



ONE-CALL COMPLAINT
PUBLIC SERVICE COMMISSION
SFN 59067 (08/2022)

INSTRUCTIONS: To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

SECTION I – COMPLAINANT (Individual/entity completing form)

Company/Entity Name (if applicable) Oneok			
Contact Person Mike Hampton	Email Address mike.hampton@oneok.com	Telephone Number 918-935-2392	
Mailing Address 100 West Fifth	City Tulsa	State OK	Zip Code 74103
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.		☐ YES	☐ NO

SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)

Company/Entity Name (if applicable) Ellingson Companies			
Contact Person Eli Croaker	Email Address ecroaker@ellinsoncompanies.com	Telephone Number 218-230-1927	
Mailing Address 500 Ellingson Rd	City Harwood Dr	State ND	Zip Code 58042

SECTION III – ALLEGED VIOLATION

OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).	
☐ Operator failed to mark or clear underground facility within locate period.	☐ Operator failed to mark underground facility within 24 inches horizontally.
EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).	
☒ Excavation started prior to underground facility locate.	☒ Excavator failed to provide locate notice prior to beginning excavation.
☐ Excavator failed to conduct the excavation in a careful and prudent manner.	☐ Excavator failed to renew locate request prior to expiration of the 21-day period.
OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.	
☐ Write Issue/Concern: _____	

SECTION IV – DESCRIPTION/DAMAGE

Date and Time of Event 07/23/2026	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long) 500 Ellingson Rd and Bender BLVD Long Lat Below	One-Call Ticket Number 26084489
Underground Facility Affected ☐ Electric ☐ Gas ☐ Cable ☐ Communications ☐ Water ☐ Sewer/Storm Water ☐ Petroleum ☐ Other _____		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.) 6" Coated Steel		Operator(s) Affected Oneok
Estimated Value of Damage 0.00	Injuries (List Number, If Any) ____ Fatalities ____ Injuries ____ Hospitalizations	Number of Customers Affected 0
Description of the alleged violation/concern. If more space is required, attach additional page(s). 46.993053, -96.887800 Local COM completed a locate ticket on 7/16 for Ellingson tile company in Harwood, ND. The ticket was for parking lot repairs over the top of the #1-6" Alexandria-Grand Forks pipeline. last Thursday the Local Comm. contacted the foreman who called in the ticket and set up a time to repair the lot. the agreed upon time was Thursday 7/23 at 8:00 am. When the local comm arrived on site at 7:40 am on 7/23 the contractor has already started excavating over the pipeline. The Rest on attached Form in email - Thanks! Mike		

SECTION V – SIGNATURE OF COMPLAINANT

Signature Mike Hampton	Printed Name Mike Hampton	Date 07/23/2026
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Ticket Details: 26084489

Choose action for this ticket...

Facility Type



NORTH DAKOTA ONE CALL

NOTICE OF INTENT TO EXCAVATE LORQ ROUTINE
Send To: WMPIPE01 Seq No: 5 Map Ref:

Request #: 26084489

Link To Tkt: <https://nd.itic.occinc.com/PA2Z-528-F4S-2C5>

Original Call Date: 07/15/26	Time: 9:14 AM	CT	Type: WEB
Transmission Date : 07/15/26	Time: 9:17 AM	CT	
Work to Begin Date: 07/18/26	Time: 12:01 AM	CT	

----- Work Information -----

Location: County: CASS
City / Place : HARWOOD City Limits: Y
Address / Street : 500 ELLINGSON RD
Near Intersection: BENDER BLVD

Map Twp: 141N Rng: 49W Sect-Qtr: 33-NE

ExcavationType: Depth: OVER 10FT Explosives: N Tnling/Boring: N
White lining/site identification: MAP
Type of Work : REPAIR PARKING LOT
Extent of Work: MARKING INSTRUCTIONS: MARK A 25 FT RADIUS AROUND THE POTTHOLE
PAKRING LOT REPAIR - MAP ATTACHED.

GOOGLE DRIVING DIRECTIONS: FROM THE INTERSECTION OF ELLINGSON RD AND BENDER BLVD, HEAD WEST ON ELLINGSON RD FOR 0.110 MI. TURN RIGHT FOR 337 FT HEAD NNE FOR 17 FT TO THE POTTHOLE PAKRING LOT REPAIR. GO TO <https://nd.itic.occinc.com/ndatXA2Z-222-22S-2C5> TO OBTAIN ADDITIONAL INFORMATION THAT WAS PROVIDED BY THE EXCAVATOR REGARDING THIS LOCATION.

