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April 29, 2026

Mr. Brian Johnson
Director of Administration/Executive Secretary
North Dakota Public Service Commission
600 East Boulevard, Dept. 408
Bismarck, ND 58505-0480

**PUBLIC DOCUMENT – NOT
PUBLIC (OR PRIVILEGED)
DATA HAS BEEN EXCISED**

**Re: In the Matter of Otter Tail Power Company’s Reliability Report and
Major Service Interruption Summary
Case No. PU-26-
Annual Report**

Dear Mr. Johnson:

Otter Tail Power Company (Otter Tail Power) submits this Annual Report pursuant to ND Admin. Code § 69-09-02-06, subd. 5 and 6. This Annual Report presents our North Dakota reliability statistics for the year 2025 and includes a breakdown of our major event days as defined and identified statistically by Otter Tail Power. As in 2024, 2025 reporting is from our new Outage Management System (OMS) implemented in December of 2022, instead of our Interruption Monitoring System (IMS) utilized for our 2022 and 2023 annual reliability reports. The OMS records interruptions at the customer level unlike the IMS which recorded at the feeder level.

The Institute of Electrical and Electronics Engineers (IEEE) standard 1366 indices describe system average interruption frequency index (SAIFI), system average interruption duration index (SAIDI), and customer average interruption duration index (CAIDI). State and customer service center (normalized) results are shown later in this report. All interruptions (non-normalized) utilized in the indices calculations are included in the attached Excel spreadsheet (Attachment 1).

Also included is Otter Tail Power’s Major Service Interruption Summary (Attachment 2) that has been provided to the Commission since 2005.

1 PU-26-160 Filed 04/29/2026 Pages: 9
2025 Reliability Report and Major Service
Interruption Summary - Redacted

Otter Tail Power Company
Ethan Severson, Reliability Engineer

Otter Tail Power Company's Reliability Monitoring Process

Otter Tail Power went live with an Outage Management System (OMS) in December of 2022. Continued improvements to this system took place throughout 2025. Most of 2025 improvements continued to deal with improved processes surrounding data control, accuracy, and quality. In 2026, improvements will include continued integration to our new AMI deployment. Otter Tail Power's new OMS has drastically improved the way in which outage information is organized and summarized. This system allows Otter Tail Power crews to respond to outages more efficiently which improves restoration times.

In summary, continued improvement throughout 2025 will better assist Otter Tail Power engineering and operations staff as they look to use the information to inform future reliability improvement investment decisions.

Otter Tail Power Company's Interruption Normalization Process

Otter Tail Power has been utilizing our new Outage Management System starting in December of 2022 for reliability indices analysis. It has limited history but is being used to provide the 2025 2.5 beta normalization process and associated major event day threshold (Tmed). The threshold calculated for 2025 application is 18 minutes.

After applying 18 minutes as our storm normalization duration threshold for 2025, four days met the criteria to be considered a Major Event Day (MED), June 20th, June 21st, June 22nd, and August 8th

- June 20, 21 and 22: Tornadoes followed by what was categorized as a level 4 hurricane with 100 mph winds (derecho) spread across North Dakota and northern Minnesota. Otter Tail Power's summary of damage follows:
 - 42,572 of our 140,744 customers (30.4%) experienced an interruption
 - Customers on 169 substations of our 492 were impacted (34.3%)
 - The average restoration time was 14.7 hours, median 7.5 hours
 - 365.14 minutes SAIDI added to non-normalized results due to this event. Of note, this engineer has been providing SRSQ results since inception, 2002. This event has far exceeded anything else experienced in our history!
- August 8: A severe windstorm hit North Dakota. Otter Tail Power's summary of damage follows:
 - 16,552 customers impacted.
 - Average restoration time was 3.1 hours, median 2.0 hours.
 - 26.95 minutes SAIDI added to non-normalized results due to this event.

Below is a table showing 2025 North Dakota Normalized results for the state and our four Customer Service Centers along with Otter Tail Power's Key Performance Indicator Goals for our entire service territory. For a complete view of all 2025 interruptions, customers impacted, and their durations, see the Attachment 1 spreadsheet.

