vehicles is pre-staged across our operational areas to enable rapid response and includes COLTs, COWs, generators, mobile command centers, and customized communication Jeeps, to help provide satellite service in the worst conditions. Our Satellite Cell on Light Trucks (SatCOLTs) can deploy within minutes and operate in some of the toughest terrains to support our customers when they need us most. In addition, we have a full array of response vehicles such as tow vehicles, snowmobiles, airboats, and high-water vehicles that allow us to access areas hardest hit by disaster. We will never stop working to make our network the best for our customers.

HOW WE RESPOND

Response operations

T-Mobile has multiple strategies in place for emergency management and rapid response to quickly address and respond to all types and sizes of events and to support our customers across the globe. We understand the importance of reliable communications and always-on connectivity. We have a long history of moving quickly and efficiently in emergency situations to ensure our customers can stay connected when they need it the most.

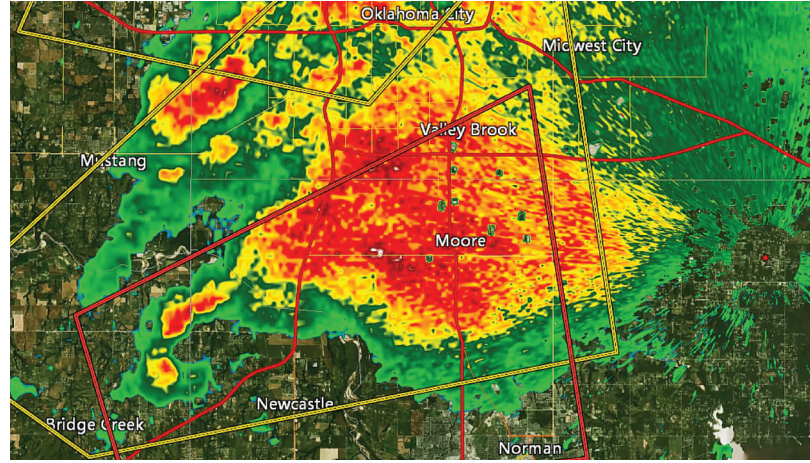
When our network team receives notification of an actual or potential situation that requires activation (such as a hurricane, earthquake, regional power outage, or another event where business as usual would not resolve the situation), a virtual T-Mobile Emergency Operations Center (EOC) is established to oversee and manage the company's response to an event from the beginning to end. This EOC performs an initial overall assessment, establishes monitoring bridges, coordinates between agencies impacted by the event, assigns tasks, gathers status information, and performs executive notifications at prescribed times.

We maintain an organized and integrated suite of disaster plans and procedures. To aid in situation assessment, response, and resource tracking, our network teams leverage tools such as:

- Hardened GPS-enabled phones
- Wireless modems
- Custom applications
- IoT solutions
- Smartphones

These multilayered investments are designed to deliver industry-leading service continuity.

When disaster strikes in one area of the country and there is a need for additional on-the-ground support, we have an **Emergency Volunteer Team** comprised of T-Mobile employees across the US who personally volunteer to go into disaster-impacted areas to help keep our customers connected.



Public safety grade preparedness and response

Strengthening emergency response plans for our public safety customers and critical infrastructure partners is a long-standing practice at T-Mobile. A component of the T-Mobile Emergency Management Team is our Emergency Response Team (ERT)—a national group with vast experience in all aspects of public safety operations and mission-based support. ERT is available 24/7, coordinating the necessary resources to help ensure reliable network services are available for public safety and first responders.

Preparedness

ERT personnel engage proactively with local, state, federal, and critical infrastructure planners. This includes collaboration with leaders from organizations such as the Department of Defense, the Federal Emergency Management Agency, the Department of Homeland Security's Critical Infrastructure Security Agency (CISA), and the Federal Communications Commission. Long before events occur, they work on:

- Policy development
- Response frameworks
- Best practices
- Training coordination
- Exercises
- Enhancing national readiness

This collaboration promotes the readiness and operational capacities of new T-Mobile as well as local, state, and federal entities, and other critical infrastructure and essential service partners.

Response

During times of crisis, T-Mobile National Emergency Management personnel who are coordinating recovery seek to remain in lockstep with emergency management, Homeland Security, and public safety officials. Through our collaboration with the National Communications Coordination Center and through state and local emergency operations centers, T-Mobile representatives can:

- Gather and share information
- Mitigate environmental and operational concerns
- Facilitate protective measures
- Enhance rapid response and recovery capabilities

Enhancing first response

Our Emergency Management and Emergency Response Team (EM/ERT) provides a full suite of first response capabilities. This includes:

- **A national cache** of handsets, hotspots, charging stations, and Wi-Fi equipment to help address surge demands on emergency management and public safety operations.
- **A national fleet of mobile deployable assets**, including SatCOLTs, portable satellite antenna systems, and other tactical communications systems provide necessary and specialized infrastructure to support government and operations.

