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May 30, 2025

Mr. Steve Kahl, Executive Secretary
North Dakota Public Service Commission
600 East Blvd, Dept. 408
Bismarck, ND 58505-0480

**RE: Tariff Revision – Consolidated Communications Enterprise Services, LLC –
North Dakota P.S.C. No. 1 – Convenience Fee Increase**

Dear Mr. Kahl:

Consolidated Communications Enterprise Services, LLC (CCES) hereby submits the following tariff pages to become effective on July 1, 2025.

Section 2, Page No. 7 - Fifth Revised
Section 2, Page No. 7.1 - Original

The purpose of this filing is to increase the Convenience Fee by \$3.00 when a customer makes payment via phone utilizing the assistance of a live agent of the Company.

A copy of the bill message language for this rate fee increase is attached and will be placed on applicable customer June bills.

Please contact me at the number above or at Robert.Russell@consolidated.com or Carrie Patterson at carrie.patterson@consolidated.com with any questions or concerns regarding this filing.

Thank you for your assistance in this matter.

Sincerely,

/s/Robert F. Russell

Sr. Regulatory Relations Specialist

Enclosure

CONSOLIDATED COMMUNICATIONS ENTERPRISE SERVICES, LLC (CCES)

BILL MESSAGE – CUSTOMER NOTIFICATION

Effective July 1, 2025, the Convenience Fee will be \$7.95 for agent assisted payments.

Consolidated continues to offer other bill payment options free of charge. You may pay your bill or elect to receive invoices electronically on our website at www.consolidated.com and enroll to make recurring monthly payments or to make a convenient one-time payment. You may also pay your bill through the US Postal Service by submitting a check or money order along with the payment stub in the return envelope provided with your monthly statement. If you have any questions, please contact us at 1.844.YOUR.CCI (1.844.968.7224).

GENERAL TARIFF AND PRICE LIST

SECTION 2 - GENERAL RULES AND REGULATIONS

2.4 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.4.2 Deposits (Cont'd)

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations pertaining to customer deposits.

A. Interest on Deposits

Simple interest at the rate specified by the Commission shall be credited or paid to the customer while the Company holds the deposit.

B. Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the customer shall be required to pay an additional deposit upon request.

C. Return of Deposit

When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the customer by check.

2.4.3 Bill Payment Options

Customers may pay their bill by using the following options:

- mailing the payment to the Company address on the remittance slip attached to the monthly invoice;
- making a payment via the Company's website by either enrolling for recurring payments or making a one-time payment;
- making on-line payments via the Customer's banking institution or other non- Company payment application or agent;
- making a payment via the phone either through a live agent of the Company or via the Company's automated Interactive Voice Response (IVR) system

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(M) Information that previously appeared on this page appears in Section 2, Page No. 7.1

GENERAL TARIFF AND PRICE LIST

SECTION 2 - GENERAL RULES AND REGULATIONS

2.4 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.4.3 Bill Payment Options (Cont'd)

When customers choose to make a payment via the phone either through the Company's automated IVR system or utilizing the assistance of a live agent of the Company, the Customer will be charged a Convenience Fee charge per transaction.

<u>Payment Option</u>	Charge per Transaction	(M) (C)
Company's Automated IVR System	\$4.95	 (M) (C)
Utilizing the Assistance of a Live Agent of the Company	\$7.95 (I)	

(M) Information that appears on this page was previously in Section 2, Page No. 7.