



ONE-CALL COMPLAINT
PUBLIC SERVICE COMMISSION
SFN 59067 (08/2022)

INSTRUCTIONS: To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

SECTION I – COMPLAINANT (Individual/entity completing form)

Company/Entity Name (if applicable) Cass County Electric Coop			
Contact Person CJ Erickson	Email Address cjerickson@kwh.com	Telephone Number 701-356-4517	
Mailing Address 4100 32nd Ave S	City Fargo	State ND	Zip Code 58104
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.		☒ YES	☐ NO

SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)

Company/Entity Name (if applicable) SE Rural Water Users District			
Contact Person Chad Lingen	Email Address	Telephone Number 701-242-7432	
Mailing Address 206 Main St.	City Mantador	State ND	Zip Code 58058

SECTION III – ALLEGED VIOLATION

OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).	
☐ Operator failed to mark or clear underground facility within locate period.	☒ Operator failed to mark underground facility within 24 inches horizontally.
EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).	
☐ Excavation started prior to underground facility locate.	☐ Excavator failed to provide locate notice prior to beginning excavation.
☐ Excavator failed to conduct the excavation in a careful and prudent manner.	☐ Excavator failed to renew locate request prior to expiration of the 21-day period.
OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.	
☒ Write Issue/Concern: <u>Operator located on merely a guess. CCEC had no indication, written or verbal that it was pre-2013 installed</u>	

SECTION IV – DESCRIPTION/DAMAGE

Date and Time of Event 07/14/2026 10:15am	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long) County: RICHLAND, COLFAX TWP Street: 65TH ST SE Near Intersection: 165TH Ave	One-Call Ticket Number ND26075780
Underground Facility Affected ☐ Electric ☐ Gas ☐ Cable ☐ Communications ☒ Water ☐ Sewer/Storm Water ☐ Petroleum ☐ Other _____		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.) 4" poly		Operator(s) Affected SE Rural Water Users
Estimated Value of Damage \$5,154	Injuries (List Number, If Any) 0 Fatalities 0 Injuries 0 Hospitalizations	Number of Customers Affected Unknown
Description of the alleged violation/concern. If more space is required, attach additional page(s). SE Rural Water Users billed Cass County Electric for damages to a water main when installing a 8" anchor. Locates were 11ft. off, outside of what Cass County Electric considers a reasonable locate distance of accuracy. SE Rural Water did not indicate that the water line was installed prior to 2013.		

SECTION V – SIGNATURE OF COMPLAINANT

Signature 	Printed Name CJ Erickson	Date 08/19/2026
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Please email the completed form to ndpsc@nd.gov, fax to 701-328-2410, or mail to: Public Service Commission
1 DM-26-300 Filed 08/21/2026 Pages: 1 600 E. Boulevard Ave. Dept 408
North Dakota One-Call Complaint Bismarck, ND 58505-0480