

North Dakota
ETC Annual Certification Reporting Requirements
Pursuant to NDAC § 69-09-05-12.1

TerraCom, Inc.-PO-23-291, hereby submits the following reports for the prior calendar year, in accordance with NDAC § 69-09-05-12.1

1. NDAC § 69.09-05-12.1(1): A report describing the amount of high-cost universal service support the eligible telecommunications carrier received in the prior calendar year and how that support was used for the provision, maintenance, or upgrading of the carrier's facilities and services. The report must also explain any changes from reports that have been previously provided to the commission. The report must include an estimate of the amount of federal high-cost universal service support the carrier anticipates receiving in the following calendar year and describe how that support is projected to be used for the provision, maintenance, or upgrading of the carrier's facilities and services pursuant to section 254 of the Telecommunications Act of 1996. The prior calendar year and following calendar year reports must identify specific construction or upgrade projects, describe how service will be improved by each project, and provide the start date and completion date for each improvement, the amount of investment for each improvement, the specific geographic area where each improvement will be made, and the estimated population that will be served by each improvement. For eligible telecommunications carriers that are classified as the incumbent local exchange carrier, the information required must be submitted at the study area level. For other eligible telecommunications carriers, the information must be submitted at the incumbent local exchange carrier study area level. If a study area or designated service area includes geographic areas in more than one state, the information must also be submitted at the North Dakota level.

See Attachment 1

2. NDAC § 69.09-05-12.1(2): Detailed information on any outage, as that term is defined in 47 C.F.R. section 4.5, of at least thirty minutes in duration for each designated service area for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect at least ten percent of the end users served in a designated service area, or a 911 special facility, as defined in 47 C.F.R. section 4.5(e). Specifically, the eligible telecommunications carrier's annual report must include information detailing:
 - (a) The date and time of onset of the outage;
 - (b) A brief description of the outage and its resolution;
 - (c) The particular services affected;
 - (d) The geographic areas affected by the outage;
 - (e) Steps taken to prevent a similar situation in the future; and
 - (f) The number of customers affected.

Eligible telecommunications carriers may file a copy of federal communications commission outage reports that include the information required by this subsection to satisfy this requirement.

See Attachment 2

3. NDAC § 69.09-05-12.1(3): The number of requests for service from potential customers within the designated service area that were unfulfilled during the past year. The carrier shall also detail how it attempted to provide service to those potential customers.

See Attachment 3

4. NDAC § 69.09-05-12.1(4): The number of complaints per one thousand handsets or lines.

See Attachment 4

5. NDAC § 69.09-05-12.1(5): Certification that it is complying with applicable service quality standards and consumer protection rules.

See Attached Affidavit

6. NDAC § 69.09-05-12.1(6): Certification that the carrier is able to function in emergency situations.

See Attached Affidavit

7. NDAC § 69.09-05-12.1(7): Certification that the carrier is offering a local usage plan comparable to that offered by the incumbent LEC in the relevant designated service area.

See Attached Affidavit

8. NDAC § 69.09-05-12.1(8): Certification that the carrier acknowledges that the commission may require it to provide equal access to long-distance carriers in the event that no other eligible telecommunications carrier is providing equal access within the designated service area. Wireless carriers must certify that the carrier acknowledges that the federal communications commission may require it to provide equal access to long-distance carriers in the event no other eligible telecommunications carrier is providing equal access within the designated service area.

See Attached Affidavit

**Affidavit Containing Certifications
Pursuant to NDAC § 69-09-05-12.1**

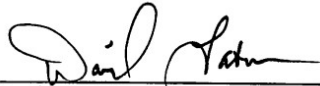
I, David Tatum , do hereby certify that I am the
CFO of TerraCom, Inc. ("Company")

that I am authorized to execute these Certifications on behalf of the Company, and the facts set forth in these Certifications are true to the best of my knowledge, information and belief. On this basis, I hereby certify to the North Dakota Public Service Commission ("Commission") for use by the Commission is providing the certification to the Federal Communications Commission and the Universal Service Administrative Company required by 47 C.F.R. § 54.314, as follows:

- (1) The Company is complying with applicable service quality standards and consumer protection rules.
- (2) The Company is able to function in emergency situations.
- (3) The Company is offering a local usage plan comparable to that offered by the incumbent LEC in the relevant designated service area.
- (4) The Company acknowledges that the commission may require it to provide equal access to long-distance carriers in the event that no other eligible telecommunications carrier is providing equal access within the designated service area. The Company also acknowledges that the Federal Communications Commission may require it to provide equal access to long-distance carriers in the event no other eligible telecommunications carrier is providing equal access within the designated service area.

I certify under penalty of perjury under the laws of the State of North Dakota that the foregoing is true and correct.

