



ONE-CALL COMPLAINT
PUBLIC SERVICE COMMISSION
SFN 59067 (08/2022)

INSTRUCTIONS: To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

SECTION I – COMPLAINANT (Individual/entity completing form)

Company/Entity Name (if applicable) Molstad Excavating Inc			
Contact Person Sharee Haar	Email Address shareehaar@gmail.com	Telephone Number 7017469474	
Mailing Address 1575 N 73rd St	City Grand Forks	State ND	Zip Code 58203
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.		☒ YES	☐ NO

SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)

Company/Entity Name (if applicable) Xcel Energy			
Contact Person	Email Address	Telephone Number	
Mailing Address	City	State	Zip Code

SECTION III – ALLEGED VIOLATION

OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).	
☒ Operator failed to mark or clear underground facility within locate period.	☐ Operator failed to mark underground facility within 24 inches horizontally.
EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).	
☐ Excavation started prior to underground facility locate.	☐ Excavator failed to provide locate notice prior to beginning excavation.
☐ Excavator failed to conduct the excavation in a careful and prudent manner.	☐ Excavator failed to renew locate request prior to expiration of the 21-day period.
OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.	
☐ Write Issue/Concern: _____	

SECTION IV – DESCRIPTION/DAMAGE

Date and Time of Event	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long)	One-Call Ticket Number 26066063
Underground Facility Affected ☒ Electric ☒ Gas ☐ Cable ☐ Communications ☐ Water ☐ Sewer/Storm Water ☐ Petroleum ☐ Other _____		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.)		Operator(s) Affected
Estimated Value of Damage	Injuries (List Number, if Any) Fatalities _____ Injuries _____ Hospitalizations _____	Number of Customers Affected
Description of the alleged violation/concern. If more space is required, attach additional page(s). No damage - we have not hit anything yet. Gave my excavator operator pictures from previous locates, to miss anything. Just need Xcel and Olameter to locate so we don't have an issue. We are not getting notifications that they need to delay or extend		

SECTION V – SIGNATURE OF COMPLAINANT

Signature Sharee Haar	Printed Name Sharee Haar	Date 6/24/26
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Please email the completed form to ndpsc@nd.gov, fax to 701-328-2410, or mail to: Public Service Commission
1 DM-26-233 Filed 06/24/2026 Pages: 4 600 E. Boulevard Ave. Dept 408
North Dakota One-Call Complaint Bismarck, ND 58505-0480

Company name	District	Marking concerns	Status
GRAND FORKS CITY ELECTRICAL	GFCE01	701-738-8794	Marked
CITY OF GRAND FORKS WASTEWATER	GRNDFK01	701-738-8773	Marked (WW/SW Marked BB)
CITY OF GRAND FORKS WATER MAIN	GRNDFK02	701-738-8773	Marked (Marked CW)
XCEL ENERGY	NDXCEL03	800-848-7558	Not yet responded
MIDCONTINENT COMMUNICATIONS	TCIND01	605-271-0202	Clear/No conflict (clear)

Ticket information



Ticket number	26066063
Original call date	06/17/26 09:09 am
Work to begin date	06/20/26 12:01 am
Expiration date	07/11/26 12:01 am
Type	LORQ ROUTINE NXT

Dig site location



State	ND
County	GRAND FORKS
City/place	GRAND FORKS
City limits	Y
Street name	17TH AVE S
Nearest intersecting street	S 25TH ST
White lining/site identification	PROJECT STAKING
Location description	FROM AND INCLUDING INTERSECTION MARK EAST 800 FEET...

Powered by



Bauske, Shelly A.

From: -Info-Public Service Commission
Sent: Thursday, June 25, 2026 9:48 AM
To: Crockford, Konrad S.
Cc: Bauske, Shelly A.
Subject: FW: One Call Complaint
Attachments: Xerox Scan_06242026110233.PDF

From: Sharee Haar <shareehaar@gmail.com>
Sent: Wednesday, June 24, 2026 11:07 AM
To: -Info-Public Service Commission <ndpsc@nd.gov>
Subject: Fwd: One Call Complaint

You don't often get email from shareehaar@gmail.com. [Learn why this is important](#)

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----- Forwarded message -----

From: Sharee Haar <shareehaar@gmail.com>
Date: Wed, Jun 24, 2026 at 10:58 AM
Subject: One Call Complaint
To: Ryan Schmaltz <ryans@occinc.com>, <ndspsc@nd.gov>

Filing this as a matter of record, we have struggled with getting marks for Xcel electric and gas, I understand this is done by Olameter for Xcel. We are working in Grand Forks on 17th Ave S and S Columbia, we have been there since May 15th. I have 4 tickets that have been marked, all marks are gone due to construction. Just don't want to hit anything. I sent my foreman the pictures Olameter sent from previous locates in the area. My concern is #1 they are not locating in the 2 day window but #2 we are not getting any email notification that the locate has to be extended or delayed. So the assumption is - you do your ticket, unless you get some notification then we assume everything is good to go after the 2 days. I had called Ryan earlier this summer and expressed my concern, sounds like we are not the only one having an issue. I would really hate to hit something and have to fight about who is responsible, I would hate to hit something and cause any damage to equipment or people. In my 21 years at Molstad Excavating and doing the locates for all of those years, we have never had an issue like this.

Thanks,

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Sharee Haar
VP Operations
Molstad Excavating, Inc.

Office: 701-746-5474
Cell: 701-740-4411

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