

GENERAL EXCHANGE TARIFF

Polar Communications  
 Mutual Aid Corporation  
 Park River, North Dakota

Section 02  
 Sheet 08, Rev 04

APPLICATION OF RATES, Cont'd.

Rates for Exchanges: Edinburg 701-993, Fairdale 701-966, Nekoma 701-949, Adams 701-944, Hoople 701-894, Neche 701-886, Gilby 701-869, Inkster 701-865, Crystal 701-657, Brocket 701-655, Edmore 701-644, Lankin 701-593, Drayton 701-454, Niagara 701-397, Dahlen 701-384, Petersburg 701-345, Aneta 701-326, Park River 701-284, Cavalier 701-265, Michigan 701-259, St. Thomas 701-257, Lakota 701-247, Fordville 701-229, Pembina 701-825, St. Vincent 218-823, a Arthur 701-967, Hunter 701-874, Galesburg 701-488, and East Drayton 218-455. (Includes toll free calling within preceding exchanges.)

<u>Class of Service</u>	<u>MRC</u>
Business Local Line Charge	29.95
PABX Trunk, One-Way	29.95
Business Key System Line Charge	29.95
Residence Local Line Charge	23.95
Residence Key System Line Charge	23.95

Includes all calling features included with current switching product. Does not include unlimited long distance.

All rates are billed one month in advance. Payment for services is due when statement is rendered.

Virtual Line-a telecommunications network service in which a telephone in a given exchange area is connected, virtually, to a telephone exchange in another foreign exchange.

<u>MRC</u>	<u>Installation</u>
5.95	250.00

February 1, 2026

Dear Valued Customer,

We are writing to inform you of an upcoming change to your home phone service. One of our brand values is “be the first,” which means staying ahead of technology to bring modern, reliable services to the communities we serve and to the homes where you live.

As part of this commitment, we are upgrading our voice services to a cloud-based switching system. A cloud switch uses modern technology to improve reliability, flexibility, and efficiency. It also allows us to provide regular software updates and new features without requiring additional equipment at our office or in your home.

Once this upgrade is complete, your home phone service rate will change from \$22.50 to \$23.95 per line per month. This updated service includes enhanced calling features at no additional cost. For many residential customers, these included features may offset the rate change and provide added value. Standard regulatory charges will continue to apply.

We will contact you over the next several months with more details about this transition and what to expect. If you have questions about this change or would like to review your services, our local team is always happy to help. Please contact us at 284.7221 or visit our website at [polarcomm.com](http://polarcomm.com) to chat. Thank you for being a valued customer. We appreciate the opportunity to continue serving you with reliable, future-ready technology.

Polar Communications

February 1, 2026

Dear Valued Customer,

We are writing to notify you of a change in how we offer voice services. As one of our brand values, “be the first,” we aim to stay ahead of the technology curve, bringing opportunities to homes and businesses and making them more attractive places to live and work. We’re innovative early adopters, with our eyes trained on what’s ahead to ensure our communities never fall behind.

In that respect, we are updating to a cloud-switching service, replacing our on-site equipment. A cloud switch is considered future-forward because it leverages modern technology to enhance flexibility, scalability, and efficiency in voice services. Regular software updates and feature rollouts can be done without replacing infrastructure.

Once implemented, your voice service will change from a monthly fee of \$25.50 to \$29.95 per line. However, this service now includes calling features at no additional cost. For many customers, this will lead to a rate decrease. Standard regulatory charges still apply. We will contact you in the next several months with more information on this transition.

If you have questions about this change or would like to review your services, our local team is always happy to help. Please contact us at 284.7221 or visit our website at [polarcomm.com](http://polarcomm.com) to chat. Thank you for being a valued customer. We appreciate the opportunity to continue serving you with reliable, future-ready technology

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