



ONE-CALL COMPLAINT
PUBLIC SERVICE COMMISSION
SFN 59067 (08/2022)

INSTRUCTIONS: To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

SECTION I – COMPLAINANT (Individual/entity completing form)

Company/Entity Name (if applicable) N/A			
Contact Person Brady Carpenter	Email Address bradycarpenter413@gmail.com	Telephone Number 701-509-3350	
Mailing Address 7 Park Way	City Minot	State ND	Zip Code 58701
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.		☒ YES	☐ NO

SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)

Company/Entity Name (if applicable) North Prairie Regional Water District			
Contact Person Joddy Meidinger	Email Address billing@nprwd.com	Telephone Number 701-833-0492	
Mailing Address 3811 BURDICK EXPRESSWAY	City Minot	State ND	Zip Code 58701

SECTION III – ALLEGED VIOLATION

OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).	
☐ Operator failed to mark or clear underground facility within locate period.	☐ Operator failed to mark underground facility within 24 inches horizontally.
EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).	
☐ Excavation started prior to underground facility locate.	☐ Excavator failed to provide locate notice prior to beginning excavation.
☐ Excavator failed to conduct the excavation in a careful and prudent manner.	☐ Excavator failed to renew locate request prior to expiration of the 21-day period.
OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.	
☒ Write Issue/Concern: Potential improper emergency designation/use – N.D.C.C. §§ 49-23-01(5) and 49-23-04(7)	

SECTION IV – DESCRIPTION/DAMAGE

Date and Time of Event 05/22/2026 – 10:03 AM	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long) 18th Ave N & 233rd Ave SE, Brilliant Twp, ND	One-Call Ticket Number 26046837
Underground Facility Affected ☐ Electric ☐ Gas ☐ Cable ☐ Communications ☐ Water ☐ Sewer/Storm Water ☐ Petroleum ☒ Other None		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.) N/A		Operator(s) Affected N/A
Estimated Value of Damage \$0.00	Injuries (List Number, If Any) 0 Fatalities 0 Injuries 0 Hospitalizations	Number of Customers Affected 0
Description of the alleged violation/concern. If more space is required, attach additional page(s). See attached continuation page and supporting exhibits.		

SECTION V – SIGNATURE OF COMPLAINANT

Signature /s/ Brady Carpenter	Printed Name Brady Carpenter	Date 08/25/2026
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ATTACHMENT TO NORTH DAKOTA PSC ONE-CALL COMPLAINT

ND One Call Ticket No. 26046837

Alleged Violation/Concern: Potential improper emergency designation/use - N.D.C.C. §§ 49-23-01(5) and 49-23-04(7)

1. Emergency Ticket and Scheduled Work Information

North Dakota One Call Ticket No. 26046837 identifies the ticket type as "EMER EMERGENCY" and lists an Original Call Date of Friday, May 22, 2026, at 10:03 a.m. The ticket identifies North Prairie Regional Water District as the caller, Joddy Meidinger as the contact, and the type of work as "EMERGENCY - REPAIR WATER MAIN." The stated work-to-begin date and time is Tuesday, May 26, 2026, at 9:15 a.m.

The ticket further states in the Remarks field: "EMERGENCY CREW WILL BE ON SITE AT THE START DATE AND TIME LISTED." The listed start date and time was Tuesday, May 26, 2026, at 9:15 a.m. Thus, the ticket itself affirmatively states that the emergency crew was planned to be on site at the listed Tuesday start time, approximately 95 hours and 12 minutes after the Friday emergency notice.

The ticket identifies the work area in Brilliant Township, Ward County, near 18th Ave N and 233rd Ave SE, with marking instructions for a 100-foot radius around a fiberglass rod with blue flags.

2. Positive-Response History

The Status History shows that Ticket No. 26046837 was created on May 22, 2026, at 10:13:16 a.m. North Prairie Regional Water District reported its facility marked at 10:15:54 a.m.; USAF Cable Affairs reported clear/no conflict at 10:24:56 a.m.; Souris River Telecommunication reported clear/no conflict at 1:45:49 p.m.; and Verendrye Electric Cooperative reported clear/no conflict at 1:45:50 p.m.