Signature



David Tatum
CFO

**Affidavit Containing Certifications
Pursuant to NDAC § 69-09-05-12.1**

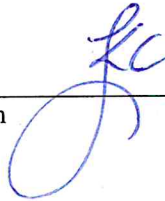
I, David Tatum, do hereby certify that I am the
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that I am authorized to execute these Certifications on behalf of the Company, and the facts set forth in these Certifications are true to the best of my knowledge, information and belief. On this basis, I hereby certify to the North Dakota Public Service Commission (“Commission”) for use by the Commission is providing the certification to the Federal Communications Commission and the Universal Service Administrative Company required by 47 C.F.R. § 54.314, as follows:

- (1) The Company is complying with applicable service quality standards and consumer protection rules.
- (2) The Company is able to function in emergency situations.
- (3) The Company is offering a local usage plan comparable to that offered by the incumbent LEC in the relevant designated service area.
- (4) The Company acknowledges that the commission may require it to provide equal access to long-distance carriers in the event that no other eligible telecommunications carrier is providing equal access within the designated service area. The Company also acknowledges that the Federal Communications Commission may require it to provide equal access to long-distance carriers in the event no other eligible telecommunications carrier is providing equal access within the designated service area.

I certify under penalty of perjury under the laws of the State of North Dakota that the foregoing is true and correct.

Signature



David Tatum
CFO

Inteserra, Inc.
Authorized Representative

ATTACHMENT 1

TerraCom, Inc.
“Copy of FCC Form 481”

Terracom, Inc.
State:ND
SAC:389032
498 ID:143028661

Privileged and Contains Confidential Information

FCC Form 481

OMB Control #: 3060-0986 (High Cost) &
3060-0819 (Low Income), December 2020

Program Year:2026

Filing Type and Contact Info

Filing Type

This information has been preselected based on High Cost and Lifeline program support paid out in the previous calendar year. If you think the filing type is incorrect, [please contact USAC](#).

High Cost (Section 54.313)

Lifeline (Section 54.422)

Contact Information

Include contact information for the person best able to answer questions about this form.

Contact Name(030)

Tramell Johnson

Phone #(035)

(405)479-8934

Ext.(Optional)

Contact Email Address (039)

Tjohnson@terracominc.com

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Program Year:2026

Service Outage Reporting (Voice) (200)

Reportable Outages

For the prior calendar year, were there any reportable voice service outages? (210)

Yes

No

Upload Service Outage Data (220)

[Service Outage Data Template](#)

CSV only

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Program Year:2026

Number of Complaints per 1,000 Customers (400)

Report Voice Complaints

How you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. (400)

Enter complaints per 1000 customers for fixed voice (410)

Enter complaints per 1000 customers for mobile voice (420)

Terracom, Inc.

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Compliance with Service Quality Standards and Consumer Protection Rules (500)

Certify

Compliance with Minimum Service Standards (515)

Does the carrier comply with applicable minimum service standards?

Yes

No

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Program Year:2026

Functionality in Emergency Situations (600)

Certify

Functionality in Emergency Situations Certification (600)

Is the carrier able to function in emergency situations?

Yes

No

Descriptive Document for Functionality in Emergency Situations (610)

PDF only

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Operating Companies (800)

Carrier Names

Validate the information listed above (811) by selecting one of the following:

- Holding Company/Affiliate name listed above is correct. (811A)
- Holding Company/Affiliate name listed above is NOT correct. (811B)

The correct Holding Company/Affiliate name is (811C):

- This study area does not have a Holding Company/Affiliate name. (811D)

Operating Company

Operating Company (812)

Upload Operating Company Data (813A, 813B, 813C) (Optional)

[Operating Company Data Template](#)

CSV only

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Tribal Lands Reporting (900)

Tribal Land Services

Does the filing entity offer Tribal land services? (900)

Yes

No

Tribal Land(s) on which ETC Serves (910)

Tribal Government Engagement Obligation (920)

PDF only

Confirm Statuses

Select Yes, No, or NA for each of the below to confirm the status described on the attached PDF (920) demonstrates coordination with the Tribal government pursuant to Section 54.313(a)(5) includes:

Needs assessment and deployment planning with a focus on Tribal community anchor institutions (921)

Yes

No

NA

Feasibility and sustainability planning (922)

Yes

No

NA

Marketing services in a culturally sensitive manner (923)

Yes

No

NA

Compliance with Rights of way processes (924)

Yes

No

NA

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Compliance with Land Use permitting requirements (925)

Yes No NA

Compliance with Facilities Siting rules (926)

Yes No NA

Compliance with Environmental Review processes (927)

Yes No NA

Compliance with Cultural Preservation review processes (928)

Yes No NA

Compliance with Tribal Business and Licensing requirements (929)

Yes No NA

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Voice and Broadband Service Rate Comparability (1000)

Certify Voice

Voice Services Rate Comparability Certification (1000)

Is the carrier's pricing of fixed voice services no more than two standard deviations above the applicable national average urban rate for voice service? If you answer No to line 1000, please provide an explanation for non-compliance.

