



221 E Hickory St, Mankato MN 56001

via email: [ndpsc@nd.gov](mailto:ndpsc@nd.gov)

April 1, 2024

Mr. Steve Kahl, Executive Secretary  
North Dakota Public Service Commission  
600 East Blvd, Dept. 408  
Bismarck, ND, 58505-0480

**RE: Tariff Revision – Consolidated Communications Enterprise Services, Inc. – North Dakota P.S.C. No. 1 – Grandfather Essentials Voice Service Packages**

Dear Mr. Kahl:

Consolidated Communications Enterprise Services, Inc. (CCES) hereby submits the following tariff page to become effective on May 1, 2024.

Section 8, Page No. 4, First Revised

The purpose of this filing is to grandfather the Essentials Voice Service Package. This is an optional package that combines a dial tone access line, features, local usage, and IntraLATA and InterLATA toll usage that is offered to business customers.

Beginning on May 1, 2024, this optional package will no longer be available for sale or contract renewal to new and existing customers. Existing customers will be allowed to retain their Essentials Voice service package at their current location only. No moves, changes or additions to the existing Essentials Voice service package will be allowed after May 1, 2024.

A copy of the bill message language is attached and is being placed on applicable customer March, April and May bills.

Please contact me at the number below or Carrie Patterson at [carrie.patterson@consolidated.com](mailto:carrie.patterson@consolidated.com) with any questions or concerns regarding this filing.

Sincerely,

/s/Anita Yokiell

Sr. Regulatory Relations Specialist  
Consolidated Communications  
507.386.3661

Enclosure

1 PU-24-154 Filed 04/01/2024 Pages: 3  
Revisions to North Dakota Tariff No. 1  
Consolidated Communications Enterprises Services, Inc.  
Anita Yokiell, Sr. Reg. Relations Spc.

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**CONSOLIDATED COMMUNICATIONS ENTERPRISE SERVICES, INC. (CCES)  
BILL MESSAGES – CUSTOMER NOTIFICATION**

**BUSINESS:**

**Essentials Voice Service Packages**

Effective May 1, 2024, Consolidated Communications will no longer offer the Essentials Voice bundles for sale or contract renewal to new and existing customers. Existing customers will be allowed to retain their Essentials Voice bundle at their current location only. No moves, changes or additions to the existing Essentials Voice service will be allowed after this date. Any requests for moves, changes or additions will result in the loss of the Essentials Voice bundle.

If your Essentials Voice service is under contract, the contracted rates will remain unchanged but will revert to month-to-month pricing at the end of the contract term. During the month-to-month service period, Consolidated may change the rates, terms and conditions of your service upon notification. If your Essentials Voice bundle is disconnected for any reason, you will need to contact our Customer Service team to continue your voice service. For information regarding this notification or to discuss alternative voice services please call (844) 968-7224.

GENERAL TARIFF AND PRICE LIST

SECTION 8 – PACKAGED SERVICES

8.1.2 **ESSENTIALS VOICE SERVICE PACKAGE (cont'd)**

Early Termination Liability

Essentials Voice I package is offered on a two or three year term agreement.

Early termination of the Essentials Voice I, 2 or 3 year term agreement by the customer will result in a one-time flat Termination Charge of:

- **\$129 per line on the term agreement**

The early termination charge provision is an estimate of the damages to Consolidated in connection with your early termination and is not a penalty. The early termination charge shall be paid to Consolidated no later than the later of any due date identified on the invoice or thirty (30) days after the date Service is terminated. When you pay the charges set out above, you will have no further financial obligation under this Agreement. Notice of any Service termination must be submitted in writing to Consolidated.

Monthly Recurring Charges:

<b>Essentials Voice Service Package</b>	<b>2 year Term</b>	<b>3 year Term</b>
Essentials Voice Services I	\$30.00	\$25.00

*\*\*NOTE: Essentials Voice requires Broadband. Fees, taxes and surcharges may apply.  
Rates do not include Broadband services\*.*

Effective May 1, 2024, Essentials Voice Service packages will no longer be available for sale or contract renewal to new and existing customers. Existing customers will be allowed to retain their Essentials Voice service package at their current location only. No moves, changes or additions to the existing Essentials Voice service package will be allowed after this date. Any requests for moves, changes or additions will result in the loss of the Essentials Voice service package.

If the Essentials Voice service package is under contract, the contracted rates will remain unchanged but will revert to month-to-month pricing at the end of the contract term. During the month-to-month service period, Consolidated may change the rates, terms and conditions of the service upon notification.

*\*Denotes non-regulated service*

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