



**ONE-CALL COMPLAINT**  
**PUBLIC SERVICE COMMISSION**  
 SFN 59067 (08/2022)

**INSTRUCTIONS:** To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

**SECTION I – COMPLAINANT (Individual/entity completing form)**

|   |               |                              |                             |
|---|---------------|------------------------------|-----------------------------|
| Company/Entity Name (if applicable)   |               |                              |                             |
| Contact Person  | Email Address | Telephone Number             |                             |
| Mailing Address   | City          | State                        | Zip Code                    |
| Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing. |               | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

**SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)**

|                                     |               |                  |          |
|-------------------------------------|---------------|------------------|----------|
| Company/Entity Name (if applicable) |               |                  |          |
| Contact Person                      | Email Address | Telephone Number |          |
| Mailing Address                     | City          | State            | Zip Code |

**SECTION III – ALLEGED VIOLATION**

|   |   |
|---|---|
| <b>OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).</b>       |   |
| <input type="checkbox"/> Operator failed to mark or clear underground facility within locate period.                                | <input type="checkbox"/> Operator failed to mark underground facility within 24 inches horizontally.        |
| <b>EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).</b>                     |   |
| <input type="checkbox"/> Excavation started prior to underground facility locate.   | <input type="checkbox"/> Excavator failed to provide locate notice prior to beginning excavation.           |
| <input type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner.                                | <input type="checkbox"/> Excavator failed to renew locate request prior to expiration of the 21-day period. |
| <b>OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.</b> |   |
| <input type="checkbox"/> Write Issue/Concern: _____   |   |

**SECTION IV – DESCRIPTION/DAMAGE**

|  |  |                              |
|--|--|------------------------------|
| Date and Time of Event   | Location (Address, City, State / Nearest Intersecting Streets / Lat & Long)        | One-Call Ticket Number       |
| Underground Facility Affected<br><input type="checkbox"/> Electric <input type="checkbox"/> Gas <input type="checkbox"/> Cable <input type="checkbox"/> Communications <input type="checkbox"/> Water <input type="checkbox"/> Sewer/Storm Water <input type="checkbox"/> Petroleum <input type="checkbox"/> Other _____ |  |                              |
| Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.)   |  | Operator(s) Affected         |
| Estimated Value of Damage  | Injuries (List Number, If Any)<br>___ Fatalities ___ Injuries ___ Hospitalizations | Number of Customers Affected |
| Description of the alleged violation/concern. If more space is required, attach additional page(s).  |  |                              |

**SECTION V – SIGNATURE OF COMPLAINANT**

|  |              |      |
|--|--------------|------|
| Signature<br> | Printed Name | Date |
|--|--------------|------|

Please email the completed form to [ndpsc@nd.gov](mailto:ndpsc@nd.gov), fax to 701-328-2410, or mail to: Public Service Commission  
 600 E. Boulevard Ave. Dept 408  
 Bismarck, ND 58505-0480

Network: Jun 7, 2024 9:37:26 AM CDT  
Local: Jun 7, 2024 9:37:25 AM CDT  
46°49'2.256"N -100°53'56.426"W  
711 7th Street Southwest  
Mandan  
Morton County  
North Dakota



Network: Jun 7, 2024 9:37:47 AM CDT

Local: Jun 7, 2024 9:37:46 AM CDT

46°49'2.127"N -100°53'56.592"W

711 7th Street Southwest

Mandan

Morton County

North Dakota



Network: Jun 7, 2024 9:37:50 AM CDT

Local: Jun 7, 2024 9:37:50 AM CDT

46°49'2.058"N -100°53'56.574"W

711 7th Street Southwest

Mandan

Morton County

North Dakota



Network: Jun 7, 2024 9:48:27 AM CDT

Local: Jun 7, 2024 9:48:26 AM CDT

46°49'2"N -100°53'57.008"W

815 5th Street Southwest

Mandan

Morton County

North Dakota



Network: Jun 7 2024 9:37:21 AM CDT  
Local: Jun 7 2024 9:37:20 AM CDT  
46°49'2.367"N -100°53'56.417"W  
711 7th Street Southwest  
Mandan  
Morton County  
North Dakota