This collaborative approach not only ensures our continuing capabilities to serve but also helps address the restoration of critical resources overall.

ERT deploys based on need and resource availability.





Sales and retail operations

We monitor the impact of events on our local stores to protect the safety of our employees and customers. Depending on the unique impacts of each natural disaster, we have offered account relief, enhanced services, free devices, and accessories to help customers and the broader community meet their communication needs. Working with local officials, our fleet of T-Mobile trucks is deployed for community support efforts at evacuation centers, shelters, distribution points, and damaged stores, providing a point of contact for supplies and information.



Community support

T-Mobile has invested over \$2.5 million to increase our fleet size and flexibility with the goal of maximizing community support. By the end of 2023, the fleet will feature over 30 different units, some with state-of-the-art technology allowing support when coverage is challenging. Most assets are equipped with technology that aggregates SIM cards and Starlink simultaneously to provide up to ½ mile Wi-Fi coverage throughout most U.S. areas. Assets also provide mobile charging solutions for a wide array of devices including phones, computers, and medical equipment.

Maintaining a dynamic approach

The T-Mobile Enterprise Continuity Program dynamically evolves to adapt to ever-changing events, technology, and disruptions and our policies and procedures will change over time from what is described in this document.

EXHIBIT 6



December 18, 2023

Ms. Shellie Blakeney
Engineering and Technology Policy
T-Mobile USA, Inc.
601 Pennsylvania Avenue, NW
North Building, Suite 800
Washington, DC 20004

Dear Shellie:

Congratulations! This letter is to notify you that T-Mobile USA, Inc. ("T-Mobile") has completed the recertification process for the CTIA Business Continuity/Disaster Recovery Program ("Program") for the period July 1, 2023– June 30, 2024. CTIA deems T-Mobile is compliant with the principles and objectives of the Program and confirms T-Mobile has recertified that it has implemented and maintained the requirements set forth in the Program.

Please ensure that the relevant employees of T-Mobile are aware of your recertification status. If you should have any questions concerning the recertification process, please contact Kathryn Dall'Asta, CTIA's Vice President and Deputy General Counsel, at (202) 736-3677 or kdallasta@ctia.org.

CTIA commends T-Mobile for its ongoing leadership and participation in the CTIA Business Continuity/Disaster Recovery Program, and we look forward to continuing to work with T-Mobile on this important industry initiative.

Sincerely,

DocuSigned by:

9947F4ABEF7C417...
Kathryn Dall'Asta
Vice President and Deputy General Counsel



June 29, 2023

Mr. Neville Ray
President & Strategic Network Advisor to the CEO
T-Mobile USA
12920 SE 38th Street
Bellevue, WA 98006-1350

Dear Neville:

Congratulations! This letter is to notify you that T-Mobile USA, Metro by T-Mobile (“T-Mobile”) and Assurance Wireless have completed the certification process for the CTIA Consumer Code for Wireless Service (“Voluntary Consumer Code”) for the period of July 1, 2023 through June 30, 2024, and is deemed compliant with the principles, disclosures and practices set forth in the Voluntary Consumer Code. Accordingly, T-Mobile is authorized to use and display the CTIA Seal of Wireless Quality/Consumer Information, subject to the terms and conditions set forth in the attached License Agreement.

Please ensure that the relevant employees of T-Mobile review the License Agreement before using the Seal. Use of the Seal constitutes acceptance of these terms and conditions. We are providing two specimens (color and black/white) of the Seal for T-Mobile’s use on its website or collateral materials. If you should have any questions concerning the certification process or use of the Seal, please contact Kathryn Dall’Asta, CTIA’s Vice President and Deputy General Counsel, at (202) 736-3677 or kdallasta@ctia.org.

CTIA commends T-Mobile for its ongoing leadership and participation in the CTIA Voluntary Consumer Code, and we look forward to continuing to work with T-Mobile on this important industry initiative.

Sincerely,

A handwritten signature in black ink that reads "M. Baker" with a horizontal line extending to the right.

Meredith Attwell Baker
President & Chief Executive Officer

c.c. David Edwards, Managing Corporate Counsel
Molly Malouf, Senior Director, Legal Affairs
Andrea Talaga, Senior Paralegal, Marketing Communications

Attachment

EXHIBIT 8: FINANCIAL STATEMENT (LINK TO 10-K)

Form 10-K of T-Mobile US, Inc., Assurance Wireless USA's ultimate parent company, may be found at:

<https://www.sec.gov/Archives/edgar/data/1283699/000128369923000016/tmus-20221231.htm>