



ONE-CALL COMPLAINT
PUBLIC SERVICE COMMISSION
SFN 59067 (08/2022)

INSTRUCTIONS: To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

SECTION I – COMPLAINANT (Individual/entity completing form)

Company/Entity Name (if applicable) Enbridge Energy Limited Partnership (North Dakota Pipeline Company LLC)			
Contact Person Ryan Nelson	Email Address damage.prevention@enbridge.com	Telephone Number (701) 509-1708	
Mailing Address 7701 France Ave S, Suite 600	City Edina	State MN	Zip Code 55435
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.		☒ YES	☐ NO

SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)

Company/Entity Name (if applicable) Big Jim Trust			
Contact Person Troy Girolamo	Email Address	Telephone Number (715)533-0006	
Mailing Address PO Box 2104	City Williston	State ND	Zip Code 58802

SECTION III – ALLEGED VIOLATION

OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).			
☐ Operator failed to mark or clear underground facility within locate period.	☐ Operator failed to mark underground facility within 24 inches horizontally.		
EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).			
☒ Excavation started prior to underground facility locate.	☐ Excavator failed to provide locate notice prior to beginning excavation.		
☒ Excavator failed to conduct the excavation in a careful and prudent manner.	☒ Excavator failed to renew locate request prior to expiration of the 21-day period.		
OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.			
☐ Write Issue/Concern: _____			

SECTION IV – DESCRIPTION/DAMAGE

Date and Time of Event May 26, 2026	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long) Lat: 48.043393, Long: -103.707242	One-Call Ticket Number 26019852
Underground Facility Affected ☐ Electric ☐ Gas ☐ Cable ☐ Communications ☐ Water ☐ Sewer/Storm Water ☒ Petroleum ☐ Other _____		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.) Steel		Operator(s) Affected Enbridge
Estimated Value of Damage \$0	Injuries (List Number, If Any) ____ Fatalities ____ Injuries ____ Hospitalizations	Number of Customers Affected N/A
Description of the alleged violation/concern. If more space is required, attach additional page(s). See attached PDF letter mailed to Troy Girolamo, and photos, for additional details.		

SECTION V – SIGNATURE OF COMPLAINANT

Signature Ryan Nelson	Printed Name Ryan Nelson	Date July 7, 2026
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Ryan Nelson
Damage Prevention Program Specialist
cell (701) 509-1708
ryan.nelson@enbridge.com

Enbridge Energy, Limited Partnership
7701 France Ave S.
Suite 600
Edina, MN 55435

July 7, 2026

Troy Girolamo
PO Box 2104
Williston, ND 58802

Re: Unauthorized activity at Lat: 48.043393, Long: -103.707242 (UA2026-05-26-01)

Dear Troy Girolamo,

We have been made aware that an unauthorized activity was conducted in proximity to a pipeline owned and operated by Enbridge Energy, Limited Partnership ("Enbridge"). The specifics of the work include:

1. On April 16, 2026, Enbridge received a One Call ticket (26019852) for the location noted above. The One Call ticket did not have a specific description of the work area but indicated that work would be occurring in the cattle pasture and fields along the roads on a large property that included 8 sections of land. The scope of the work was the installation of pivots for an irrigation system.
2. On April 20, 2026, Enbridge provided the landowner with maps showing the location of our pipelines in the area with a reminder that this was for informational purposes only.
3. On April 22, 2026, Enbridge employees met with the landowner to discuss the project and at this time the landowner did not have a clear idea of where work would occur on his property. The Enbridge employees communicated that he must call them to ensure the lines are located and marked before any work could begin.
4. On May 12, 2026, the One Call ticket initially submitted had expired and there had been no additional contact from the landowner since the previous meeting.
5. On May 22, 2025, the landowner contacted Enbridge to inquire about the lines on the east side of his property, specifically asking which were "live." The Enbridge employee advised that all lines are treated as live and asked whether excavation was planned and if a representative was required on site. The employee reiterated the requirement to contact Enbridge prior to any excavation. No meeting was arranged to locate the lines within the work area during this conversation.
6. On May 26, 2026, the Enbridge employee proactively travelled to site to observe whether work was occurring and found an excavator close to the pipeline right-of-way (ROW) that had recently excavated near one of the Enbridge pipelines in the area. He marked the pipeline and left his contact information. Later that same day, Enbridge was notified by a contractor on site that a gas line in the area was leaking.
7. The Enbridge employees again travelled to site and observed that the Enbridge pipeline had also been struck by the excavator, and confirmed that the ruptured gas line did not belong to Enbridge. There were several other representatives from companies with infrastructure in the area that were on site. OneOK later determined that the ruptured gas line belonged to them.
8. It was later identified that other operators in the area, including the owner of the ruptured gas line, had had similar conversations with the landowner stressing the importance of placing a One Call and ensuring all utilities were located and marked before work could proceed. Enbridge has also provided education to this landowner on multiple occasions.
9. It has since been confirmed that the landowner completed the excavation work and had likely struck the pipelines a few days prior to the gas line rupture.