2025 Normalized results

2025 State/Customer Service Center	CSC Customer Count	CSC ASAI	CSC CAIDI	CSC SAIDI	CSC SAIFI
ND CSC Total	55,853	99.975	98.80	131.94	1.34
Devils Lake	11,187	99.976	96.16	140.29	1.46
Jamestown	16,487	99.975	98.62	130.93	1.33
Rugby	14,844	99.967	123.38	172.12	1.40
Wahpeton	13,335	99.982	83.24	92.09	1.11
2025 OTP System KPI Goals		NA	115.67	155.00	1.34

**ASAI – Average Service Availability Index*

Major Service Interruption Summary

In August 2005, Otter Tail Power agreed to provide the North Dakota Public Service Commission with service interruption information that entailed interruptions within North Dakota affecting 500 or more customers for one hour or longer. Starting in 2022, we are including this annual summary of these reported events with our Annual Reliability Report rather than submitting it in a separate informational filing.

In 2025, there were 17 events that met the reporting criteria described above or were considered significant enough to be reported. Each event is described in Otter Tail Power's Major Service Interruption Summary included with this filing as Attachment 2.

An electronic copy of this filing is being sent to the North Dakota Public Service Commission at ndpsc@nd.gov.

If you have any questions regarding this filing, please contact 218-739-8748 or eseverson@otpc.com.

Sincerely,

/s/ ETHAN SEVERSON
Ethan Severson
Reliability Engineer

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Enclosures

[PROTECTED DATA BEGINS...]

Attachment 1
is CONFIDENTIAL
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Major Service Interruption - Annual Summary (Outage Report)

2025 Report

Background

In August 2005, Otter Tail Power Company (Otter Tail Power) agreed to provide the North Dakota Public Service Commission with service interruption information that entailed interruptions within North Dakota (ND) affecting 500 or more customers for one hour or more.

Event	Location	Customers	Start Time	End Time	Duration	Cause
1	Crystal	103	04/02/2025 08:41:00	04/02/2025 09:49:00	01:08:24	Due to the snow and water, a pole on the transmission line that feeds Drayton caught on fire and burned up, part of the cross arm fell into the distribution line causing the breaker to operate.
	Hoople	176	04/02/2025 08:45:00	04/02/2025 09:49:00	01:04:13	
	Hensel	42	04/02/2025 08:47:00	04/02/2025 09:49:00	01:02:48	
	Saint Thomas	228	04/02/2025 08:41:00	04/02/2025 09:49:00	01:08:36	
2	Underwood	518	04/11/2025 02:33:00	04/11/2025 03:53:00	01:19:45	Due to equipment issues in our 230 substation.
3	Parshall	599	05/14/2025 05:23:00	05/14/2025 07:56:00	02:33:52	Due to a lightning strike on a transmission pole.
4	Casselton	1249	06/07/2025 23:19:00	06/08/2025 24:31:00	01:11:26	Due to a lightning strike that began a pole fire.
