



ONE-CALL COMPLAINT
PUBLIC SERVICE COMMISSION
SFN 59067 (08/2022)

INSTRUCTIONS: To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

SECTION I – COMPLAINANT (Individual/entity completing form)

Company/Entity Name (if applicable) N/A			
Contact Person Brady Carpenter	Email Address bradycarpenter413@gmail.com	Telephone Number 701-509-3350	
Mailing Address 7 Park Way	City Minot	State ND	Zip Code 58701
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.		☒ YES	☐ NO

SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)

Company/Entity Name (if applicable) North Prairie Regional Water District			
Contact Person Joddy Meidinger	Email Address billing@nprwd.com	Telephone Number 701-833-0492	
Mailing Address 3811 Burdick Expressway	City Minot	State ND	Zip Code 58701

SECTION III – ALLEGED VIOLATION

OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).	
☐ Operator failed to mark or clear underground facility within locate period.	☐ Operator failed to mark underground facility within 24 inches horizontally.
EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).	
☐ Excavation started prior to underground facility locate.	☐ Excavator failed to provide locate notice prior to beginning excavation.
☐ Excavator failed to conduct the excavation in a careful and prudent manner.	☐ Excavator failed to renew locate request prior to expiration of the 21-day period.
OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.	
☒ Write Issue/Concern: Failure to notify One Call of >48-hour excavation delay – NDCC 49-23-04(6)(f)(1)	

SECTION IV – DESCRIPTION/DAMAGE

Date and Time of Event 08/23/2026 - 12:01 AM	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long) Near 16th Ave N & 39th St N, Brown Twp, McHenry Co, ND	One-Call Ticket Number 26108244
Underground Facility Affected ☐ Electric ☐ Gas ☐ Cable ☐ Communications ☐ Water ☐ Sewer/Storm Water ☐ Petroleum ☒ Other None		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.) N/A		Operator(s) Affected N/A
Estimated Value of Damage \$0.00	Injuries (List Number, If Any) 0 Fatalities 0 Injuries 0 Hospitalizations	Number of Customers Affected 0
Description of the alleged violation/concern. If more space is required, attach additional page(s). See attached continuation page and supporting exhibits.		

SECTION V – SIGNATURE OF COMPLAINANT

Signature /s/ Brady Carpenter	Printed Name Brady Carpenter	Date 08/25/2026
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ATTACHMENT TO NORTH DAKOTA PSC ONE-CALL COMPLAINT

ND One Call Ticket No. 26108244

Alleged Violation: N.D.C.C. § 49-23-04(6)(f)(1)

1. Ticket and Work-to-Begin Information

North Dakota One Call Ticket No. 26108244 was created on August 18, 2026, as a ROUTINE ticket. The ticket identified the work as “REPAIR WATER MAIN VALVE” and stated a work-to-begin date and time of Friday, August 21, 2026, at 12:01 a.m. The marking instructions identified a 50-foot radius around the blue-flagged stake.

The ticket’s positive-response information reflects that North Prairie Regional Water District and Verendrye Electric Cooperative reported their facilities marked, while Midcontinent Cable and Souris River Telecommunication reported clear/no conflict responses. The Status History shows that all four notified operators had completed their positive responses by 8:59:46 a.m. on August 20, 2026, before the stated excavation commencement time.

2. Sunday, August 23, 2026 Site Observation

Forty-eight hours after the stated work-to-begin time elapsed at 12:01 a.m. on Sunday, August 23, 2026. Between approximately 9:24 a.m. and 9:35 a.m. that morning, I observed and photographed the identified site from multiple safe, lawful vantage points.

The photographs clearly depict the blue-flagged site-identification stake immediately adjacent to the identified valve/site. The visible ground surrounding that point showed no apparent excavation, disturbed soil, spoil pile, excavation equipment, or open excavation at the time of observation. The latitude and longitude displayed on the photographs reflect the camera location from which the photographs were taken. Any street-address text displayed by the timestamp application is an automatically generated reverse-geocoded label and is not relied upon to identify the excavation location; the excavation location is identified by Ticket No. 26108244 and the blue-flagged stake visible in the photographs.