Remarks:

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----- Caller Information -----
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Company : ELLINGSON COMPANIES Call Back:
Address : 500 ELINGSON RD; HARWOOD, ND 58042
Email : ecroaker@ellingsoncompanies.com
Work For : ELLINGSON
Contact Name: ELI CROAKER Phone : 218-230-1927
Type : CONTRACTOR
Alt. Name : Alt Phone:

----- Members Notified -----

CASELE01= CASS COUNTY ELECTRIC COOP HARWD01 = CITY OF HARWOOD
MIDCON39= MIDCONTINENT CABLE WMPIPE01= MAGELLAN MIDSTREAM PARTNE

Ticket Details: 26084489

(46.9849319, -96.8852986) (46.9849269, -96.8853095) (46.9849230, -96.8853213)
(46.9849201, -96.8853337) (46.9849183, -96.8853466) (46.9849177, -96.8853597)
(46.9849183, -96.8853728) (46.9849201, -96.8853857) (46.9849230, -96.8853981)
(46.9849269, -96.8854099) (46.9849319, -96.8854208) (46.9849378, -96.8854307)
(46.9849445, -96.8854393) (46.9849520, -96.8854466) (46.9849600, -96.8854524)
(46.9849685, -96.8854566) (46.9849773, -96.8854592) (46.9849862, -96.8854600)
(46.9849951, -96.8854592) (46.9850039, -96.8854566) (46.9850124, -96.8854524)
(46.9850204, -96.8854466) (46.9850279, -96.8854393) (46.9850346, -96.8854307)
(46.9850405, -96.8854208) (46.9850455, -96.8854099) (46.9850494, -96.8853981)
(46.9850523, -96.8853857) (46.9850541, -96.8853728) (46.9850547, -96.8853597)
(46.9850541, -96.8853466) (46.9850523, -96.8853337) (46.9850494, -96.8853213)
(46.9850455, -96.8853095) (46.9850405, -96.8852986) (46.9850346, -96.8852887)
(46.9850279, -96.8852801) (46.9850204, -96.8852728) (46.9850124, -96.8852670)
(46.9850039, -96.8852628) (46.9849951, -96.8852602) (46.9849862, -96.8852594)

Ticket Hyperlinks:

<https://nd.itic.occinc.com/PA2Z-528-F4S-2C5><https://nd.itic.occinc.com/ndatXA2Z-222-22S-2C5>

Related Items

[202607160327](#) [Watch and Protect, Open]Update Filter 

7/15/2026 9:17:31 AM: Received

DETAILS: Ticket received for registration code WMPIPE017/15/2026 9:17:31 AM: Ticket Score Calculated [Score Details](#)*DETAILS:* After Hours Emergency calculated. Score value: 07/15/2026 9:17:31 AM: Ticket Score Calculated [Score Details](#)*DETAILS:* Screening Score calculated. Score value: 0

7/15/2026 9:17:31 AM: Auto Process

DETAILS: Ticket Folder Recommended: RPC Minneapolis 203

7/15/2026 9:19:33 AM: Note Added

DETAILS: Note added by external user*NOTE:* {"source":"F.R.E.D","decision":"DISPATCH","fred_url":"https://app-fred-prd-7474644702025017.aws.databricksapps.com/ticket/26084489/WMPIPE01"}

7/15/2026 9:20:59 AM: Put in Folder

DETAILS: Put in RPC Minneapolis 203 by DeeDra Bittner

7/16/2026 3:24:49 PM: Responded

DETAILS: Conflict - Located and Marked (Ongoing): added by Justin Bengé, Locate Time: 7/16/2026 3:20:56 PM

Distance to Pipeline: <= 10 ft

Work being done for ONEOK?: No

Was a Site Visit Conducted?: Yes

Ticket Details: 26084489

IS ON SITE

Justin Bengé 651-491-7015

PRIVATE Spoke to Eli and scheduled watch for this work. Eli was not happy about waiting until next
NOTES: Thursday but ultimately agreed to wait until then. pipeline is painted. hole in parking lot 5' from pipeline.

7/16/2026 3:24:49 PM: Positive Response to Center Queued

DETAILS: Positive Response to Center queued for delivery

7/16/2026 3:24:49 PM: Positive Response to Excavator Queued

DETAILS: Positive Response to Excavator queued for delivery to ecroaker@ellingsoncompanies.com

7/16/2026 3:24:50 PM: Linked to Watch and Protect

DETAILS: Linked to Watch and Protect 202607160327

NOTE: Per Ticket Rule: Create Watch and Protect - Responded

7/16/2026 3:24:50 PM: Positive Response to Center Delivered

DETAILS: Positive Response to Center successfully sent

7/16/2026 3:24:52 PM: Ticket Score Calculated [Score Details](#)

DETAILS: Second Screening calculated. Score value: 0

7/16/2026 3:24:54 PM: Attempt to Deliver Positive Response to Excavator Failed [Click to Resend or Forward](#)