	Davenport	120	06/07/2025 23:20:00	06/08/2025 24:47:00	01:26:57	
	Kindred	469	06/07/2025 23:19:00	06/08/2025 24:47:00	01:27:29	
	Amenia	78	06/07/2025 23:21:00	06/08/2025 24:31:00	01:09:04	
5	Wahpeton	714	06/20/2025 00:26:00	06/20/2025 01:43:00	01:16:00	Due to a storm system that rolled through the area, bringing with high winds and hail. A tree branch struck the primary overhead line, which caused an open breaker, and, subsequently led to a downline fuse to blow.
	Jamestown	571	06/20/2025 17:23:00	06/20/2025 21:15:00	03:51:00	
6	Jamestown	11	06/20/2025 17:23:00	06/20/2025 21:15:00	03:51:00	Due to violent storm system that produced multiple tornadoes, intense winds, and large hail.
	Jamestown	10	06/20/2025 20:04:00	06/20/2025 21:18:00	01:13:00	
	Sanborn	115	06/20/2025 20:57:00	06/21/2025 20:51:00	23:53:00	
	Sanborn	8	06/20/2025 20:57:00	06/22/2025 11:18:00	38:21:00	
	Eckelson	29	06/20/2025 21:28:00	06/22/2025 13:31:00	40:03:00	
	Jamestown	158	06/20/2025 21:54:00	06/22/2025 11:46:00	37:53:00	
	Tower City	169	06/20/2025 22:07:00	06/21/2025 07:54:00	09:47:00	
	Oriska	74	06/20/2025 22:07:00	06/21/2025 13:37:00	15:29:00	
	Streeter	163	06/20/2025 22:11:00	06/21/2025 07:06:00	08:55:00	
	Courtenay	235	06/20/2025 22:39:00	06/23/2025 21:14:00	70:36:00	
	Kensal	111	06/20/2025 22:39:00	06/23/2025 14:15:00	63:36:00	
	Carrington	302	06/20/2025 22:39:00	06/21/2025 01:39:00	03:00:00	
	Carrington	198	06/20/2025 22:39:00	06/21/2025 01:39:00	03:00:00	
	Carrington	150	06/20/2025 22:39:00	06/21/2025 01:40:00	03:01:00	
	Medina	250	06/20/2025 22:39:00	06/21/2025 06:55:00	08:15:00	
	Jamestown	274	06/20/2025 22:39:00	06/22/2025 10:36:00	35:56:00	
	Jamestown	465	06/20/2025 22:39:00	06/21/2025 12:00:00	13:21:00	
	Jamestown	212	06/20/2025 22:39:00	06/22/2025 11:44:00	37:05:00	
	Jamestown	1324	06/20/2025 22:39:00	06/22/2025 23:23:00	48:43:00	
	Jamestown	625	06/20/2025 22:39:00	06/21/2025 12:00:00	13:20:00	
	Cleveland	93	06/20/2025 22:39:00	06/21/2025 04:40:00	06:00:00	
	Jamestown	2237	06/20/2025 22:39:00	06/21/2025 12:00:00	13:20:00	
	Jamestown	17	06/20/2025 22:39:00	06/21/2025 12:00:00	13:21:00	
	Jamestown	571	06/20/2025 22:39:00	06/22/2025 10:30:00	35:51:00	
	Jamestown	32	06/20/2025 22:39:00	06/22/2025 11:23:00	36:43:00	
	Eldridge	48	06/20/2025 22:39:00	06/21/2025 22:07:00	23:28:00	
	Jamestown	20	06/20/2025 22:39:00	06/22/2025 10:34:00	35:54:00	
	Jamestown	290	06/20/2025 22:39:00	06/21/2025 12:00:00	13:20:00	
	Jamestown	38	06/20/2025 22:39:00	06/21/2025 12:00:00	13:21:00	
	Jamestown	36	06/20/2025 22:39:00	06/21/2025 12:00:00	13:20:00	
	Jamestown	16	06/20/2025 22:39:00	06/22/2025 11:50:00	37:10:00	
Jamestown	1	06/20/2025 22:39:00	06/22/2025 11:01:00	36:21:00		
Jamestown	4	06/20/2025 22:39:00	06/22/2025 10:38:00	35:58:00		