3. Ticket Status and History Preserved on August 23, 2026

At approximately 9:30 a.m. CDT on Sunday, August 23, 2026, I reviewed and preserved the North Dakota One Call Search and Status record and the Status History for Ticket No. 26108244. The preserved history reflects the ticket creation and operator responses, including responses by North Prairie Regional Water District and Verendrye Electric Cooperative on August 20, 2026. In the public Status History preserved at that time, I did not observe a subsequent ticket action or modification reflecting notice that commencement of excavation had been postponed.

4. Basis for Alleged Violation

After facilities are located by an operator, N.D.C.C. § 49-23-04(6)(f)(1) requires an excavator to notify the notification center if the excavator postpones the excavation commencement time stated in the excavation notice by more than forty-eight hours, or any extension of that period. Based on the stated work-to-begin time of August 21, 2026, at 12:01 a.m., the visible site condition documented more than forty-eight hours later, and the public ticket history preserved on August 23, I respectfully request that the Commission determine whether the required postponement notification was made.

The forty-eight-hour postponement provision in § 49-23-04(6)(f)(1) is distinct from the statutory calculation used for the initial locate period under N.D.C.C. § 49-23-01. The postponement language itself does not state a Saturday, Sunday, or holiday exclusion. I therefore ask the Commission to apply the governing statutory language to the actual ticket records and chronology.

5. Prior Commission Enforcement Matters

The Commission has previously enforced Chapter 49-23 requirements relating to excavation-ticket timing and procedural compliance even where no underground-facility damage occurred. In a 2019 enforcement matter involving Crawford Construction Company, arising from a complaint by Kinder Morgan concerning work in the Bowman area, the Commission imposed a \$500 penalty after Crawford failed to renew a locate request before expiration of the original request. Public reporting of the Commission's action reflected the Commission's position that when work is not completed, whether excavation has not yet begun or additional time is required, the applicable One Call ticket requirements must be followed. No underground facilities were damaged in that matter.

See also PSC Case Nos. DM-23-238 & DM-23-239, *Public Service Commission v. City of Kenmare*, Damage Prevention Enforcement, Order on Consent Agreement (Nov. 29, 2023); PSC Case No. DM-22-425, *Public Service Commission v. MP Technologies, LLC*, Damage Prevention Enforcement, Order on Consent Agreement (July 12, 2023). These matters involved different statutory requirements and factual circumstances under N.D.C.C. ch. 49-23 and are cited only as analogous Commission enforcement demonstrating that One Call timing and procedural requirements are independently enforceable.

6. Requested Commission Review

I respectfully request that the Public Service Commission investigate whether Ticket No. 26108244 complied with N.D.C.C. § 49-23-04(6)(f)(1). In particular, I request that the Commission verify the notification center's retained telephone and electronic records for this ticket, including the date and time of any postponement, extension, update, modification, or other communication that may not be visible in the public ticket history. If relevant to the Commission's determination, I also request verification of the actual date and time excavation commenced.

This complaint does not allege underground-facility damage, service outage, personal injury, or customer impact. The issue presented is whether the statutory notification requirement applicable to a postponement of excavation was satisfied. The absence of underground-facility damage does not resolve that compliance question. The Commission has previously enforced One Call ticket requirements in matters where no facility damage occurred.

7. Evidence Preserved / Exhibits

Exhibit A — North Dakota One Call Ticket No. 26108244 Search and Status record, preserved August 23, 2026, at approximately 9:30 a.m. CDT.

Exhibit B — North Dakota One Call Ticket No. 26108244 Status History, preserved August 23, 2026, at approximately 9:30 a.m. CDT.

Exhibit C — Timestamped overview photograph of the site, August 23, 2026, 9:24:05 a.m.

Exhibit D — Timestamped closer photograph of the blue-flagged valve/site, August 23, 2026, 9:24:13 a.m.

Exhibit E — Timestamped closer photograph from an additional vantage point, August 23, 2026, 9:34:56 a.m.