DETAILS: Attempt to deliver Positive Response to Excavator to ecroaker@ellingsoncompanies.com failed

NOTE: Item Not Ready

7/16/2026 3:25:00 PM: Positive Response to Excavator Delivered [Click to Resend or Forward](#)

DETAILS: Positive Response to Excavator successfully sent to ecroaker@ellingsoncompanies.com

7/23/2026 9:15:10 AM: Responded

DETAILS: Conflict - Located and Marked: added by Justin Bengé, Locate Time: 7/23/2026 9:12:18 AM

Distance to Pipeline: <= 10 ft

Work being done for ONEOK?: No

Was a Site Visit Conducted?: Yes

Was Contact Made to the Excavator?: Yes

Excavation began before locate performed?: Yes

Will the Excavation be Monitored?: Yes

Agreed Upon Monitoring Date: 7/23/2026

Was there a Line Crossing or Enchroachment?: No

PRIVATE work started before i arrived on site. i got to site at 7:40 and the agreed upon start time was 8:00. i
NOTES: spoke to the person in the excavator and he said Dave (owner) told him to start without me and they were not waiting. i was never asked to start earlier. i called Eli and stated to him that if this is how they wanted to work around the pipeline next time i will push it up to the legal department. Eli agreed and said Dave just does what he wants and was not happy with Daves actions. future projects will be looked at much closer.

7/23/2026 9:15:10 AM: Positive Response to Center Queued

DETAILS: Positive Response to Center queued for delivery

7/23/2026 9:15:10 AM: Positive Response to Excavator Queued

DETAILS: Positive Response to Excavator queued for delivery to ecroaker@ellingsoncompanies.com

7/23/2026 9:15:18 AM: Positive Response to Center Cancelled By System

DETAILS: Cancelled By System. The Center responded with '06Error 06: Current Status is already a 2.'

Ticket Details: 26084489



Home



Saved



Apps



Reports



Search

Workspace Navigation

Any



0 +
Impacts

0 +
Notifications

0 +
Notices

0 +
Investigations

0 +
Statements

0 +
Supporting Doc...

0 +
Causes

SCOPE

Entity ALEXANDRIA TERMINAL

IDENTIFICATION

Event Title Ellingson near miss



Type

Near Miss

Event ID RPC.20.110.SH.072326.00033003

Not Work Related

Event Date (Local Time) 07/23/26 07:40

Reported Date (Local Time) 07/23/26 12:08

Time Zone (UTC-06:00) Central Time (US & Canada)

Event Date (My Time) 07/23/26 07:40

Reported Date (My Time) 07/23/26 12:08

Lag Time 0 Day(s)

DETAILS

Classification Safety and Health

Legal Review Not Applicable

External Agency Notification

High Value Learning Event

Process Safety Event (PSE)

ATTRIBUTES

Key Controls

ORIGIN

Reported by Benge, Justin David

Origin Entity FARGO TERMINAL

DESCRIPTION

Event Description Local COM completed a locate ticket on 7/16 for Ellingson tile company in Harwood, ND. The ticket was for parking lot repairs over the top of the #1-6" Alexandria-Grand Forks pipeline. last Thursday the Local Comm. contacted the foreman who called in the ticket and set up a time to repair the lot. the agreed upon time was Thursday 7/23 at 8:00 am. When the local comm arrived on site at 7:40 am on 7/23 the contractor has already started excavating over the pipeline. The person operating the excavator stated that the owner knew that the comm was arriving at 8:00 am but did not care and told him to start anyway. The foreman stated that the owner of the company just does what he wants to and does not care that they are excavating over a pipeline. Local COM never received a call from Ellingson asking to start earlier.

ONE Report Impact Details



Account

Back

Edit

More ...



Attached Files

FINANCIAL LOSSES

Estimated 0 USD

Real 0 USD

DAYS LOST

Estimated Restricted Days 0

Estimated Lost Days 0

Real Restricted Days 0

Real Lost Days 0

OPERATIONAL DAYS LOST

Estimated 0

Real 0

APPROVAL STATUS

Approval Date

Approval Level Draft

Under Investigation ✖

MAPS MANAGER

Map Latitude 46.993053

Map Longitude -96.8878

Device Latitude 46.87164

Device Longitude -96.84837



Created by **Integration Services (svc_siaenablomp_oke) {Main}** on **07/23/26 12:08:17**

Last modified by **Integration Services (svc_siaenablomp_oke) {Main}** on **07/23/26 12:08:17**

DATA IDENTIFIERS

ID 33003

ONE Report ID f57f8a

GUID f578219e-cde1-467a-b228-67ee2d0e9f8a

Subscription Status: On / **Off**

Impacts (0)

Notifications (0)

Notices (0)

Investigations (0)

Statements (0)

Supporting Documents (0)

There are no results.