10. Due to the severity of this unauthorized activity, and the unwillingness of the landowner to follow One Call procedures, this event will be reported to the North Dakota Public Service Commission for further investigation.

At Enbridge, we are committed to the safe operation of our pipelines and to the safety of those who live and work near them. We treat unauthorized activity seriously because of the dangerous situation that could result due to the activity. Enbridge transports large quantities of liquid hydrocarbons, under high-pressure, through its pipelines and the possibility of damage to the pipeline represents a real threat to public safety and to the environment.

The unauthorized activity was a direct violation of the North Dakota Century Code, Title 49 Public Utilities, Chapter 23 One-Call Excavation Notice System, which states:

49-23-01

7. "Excavation" means any operation in which earth, rock, or other materials in or below the ground is moved or otherwise displaced by means of hand or power tools, power equipment, or explosives and includes grading, trenching, digging, ditching, dredging, drilling, augering, tunneling, boring, scraping, and cable or pipe plowing and driving.

49-23-04. Excavation.

1. Except in an emergency, an excavator shall contact the notification center and provide an excavation or location notice before beginning any excavation. An excavation begins the first time excavation occurs in an area that was not previously identified by the excavator in an excavation notice.

49-07-01.1

A violation occurring under chapter 49-23, in addition to any other penalty, is subject to a civil penalty not to exceed twenty-five thousand dollars.

49-23-06. Damage to facilities - Penalty.

d. An excavator is guilty of a class A misdemeanor if the excavator damages an underground facility or its protective covering and knew or reasonably should have known the damage occurred and:

- (1) The excavator does not notify the operator as soon as reasonably possible; or*
- (2) The excavator backfills in violation of subdivision c.*

Because your safety is important to us, we want to remind you of the following safe excavation and vehicle crossing practices:

- Always place a free call to 811 or an online request through www.clickbeforeyoudig.com at least 2-3 business days before you dig.
- Always seek permission of underground facility owners when excavating near the pipeline right-of-way.
- Always seek permission of underground facility owners before crossing rights-of way with vehicles.
- Wait the required amount of time for the underground utilities to be marked.
- Safely excavate around the marks.
- An Enbridge representative must be onsite for excavation or vehicle crossing activity on or near our pipeline right-of-way. Arrangements will be made after the One Call is placed.

If you strike an Enbridge pipeline, even if you do not believe you have caused damage, report it to Enbridge immediately by calling our emergency number at 1-800-858-5253 which is on any pipeline marker.

Should it be necessary to carry out any future construction, installation, excavation, or operation of vehicles across Enbridge's Pipelines, or within 100 feet of Enbridge's Pipelines, you, or anyone working on your behalf must notify Enbridge prior to commencement.

Information on how to excavate safely near Enbridge's pipelines can be found online at www.enbridge.com/publicawareness and at <https://farmsafe811.org/>. If you are interested in a visit from an Enbridge representative or need further information, please contact us at damage.prevention@enbridge.com.

Sincerely,

A handwritten signature in black ink, appearing to read 'Ryan Nelson', with a stylized, cursive script.

Ryan Nelson
Damage Prevention Program Specialist
7701 France Ave S, Suite 600
Edina, MN 55435

W NW N
270 300 330 0 30

LAT: 48.043393 LON: -103.707242 ±95ft ALT: 2064ft



Lyle Lordemann
Enbridge Pipelines

River ranch
26 May 2026, 14:32:36 CDT

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