Exhibit F — Timestamped photograph from an additional vantage point, August 23, 2026, 9:35:13 a.m.

Exhibit G — North Dakota One Call Ticket No. 26108244 Search and Status record, preserved August 25, 2026, at approximately 8:28 a.m. CDT.

Exhibit H — North Dakota One Call Ticket No. 26108244 Status History, preserved August 25, 2026, at approximately 8:30 a.m. CDT.

Original image files and associated date/time and location metadata have been preserved. Additional authentication records, including ProofMode information where available, and the underlying One Call records are available upon request.

8. Follow-Up Verification Before Filing

On Tuesday morning, August 25, 2026, at approximately 8:30 a.m. CDT, before filing this complaint, I again reviewed and preserved the North Dakota One Call Search and Status record and Status History for Ticket No. 26108244. I compared those records with the copies preserved on August 23 to determine whether any subsequent ticket action, modification, postponement notification, extension, or other relevant communication appeared. No changes were observed in the public records.

Respectfully submitted by Brady Carpenter

North Dakota One Call

Ticket No: 26108244
Original Call Date: 08/18/26 12:03 pm
Work to Begin Date: 08/21/26 12:01 am
Expiration Date: 09/11/26 12:01 am

LORQ ROUTINE
Op: webusr6
Op: webusr6

CALLER INFORMATION

Company Name: NORTH PRAIRIE REGIONAL WATER
Contact Name: JODDY MEIDINGER
Alt Contact: CRAIG
Caller Address: 3811 BURDICK EXPRESSWAY MINOT, ND 58701
Email Address: billing@nprwd.com

Phone: 701-833-0492
Alt. Phone: 701-833-0490

DIG SITE INFORMATION

Type of Work: REPAIR WATER MAIN VALVE
Work Being Done For: NPRWD
Depth: 10FT
Tunneling/Boring: N

Explosives: N
White Lining/Site Identification: PROJECT STAKING

DIG SITE LOCATION

County: MCHENRY
City Limits: N
Address:
Street: 16TH AVE N
Intersecting Street: 39TH ST N
Location of Work: MARKING INSTRUCTIONS: MARK A 50 FT RADIUS AROUND THE FLAG - BLUE STAKE WITH BLUE FLAGS.

Place: BROWN TWP

GOOGLE DRIVING DIRECTIONS: FROM THE INTERSECTION OF 16TH AVE N AND 39TH ST N, HEAD EAST ON 39TH ST N FOR 321 FT. TURN LEFT FOR 0.215 MI HEAD W FOR 29 FT TO THE FLAG.

Remarks:
Caller Twp: 152N
Map Twp: 152N
Map Coord NW Lat: 47.9819166
SE Lat: 47.9816428
Rng: 80W
Rng: 80W
Sect-Qtr: 16-SW
Sect-Qtr: 16-SW
Lon: -100.9289722
Lon: -100.9285632



MEMBERS NOTIFIED

District	Company Name	Marking Concerns	Status
MIDCON26	MIDCONTINENT CABLE	605-271-0202	Clear/No conflict (no Midco lines in project area)
NPRW01	NORTH PRAIRIE REGIONAL WATER	701-852-1886	Marked
SOURIS01	SOURIS RIVER TELECOMMUNICATION	801-364-1063	Clear/No conflict
VEREND01	VERENDRYE ELECTRIC COOPERATIVE	801-364-1063	Marked