Yes No Not Applicable

Attach Detailed Description for Voice Services Rate Comparability Compliance (1010)

PDF, XLS, XLSX only

Certify Broadband

Broadband Comparability Certification (1020)

Does the carrier's broadband services pricing meet one of the following criteria? If you answer No to line 1020, please provide an explanation for non-compliance.

- Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau.
- Yes - Pricing is no more than the non-promotional price charged for a comparable fixed wireline service in urban areas in the states or U.S. Territories where the eligible telecommunications carrier receives support.
- No - Unable to certify broadband rate comparability
- Not Applicable.
- Yes - CETC Alaska Plan participant certifies that one plan it offers is substantially similar to a service plan offered by at least one mobile wireless service provider in the cellular market area of Anchorage, Alaska and offered for the same or a lower rate than the matching plan in the cellular market area.

Attach Detailed Description for Broadband Rate Comparability Compliance (1030)

PDF, XLS, XLSX only

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Terrestrial Backhaul Reporting (1100)

Certify

Terrestrial Backhaul Certification (1100)

Do terrestrial backhaul options exist?

Yes

No

Select the appropriate response to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to Section 54.313(g) (1130)

Yes

No

Not Applicable

Alaska Plan Satellite Backhaul Certification (1140)

Is the carrier providing service consistent with its approved performance plan in the portion(s) of its study area that relies exclusively on satellite backhaul?

Yes

No

Not Applicable

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Lifeline Terms and Conditions (1200)

Upload Document or Link Website

Upload a descriptive document(s) AND/OR reference a specific link to your company's website.

Terms & Conditions of Voice Telephony Lifeline Plans (1210)

PDF only

AND/OR

Link to Public Website(1220)

Confirm Information

Check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to Section 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers (1221)
- Details on the number of minutes provided as part of the plan (1222)
- Additional charges for toll calls, and rates for each such plan (1223)

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Price Cap Data (2005)

Certify

Select the appropriate responses below to note compliance as a recipient of frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR 54.313(c), (d), (e). The information reported on this form and in the documents attached below is accurate.

Price Cap Carrier Receiving Frozen Support Certification (2015)

Does the carrier certify compliance with the requirements in 47 CFR Section 54.312(a)?

Yes

No

NA

Price Cap Carrier Connect America ICC Support (2016)

Does the carrier certify compliance with the requirements in 47 CFR Section 54.313(d)?

Yes

No

NA

Connect America Phase II Reporting 47 CFR Section 54.313(e) (2017A)

Are you a Connect America Fund Phase II recipient?

Yes

No

Enter total amount of Phase II support, if any, that the price cap carrier used for capital expenditures in 2024.

(2017C)

Price Cap Community Anchor Institutions (2018A)

Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.

Yes - Attach New Community Anchors

No - No New Community Anchors

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Not Applicable - No Attachment Required

Please Provide Attachment (2018B)

Attach a document to this line to provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

[Community Anchor Template](#)

XLSM only

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Rate of Return Data (3005)

Certify

Select from the drop down menus or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Does this filing retain a Cost Consultant and/or Firm, or other Third Party to prepare financial and operations data disclosures submitted to the National Exchange Carrier Association (NECA), USAC, or the Administrator? (3007)

Yes

No

Name of Consultant (3007A)

Name of Consultant Firm/Third Party (3007B)

Certification of Public Interest Obligations (3010A)

Does the carrier certify compliance with the requirements in 47 CFR Sections 54.313(f)(1)(i)?

Yes - Attach Explanation

No - Attach Explanation

Not Applicable - No Attachment Required

Please Provide Attachment (3010B)

PDF, XLS, XLSX, DOC, DOCX only

Rate-of-Return Community Anchor Institutions (3012A)

Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.

Yes - Attach New Community Anchors

No - No New Community Anchors

Not Applicable - No Attachment Required

Terracom, Inc.
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Please Provide Attachment (3012B)

Using link, download template and list the number, name and address for each community anchor institution. As required by 47 CFR Section 54.313(f)(1)(ii), attach the document which contains the community anchor institution details.

[Community Anchor Template](#)

XLSM only

As defined in 47 CFR Section 54.313(f)(2), is your company a Privately Held ROR Carrier? (3013)

Yes No

Does your company file the RUS annual report? (3014)

Yes No

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to Section 54.313(f)(2) compliance requires:

Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) (3015)

Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows (3016)

Annual Report (3017)

false

PDF, XLS, XLSX, DOC, DOCX only

Is your company audited? (3018)

Yes No

If the response is yes or no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to Section 54.313(f)(2), contains:

Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers (3019)

Terracom, Inc.
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FCC Form 481

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- Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows (3020)
- Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit (3021)
- Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers (3022)
- Underlying information subjected to a review by an independent certified public accountant (3023)
- Underlying information subjected to an officer certification (3024)
- Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows (3025)

Worksheet Listing (3026)

PDF, XLS, XLSX, DOC, DOCX only

Financial Data Summary

Enter the specified financial data below which is located on your RUS Report (attached on Line 3017) or your reviewed/audited financial statements (attached on Line 3026).

