



# Public Service Commission

Sheri Haugen-Hoffart

Randy Christmann

Jill Kringstad

600 East Boulevard Ave  
Dept. 408  
Bismarck, ND 58505-0480  
701-328-2400  
ndpsc@nd.gov

**RESPONSE REQUIRED BY  
February 25, 2026**

February 4, 2026

Alfred Slater  
Trenton Water Users Cooperative  
PO Box 236  
Trenton ND 58853-0236

Re: North Dakota Century Code Chapter 49-23: One-Call Excavation Notice System

Enclosed is a copy of the North Dakota One-Call Complaints against Trenton Water Users Cooperative received by the North Dakota Public Service Commission (Commission) on April 2, 2025, from Advanced Engineering & Environmental Services. Williston, North Dakota, Case Numbers DM-25-158, DM-25-159, and DM-25-160. The locations are identified in the complaints.

I am sending you this information so that you are aware of the complaint and may respond with information concerning the complaint. **Please respond to Executive Secretary, North Dakota Public Service Commission, 600 East Boulevard Avenue, Dept 408, Bismarck, ND 58505-0480 by February 25, 2026**, with your written account of the event, including the applicable One-Call locate ticket number(s) for work performed at the locations identified in the complaints and in connection with the enclosed complaints.

Your response and the North Dakota One-Call Complaint will be reviewed to determine whether there may be a violation of the One-Call Excavation Notice System law.

If I do not receive a response by the date noted, I will determine whether there was a violation without your side of the story, based on the facts contained in this complaint. If I conclude a violation did occur, I will file with the Commission a formal complaint against Trenton Water Users Cooperative, which may result in a civil penalty up to \$25,000 per violation in accordance with North Dakota Century Code Section 49-07-01.1.

Please contact me at 701-328-4097 or [kcrockford@nd.gov](mailto:kcrockford@nd.gov) with any questions regarding this correspondence.

Sincerely,

Konrad Crockford  
Director, Compliance Division

Enclosure: North Dakota One-Call Complaints



**ONE-CALL COMPLAINT**  
**PUBLIC SERVICE COMMISSION**  
 SFN 59067 (08/2022)

**INSTRUCTIONS:** To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

**SECTION I – COMPLAINANT (Individual/entity completing form)**

Company/Entity Name (if applicable) Advanced Engineering & Environmental Services			
Contact Person Graydon Olson	Email Address Graydon.Olson@ae2s.com	Telephone Number (701) 317-6669	
Mailing Address 1102 Main St.	City Williston	State ND	Zip Code 58801
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.		<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

**SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)**

Company/Entity Name (if applicable) Trenton Water Users Cooperative			
Contact Person Alfred Slater	Email Address aslater4947@gmail.com	Telephone Number (701) 572-2606	
Mailing Address 411 143rd Ave NW	City Trenton	State ND	Zip Code 58853

**SECTION III – ALLEGED VIOLATION**

**OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).**

Operator failed to mark or clear underground facility within locate period.       Operator failed to mark underground facility within 24 inches horizontally.

**EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).**

Excavation started prior to underground facility locate.       Excavator failed to provide locate notice prior to beginning excavation.

Excavator failed to conduct the excavation in a careful and prudent manner.       Excavator failed to renew locate request prior to expiration of the 21-day period.

**OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.**

Write Issue/Concern: \_\_\_\_\_

**SECTION IV – DESCRIPTION/DAMAGE**

Date and Time of Event 11/05/2024 12:01 a.m.	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long) Trenton, North Dakota	One-Call Ticket Number 24157282
Underground Facility Affected <input type="checkbox"/> Electric <input type="checkbox"/> Gas <input type="checkbox"/> Cable <input type="checkbox"/> Communications <input checked="" type="checkbox"/> Water <input checked="" type="checkbox"/> Sewer/Storm Water <input type="checkbox"/> Petroleum <input type="checkbox"/> Other _____		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.)		Operator(s) Affected
Estimated Value of Damage	Injuries (List Number, If Any) Fatalities   Injuries   Hospitalizations	Number of Customers Affected
Description of the alleged violation/concern. If more space is required, attach additional page(s). Trenton Water Users have failed to provide any information for the ticket, despite knowing they have utility lines installed in the area. Per their last email on Friday, 2/7/2025: "Good morning Graydon, We have communicated your request for as-built information to the Trenton Indian Service Area (TISA) and the Trenton Water Users (TWU). The board of the TWU has requested that I communicate to you their decision to decline to provide the requested as-built information. Since they do not wish to provide the information at this time, IHS will be unable to provide any documents to you unless such a time arises when the position of TISA and the TWU changes. The TWU has requested that I provide you with the general recommendation that when passing through Trenton, there are generally less utility conflicts on the South side of 1804. Their general recommendation would be to stay on the South side of 1804 when passing through Trenton to avoid additional potential utility conflicts. Thank you, Tyler Dery, Project Engineer, Indian Health Service, OEH&E"		

