

STATE OF NORTH DAKOTA
PUBLIC SERVICE COMMISSION

Public Service Commission
Investigation Into Home Protection Plans
Investigation

Case No. PU-25-148

AFFIDAVIT OF SERVICE BY CERTIFIED AND ELECTRONIC MAIL

STATE OF NORTH DAKOTA
COUNTY OF BURLEIGH

Geralyn R. Schmaltz deposes and says that:

she is over the age of 18 years and not a party to this action and, on the **3rd day of July 2025** she deposited in the United States Mail at Bismarck, North Dakota, three envelopes with certified postage, return receipt requested, fully prepaid, securely sealed and containing a photocopy of:

- **Order Requesting Comment on Home Protection Plans**

The envelopes were addressed as follows:

Cary Stephenson
Associate General Counsel
Otter Tail Power Company
PO Box 496
Fergus Falls, MN 56538-0496
Cert. No. 9589 0710 5270 2139 5693 25

Travis Jacobson
Director Regulatory Affairs
Montana-Dakota Utilities Co.
400 North 4th Street
Bismarck, ND 58501
Cert. No. 9589 0710 5270 2139 5693 32

Christine Schwartz
Regulatory Administrator
Xcel Energy
414 Nicollet Mall – 401, 7th Floor
Minneapolis, MN 55401
Cert. No. 9589 0710 5270 2139 5693 49

Geralyn R. Schmaltz further deposes and says that on the **3rd day of July 2025**, she sent an electronic message to **three** addresses, each including an electronic copy in portable document format of the same document.

The electronic mail was addressed as follows:

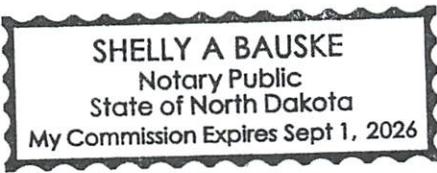
Regulatory Filing Coordinators	Regulatory Records
Otter Tail Power Company	Xcel Energy
Regulatory_Filing_Coordinators@otpco.com	regulatory.records@xcelenergy.com

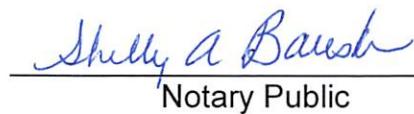
Alex Nisbet
Xcel Energy
alex.j.nisbet@xcelenergy.com

Each address shown is the respective addressee's last reasonably ascertainable post office address.

Subscribed and sworn to before me
This **3rd of day July 2025**.

SEAL





Notary Public

STATE OF NORTH DAKOTA
PUBLIC SERVICE COMMISSION

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ORDER REQUESTING COMMENT ON HOME PROTECTION PLANS

July 2, 2025

On July 31, 2024, the Commission received an informal complaint pertaining to the HomeServe USA warranty program (HomeServe) and its partnership with a local utility. The complaint asserted that the relationship between the two is intertwined with the utilization of the utility's name causing the perception that the utility is directly involved in the warranty solicitation that HomeServe is independently pursuing.

The North Dakota Century Code section 49-02-02 states the powers of public service commission with reference to public utilities shall have power to:

1. Investigate all methods and practices of public utilities or other persons, subject to the provisions of this title.

The Commission finds that it is in the public interest to request information regarding the business arrangement with HomeServe and any other organization of similar nature. Accordingly, the Commission requests that each public utility file written comments that provide the following information:

- a. An explanation of the full extent of the business arrangement with HomeServe or other organizations of a similar nature;
- b. The utilization of utility branding pertaining to HomeServe or others relating to the solicitation process;
- c. Any other information that the Commission should consider.

Having considered the matter, the Commission issues the following:

Order

The Commission orders North Dakota Electric Public Utilities to file initial comments addressing the business arrangement by September 2, 2025.

PUBLIC SERVICE COMMISSION

Sheri Haugen-Hoffart Randy Christmann Jill Kringstad
Sheri Haugen-Hoffart Randy Christmann Jill Kringstad
Commissioner Chair Commissioner