Revenue (3027)

Operating Expenses (3028)

Net Income (3029)

Telephone Plant In Service (TPIS) (3030)

Total Assets (3031)

Terracom, Inc.

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Total Debt (3032)

Total Equity (3033)

Dividends (3034)

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FCC Form 481

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Program Year:2026

Rural Broadband Experiment Data (4005)

Certify

Public Interest Obligations (4001)

Per FCC 14-98 (paragraphs 26-29 and 78), recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

Yes

No

RBE Community Anchor Institutions (4003A)

Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.

Yes - Attach New Community Anchors

No - No New Community Anchors

Please Provide Attachment (4003B)

Using link, download template and list the number, name and address for each community anchor institution. As required by FCC 14-98 (paragraph 79), attach the document which contains the community anchor institution details.

[Community Anchor Template](#)

XLSM only

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FCC Form 481

OMB Control #: 3060-0986 (High Cost) &
3060-0819 (Low Income), December 2020

Program Year:2026

Alaska Plan Participants (5005)

Certify Terrestrial Backhaul

Newly Available Terrestrial or other Satellite Backhaul (RoR Carriers) (5011)

Indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas previously served exclusively by performance-limiting satellite backhaul.

Yes

No

Newly Available Terrestrial or other Satellite Backhaul (CETC Carriers) (5012)

If the filing carrier identified in its approved performance plans that it relies exclusively on satellite backhaul for a certain portion of the population in its service area, indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas that were previously served exclusively by satellite backhaul.

Yes

No

Upload Backhaul Technology Data (5013A - 5013C)

[Backhaul Data Template](#)

CSV only

Phase II Auction Reporting (6005)

Certify

Enter the total amount of Phase II Auction Support, if any, the carrier used for capital expenditures. (6010)

Phase II Auction and New York Funds Certification (6011)

Certify regarding whether the recipient has available funds for all project costs that will exceed the amount of support that will be received for the next calendar year. This certification must be provided starting the first July 1 after receiving support until the recipient's penultimate year of support.

Yes

No

Community Anchor Institutions (6012a)

Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.

Yes - Attach New Community Anchor

No - No New Community Anchor

Using the template, upload a document with a number, name and address for each community anchor institution. (6012b)

[Community Anchor Template](#)

XLSM only

FCC Form 470 Postings (6013)

For the filing due July 1 following full implementation of this requirement answer this certification request.

Yes

No

Not Applicable

Post-Final Deployment Milestone Performance Certification (6014)

Starting the first July 1 after meeting the final service milestone, certify that the Phase II-funded network that the Phase II auction recipient operated in the prior year meets the relevant performance requirements in Section 54.309.

Terracom, Inc.
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3060-0819 (Low Income), December 2020

Program Year:2026

Yes

No

Not Applicable

Terracom, Inc.
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Phase-Down Support Reporting (7005)

Certify

Price Cap Carrier and Fixed Competitive Eligible Telecommunications Carrier Transitional Support Requirement Certification. (7010)

This certification request applies to any price cap carrier or fixed competitive eligible telecommunications carrier that elects to continue receiving support pursuant to Section 54.312(d) or Section 54.307(e)(2)(iii) starting July 1, 2020, and annually thereafter on July 1 for each subsequent year they receive such support. These carriers must use this support throughout specific high-cost and extremely high-cost census blocks where they continue to have the federal high-cost ETC obligation to provide voice service pursuant to Section 54.201(d) at rates that are reasonably comparable to comparable offerings in urban areas. Per Section 54.313(m), does the carrier certify that they used all such support received in the previous year to provide voice service in compliance with the above obligation?

Yes

No

Terracom, Inc.
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Puerto Rico Fixed and Mobile Funds Certification (8005)

Certify Fixed

Capital Expenditures (8010)

Enter the total amount of Uniendo a Puerto Rico Stage 2 fixed support, if any, the carrier used for capital expenditures.

Available Funds Certification (8011)

Certify (either yes or no) regarding whether the recipient has available funds for all project costs that will exceed the amount of support that will be received for the next calendar year. This certification must be provided starting the first July 1 after receiving support until the recipient's penultimate year of support.

Yes

No

Community Anchor Institutions (8012A)

Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.