**SECTION V – SIGNATURE OF COMPLAINANT**

Signature 	Printed Name Graydon Olson	Date 04/02/2025
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Please email the completed form to [ndpsc@nd.gov](mailto:ndpsc@nd.gov), fax to 701-328-2410, or mail to: Public Service Commission



**ONE-CALL COMPLAINT**  
**PUBLIC SERVICE COMMISSION**  
 SFN 59067 (08/2022)

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Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.		<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

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<input checked="" type="checkbox"/> Operator failed to mark or clear underground facility within locate period.	<input type="checkbox"/> Operator failed to mark underground facility within 24 inches horizontally.
<b>EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).</b>	
<input type="checkbox"/> Excavation started prior to underground facility locate.	<input type="checkbox"/> Excavator failed to provide locate notice prior to beginning excavation.
<input type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner.	<input type="checkbox"/> Excavator failed to renew locate request prior to expiration of the 21-day period.
<b>OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.</b>	
<input type="checkbox"/> Write Issue/Concern: _____	

**SECTION IV – DESCRIPTION/DAMAGE**

Date and Time of Event 11/05/2024 12:01 a.m.	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long) Trenton, North Dakota	One-Call Ticket Number 24157283
Underground Facility Affected <input type="checkbox"/> Electric <input type="checkbox"/> Gas <input type="checkbox"/> Cable <input type="checkbox"/> Communications <input checked="" type="checkbox"/> Water <input checked="" type="checkbox"/> Sewer/Storm Water <input type="checkbox"/> Petroleum <input type="checkbox"/> Other _____		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.)		Operator(s) Affected
Estimated Value of Damage	Injuries (List Number, If Any) _____ Fatalities _____ Injuries _____ Hospitalizations	Number of Customers Affected
Description of the alleged violation/concern. If more space is required, attach additional page(s). <small>Trenton Water Users have failed to provide any information for the ticket, despite knowing they have utility lines installed in the area. Per their last email on Friday, 2/7/2025:          "Good morning Graydon,          We have communicated your request for as-built information to the Trenton Indian Service Area (TISA) and the Trenton Water Users (TWU). The board of the TWU has requested that I communicate to you their decision to decline to provide the requested as-built information. Since they do not wish to provide the information at this time, IHS will be unable to provide any documents to you unless such a time arises when the position of TISA and the TWU changes.          The TWU has requested that I provide you with the general recommendation that when passing through Trenton, there are generally less utility conflicts on the South side of 1804. Their general recommendation would be to stay on the South side of 1804 when passing through Trenton to avoid additional potential utility conflicts.          Thank you,          Tyler Dery, Project Engineer, Indian Health Service, OEH&amp;E"</small>		

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<input type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner.	<input type="checkbox"/> Excavator failed to renew locate request prior to expiration of the 21-day period.
<b>OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.</b>	
<input type="checkbox"/> Write Issue/Concern: _____	

**SECTION IV – DESCRIPTION/DAMAGE**

Date and Time of Event 03/18/2025 12:01 a.m.	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long) Trenton, North Dakota	One-Call Ticket Number 25008820
Underground Facility Affected <input type="checkbox"/> Electric <input type="checkbox"/> Gas <input type="checkbox"/> Cable <input type="checkbox"/> Communications <input checked="" type="checkbox"/> Water <input checked="" type="checkbox"/> Sewer/Storm Water <input type="checkbox"/> Petroleum <input type="checkbox"/> Other _____		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.)		Operator(s) Affected
Estimated Value of Damage	Injuries (List Number, If Any) Fatalities _____ Injuries _____ Hospitalizations _____	Number of Customers Affected
Description of the alleged violation/concern. If more space is required, attach additional page(s). There was no response by TWU to ticket 25008820 by the clear date. An independent contractor for TWU reached out on 3/18/2025 and 3/24/2025 and said he would locate and flag TWU infrastructure. As of the date of this complaint there have been no physical or digital markings from TWU or their independent contractor.		

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Signature 	Printed Name Graydon Olson	Date 04/02/2025
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