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June 4, 2024

**Via Electronic Filing and Overnight Delivery**

Steven Kahl  
Executive Secretary  
North Dakota Public Service Commission  
600 E. Boulevard Ave.  
Department 408  
Bismarck, ND 58505

**RE: TruConnect Communications, Inc. Certification Relating to Order Provisions; Case No. PU-24-088**

Dear Mr. Kahl:

Attached please find a Certification Relating to Order Provisions filed on behalf of TruConnect Communications, Inc. An original and seven copies are being send via overnight delivery.

Should you have any questions regarding this filing, please contact me.

Respectfully submitted,



Debra McGuire Mercer

*Counsel for TruConnect Communications, Inc.*

10 PU-24-88 Filed 06/04/2024 Pages: 4  
Amended Certification Relating to Order Provisions  
TruConnect Communications, Inc.  
Debra McGuire Mercer, Nelson Mullins

**STATE OF NORTH DAKOTA  
PUBLIC SERVICE COMMISSION**

TruConnect Communications, Inc.  
Designated Eligible Carrier  
Application

Case No. PU-24-088

**TruConnect Communications, Inc.  
AMENDED CERTIFICATION RELATING TO ORDER PROVISIONS**

I am Danielle Perry, a representative of TruConnect Communications, Inc. (TruConnect) with authority to bind TruConnect and I certify that:

1. TruConnect is seeking designation as a Lifeline-Only Eligible Telecommunications Carrier (Lifeline-Only ETC) throughout the State of North Dakota, including on federally-recognized Tribal lands, subject to coverage limits of the Verizon Wireless network. TruConnect's proposed ETC designated service area is statewide in scope to allow TruConnect to provide Lifeline service wherever it has wireless coverage. TruConnect provided a list of ZIP codes and coverage area maps as Exhibit 3 to its Application. TruConnect's proposed ETC designated service area is not defined by incumbent telephone company wire centers.
2. For TruConnect's proposed ETC designated service area, TruConnect understands and agrees to the conditions and criteria set forth in Chapter 49-21 of the North Dakota Century Code and Chapter 69-09-05 of the North Dakota Administrative Code that pertain to Lifeline-Only Eligible Telecommunications Carriers, and TruConnect will be responsible for compliance with this Certification, the Public Service Commission's order in this proceeding, and conditions and criteria set forth in the applicable federal and state laws and rules pertaining to Lifeline-Only ETCs.  
  
The provision in Chapter 69-09-05 of the North Dakota Administrative Code requiring the ETC to describe services in the "carrier's official telephone directory" is not applicable because TruConnect has no such directory.
3. TruConnect agrees to comply with all statements, processes and procedures set forth in its Application for designation as a Lifeline-Only ETC in the designated service area. TruConnect agrees that all statements made and matters set forth in its Application are true and correct to the best of TruConnect's knowledge, information, and belief.
4. TruConnect will use the federal low-income universal service support it receives only for the provision of services for which the support is intended.
5. TruConnect meets all of the prerequisites to be designated as a Lifeline-Only ETC

throughout the proposed ETC designated service area in this proceeding.

6. TruConnect provides each of the services supported by federal universal service support mechanisms, specified in Federal Communications Commission's (FCC's) rules, 47 C.F.R. § 54.101, and will offer these supported services in North Dakota upon designation as a Lifeline-Only ETC, including voice grade access, minutes of use for local service at no additional charge, access to emergency services and toll limitation services.
7. TruConnect will provide service on a timely basis to requesting customers within TruConnect's proposed ETC designated service area.
8. TruConnect will provide service within a reasonable period of time, if the potential customer is within TruConnect's proposed designated ETC service area.
9. TruConnect will not seek Universal Service Fund high-cost support for any telephone exchanges in its designated service area in North Dakota.
10. TruConnect will use all available means to ensure customers are eligible for the Lifeline program at the time of sign-up and recertification in accordance with the federal eligibility criteria in 47 C.F.R. § 54.409 and the relevant proof documentation specified in 47 C. F. R. § 54.410. TruConnect will check the National Verifier and the National Lifeline Accountability Database to prevent duplication and determine eligibility.
11. TruConnect has taken, and will continue to take, steps to remain functional in emergency situations by: (1) maintaining a reasonable amount of backup power to ensure functionality without an external power source; (2) maintaining the ability to re-route traffic around damaged facilities and to manage traffic spikes resulting from emergency situations; and (3) establishing procedures for employees to follow in an emergency to prevent or minimize interruption or impairment of telecommunications services.
12. TruConnect will meet or exceed applicable consumer protection and quality standards and will comply with the Cellular Telecommunications and Internet Association's (CTIA) Consumer Code for Wireless Service
13. TruConnect will advertise the availability of the supported services detailed in its Application, and the corresponding rates and charges, in a manner designed to inform the general public within North Dakota. This advertising will occur through a combination of media channels, such as television and radio, newspaper, magazine and other print advertisements, outdoor advertising, direct marketing, and the Internet.
14. TruConnect will offer the services described in its Application.
15. TruConnect understands and agrees that if TruConnect has not advertised its Lifeline services or signed up any North Dakota customers within 12 months of the

Certification Relating to Order Provisions

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effective date of TruConnect's designation as a Lifeline-only ETC, the Public Service Commission may revoke TruConnect's Lifeline-only ETC designation and TruConnect may reapply to be designated as a Lifeline-only ETC In North Dakota.

16. TruConnect will comply with all applicable annual reporting requirements associated with being an ETC in North Dakota including filing with the Public Service Commission a copy of FCC Form 555 and FCC Form 481 for North Dakota filed with the FCC, within 30 days of filing with the FCC.
17. TruConnect understands and agrees that its ability to offer service is subject to suspension or revocation for failure to comply with the Public Service Commission's orders, or applicable statutes, rules, regulations, standards, and other authorizations.
18. TruConnect agrees to maintain the records to demonstrate that TruConnect has complied with the requirements of the Public Service Commission's order(s) and that TruConnect will preserve records for three years demonstrating compliance for Public Service Commission inspection at any reasonable time upon reasonable notice.
19. TruConnect understands and agrees that, to the extent there are any conflicts or inconsistencies between TruConnect's Application and the provisions in this Certification, the Certification provisions control.

Dated this 3rd day of June, 2024.

TruConnect Communications, Inc.

By:  \_\_\_\_\_  
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Daniele Perry

Its Chief Compliance Officer