Yes - Attach New Community Anchors

No - No New Community Anchors

Please Provide Attachment (8012B)

Using link, download template and list the number, name and address for each community anchor institution. As required by 47 CFR Section 54.313(e)(2)(i)(A), attach the document which contains the community anchor institution details.

[Community Anchor Template](#)

XLSM only

FCC Form 470 Postings (8013)

For the filing due July 1 following full implementation of this requirement answer yes, no, or not applicable to this certification request.

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Program Year:2026

Yes No Not Applicable

Post-Final Deployment Milestone Performance Certification (8014)

Starting the first July 1 after meeting the final service milestone, certify (yes or no) that the Uniendo a Puerto Rico Stage 2-funded network that the Stage 2 recipient operated in the prior year meets the relevant performance requirements in Section 54.309.

Yes No Not Applicable

Support Reimbursement Certification (8020)

54.313(n): Recipients of Uniendo a Puerto Rico Fund Stage 2 fixed support shall certify that such support was not used for costs that are (or will be) reimbursed by other sources of support, including of federal or local government aid or insurance reimbursements; and that support was not used for other purposes, such as the retirement of company debt unrelated to eligible expenditures, or other expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Uniendo a Puerto Rico Fund.

Yes No

Disaster Preparedness and Response Documentation (8030)

54.313(n): Recipients of fixed support from Stage 2 of the Uniendo a Puerto Rico Fund shall certify that they have conducted an annual review of the documentation required by section 54.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and recovery documentation.

Yes No

Certify Mobile

Support Reimbursement (8040)

54.313(n): Recipients of Uniendo a Puerto Rico Fund Stage 2 mobile support shall certify that such support was not used for costs that are (or will be) reimbursed by other sources of support, including of federal or local government aid or insurance reimbursements; and that support was not used for other purposes, such as the retirement of company debt unrelated to eligible expenditures, or other expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Uniendo a Puerto Rico Fund.

Yes No

Disaster Preparedness and Response Documentation (8050)

Terracom, Inc.
State:ND
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498 ID:143028661

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Program Year:2026

54.313(n): Recipients of mobile support from Stage 2 of the Uniendo a Puerto Rico Fund shall certify that they have conducted an annual review of the documentation required by section 54.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and recovery documentation.

Yes

No

Mobile Disbursements Certification (8060)

54.313(o): Recipients of Uniendo a Puerto Rico Fund Stage 2 mobile support shall certify that they are in compliance with all requirements for receipt of such support to continue receiving Stage 2 mobile disbursements.

Yes

No

Transitional Support (8070)

Recipients of transitional support under Section 54.1516 shall certify that such support was not used for costs that are or will be reimbursed by other sources of support, or expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Uniendo a Puerto Rico Fund. Transitional support recipients shall certify that they have conducted an annual review to determine that their disaster preparation and recovery documentation is up to date, as required by Section 54.1515(a) through (c) or Section 54.1524. Answer yes or no if carrier is compliant with 54.313(q).

Yes

No

Spending Plans for Recipients of Legacy Frozen Phase-Down Support (8080)

For annual reports due in 2024, 2025, and 2026, recipients of frozen high-cost support under Section 54.1504(b) shall certify that such support received after June 1, 2023 was used for resiliency and redundancy measures and to maintain their voice and broadband network footprint.

Yes

No

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State:ND
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498 ID:143028661

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Connect USVI Fixed and Mobile Funds Certification (9005)

Certify Fixed

Capital Expenditures (9010)

Enter the total amount of Connect USVI Fund Stage 2 fixed support, if any, the carrier used for capital expenditures.

Available Funds Certification (9011)

Certify (either yes or no) regarding whether the recipient has available funds for all project costs that will exceed the amount of support that will be received for the next calendar year. This certification must be provided starting the first July 1 after receiving support until the recipient's penultimate year of support.

Yes

No

Community Anchor Institutions (9012A)

Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.

Yes - Attach New Community Anchors

No - No New Community Anchors

Please Provide Attachment (9012B)

Using link, download template and list the number, name and address for each community anchor institution. As required by 47 CFR Section 54.313(e)(2)(i)(A), attach the document which contains the community anchor institution details.

[Community Anchor Template](#)

XLSM only

FCC Form 470 Postings (9013)

For the filing due July 1 following full implementation of this requirement answer yes, no, or not applicable to this certification request.

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Yes No Not Applicable

Post-Final Deployment Milestone Performance Certification (9014)

Starting the first July 1 after meeting the final service milestone, certify (yes or no) that the Connect USVI Fund Stage 2-funded network that the Stage 2 recipient operated in the prior year meets the relevant performance requirements in Section 54.309.

Yes No Not Applicable

Support Reimbursement Certification (9020)

54.313: Recipients of Connect USVI Fund Stage 2 fixed support shall certify that such support was not used for costs that are (or will be) reimbursed by other sources of support, including of federal or local government aid or insurance reimbursements; and that support was not used for other purposes, such as the retirement of company debt unrelated to eligible expenditures, or other expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Connect USVI Fund.