Major Service Interruption - Annual Summary (Outage Report)

2025 Report

Background

In August 2005, Otter Tail Power Company (Otter Tail Power) agreed to provide the North Dakota Public Service Commission with service interruption information that entailed interruptions within North Dakota (ND) affecting 500 or more customers for one hour or more.

Event	Location	Customers	Start Time	End Time	Duration	Cause
	Bordulac	35	06/20/2025 22:53:00	06/22/2025 21:40:00	46:46:00	
	Bordulac	13	06/20/2025 22:53:00	06/22/2025 21:40:00	46:47:00	
	Rogers	82	06/20/2025 23:04:00	06/24/2025 00:38:00	73:35:00	
	Dazey	63	06/20/2025 23:04:00	06/24/2025 00:39:00	73:35:00	
	Hannaford	122	06/20/2025 23:04:00	06/21/2025 17:13:00	18:09:00	
	Walum	23	06/20/2025 23:04:00	06/22/2025 11:30:00	36:26:00	
	Walum	63	06/20/2025 23:04:00	06/22/2025 20:00:00	44:56:00	
	Walum	32	06/20/2025 23:04:00	06/23/2025 14:25:00	63:21:00	
	Dazey	14	06/20/2025 23:04:00	06/24/2025 00:39:00	73:35:00	
	Jamestown	963	06/20/2025 23:04:00	06/21/2025 10:49:00	11:44:00	
	Buffalo	173	06/20/2025 23:06:00	06/21/2025 10:38:00	11:32:00	
	Jamestown	1030	06/20/2025 23:14:00	06/21/2025 21:35:00	22:21:00	
	Gackle	268	06/20/2025 23:14:00	06/21/2025 07:00:00	07:46:00	
	Jud	71	06/20/2025 23:14:00	06/21/2025 05:24:00	06:09:00	
	Nortonville	4	06/20/2025 23:14:00	06/21/2025 05:20:00	06:06:00	
	Jamestown	58	06/20/2025 23:14:00	06/21/2025 00:37:00	01:22:00	
	Nortonville	34	06/20/2025 23:14:00	06/21/2025 04:43:00	05:29:00	
	Cleveland	93	06/20/2025 23:14:00	06/22/2025 13:08:00	37:54:00	
	Edgeley	12	06/20/2025 23:20:00	06/21/2025 05:19:00	06:00:00	
	Absaraka	45	06/20/2025 23:30:00	06/21/2025 22:04:00	22:35:00	
	Ayr	41	06/20/2025 23:30:00	06/23/2025 21:10:00	69:40:00	
	Erie	36	06/20/2025 23:30:00	06/23/2025 21:08:00	69:39:00	
	Page-Nolan	182	06/20/2025 23:30:00	06/23/2025 22:15:00	70:46:00	
	Erie	6	06/20/2025 23:30:00	06/23/2025 21:14:00	69:45:00	
	Colgate	5	06/20/2025 23:53:00	06/21/2025 22:32:00	22:39:00	
	Sykeston	120	06/20/2025 23:55:00	06/21/2025 07:01:00	07:06:00	
	Cathay	45	06/20/2025 23:55:00	06/21/2025 17:20:00	17:24:00	
	Wilton	414	06/20/2025 21:27:00	06/21/2025 04:02:00	06:35:00	
	Fingal	244	06/20/2025 22:24:00	06/21/2025 15:58:00	17:34:00	
	Enderlin	110	06/20/2025 22:49:00	06/21/2025 04:37:00	05:49:00	
	Montpelier	70	06/20/2025 22:59:00	06/21/2025 06:08:00	07:10:00	
	Enderlin	569	06/20/2025 23:18:00	06/21/2025 04:37:00	05:19:00	
	Alice	50	06/20/2025 23:18:00	06/21/2025 09:41:00	10:23:00	
	Amenia	78	06/20/2025 23:39:00	06/21/2025 02:28:00	02:49:00	
	Casselton	119	06/20/2025 23:43:00	06/21/2025 01:07:00	01:24:00	
7	Edgeley	6	06/21/2025 00:19:00	06/21/2025 05:20:00	05:01:00	Due to lighter storms following the violent storm system on 06/20/25, and continued weather-related challenges.
	Cooperstown	294	06/21/2025 00:26:00	06/21/2025 01:59:00	01:33:00	
	Cooperstown	366	06/21/2025 00:26:00	06/21/2025 01:59:00	01:33:00	
	Cooperstown	7	06/21/2025 04:35:00	06/21/2025 05:19:00	00:43:00	
	Spiritwood	5	06/21/2025 06:01:00	06/22/2025 11:30:00	29:29:00	
	Windsor	19	06/21/2025 06:05:00	06/24/2025 03:08:00	69:03:00	
	Medina	209	06/21/2025 07:28:00	06/22/2025 19:15:00	35:47:00	
	Streeter	163	06/21/2025 07:59:00	06/22/2025 06:50:00	22:50:00	
	Urbana	10	06/21/2025 09:09:00	06/22/2025 13:32:00	28:23:00	
	Buffalo	6	06/21/2025 11:19:00	06/21/2025 15:10:00	03:51:00	
	Carrington	13	06/21/2025 11:21:00	06/21/2025 17:58:00	06:37:00	
	Tower City	3	06/21/2025 11:27:00	06/21/2025 17:43:00	06:16:00	
	Gackle	1	06/21/2025 12:05:00	06/21/2025 22:19:00	10:14:00	
	Medina	1	06/21/2025 13:49:00	06/21/2025 22:09:00	08:20:00	

Major Service Interruption - Annual Summary (Outage Report)

2025 Report

Background

In August 2005, Otter Tail Power Company (Otter Tail Power) agreed to provide the North Dakota Public Service Commission with service interruption information that entailed interruptions within North Dakota (ND) affecting 500 or more customers for one hour or more.

