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ANNUAL REPORT TO THE NORTH DAKOTA PUBLIC SERVICE COMMISSION

ESSENTIAL TELECOMMUNICATIONS CARRIER CERTIFICATION

The undersigned, on behalf of the telecommunications company named below (the Company), does hereby state and certify, as follows:

1 The Company will provide service on a timely basis to requesting customers within the Company's designated service area where the Company's network already passes the potential customer's premises, and

2. The Company will provide service, within a reasonable period of time, if the potential customer is within the Company's designated service area but outside the Company's existing network coverage, if service can be provided at a reasonable cost by:

   a. Modifying or replacing the requesting customer's equipment;

   b. Deploying a roof-mounted antenna or other equipment;

   c. Adjusting the nearest cell tower;

   d. Adjusting network or customer facilities;

   e. Reselling services from another carrier's facilities to provide service; or

   f. Employing, leasing, or constructing an additional cell site, cell extender, repeater, or other similar equipment.

3. The Company is able to remain functional in emergency situations and has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

4. The Company is satisfying and will satisfy applicable consumer protection and service quality standards. (If wireless service is involved, the Company has and will comply with the Cellular Telecommunications and Internet Association's Consumer Code for wireless service. If a wireless service complies with another standard, that is explained herein.)

5. If the Company is a non-incumbent local exchange carrier, it will offer a local usage plan comparable to the one offered by the incumbent local exchange carrier in the designated service area.

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6. The Company acknowledges that the North Dakota Public Service Commission (the Commission) may require it to provide equal access to long distance carriers in the event that no other eligible telecommunications carrier is providing equal access within the proposed designated service area. (If wireless carriage is involved, the Company acknowledges that the Federal Communications Commission may require the Company to provide equal access to long distance carriers in the event no other eligible telecommunications carrier is providing equal access within the designated service area.)

7. The Company has met and will meet the requirements of eligible telecommunications carrier advertising. This includes:

   a. A full description of available services in the Company's official telephone directory, including the process to be used by customers to qualify for lifeline and link-up service.

   b. Advertising of the availability of universal service in media of general circulation in the Company's designated service area. Availability may be advertised in newspapers, company newsletters, company or civic Internet sites, bill stuffers, direct mailings, or other means intended to convey availability throughout the designated service area.

Exhibit A Information

(Reference to Exhibit A in this document is not intended to waive any rights this company has to claim that Exhibit A contains confidential and proprietary information.)

The following information is provided in Exhibit A attached hereto and incorporated herein by reference:

1. A description of the amount of high-cost universal service support received by the Company in the prior calendar year and a description of how that support was used for the provision, maintenance, or upgrading of the Company's facilities and services. (An explanation of any changes from reports previously provided to the Commission is also included.)

2. An estimate of the amount of federal high-cost universal service support the Company anticipates receiving in the following calendar year (the calendar year following this report) and a description of how that support is projected to be used for the provision, maintenance, or upgrading of the Company's facilities and services pursuant to Section 254 of the Telecommunications Act of 1996.

3. Exhibit A also contains, for the prior calendar year and the subsequent calendar year (the calendar year following this report), identification of specific construction or upgrade projects; a description of how service will be improved by each project; the start date and completion date for each improvement; the amount of investment for cash improvement; the specific geographic area where each improvement was made or will be made; and the estimated population that will be served by each improvement. (For an incumbent local exchange carrier (ILEC), this information is submitted at the study area level. For another eligible carrier, this information is submitted at the study area level of the ILEC. If a study area level or designated service area includes geographic areas in more than one state, the information is also submitted at the North Dakota level.)

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4. Detailed information of any outage, as that term is defined in 47 C.F.R. § 4.5, of at least thirty (30) minutes in duration for each designated service area to any facilities the Company owns, operates, leases, or otherwise utilizes that potentially affect:

   a. At least ten percent (10%) of the end users served in a designated service area, or

   b. A 911 special facility, as defined in 47 C.F.R. § 4.5(e).

   This report includes:

   a. The date and time of the onset of the outage,

   b. A brief description of the outage and its resolution,

   c. The particular services affected,

   d. The geographic areas affected by the outage,

   e. Steps taken to prevent a similar outage in the future, and

   f. The number of customers affected.

(If applicable, a copy of the FCC outrage report that includes this information may be attached.)

5. The number of requests for service from potential customers within the designated service area that were unfilled during the past year. A detail of how the Company attempted to provide service to those potential customers is also included.

6. The number of complaints per thousand handsets or lines.

I hereby certify that the above information is true and correct and is submitted on behalf of the Company named below. The information is submitted in the year 2026.

Loretel Systems, Inc.
Company

By: /s/ Staci Malikowski
Its: CFO

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EXHIBIT A

This Exhibit A is supplemented by a non-public Exhibit A labeled "Trade Secret — Private." The Company does not waive any rights to Trade Secret Protection by referencing this "Trade Secret — Private" information in this form.

1a. The amount of high-cost universal support the Company received in the prior calendar year is listed below:

Year 2025 Federal Universal Service Receipts:

[redacted]

Company Name Loretel Systems, Inc.

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1b. **Prior Year's Support.** The ways this support from the prior calendar year was used for the provision, maintenance, or upgrading of the Company's facilities and services are as follows:

[redacted]

Company Name Loretel Systems, Inc.

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2a. The amount of high-cost universal support the Company anticipates receiving in the next calendar year (the calendar year following the date of this report) is listed below.

Estimated Year 2027 Federal Universal Service Receipts:

[redacted]

Company Name Loretel Systems, Inc.

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2b. **2027 Support.** The ways in which the Company anticipates it will use the following calendar year's support for the provision, maintenance, or upgrading of the Company's facilities and services is as follows:

[redacted]

Company Name Loretel Systems, Inc.

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3a. Specific construction or upgrade projects completed in 2025 are listed below:

Construction or Upgrade Project Name	Start Date	Completion Date	Amount of Investment	Geographic Area of Improvement	Estimated Population Served by	Description of How Service Will Be Improved
[redacted]						

Company Name Loretel Systems, Inc.

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3b. Specific construction or upgrade projects in 2027 are listed, as follows:

Construction or Upgrade Project Name	Start Date	Completion Date	Amount of Investment	Geographic Area of Improvement	Estimated Population Served by	Description of How Service Will Be Improved
[redacted]						

Company Name Loretel Systems, Inc.

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4. **Outages.** Detailed information of any outages, as that term is defined in 47 C.F.R. § 45, of at least thirty (30) minutes in duration of each designated service area for any facility which the Company owns, operates, leases, or otherwise utilizes that potentially affect:

a. At least ten percent (10%) of the end users served in a designated service area, or

b. A 911 special facility, as defined in 47 C.F.R. § 45(e).

Date and Time of Onset	Brief Description Of Outage and Resolution of Outage	Particular Services Affected	Geographic Area Affected By Outage	Steps Taken to Prevent Similar Outages in the Future	Number of Customers Affected
[redacted]					

Company Name Loretel Systems, Inc.

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5. The number of requests for service from potential customers within the designated service area that were unfilled in the past year was zero.

   The ways in which the Company attempted to provide services to these potential customers are, as follows:

   _____

   _____

   _____

   _____

   _____

   _____

   _____

   _____

   _____

6. The number of complaints per one thousand handsets or lines was zero.

Company Name Loretel Systems, Inc.