Yes No

Disaster Preparedness and Response Documentation (9030)

54.313: Recipients of fixed support from Stage 2 of the Connect USVI Fund shall certify that they have conducted an annual review of the documentation required by section 54.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and recovery documentation.

Yes No

Certify Mobile

Support Reimbursement (9040)

54.313: Recipients of Connect USVI Fund Stage 2 mobile support shall certify that such support was not used for costs that are (or will be) reimbursed by other sources of support, including of federal or local government aid or insurance reimbursements; and that support was not used for other purposes, such as the retirement of company debt unrelated to eligible expenditures, or other expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Connect USVI Fund

Yes No

Disaster Preparedness and Response Documentation (9050)

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54.313: Recipients of mobile support from Stage 2 of the Connect USVI Fund shall certify that they have conducted an annual review of the documentation required by Section 54.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and recovery documentation.

Yes

No

Mobile Disbursements Certification (9060)

54.313(o): Recipients of Connect USVI Fund Stage 2 mobile support shall certify that they are in compliance with all requirements for receipt of such support to continue receiving Stage 2 mobile disbursements.

Yes

No

Transitional Support (9070)

Recipients of transitional support under Section 54.1516 shall certify that such support was not used for costs that are or will be reimbursed by other sources of support, or expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Connect USVI Fund. Transitional support recipients shall certify that they have conducted an annual review to determine that their disaster preparation and recovery documentation is up to date, as required by Section 54.1515(a) through (c) or Section 54.1524. Answer yes or no if carrier is compliant with 54.313(q).

Yes

No

Spending Plans for Recipients of Legacy Frozen Phase-Down Support (9080)

For annual reports due in 2024, 2025, and 2026, recipients of frozen high-cost support under Section 54.1504(b) shall certify that such support received after June 1, 2023 was used for resiliency and redundancy measures and to maintain their voice and broadband network footprint.

Yes

No

Rural Digital Opportunity Fund Reporting (10005)

Certify RDOF

Capital Expenditures (10010)

Starting the first July 1 after receiving support until the July 1 after the recipient's support term has ended, recipients of Rural Digital Opportunity Fund support must submit the total amount of support, if any, the recipient used for capital expenditures in the previous calendar year. This is required by 47 C.F.R. Section 54.313(e)(2)(i)(B).

Available Funds Certification (10011)

Please provide a response (either yes or no) to this certification request for any recipient of Rural Digital Opportunity Fund support that the recipient has available funds for all project costs that will exceed the amount of support that will be received for the next calendar year. This certification must be provided starting the first July 1 after receiving support until the recipient's penultimate year of support, as required by required by 47 C.F.R. Section 54.313(e)(2)(ii).

Yes

No

Community Anchor Institutions (10012A)

Recipients of Rural Digital Opportunity Fund support must attach a list containing the number, names, and addresses of community anchor institutions to which the eligible telecommunications carrier newly began providing access to broadband service in the preceding calendar year. This filing is required by 47 C.F.R. Section 54.313(e)(2)(i)(A).

Yes - Attach New Community Anchors

No - No New Community Anchors

Please Provide Attachment (10012B)

Using link, download template and list the number, name and address for each community anchor institution. As required by 47 CFR Section 54.313(e)(2)(i)(A), attach the document which contains the community anchor institution details.

[Community Anchor Template](#)

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FCC Form 470 Postings (10013)

For the filing due July 1st following full implementation of this requirement, please provide a response (either yes, no, or not applicable) to this certification request. Recipients of Rural Digital Opportunity Fund must respond affirmatively that they bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries (as described in Section 54.501) located within any area in a census block where the carrier is receiving Rural Digital Opportunity Fund, and that such bids were at rates reasonable comparable to rates charged to eligible schools and libraries in urban areas for Instructions for Completing FCC Form 481 OMB Control No. 3060-0986 (High-Cost) OMB Control No. 3060-0819 (Low-Income) November 2020 Page 44 comparable offerings. This filing is required by 47 C.F.R. Section 54.313(e)(2)(i)(C). This certification will not be required until the July 1st following the E-Rate program year that this obligation has been fully implemented. Modernizing the E-Rate Program for Schools and Libraries et al., WC Docket. Nos. 13-184, 10-90, 29 FCC Rcd 15538, 15566-67, para. 72 (2014).

Yes No Not Applicable

Post-Final Deployment Milestone Performance Certification (10014)

Starting the first July 1st after a Rural Digital Opportunity Fund recipient meets its final service milestone until the July 1st after the support recipient's support term has ended, please provide a response (either yes, no, or not applicable) that the Rural Digital Opportunity Fund-funded network that the support recipient operated in the prior year meets the relevant performance requirements in 47 C.F.R. Section 54.309. This filing is required by 47 C.F.R. Section 54.313(e)(2)(iii).

