



ONE-CALL COMPLAINT
PUBLIC SERVICE COMMISSION
 SFN 59067 (08/2022)

INSTRUCTIONS: To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

SECTION I – COMPLAINANT (Individual/entity completing form)

Company/Entity Name (if applicable) Montana Dakota Utilities			
Contact Person Ryan Berger	Email Address ryan.berger@mdu.com	Telephone Number 701-290-2464	
Mailing Address 1133 West Broadway	City Dickinson	State ND	Zip Code 58601
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.			<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO

SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)

Company/Entity Name (if applicable) JR Civil			
Contact Person Alex Heesch	Email Address	Telephone Number 406-200-5058	
Mailing Address 536 Kathy Lane	City Billings	State MT	Zip Code 59105

SECTION III – ALLEGED VIOLATION

OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).			
<input type="checkbox"/> Operator failed to mark or clear underground facility within locate period.	<input type="checkbox"/> Operator failed to mark underground facility within 24 inches horizontally.		
EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).			
<input type="checkbox"/> Excavation started prior to underground facility locate.	<input type="checkbox"/> Excavator failed to provide locate notice prior to beginning excavation.		
<input checked="" type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner.	<input type="checkbox"/> Excavator failed to renew locate request prior to expiration of the 21-day period.		
OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.			
<input checked="" type="checkbox"/> Write Issue/Concern: JR Civil hit MDU owned natural gas lines 3 times since July 25th, 2024 resulting in damages.			

SECTION IV – DESCRIPTION/DAMAGE

Date and Time of Event 9/9/2024	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long) 55 2nd Ave. W. Rhame ND/ Intersecting 1st.St. W.	One-Call Ticket Number 24113342
Underground Facility Affected <input type="checkbox"/> Electric <input type="checkbox"/> Gas <input type="checkbox"/> Cable <input type="checkbox"/> Communications <input checked="" type="checkbox"/> Water <input type="checkbox"/> Sewer/Storm Water <input type="checkbox"/> Petroleum <input type="checkbox"/> Other _____		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.) .75 plastic gas line	Operator(s) Affected Montana Dakota Utilities	
Estimated Value of Damage \$3,000	Injuries (List Number, If Any) Fatalities _____ Injuries _____ Hospitalizations _____	Number of Customers Affected 1
Description of the alleged violation/concern. If more space is required, attach additional page(s). 7/25/2024 damaged .75 plastic gas line, 309 North Ave. Rhame N.D. ticket # 24081492 8/27/2024 damaged .75 plastic gas line, 305 1st Ave. West, Rhame N.D.ticket #24113342		

SECTION V – SIGNATURE OF COMPLAINANT

Signature <i>Ryan Berger</i>	Printed Name Ryan Berger	Date 9-10-2024
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Please email the completed form to ndpsc@nd.gov, fax to 701-328-2410, or mail to: Public Service Commission
 600 E. Boulevard Ave. Dept 408
 Bismarck, ND 58505-0480