Legend: Locate Polygon

Lat/Lon 47.982072
 -100.928329





Map data ©2026 Imagery ©2026 Airbus 5 m Report a map



Status History Ticket No: 26108244

Date: Sun Aug 23 10:30:35 EDT 2026

Date	Type	District	Company	Status	Notes
08/18/26 12:12:16	Ticket Created				
08/18/26 12:12:16	Ticket Check Response Added	MIDCON26	MIDCONTINENT CABLE	Not yet responded	
08/18/26 13:07:04	Ticket Check Response Added	MIDCON26	MIDCONTINENT CABLE	Clear/No conflict	no Midco lines in project area
08/18/26 12:12:16	Ticket Check Response Added	NPRW01	NORTH PRAIRIE REGIONAL WATER	Not yet responded	
08/20/26 08:32:00	Ticket Check Response Added	NPRW01	NORTH PRAIRIE REGIONAL WATER	Marked	
08/20/26 08:59:45	Ticket Check Response Added	SOURIS01	SOURIS RIVER TELECOMMUNICATION	Clear/No conflict	
08/18/26 12:12:16	Ticket Check Response Added	SOURIS01	SOURIS RIVER TELECOMMUNICATION	Not yet responded	
08/20/26 08:59:46	Ticket Check Response Added	VEREND01	VERENDRYE ELECTRIC COOPERATIVE	Marked	
08/18/26 12:12:16	Ticket Check Response Added	VEREND01	VERENDRYE ELECTRIC COOPERATIVE	Not yet responded	



Aug 23, 2026 9:24:05 AM
47.98189393197949 -100.92945495935278
200 Central Avenue
Velva
McHenry County
North Dakota



Aug 23, 2026 9:24:13 AM
47.981893414586835 -100.92945859597448
200 Central Avenue
Velva
McHenry County
North Dakota



Aug 23, 2026 9:34:56 AM
47.98187006422446 -100.9294888098119
200 Central Avenue
Velva
McHenry County
North Dakota



Aug 23, 2026 9:35:13 AM
47.98187823212367 -100.92947801730212
200 Central Avenue
Velva
McHenry County
North Dakota

North Dakota One Call

Ticket No: 26108244
LORQ ROUTINE
Original Call Date: 08/18/26 12:03 pm
Op: webusr6
Work to Begin Date: 08/21/26 12:01 am
Op: webusr6
Expiration Date: 09/11/26 12:01 am

CALLER INFORMATION

Company Name: NORTH PRAIRIE REGIONAL WATER
Contact Name: JODDY MEIDINGER
Phone: 701-833-0492
Alt Contact: CRAIG
Alt. Phone: 701-833-0490
Caller Address: 3811 BURDICK EXPRESSWAY MINOT, ND 58701
Email Address: billing@nprwd.com

DIG SITE INFORMATION

Type of Work: REPAIR WATER MAIN VALVE
Work Being Done For: NPRWD
Depth: 10FT
Explosives: N
Tunneling/Boring: N
White Lining/Site Identification: PROJECT STAKING

DIG SITE LOCATION

County: MCHENRY
Place: BROWN TWP
City Limits: N
Address:
Street: 16TH AVE N
Intersecting Street: 39TH ST N
Location of Work: MARKING INSTRUCTIONS: MARK A 50 FT RADIUS AROUND THE FLAG - BLUE STAKE WITH BLUE FLAGS.

GOOGLE DRIVING DIRECTIONS: FROM THE INTERSECTION OF 16TH AVE N AND 39TH ST N, HEAD EAST ON 39TH ST N FOR 321 FT. TURN LEFT FOR 0.215 MI HEAD W FOR 29 FT TO THE FLAG.

Remarks:
Caller Twp: 152N
Rng: 80W
Sect-Qtr: 16-SW
Map Twp: 152N
Rng: 80W
Sect-Qtr: 16-SW
Map Coord NW Lat: 47.9819166
Lon: -100.9289722



SE Lat: 47.9816428
Lon: -100.9285632

MEMBERS NOTIFIED

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VEREND01	VERENDRYE ELECTRIC COOPERATIVE	801-364-1063	Marked

Legend:  Locate Polygon

Lat/Lon





Status History Ticket No: 26108244

Date: Tue Aug 25 08:30:31 CDT 2026

Date	Type	District	Company	Status	Notes
08/18/26 12:12:16	Ticket Created				
08/18/26 12:12:16	Ticket Check Response Added	MIDCON26	MIDCONTINENT CABLE	Not yet responded	
08/18/26 13:07:04	Ticket Check Response Added	MIDCON26	MIDCONTINENT CABLE	Clear/No conflict	no Midco lines in project area
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