Yes No Not Applicable

Enhanced ACAM (E-ACAM) Certification (11005)

Certify Enhanced A-CAM

BEAD Program Challenge Processes Certification (11010)

Certify (yes or no) that, in the previous calendar year, the carrier participated in good faith in any relevant BEAD Program challenge processes or other processes conducted by states or other BEAD Program eligible entities to determine the eligibility of locations for the BEAD Program, and that they otherwise coordinated with states, Tribes, and other eligible entities to help avoid duplicative federal broadband funding.

Yes

No

BEAD Program Funding Certification (11020)

Certify (yes or no) that, in the previous calendar year, the carrier complied with the obligation not to receive or use BEAD Program or other future federal grant funding, unless otherwise specified by the Commission or Bureau, that supports broadband deployment for those locations for which they are receiving Enhanced A-CAM support.

Yes

No

Affordable Connectivity Program Certification (11030)

Certify (yes or no) that, in the previous calendar year, the carrier continued to participate in the Affordable Connectivity Program or any substantially similar successor program, as required by the terms of your Enhanced A-CAM offer(s).

Yes

No

Descriptive document for Affordable Connectivity Program Certification (11031)

In the uploaded file, describe how the carrier continued to participate in the Affordable Connectivity Program or any substantially similar successor program, as required by the terms of your Enhanced A-CAM offer(s).

PDF Only

Cybersecurity and Supply Chain Risk Management Plans Certification (11040)

Recipient certifies that, in the prior year, it has maintained its cybersecurity and supply chain risk management plans pursuant to 47 CFR Section 54.308(e).

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Yes

No

Cybersecurity and Supply Chain Risk Management Plans Substantive Modification (11041)

Recipient filed a substantive modification to its cybersecurity and/or supply chain risk management plans in the prior year, pursuant to 47 CFR Section 54.308(e)(6).

Yes

No

Cybersecurity and Supply Chain Risk Management Plans Substantive Modification Date (11042)

Report the most recent date that the recipient filed any substantive modifications to its cybersecurity and/or supply chain risk management plans.

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Privileged and Contains Confidential Information

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Certifications

Supply Chain Certifications

Section 54.9: Prohibition on the Use of Funds

I certify under penalty of perjury that no universal service support has been or will be used to purchase, obtain, maintain, improve, or otherwise support any equipment or services produced or provided by any company designated by the Federal Communications Commission as posing a national security threat to the integrity of communications networks or the communications supply chain since the effective date of the designations.

If **No** is selected, a waiver is required for each SAC which is not certified.

Yes

No

Upload Waiver Document

PDF only

Section 54.10: Prohibition on the Use of Certain Federal Subsidies

I certify that no federal subsidy made available through a program administered by the Commission that provides funds to be used for the capital expenditures necessary for the provision of advanced communications services has been or will be used to purchase, rent, lease, or otherwise obtain, any covered communications equipment or service, or maintain any covered communications equipment or service previously purchased, rented, leased, otherwise obtained, as required by 47 C.F.R. Section 54.10.

If **No** is selected, a waiver is required for each SAC which is not certified.

Yes

No

Upload Waiver Document

PDF only

Section 54.11: Requirements to Remove and Replace

Prior to answering, review section 54.11 of the Commission's rules (47 CFR Section 54.11). Answer Yes if either (1) you comply with section 54.11(a), meaning you do not use covered communications equipment or services, or (2)

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section 54.11(d) applies to you, meaning you are not yet subject to section 54.11(a) because you are a Reimbursement Program recipient with an unexpired removal, replacement, and disposal term per section 1.50004(h) of the Commission's rules (47 CFR Section 1.50004(h)). Answer No if you do not comply with section 54.11(a), meaning you do use covered communications equipment or services.

Yes

No

Accuracy Certifications

Certify

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

I understand that making willful false statements in any part of this report and/or in these certifications is punishable by fine or imprisonment pursuant to 47 U.S.C. Sections 416(c), 503(b)(1)(B), and 18 U.S.C. Section 1001.

Signature

Officer Name

David Tatum

Title

CFO

Received Date

2025-06-17

I understand this is a digital signature, and is the same as if I signed my name with a pen.

ATTACHMENT 2

**TerraCom, Inc.
“Outages”**

RESPONSE:

No Outages for 2024 in ND

ATTACHMENT 3

TerraCom, Inc. “Unfulfilled Requests for Service”

RESPONSE: *The Company is unaware of any unfulfilled requests for service from Lifeline-eligible customers for the prior calendar year in ND.*

ATTACHMENT 4
TerraCom, Inc.
“Number of Complaints per 1,000 handsets or lines”

RESPONSE: 0

Service Quality and Consumer Protection

The Company is committed to satisfying all applicable state and federal requirements related to consumer protection and service quality standards.

