



ONE-CALL COMPLAINT
PUBLIC SERVICE COMMISSION
SFN 59067 (08/2022)

INSTRUCTIONS: To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

SECTION I – COMPLAINANT (Individual/entity completing form)

Company/Entity Name (if applicable) Pembina Pipeline			
Contact Person Scott Dieterle	Email Address scott.dieterle@pembina.com	Telephone Number 815-941-8283	
Mailing Address 1520 8th Str SE	City Valley City	State ND	Zip Code 58072
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.		☒ YES	☐ NO

SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)

Company/Entity Name (if applicable) Central Specialties, INC			
Contact Person Jack Miller	Email Address jackm@centralspecialties.com	Telephone Number 320-808-8565	
Mailing Address 6325 CO RD 87	City Alexandria	State MN	Zip Code 56308

SECTION III – ALLEGED VIOLATION

OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).	
☐ Operator failed to mark or clear underground facility within locate period.	☐ Operator failed to mark underground facility within 24 inches horizontally.
EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).	
☐ Excavation started prior to underground facility locate.	☐ Excavator failed to provide locate notice prior to beginning excavation.
☒ Excavator failed to conduct the excavation in a careful and prudent manner.	☐ Excavator failed to renew locate request prior to expiration of the 21-day period.
OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.	
☐ Write Issue/Concern: _____	

SECTION IV – DESCRIPTION/DAMAGE

Date and Time of Event 7/22/2026 4:00 pm	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long) 48.807388, -102.153586	One-Call Ticket Number 26080324
Underground Facility Affected ☐ Electric ☒ Gas ☐ Cable ☐ Communications ☐ Water ☐ Sewer/Storm Water ☐ Petroleum ☐ Other _____		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.) Steel Coated 12" Pipeline		Operator(s) Affected Alliance Pipeline (OPID 31199)
Estimated Value of Damage NA	Injuries (List Number, If Any) NA Fatalities NA Injuries NA Hospitalizations	Number of Customers Affected NA
Description of the alleged violation/concern. If more space is required, attach additional page(s). Excavator failed to communicate a time to conduct work with pipeline representation on site. Pembina Employee found the site excavated without notice after clear instructions were given that a pipeline representative must be on site for work on the pipeline right-of-way.		

SECTION V – SIGNATURE OF COMPLAINANT

Signature <i>Nick Berning</i>	Printed Name Nick Berning	Date 8/7/2026
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Bauske, Shelly A.

From: Crockford, Konrad S.
Sent: Tuesday, August 11, 2026 8:50 AM
To: Bauske, Shelly A.
Subject: FW: Pembina Pipeline one call complaint report - Alliance Pipeline OPID 31199
Attachments: ND-one-call-complaint-AlliancePipeline-07-22-2026.pdf

Please docket and create a new damage prevention case for this.

Konrad Crockford
Director, Compliance Division

*Weights & Measures • Railroad Safety • Pipeline Safety
Damage Prevention & Enforcement • Risk Management*

701.328.4097 • kcrockford@nd.gov • www.psc.nd.gov



From: -Info-Public Service Commission <ndpsc@nd.gov>
Sent: Friday, August 7, 2026 11:52 AM
To: Crockford, Konrad S. <kcrockford@nd.gov>
Subject: FW: Pembina Pipeline one call complaint report - Alliance Pipeline OPID 31199

From: Nick Berning <Nick.Berning@Pembina.com>
Sent: Friday, August 7, 2026 11:44 AM
To: -Info-Public Service Commission <ndpsc@nd.gov>
Cc: Mark Bradley <MBradley@pembina.com>; Chris Cleveland <Chris.Cleveland@pembina.com>; Kyle Carter <KCarter@pembina.com>; Devin Firth <Devin.Firth@pembina.com>; Jordan Inkster <JInkster@pembina.com>; Brett Woods <Brett.Woods@pembina.com>; Bob Bachmeier <BBachmeier@pembina.com>; Jeff Finch <JFinch@pembina.com>; Scott Dieterle <Scott.Dieterle@pembina.com>; Jackson Smith <Jackson.Smith@pembina.com>
Subject: Pembina Pipeline one call complaint report - Alliance Pipeline OPID 31199

You don't often get email from nick.berning@pembina.com. [Learn why this is important](#)

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NDPSC,

Please find a completed one call complaint form being submitted for Alliance Pipeline owned by Pembina. This complaint is being submitted due to an excavator failing to notify personnel from Pembina on timing of excavation activity for road construction over the Alliance 12" pipeline after the pipeline was marked for One Call ticket request 26080324. A crossing agreement was established with the excavator

with clear instructions to notify pipeline personnel prior to performing ground disturbance. Pembina personnel discovered the ground disturbance during a drive by inspection to check status of the project. Approximately 10-12” of cover was removed over the operating pipeline.

Please reach out with any questions or clarifications that may arise from review of this report.

Thank you,

Nick Berning – Specialist, Regulatory US Ops

Pembina Pipeline Corporation - US |

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nick.berning@pembina.com



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