Event	Location	Customers	Start Time	End Time	Duration	Cause
	Tower City	1	06/21/2025 14:47:00	06/21/2025 16:03:00	01:15:00	
	Jamestown	544	06/21/2025 16:29:00	06/21/2025 21:34:00	05:05:00	
	Jamestown	257	06/21/2025 17:10:00	06/22/2025 16:40:00	23:30:00	
	Jamestown	2	06/21/2025 17:21:00	06/21/2025 21:32:00	04:10:00	
	Jamestown	62	06/21/2025 17:22:00	06/21/2025 21:36:00	04:13:00	
	Hannaford	8	06/21/2025 18:19:00	06/21/2025 22:20:00	04:01:00	
	Carrington	13	06/21/2025 18:42:00	06/21/2025 22:08:00	03:26:00	
	Jamestown	177	06/21/2025 21:42:00	06/22/2025 16:37:00	18:55:00	
	Jamestown	62	06/21/2025 22:04:00	06/23/2025 01:35:00	27:30:00	
	Jamestown	39	06/21/2025 23:48:00	06/22/2025 16:43:00	16:55:00	
	Angus	17	06/21/2025 00:12:00	06/21/2025 06:10:00	05:58:00	
	Angus	39	06/21/2025 00:12:00	06/21/2025 06:11:00	05:59:00	
	Casselton	119	06/21/2025 02:08:00	06/21/2025 04:47:00	02:39:00	
	Wilton	220	06/21/2025 04:15:00	06/21/2025 12:34:00	08:19:00	
	Casselton	11	06/21/2025 06:53:00	06/21/2025 09:57:00	03:04:00	
8	Jamestown	30	06/22/2025 07:05:00	06/22/2025 13:31:00	06:26:00	Due to lighter storms following the violent storm system on 06/20/25 and continued weather-related challenges.
	Jamestown	2	06/22/2025 07:08:00	06/22/2025 13:31:00	06:23:00	
	Streeter	5	06/22/2025 07:16:00	06/22/2025 11:24:00	04:08:00	
	Jamestown	1	06/22/2025 08:37:00	06/22/2025 16:33:00	07:55:00	
	Jamestown	11	06/22/2025 08:37:00	06/22/2025 16:43:00	08:06:00	
	Spiritwood	3	06/22/2025 09:16:00	06/22/2025 11:30:00	02:13:00	
	Streeter	8	06/22/2025 09:36:00	06/22/2025 11:24:00	01:48:00	
	Jamestown	18	06/22/2025 09:45:00	06/22/2025 21:41:00	11:55:00	
	Jamestown	19	06/22/2025 09:56:00	06/22/2025 16:52:00	06:56:00	
	Jamestown	27	06/22/2025 09:59:00	06/22/2025 16:51:00	06:53:00	
	Jamestown	9	06/22/2025 10:32:00	06/22/2025 16:45:00	06:13:00	
	Eldridge	46	06/22/2025 11:00:00	06/22/2025 17:00:00	06:00:00	
	Jamestown	2	06/22/2025 11:14:00	06/22/2025 13:31:00	02:16:00	
	Cleveland	93	06/22/2025 13:42:00	06/22/2025 19:04:00	05:21:00	
	Jamestown	2	06/22/2025 15:22:00	06/24/2025 12:00:00	44:38:00	
	Jamestown	26	06/22/2025 17:15:00	06/22/2025 22:05:00	04:50:00	
	Jamestown	13	06/22/2025 18:04:00	06/22/2025 22:05:00	04:01:00	
	Jamestown	19	06/22/2025 18:06:00	06/23/2025 04:35:00	10:29:00	
	Jamestown	18	06/22/2025 19:10:00	06/23/2025 16:09:00	20:59:00	
	Jamestown	10	06/22/2025 19:27:00	06/22/2025 22:08:00	02:41:00	
	Medina	6	06/22/2025 19:50:00	06/22/2025 20:00:00	00:09:00	
	Jamestown	13	06/22/2025 21:45:00	06/23/2025 00:01:00	02:15:00	
	Walum	14	06/22/2025 22:31:00	06/23/2025 14:25:00	15:53:00	
	Jamestown	2	06/22/2025 23:53:00	06/23/2025 01:47:00	01:54:00	
	Fingal	22	06/22/2025 07:11:00	06/22/2025 10:45:00	03:34:00	
	Enderlin	569	06/22/2025 07:20:00	06/22/2025 08:51:00	01:31:00	
9	Devils Lake	581	07/03/2025 21:29:00	07/03/2025 23:21:00	01:52:00	Due to a stuck voltage regulator.
10	Garrison	913	07/15/2025 10:00:00	07/15/2025 11:54:34	01:54:34	Due to a planned outage to replace a power pole.
11	Jamestown	4	07/25/2025 09:44:50	07/26/2025 02:09:21	04:24:31	Due to aging condition of the equipment, compounded by the impact of the June storm.
	Jamestown	3	07/25/2025 09:44:50	07/26/2025 12:25:55	02:41:15	
	Jamestown	258	07/25/2025 09:44:50	07/26/2025 12:25:55	02:41:15	
	Jamestown	758	07/25/2025 09:44:50	07/26/2025 12:25:55	02:41:15	
12	Garrison	915	08/06/2025 09:58:42	08/06/2025 11:48:25	01:49:43	Due to a planned outage to replace a power pole.

