



ONE-CALL COMPLAINT
PUBLIC SERVICE COMMISSION
 SFN 59067 (08/2022)

INSTRUCTIONS: To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

SECTION I – COMPLAINANT (Individual/entity completing form)

Company/Entity Name (if applicable) Montana Dakota Utilities			
Contact Person Scott Volk	Email Address scott.volk@mdu.com	Telephone Number 701-739-7275	
Mailing Address PO Box 777	City Devils Lake	State ND	Zip Code 58301
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.		<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)

Company/Entity Name (if applicable) Storms Construction			
Contact Person Jerred Storms	Email Address stormsconstruction@midconetwork.com	Telephone Number 701-663-5565, 701-527-5502	
Mailing Address 2120 40th Ave SE #3	City Mandan	State ND	Zip Code 58554

SECTION III – ALLEGED VIOLATION

OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).

<input type="checkbox"/> Operator failed to mark or clear underground facility within locate period.	<input type="checkbox"/> Operator failed to mark underground facility within 24 inches horizontally.
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EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).

<input type="checkbox"/> Excavation started prior to underground facility locate.	<input type="checkbox"/> Excavator failed to provide locate notice prior to beginning excavation.
<input checked="" type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner.	<input checked="" type="checkbox"/> Excavator failed to renew locate request prior to expiration of the 21-day period.

OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.

Write Issue/Concern: Excavator failed to maintain clearance

SECTION IV – DESCRIPTION/DAMAGE

Date and Time of Event August 6, 2024	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long) 213 Dakotah Dr Apt 43, Fort Totten, ND	One-Call Ticket Number 24094208
Underground Facility Affected <input type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas <input type="checkbox"/> Cable <input type="checkbox"/> Communications <input type="checkbox"/> Water <input type="checkbox"/> Sewer/Storm Water <input type="checkbox"/> Petroleum <input type="checkbox"/> Other _____		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.) 3/4 inch plastic gas service line		Operator(s) Affected Montana Dakota Utilities
Estimated Value of Damage \$108.56	Injuries (List Number, If Any) Fatalities _____ Injuries _____ Hospitalizations _____	Number of Customers Affected 1
Description of the alleged violation/concern. If more space is required, attach additional page(s). On 08/06/2024, Storms Construction was probing for the gas line and hit a 3/4 inch plastic service line. Carlos was the operator. Locate ticket number was #24094208. One customer was interrupted. Storms Construction did not maintain clearance. This is the 3rd damage caused by Storms Construction from the time frame of July 2, 2024, to August 6, 2024. Locate ticket, damage photos, and damage invoice attached.		

SECTION V – SIGNATURE OF COMPLAINANT

Signature <i>Scott Volk</i>	Printed Name Scott Volk	Date 8/23/2024
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Please email the completed form to ndpsc@nd.gov, fax to 701-328-2410, or mail to: Public Service Commission
 600 E. Boulevard Ave. Dept 408
 Bismarck, ND 58505-0480

Bauske, Shelly A.

From: nd@occinc.com
Sent: Thursday, August 8, 2024 8:53 AM
To: Hansen, Melissa
Subject: Ticket-24094208

You don't often get email from nd@occinc.com. [Learn why this is important](#)

**** WARNING: EXTERNAL SENDER. NEVER click links or open attachments without positive sender verification of purpose. DO NOT provide your user ID or password on sites or forms linked from this email. ****

North Dakota One Call

Ticket No: 24094208 LORG RESPOT
Original Call Date: 07/29/24 10:07 am
Work to Begin Date: 08/01/24 12:01 am
Expiration Date: 08/22/24 12:01 am
File Attachments have been added to this ticket.

Caller Information

Company Name: STORMS CONSTRUCTION INC
Contact Name: STORMS CONSTRUCTION INC **Phone:** (701)663-5565
Alt. Contact: JERRED STORMS **Alt. Phone:** (701)527-5502
Caller Address: 2120 40TH AVE SE #3 **Caller ID:** 39718
MANDAN, ND 58554
Email Address: stormsconstruction@midconetwork.com

Dig Site Information

Type of Work: INSTALL WATER MAIN
Work Being Done For: J70 CROW HILL
White Lining/Site Identification: MAP
Depth: OVER 10FT **Explosives:** N **Tunneling/Boring:** Y

Dig Site Location

County: BENSON **Place:** FORT TOTTEN CDP
City Limits: Y
Address:
Street: BIA 7
Intersecting Street: 4TH AVE

Location of Work:

FROM ABOVE INTERSECTION TRAVEL 825 FEET STRAIGHT NORTH, TURN EAST AND TRAVEL 668 FEET STRAIGHT EAST, TURN SOUTH AND TRAVEL 825 FEET STRAIGHT SOUTH, TURN WEST AND TRAVEL 668 BACK TO STARTING POINT

Remarks:

UPDATE: MARKINGS ARE GONE >>

Caller Twp:		Rng:		Sect-Qtr:			
Map Twp:	152N	Rng:	65W	Sect-Qtr:	17-SE,16-SW		
Map Coord NW Lat:	47.9793019	Lon:	-98.9986285	SE Lat:	47.9781457	Lon:	-98.9958068

MEMBERS:

District	Company Name	Status
MDU08	MONTANA DAKOTA UTILITIES CO	Marked
NDTELE01	NORTH DAKOTA TELEPHONE CO	Marked (bts)
NORTHN01	NORTHERN PLAINS ELECTRIC COOP	Marked
OTPNDE01	OTTER TAIL POWER COMPANY	Clear/No conflict





INVOICE

SOLD TO:

STORMS CONSTRUCTION
PO BOX 1112
MANDAN ND 58544

Invoice Number: 55100
Customer Number: 1080654
Invoice Date: 08/20/24
Reference Number: DVL MDUG-20240806-20748
Amount Due: \$108.56
Due Date: 09/19/24

Please return upper portion of invoice with payment.

Terms: DUE IN 30 DAYS

Reference: 213 DAKOTAH DR APT 43

Line	Due Date	Description	Amount
001	09/19/24	REPAIR GAS SERVICE LINE	108.56
		\$82.18 - LABOR	
		\$6.58 - EQUIPMENT	
		\$19.80 - MATERIALS	
		CAUSE OF DAMAGE: HANDTOOL	
		OPERATOR: CARLOS	
		DATE OF INCIDENT: 08/06/2024	
Please put invoice number 55100 on payment.			
Total	Tax Rate	Tax	Total Amount Due
\$108.56			\$108.56

Payment Options:

Credit/Debit Card, echeck, PayPal, Venmo, Amazon Pay, Apple Pay, Google Pay
Payments can be made online or by phone using our independent service provider.
A processing fee will be charged for each transaction.

Pay Online:

MDU - www.montana-dakota.com/invoices
GPNG - www.gpng.com/invoices

Pay by Phone: 833-425-1700

Pay by Mail:

Montana-Dakota Utilities Co.
Attn: Revenue Accounting
400 North 4th St
Bismarck, ND 58501-4022

Customer Service Questions:

877-610-4881