

Crockford, Konrad S.

From: Bingham, Travis <Travis_Bingham@kindermorgan.com>
Sent: Tuesday, July 7, 2026 7:20 PM
To: Crockford, Konrad S.; Farmer, Ryan
Subject: Re: Formal Complaint

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Good evening Konrad,

My apologies for the delay in responding. I can provide the information you requested.

There were several issues associated with this location. First, Keller Construction excavated more than 600 feet beyond their original excavation locate request. The excavation area was nowhere near the location where we initially met in the field.

Additionally, there were multiple active projects and new well pad developments occurring in the area while the power poles were being installed. Although Kirby has stated the location was properly staked, there was no indication that excavation would occur in the area where we met until after the unauthorized drilled holes were discovered.

Once the drilled holes were identified, Kirby submitted a revised One-Call ticket to cover the new excavation area. However, this occurred only after excavation had already taken place outside the original scope of work and without a valid One-Call notification for that location.

Please let me know if you need any additional information or supporting documentation.

Thanks,

Travis Bingham

Damage Prevention Supervisor - Hiland Crude & Div. 13

Cell: (701)-641-8766

Office: (701)-774-6110 Ext.40127

Address: 611 37th Ave SE Bldg.29 | Williston, ND 58801

Email: Travis_Bingham@kindermorgan.com



From: Crockford, Konrad S. <kcrockford@nd.gov>
Sent: Monday, July 6, 2026 3:59 PM
To: Farmer, Ryan <Ryan_Farmer@kindermorgan.com>; Bingham, Travis <Travis_Bingham@kindermorgan.com>
Subject: RE: Formal Complaint

[This email message was received from the Internet and came from outside of Kinder Morgan.]

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Good afternoon, Ryan & Travis,

I haven't received any further response on this. Would you be able to provide that soon?

Thanks,

Konrad Crockford
Director, Compliance Division

*Weights & Measures • Railroad Safety • Pipeline Safety
Damage Prevention & Enforcement • Risk Management*

701.328.4097 • kcrockford@nd.gov • www.psc.nd.gov



From: Farmer, Ryan <Ryan_Farmer@kindermorgan.com>
Sent: Tuesday, June 9, 2026 9:59 AM
To: Crockford, Konrad S. <kcrockford@nd.gov>; Bingham, Travis <Travis_Bingham@kindermorgan.com>
Subject: RE: Formal Complaint

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Hey Konrad,

I completely forgot to reply to you on this ordeal. My apologies. I've been speaking with my other Damage

Prevention Supervisor here and he was actually on location when this situation occurred and was one of the two folks that Mr. Keller cited in his response to our complaint. I've added him to this email chain so that he can explain what occurred while he was out there.

Thank you,

Ryan Farmer

Damage Prevention Supervisor

Cell: (701) 339-6090

Office: (701) 774-6110 ext. 40139

Email: Ryan_Farmer@kindermorgan.com

Address: 611 37th Avenue SE, Bldg 29 | Williston, ND 58801



From: Crockford, Konrad S. <kcrockford@nd.gov>

Sent: Wednesday, May 13, 2026 3:53 PM

To: Farmer, Ryan <Ryan_Farmer@kindermorgan.com>

Subject: RE: Formal Complaint

[This email message was received from the Internet and came from outside of Kinder Morgan.]

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Ryan,

Attached is the response we received to this complaint. Looking forward to your review and response.

Konrad Crockford

Director, Compliance Division

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Damage Prevention & Enforcement • Risk Management*

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From: -Info-Public Service Commission <ndpsc@nd.gov>
Sent: Tuesday, March 18, 2025 9:50 AM
To: Crockford, Konrad S. <kcrockford@nd.gov>
Cc: Bauske, Shelly A. <sbauske@nd.gov>
Subject: FW: Formal Complaint

From: Farmer, Ryan <Ryan_Farmer@kindermorgan.com>
Sent: Monday, March 17, 2025 5:07 PM
To: -Info-Public Service Commission <ndpsc@nd.gov>
Cc: Walker, Paul <Paul_Walker@kindermorgan.com>
Subject: Formal Complaint

***** **CAUTION:** This email originated from an outside source. Do not click links or open attachments unless you know they are safe. *****

Good afternoon,

See attached formal complaint against Keller Construction for excavating prior to their One Call being valid. Please let me know if you have any questions or issues.

Thanks!

Ryan Farmer
Damage Prevention Supervisor Div. 15/13
Cell: (701) 339-6090
Office: (701) 774-6110 ext. 40139
611 37th Avenue SE, Building 29 | Williston, ND 58801

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