

## Crockford, Konrad S.

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**From:** greg safedigservices.com <greg@safedigservices.com>  
**Sent:** Thursday, September 4, 2025 1:08 PM  
**To:** -Info-Public Service Commission; Crockford, Konrad S.  
**Subject:** Case Number DM-24-391  
**Attachments:** 08-18-25 - ND - High Priority - Safe Dig Services LLC-1.pdf

You don't often get email from greg@safedigservices.com. [Learn why this is important](#)

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Konrad,

In regard to case number DM-24-391 with references Safe Dig Services, LLC one call ticket # 24173195. For your convenience I have attached a copy of this case.

I don't disagree with the finding of our hydro vac operator digging prior to locate being completed. It seems like there was a little confusion between our crew and the prim contractor we were doing the hydro vac work for.

Since this has happened Safe Dig Services, has implemented additional procedures and crew training to avoid this happening in the future. Safe Dig Services strives to be safe and to keep others safe.

If you have any questions or concerns, please feel free to give me a call.

Thank you for the opportunity,



*Greg Oberhofer*  
*Owner / Manager*  
*Direct: 941-773-5634*  
*Office: 701-314-4280*  
[greg@safedigservices.com](mailto:greg@safedigservices.com)



# Public Service Commission

Sheri Haugen-Hoffart

Randy Christmann

Jill Kringstad

600 East Boulevard Ave  
Dept. 408  
Bismarck, ND 58505-0480  
701-328-2400  
ndpsc@nd.gov

**RESPONSE REQUIRED BY  
SEPTEMBER 5, 2025**

August 14, 2025

Northwest Registered Agent Service, Inc.  
Registered Agent for  
Safe Dig Services LLC  
3003 32nd Ave S Ste 240  
Fargo ND 58103

Greg Oberhofer  
Safe Dig Services LLC  
PO Box 88  
Watford City ND 58854

Re: North Dakota Century Code Chapter 49-23: One-Call Excavation Notice System

Enclosed is a copy of the North Dakota One-Call Complaint against Safe Dig Services, LLC received by the North Dakota Public Service Commission (Commission) on December 31, 2024, from Kinder Morgan, Williston, North Dakota, Case Number DM-24-391. The complaint identifies the location.

I am sending you this information so that you are aware of the complaint and may respond with information concerning the complaint. **Please respond to Executive Secretary, North Dakota Public Service Commission, 600 East Boulevard Avenue, Dept 408, Bismarck, ND 58505-0480 by September 5, 2025**, with your written account of the event, including the applicable One-Call locate ticket number(s) for work performed at the location indicated above and in connection with the enclosed complaint.

Your response and the North Dakota One-Call Complaint will be reviewed to determine whether there may be a violation of the One-Call Excavation Notice System law.

If I do not receive a response by the date noted, I will determine whether there was a violation, without your side of the story, based on the facts contained in this complaint. If I conclude a violation did occur, I will file with the Commission a formal complaint against Safe Dig Services, LLC, which may result in a penalty up to \$25,000 per violation in accordance with North Dakota Century Code Section 49-07-01.1.

Please contact me at 701-328-4097 or [kcrockford@nd.gov](mailto:kcrockford@nd.gov) with any questions regarding this correspondence.

Sincerely,

A handwritten signature in black ink, appearing to read "Konrad Crockford".

Konrad Crockford  
Director, Compliance Division

Enclosure: North Dakota One-Call Complaint



**ONE-CALL COMPLAINT**  
**PUBLIC SERVICE COMMISSION**  
 SFN 59067 (08/2022)

**INSTRUCTIONS:** To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

**SECTION I – COMPLAINANT (Individual/entity completing form)**

Company/Entity Name (if applicable) Kinder Morgan			
Contact Person Ryan Farmer	Email Address ryan_farmer@kindermorgan.com	Telephone Number 701-339-6090	
Mailing Address 611 37th Ave SE bldg. 29	City Williston	State ND	Zip Code 58801
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.		<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

**SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)**

Company/Entity Name (if applicable) Safe Dig Services LLC			
Contact Person Greg Oberhofer	Email Address greg@safedigservices.com	Telephone Number 941-773-5634	
Mailing Address P.O. Box 88	City Watford City	State ND	Zip Code 58854

**SECTION III – ALLEGED VIOLATION**

<b>OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).</b>			
<input type="checkbox"/> Operator failed to mark or clear underground facility within locate period.	<input type="checkbox"/> Operator failed to mark underground facility within 24 inches horizontally.		
<b>EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).</b>			
<input checked="" type="checkbox"/> Excavation started prior to underground facility locate.	<input type="checkbox"/> Excavator failed to provide locate notice prior to beginning excavation.		
<input type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner.	<input type="checkbox"/> Excavator failed to renew locate request prior to expiration of the 21-day period.		
<b>OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.</b>			
<input type="checkbox"/> Write Issue/Concern: _____			

**SECTION IV – DESCRIPTION/DAMAGE**

Date and Time of Event 12/12/24 12:30pm	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long) North side of 63rd St NW East of 125th Ave NW	One-Call Ticket Number 24173195
Underground Facility Affected <input type="checkbox"/> Electric <input type="checkbox"/> Gas <input type="checkbox"/> Cable <input type="checkbox"/> Communications <input type="checkbox"/> Water <input type="checkbox"/> Sewer/Storm Water <input checked="" type="checkbox"/> Petroleum <input type="checkbox"/> Other _____		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.) 4" Steel Coated Pipeline	Operator(s) Affected Kinder Morgan	
Estimated Value of Damage 0	Injuries (List Number, If Any) 0 Fatalities 0 Injuries 0 Hospitalizations	Number of Customers Affected 0
Description of the alleged violation/concern. If more space is required, attach additional page(s). Excavation to pothole the KM asset was performed prior to the start date and time on the locate request.		

**SECTION V – SIGNATURE OF COMPLAINANT**

Signature 	Printed Name Ryan Farmer	Date 12/31/24
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Please email the completed form to [ndpsc@nd.gov](mailto:ndpsc@nd.gov), fax to 701-328-2410, or mail to: Public Service Commission  
 600 E. Boulevard Ave. Dept 408  
 Bismarck, ND 58505-0480