



Public Service Commission

Sheri Haugen-Hoffart

Randy Christmann

Jill Kringstad

600 East Boulevard Ave
Dept. 408
Bismarck, ND 58505-0480
701-328-2400
ndpsc@nd.gov

**RESPONSE REQUIRED BY
July 20, 2026**

June 29, 2026

via electronic mail only

Alex Nisbet
Xcel Energy
2302 Great Northern Drive
Fargo ND 58102
alex.j.nisbet@xcelenergy.com

Corporation Service Company
Registered Agent for
Northern States Power Company
418 North 2nd Street
Bismarck ND 58501

Re: North Dakota Century Code Chapter 49-23: One-Call Excavation Notice System

Enclosed is a copy of the North Dakota One-Call Complaint against Xcel Energy received by the North Dakota Public Service Commission (Commission) on June 24, 2026, from Molstad Excavating, Inc., Case Number DM-26-233. The location is identified in the complaint.

I am sending you this information so that you are aware of the complaint and may respond with information concerning the complaint. **Please respond to Executive Secretary, North Dakota Public Service Commission, 600 East Boulevard Avenue, Dept 408, Bismarck, ND 58505-0480 by July 20, 2026**, with your written account of the event, including the applicable One-Call locate ticket number(s) for work performed at the location identified in the complaint and in connection with the enclosed complaint.

Your response and the North Dakota One-Call Complaint will be reviewed to determine whether there may be a violation of the One-Call Excavation Notice System law.

If I do not receive a response by the date noted, I will determine whether there was a violation without your side of the story, based on the facts contained in this complaint. If I conclude a violation did occur, I will file with the Commission a formal complaint against Xcel Energy which may result in a civil penalty up to \$25,000 per violation in accordance with North Dakota Century Code Section 4907-01.1.

Please contact me at 701-328-4097 or kcrockford@nd.gov with any questions regarding this correspondence.

Sincerely,

Konrad Crockford
Director, Compliance Division

Enclosure: North Dakota One-Call Complaint



ONE-CALL COMPLAINT
PUBLIC SERVICE COMMISSION
SFN 59067 (08/2022)

INSTRUCTIONS: To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

SECTION I – COMPLAINANT (Individual/entity completing form)

Company/Entity Name (if applicable) Molstad Excavating Inc			
Contact Person Sharee Haar	Email Address shareehaar@gmail.com	Telephone Number 7017469474	
Mailing Address 1575 N 73rd St	City Grand Forks	State ND	Zip Code 58203
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.		☒ YES	☐ NO

SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)

Company/Entity Name (if applicable) Xcel Energy			
Contact Person	Email Address	Telephone Number	
Mailing Address	City	State	Zip Code

SECTION III – ALLEGED VIOLATION

OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).	
☒ Operator failed to mark or clear underground facility within locate period.	☐ Operator failed to mark underground facility within 24 inches horizontally.
EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).	
☐ Excavation started prior to underground facility locate.	☐ Excavator failed to provide locate notice prior to beginning excavation.
☐ Excavator failed to conduct the excavation in a careful and prudent manner.	☐ Excavator failed to renew locate request prior to expiration of the 21-day period.
OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.	
☐ Write Issue/Concern: _____	

SECTION IV – DESCRIPTION/DAMAGE

Date and Time of Event	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long)	One-Call Ticket Number 26066063
Underground Facility Affected ☒ Electric ☒ Gas ☐ Cable ☐ Communications ☐ Water ☐ Sewer/Storm Water ☐ Petroleum ☐ Other _____		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.)		Operator(s) Affected
Estimated Value of Damage	Injuries (List Number, If Any) Fatalities _____ Injuries _____ Hospitalizations _____	Number of Customers Affected
Description of the alleged violation/concern. If more space is required, attach additional page(s). No damage - we have not hit anything yet. Gave my excavator operator pictures from previous locates, to miss anything. Just need Xcel and Olameter to locate so we don't have an issue. We are not getting notifications that they need to delay or extend		

SECTION V – SIGNATURE OF COMPLAINANT

Signature Sharee Haar	Printed Name Sharee Haar	Date 6/24/26
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Please email the completed form to ndpsc@nd.gov, fax to 701-328-2410, or mail to: Public Service Commission
1 DM-26-233 Filed 06/24/2026 Pages: 4 600 E. Boulevard Ave. Dept 408
North Dakota One-Call Complaint Bismarck, ND 58505-0480

Molstad Excavating, Inc.
Sharee Haar

Company name	District	Marking concerns	Status
GRAND FORKS CITY ELECTRICAL	GFCE01	701-738-8794	Marked
CITY OF GRAND FORKS WASTEWATER	GRNDFK01	701-738-8773	Marked (WW/SW Marked BB)
CITY OF GRAND FORKS WATER MAIN	GRNDFK02	701-738-8773	Marked (Marked CW)
XCEL ENERGY	NDXCEL03	800-848-7558	Not yet responded
MIDCONTINENT COMMUNICATIONS	TCIND01	605-271-0202	Clear/No conflict (clear)

Ticket information



Ticket number 26066063
 Original call date 06/17/26 09:09 am
 Work to begin date 06/20/26 12:01 am
 Expiration date 07/11/26 12:01 am
 Type LORQ ROUTINE
 NXT

Dig site location



State ND
 County GRAND FORKS
 City/place GRAND FORKS
 City limits Y
 Street name 17TH AVE S
 Nearest intersecting street S 25TH ST
 White lining/site identification PROJECT STAKING
 Location description FROM AND INCLUDING INTERSECTION MARK EAST 800 FEET...

Powered by



Bauske, Shelly A.

From: -Info-Public Service Commission
Sent: Thursday, June 25, 2026 9:48 AM
To: Crockford, Konrad S.
Cc: Bauske, Shelly A.
Subject: FW: One Call Complaint
Attachments: Xerox Scan_06242026110233.PDF

From: Sharee Haar <shareehaar@gmail.com>
Sent: Wednesday, June 24, 2026 11:07 AM
To: -Info-Public Service Commission <ndpsc@nd.gov>
Subject: Fwd: One Call Complaint

You don't often get email from shareehaar@gmail.com. [Learn why this is important](#)

***** CAUTION: This email originated from an outside source. Do not click links or open attachments unless you know they are safe. *****

----- Forwarded message -----

From: Sharee Haar <shareehaar@gmail.com>
Date: Wed, Jun 24, 2026 at 10:58 AM
Subject: One Call Complaint
To: Ryan Schmaltz <ryans@occinc.com>, <ndspc@nd.gov>

Filing this as a matter of record, we have struggled with getting marks for Xcel electric and gas, I understand this is done by Olameter for Xcel. We are working in Grand Forks on 17th Ave S and S Columbia, we have been there since May 15th. I have 4 tickets that have been marked, all marks are gone due to construction. Just don't want to hit anything. I sent my foreman the pictures Olameter sent from previous locates in the area. My concern is #1 they are not locating in the 2 day window but #2 we are not getting any email notification that the locate has to be extended or delayed. So the assumption is - you do your ticket, unless you get some notification then we assume everything is good to go after the 2 days. I had called Ryan earlier this summer and expressed my concern, sounds like we are not the only one having an issue. I would really hate to hit something and have to fight about who is responsible, I would hate to hit something and cause any damage to equipment or people. In my 21 years at Molstad Excavating and doing the locates for all of those years, we have never had an issue like this.

Thanks,

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Sharee Haar
VP Operations
Molstad Excavating, Inc.

Office: 701-746-5474
Cell: 701-740-4411

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