Major Service Interruption - Annual Summary (Outage Report)

2025 Report

Background

In August 2005, Otter Tail Power Company (Otter Tail Power) agreed to provide the North Dakota Public Service Commission with service interruption information that entailed interruptions within North Dakota (ND) affecting 500 or more customers for one hour or more.

Event	Location	Customers	Start Time	End Time	Duration	Cause
13	Enderlin	18	08/08/2025 04:01:01	08/08/2025 08:21:29	04:20:28	Due to storms with high winds that rolled through the area causing trees to fall on lines.
	Enderlin	571	08/08/2025 04:01:01	08/08/2025 09:12:49	05:11:48	
14	Bordulac	1	08/08/2025 02:25:00	08/09/2025 14:45:00	36:20:00	Due to severe storms that damaged infrastructure across the area leading to widespread outages across multiple substations and feeders.
	Bordulac	3	08/08/2025 02:25:00	08/09/2025 14:45:00	36:20:00	
	Bordulac	33	08/08/2025 02:25:00	08/08/2025 09:08:00	06:43:00	
	Bordulac	2	08/08/2025 02:25:00	08/09/2025 15:08:00	36:43:00	
	Jamestown	624	08/08/2025 02:36:00	08/08/2025 08:26:00	05:50:00	
	Jamestown	83	08/08/2025 02:36:00	08/08/2025 16:24:00	13:48:00	
	Jamestown	1391	08/08/2025 02:36:00	08/08/2025 06:00:00	03:24:00	
	Jamestown	58	08/08/2025 02:36:00	08/08/2025 05:30:00	02:53:00	
	Jamestown	605	08/08/2025 02:37:00	08/08/2025 07:35:00	04:58:00	
	Jamestown	761	08/08/2025 02:37:00	08/08/2025 09:09:00	06:32:00	
	Jamestown	325	08/08/2025 02:37:00	08/08/2025 07:55:00	05:18:00	
	Jamestown	544	08/08/2025 02:37:00	08/08/2025 07:34:00	04:57:00	
	Jamestown	1	08/08/2025 02:37:00	08/08/2025 04:59:00	02:22:00	
	Cleveland	93	08/08/2025 02:37:00	08/08/2025 04:57:00	02:20:00	
	Jamestown	1030	08/08/2025 02:37:00	08/08/2025 04:35:00	01:58:00	
	Jamestown	10	08/08/2025 02:37:00	08/08/2025 04:35:00	01:58:00	
	Jamestown	756	08/08/2025 02:37:00	08/08/2025 04:35:00	01:58:00	
	Jamestown	1329	08/08/2025 02:37:00	08/08/2025 04:35:00	01:58:00	
	Jamestown	571	08/08/2025 02:37:00	08/08/2025 04:35:00	01:58:00	
	Jamestown	32	08/08/2025 02:37:00	08/08/2025 04:35:00	01:58:00	
	Jamestown	192	08/08/2025 02:37:00	08/08/2025 04:35:00	01:58:00	
	Jamestown	212	08/08/2025 02:37:00	08/08/2025 04:35:00	01:58:00	
	Jamestown	16	08/08/2025 02:37:00	08/08/2025 04:35:00	01:58:00	
	Jamestown	2	08/08/2025 02:37:00	08/08/2025 04:35:00	01:58:00	
	Jamestown	17	08/08/2025 02:37:00	08/08/2025 04:16:00	01:39:00	
	Jamestown	388	08/08/2025 02:37:00	08/08/2025 04:16:00	01:39:00	
	Jamestown	38	08/08/2025 02:37:00	08/08/2025 04:16:00	01:39:00	
	Jamestown	36	08/08/2025 02:37:00	08/08/2025 04:16:00	01:39:00	
	Jamestown	71	08/08/2025 02:37:00	08/08/2025 04:16:00	01:39:00	
	Streeter	162	08/08/2025 02:37:00	08/08/2025 04:11:00	01:34:00	
	Medina	250	08/08/2025 02:37:00	08/08/2025 04:38:00	02:00:00	
	Kensal	111	08/08/2025 02:38:00	08/08/2025 19:37:00	16:59:00	
	Courtenay	235	08/08/2025 02:38:00	08/08/2025 19:35:00	16:57:00	
	New Rockford	386	08/08/2025 02:38:00	08/08/2025 15:19:00	12:41:00	
Jamestown	11	08/08/2025 02:39:00	08/08/2025 21:20:00	18:41:00		
Hannafor	107	08/08/2025 03:04:00	08/08/2025 15:48:00	12:44:00		
Shepard	10	08/08/2025 03:04:00	08/08/2025 12:52:00	09:47:00		
Walum	118	08/08/2025 03:04:00	08/08/2025 12:51:00	09:47:00		
Rogers	80	08/08/2025 03:04:00	08/08/2025 12:51:00	09:47:00		
Dazey	63	08/08/2025 03:05:00	08/08/2025 12:51:00	09:47:00		
Dazy	14	08/08/2025 03:05:00	08/08/2025 12:51:00	09:47:00		
Eckelson	29	08/08/2025 03:20:00	08/08/2025 13:30:00	10:10:00		
Spiritwood	19	08/08/2025 03:22:00	08/08/2025 11:09:00	07:46:00		
Tower City	77	08/08/2025 03:31:00	08/08/2025 15:26:00	11:55:00		

