



ONE-CALL COMPLAINT
PUBLIC SERVICE COMMISSION
 SFN 59067 (08/2022)

INSTRUCTIONS: To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

SECTION I – COMPLAINANT (Individual/entity completing form)

Company/Entity Name (if applicable) Kinder Morgan - Hiland Crude			
Contact Person Ryan Farmer	Email Address ryan_farmer@kindermorgan.com	Telephone Number 701-339-6090	
Mailing Address 611 37th Ave SE bldg. 29	City Williston	State ND	Zip Code 58801
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.			<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO

SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)

Company/Entity Name (if applicable) Anytime Hydroexcavation			
Contact Person Amy Hopkins	Email Address dispatch@anytimehydro.com	Telephone Number 701-509-9498	
Mailing Address 4087 143rd Ave NW	City Williston	State ND	Zip Code 58801

SECTION III – ALLEGED VIOLATION

OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).	
<input type="checkbox"/> Operator failed to mark or clear underground facility within locate period.	<input type="checkbox"/> Operator failed to mark underground facility within 24 inches horizontally.
EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).	
<input checked="" type="checkbox"/> Excavation started prior to underground facility locate.	<input type="checkbox"/> Excavator failed to provide locate notice prior to beginning excavation.
<input type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner.	<input type="checkbox"/> Excavator failed to renew locate request prior to expiration of the 21-day period.
OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.	
<input type="checkbox"/> Write Issue/Concern: _____	

SECTION IV – DESCRIPTION/DAMAGE

Date and Time of Event 1/28/25	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long) 128th Ave NW & 47th St NW at Hayes 6-6H location Lat: 48.096879 Long: -103.458181	One-Call Ticket Number 25003156
Underground Facility Affected <input type="checkbox"/> Electric <input type="checkbox"/> Gas <input type="checkbox"/> Cable <input type="checkbox"/> Communications <input type="checkbox"/> Water <input type="checkbox"/> Sewer/Storm Water <input checked="" type="checkbox"/> Petroleum <input type="checkbox"/> Other _____		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.) 10" Poly natural gas pipeline and 4" Steel crude oil pipeline		Operator(s) Affected Kinder Morgan Hiland Partners/Hiland Crude
Estimated Value of Damage 0	Injuries (List Number, If Any) 0 Fatalities 0 Injuries 0 Hospitalizations	Number of Customers Affected 0
Description of the alleged violation/concern. If more space is required, attach additional page(s). Contractor began excavation prior to start date and time on their One Call locate request.		

SECTION V – SIGNATURE OF COMPLAINANT

Signature 	Printed Name Ryan Farmer	Date 2/11/25
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Please email the completed form to ndpsc@nd.gov, fax to 701-328-2410, or mail to: Public Service Commission
 600 E. Boulevard Ave. Dept 408
 Bismarck, ND 58505-0480

Bauske, Shelly A.

From: Farmer, Ryan <Ryan_Farmer@kindermorgan.com>
Sent: Tuesday, February 11, 2025 4:34 PM
To: -Info-Public Service Commission
Cc: Walker, Paul
Subject: Complaint
Attachments: NDPSC Complaint Form Anytime Hydroexcavation 1-28-25.pdf

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Good afternoon,

On 1/28/25 a KM technician visited the site of a One Call ticket for Anytime Hydroexcavation and found them to be excavating prior to their One Call ticket becoming valid. When stopped and presented with this information reps from Anytime Hydroexcavation stated they were working off Norther Valley Electric's One Call. I explained to them that they aren't able to work off another contractor's One Call ticket. Let me know if you need any other info.

Thanks!

Ryan Farmer
Damage Prevention Supervisor Div. 15/13
Cell: (701) 339-6090
Office: (701) 774-6110 ext. 40139
611 37th Avenue SE, Building 29 | Williston, ND 58801

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