The Company complies with the Cellular Telecommunications and Internet Association's (CTIA) Consumer Code for Wireless Service.

1. Disclose Rates and Terms of Service – These are fully disclosed in advertising as well as on the Company's website.
2. Make Coverage Maps Available – Coverage maps are available on the Company's website.
3. Provide contract terms – The Company does not employ extended service contracts.
4. Allow a trial service – All wireless services, including Lifeline-supported services, are provided on a prepaid basis and therefore there is no extended commitment to the service on the part of the customer. If the service does not suit their needs, they can cancel service at any time without penalty.
5. Provide Specific Disclosure in advertising – All Company advertising, including its website, fully discloses charges and service parameters.
6. Separately Identify Carrier Charges from Tax on Billing Statements – The Company does not render billing statements to its prepaid customers, but for every transaction they make, service charges vs. taxes are fully described.
7. Provide Customers with the Right to Terminate Service Upon Changes to Their Contract – As mentioned, we don't employ contracts so this provision does not apply. Customers can, however, cancel service at any time without penalty.
8. Provide Ready Access to Customer Service – Customers can call customer service for free by dialing 611 or an 800 number, and/or using an Interactive voice response system. These numbers are disclosed on the Company's website and in advertising and customer welcome materials. Customers may also access Customer Service online through the Company's website.
9. Promptly Respond to Customer Inquiries and Complaints from Government Agencies – The Company promptly responds to all complaints. If a customer care representative cannot help a customer, there is an escalation process. The Company is committed to resolving customer questions, concerns and complaints in a swift and satisfactory manner.
10. Privacy Policy – The Company protects the privacy of customer information in accordance with applicable federal and state laws. Our privacy policy is available, via link, on every page of the Company's website.
11. Provide Consumers with Free Notifications for Voice, Data and Messaging Usage, and International Roaming – Due to the Company's service being provided on a prepaid basis, customers are not able to incur overage charges. However, the Company provides, at no charge, (a) a notification to consumers of domestic wireless plans that include limited data allowances when consumers approach their allowance for data usage; (b) a notification to consumers of domestic voice and messaging plans that include limited voice and messaging allowances when consumers approach their allowance for those services; and (c) a notification to consumers without an international roaming plan/package whose devices have registered abroad and who may incur charges for international usage. The Company

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also clearly and conspicuously discloses tools or services that enable consumers to track, monitor and/or set limits on voice, messaging and data usage.

12. Abide by the following principles regarding the ability of customers, former customers, and individual owners of eligible devices to unlock phones and tablets, (“mobile wireless devices”) that are locked by or at the direction of the carrier –

- (1) Disclosure. The Company has posted on its website its clear, concise, and readily accessible policy on postpaid and/or prepaid mobile wireless device unlocking.
- (2) Postpaid Unlocking Policy. Not Applicable.
- (3) Prepaid Unlocking Policy. Upon request, the Company will unlock prepaid mobile wireless devices no later than one year after initial activation, consistent with reasonable time, payment or usage requirements.
- (4) Notice. The Company will clearly notify customers that their devices are eligible for unlocking at the time when their devices are eligible for unlocking or automatically unlock devices remotely when devices are eligible for unlocking, without additional fee. The Company reserves the right to charge non-customers/nonformer-customers with a reasonable fee for unlocking requests. Notice to prepaid customers may occur at point of sale, at the time of eligibility, or through a clear and concise statement of policy on the Company’s website.
- (5) Response Time. Within two business days after receiving a request, the Company will unlock eligible mobile wireless devices or initiate a request to the OEM to unlock the eligible device, or provide an explanation of why the device does not qualify for unlocking, or why the carrier reasonably needs additional time to process the request.
- (6) Deployed Personnel Unlocking Policy. The Company will unlock mobile wireless devices for deployed military personnel who are customers in good standing upon provision of deployment papers.

The Company reserves the right to decline an unlock request if it has a reasonable basis to believe the request is fraudulent or the device is stolen.

Functionality in Emergency Situations

As a reseller, the Company relies upon its underlying facilities-based carriers for functionality in emergency situations. In accordance with 47 C.F.R. § 54.202(a)(2), Terracom Inc. has the ability to remain functional in emergency situations. Terracom Inc. utilizes the extensive and well-established network and facilities underlying carriers to provide its Lifeline services. The Company understands that the networks of its Underlying Carriers have access to a reasonable amount of back-up power to ensure functionality without an external power source, can reroute traffic around damaged facilities, and can manage traffic spikes resulting from emergency situations. The Underlying Carriers have certified to the FCC that their networks function in emergency situations. The Underlying Carriers provide the same functionality to Terracom Inc. and its customers as they provide to themselves and their own customers.