Major Service Interruption - Annual Summary (Outage Report)

2025 Report

Background

In August 2005, Otter Tail Power Company (Otter Tail Power) agreed to provide the North Dakota Public Service Commission with service interruption information that entailed interruptions within North Dakota (ND) affecting 500 or more customers for one hour or more.

Event	Location	Customers	Start Time	End Time	Duration	Cause
	Urbana	4	08/08/2025 03:35:00	08/08/2025 05:13:00	01:38:00	
	Galesburg	4	08/08/2025 03:47:00	08/08/2025 17:12:00	13:25:00	
	Jamestown	1	08/08/2025 10:26:00	08/08/2025 15:50:00	05:24:00	
	New Rockford	7	08/08/2025 15:50:00	08/08/2025 18:22:00	02:32:00	
	Kensal	8	08/08/2025 22:22:00	08/09/2025 08:51:00	10:30:00	
	Kensal	111	08/08/2025 22:25:00	08/09/2025 08:56:00	10:30:00	
15	Litchville	226	09/03/2025 21:36:48	09/03/2025 22:51:52	01:15:04	Due to a car crashing into a transmission line.
	Verona	77	09/03/2025 21:36:48	09/03/2025 22:51:52	01:15:04	
	Grand Rapids	74	09/03/2025 21:36:49	09/03/2025 22:51:52	01:15:03	
	LaMoure	532	09/03/2025 21:36:51	09/03/2025 22:51:52	01:15:01	
	Berlin	27	09/03/2025 21:36:52	09/03/2025 22:51:52	01:15:00	
16	Gwinner	584	09/21/2025 06:03:33	09/21/2025 07:32:00	01:28:27	Due to a planned outage to replace a circuit switch and a breaker.
17	Gackle	274	12/29/2025 07:15:10	12/29/2025 10:20:32	03:05:22	
	Cleveland	93	12/29/2025 07:15:10	12/29/2025 10:20:09	03:04:59	
	Medina	245	12/29/2025 07:15:10	12/29/2025 10:20:11	03:05:01	
	Streeter	159	12/29/2025 07:15:10	12/29/2025 10:20:11	03:05:01	
	Jud	71	12/29/2025 07:15:11	12/29/2025 09:02:00	01:46:49	
	Nortonville	39	12/29/2025 07:15:11	12/29/2025 09:02:01	01:46:50	