

Crockford, Konrad S.

From: Farmer, Ryan <Ryan_Farmer@kindermorgan.com>
Sent: Tuesday, June 9, 2026 10:12 AM
To: Crockford, Konrad S.
Subject: RE: Complaint

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Hey Konrad,

Again apologies for not responding to this sooner.

So, if memory serves on this situation we had an operations person out on location when Anytime was out there performing work. I'm unsure what he was doing on location, but was not privy to any info regarding One Calls. I believe he reached out to us regarding the hydrovac and just asked if we knew about it. I sent an LP to the location and he discovered the work being done prior to any One Calls being valid. I'm unsure who Anytime contacted with KM per their statement, but if they would have called myself or my technician we would have let them know that we had assets in the scope that needed to be marked and couldn't have just cleared the ticket so they could start early. My LP is who informed me they claimed to be working on another contractor's One Call based on a discussion he had with the crew on site.

Thank you,

Ryan Farmer

Damage Prevention Supervisor

Cell: (701) 339-6090

Office: (701) 774-6110 ext. 40139

Email: Ryan_Farmer@kindermorgan.com

Address: 611 37th Avenue SE, Bldg 29 | Williston, ND 58801



From: Crockford, Konrad S. <kcrockford@nd.gov>
Sent: Wednesday, May 13, 2026 3:52 PM
To: Farmer, Ryan <Ryan_Farmer@kindermorgan.com>
Subject: RE: Complaint

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Additional Information

Kinder Morgan
Ryan Farmer

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Ryan,

Thanks for talking with me today. Attached is the response we received to this complaint. Looking forward to hearing back from you.

Konrad Crockford
Director, Compliance Division

*Weights & Measures • Railroad Safety • Pipeline Safety
Damage Prevention & Enforcement • Risk Management*

701.328.4097 • kcrockford@nd.gov • www.psc.nd.gov



From: -Info-Public Service Commission <ndpsc@nd.gov>

Sent: Wednesday, February 12, 2025 12:17 PM

To: Crockford, Konrad S. <kcrockford@nd.gov>

Cc: Bauske, Shelly A. <sbauske@nd.gov>

Subject: Complaint

From: Farmer, Ryan <Ryan_Farmer@kindermorgan.com>

Sent: Tuesday, February 11, 2025 4:34 PM

To: -Info-Public Service Commission <ndpsc@nd.gov>

Cc: Walker, Paul <Paul_Walker@kindermorgan.com>

Subject: Complaint

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Good afternoon,

On 1/28/25 a KM technician visited the site of a One Call ticket for Anytime Hydroexcavation and found them to be excavating prior to their One Call ticket becoming valid. When stopped and presented with this information reps from Anytime Hydroexcavation stated they were working off Norther Valley Electric's One Call. I explained to them that they aren't able to work off another contractor's One Call ticket. Let me know if you need any other info.

Thanks!

Ryan Farmer
Damage Prevention Supervisor Div. 15/13
Cell: (701) 339-6090
Office: (701) 774-6110 ext. 40139
611 37th Avenue SE, Building 29 | Williston, ND 58801

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