Accordingly, the public Status History reflects completed positive responses from all four notified operators by approximately 1:45:50 p.m. on Friday, May 22, 2026. The ticket nevertheless states that the emergency crew would be on site at 9:15 a.m. on Tuesday, May 26, 2026, more than 91 hours after the final positive response reflected in the public history.

3. Applicable Emergency Standard

N.D.C.C. § 49-23-01(5) defines an "emergency" as a sudden, unexpected occurrence involving a clear and imminent danger and demanding immediate action to prevent or mitigate loss of, or damage to, life, health, property, or essential public services. N.D.C.C. § 49-23-01(19) further provides examples of an "unexpected occurrence," including damage to a subsurface installation requiring immediate repair.

N.D.C.C. § 49-23-04(7) provides that, when excavation is being made in a time of emergency, the excavator shall give notification in compliance with Chapter 49-23 as soon as practical that an emergency exists, and each operator shall provide reasonably available location information as soon as practical.

Consistent with that statutory framework, North Dakota One Call's current public guidance states that emergency tickets are intended for situations involving a sudden, unexpected occurrence that presents a clear and imminent danger to life, health, property, or essential public services and requires immediate action.

4. North Prairie's May 26, 2026 Public Explanation

During North Prairie Regional Water District's May 26, 2026 Board of Directors meeting, General Manager Craig Haskins addressed the emergency locate at issue. He stated that Operations Manager Joddy Meidinger checked the reported condition with the farmer who had reported it and described "a little pool of water that had never really been there before," followed by "not moving, no water flowing out of it," while noting that the area had recently received substantial rain. (Meeting recording, approximately 1:05:14-1:05:36.)

Mr. Haskins then stated, "we thought it'd be better if we waited till this week to fix it," but explained that the District submitted the emergency One Call "in case something happened where it actually broke this weekend, Memorial Day weekend." (Approximately 1:05:36-1:05:51.)

5. Basis for Commission Review

The ticket record and the District's public explanation are consistent on the central issue: immediate excavation was not the stated plan when the emergency notice was submitted. Ticket No. 26046837 scheduled the emergency crew for Tuesday, approximately 95 hours after the Friday notice, while Mr. Haskins stated that the District had inspected the condition and decided it would be better to wait until the following week to make the repair.

Additional same-day One Call records further clarify the chronology. Ticket No. 26046837 was submitted at approximately 10:03 a.m. on May 22 with a work-to-begin time of Tuesday, May 26, at 9:15 a.m., and stated that the emergency crew would be onsite at that listed Tuesday time. Later that same Friday, North Prairie submitted two additional emergency water-main repair tickets. Ticket No. 26047405 was submitted at approximately 5:03 p.m. with a work-to-begin time of 5:30 p.m. that same evening; its marking instructions identified a water-main break "by the flowing water," and its Remarks field stated, "EMERGENCY CREW ON SITE." Ticket No. 26047419 was submitted at approximately 6:56 p.m. with a work-to-begin time of 7:15 p.m. that evening, and its Remarks field stated, "EMERGENCY CREW EN ROUTE." The public One Call record therefore does not support attributing the Tuesday start selected for Ticket No. 26046837 at approximately 10:03 a.m. to those two later emergency tickets, which were not submitted until approximately seven and nine hours afterward. The later tickets also demonstrate that, when North Prairie submitted emergency notices later that same day, it was capable of specifying immediate same-evening work and stating that an emergency crew was either already onsite or en route.

The public Status History also reflects that all notified operators had completed their positive responses on Friday, May 22, 2026.

Accordingly, I respectfully request that the Commission determine whether the circumstances existing when Ticket No. 26046837 was submitted constituted an emergency that already existed and demanded immediate action, or whether the emergency process was used prospectively so that locates would be available if the condition later developed into an emergency. I further request that the Commission determine whether the circumstances described by the District satisfied N.D.C.C. § 49-23-01(5) and whether the emergency excavation provisions of § 49-23-04(7) were properly invoked.

6. Prior Commission Enforcement Matter

PSC Case No. DM-22-425, Public Service Commission v. MP Technologies, LLC, Damage Prevention Enforcement, resulted in an Order on Consent Agreement dated July 12, 2023. Contemporaneous public reporting of the Commission's discussion states that the matter involved use of an emergency notice and that the circumstances did not satisfy the statutory emergency definition. I recognize that DM-22-425 involved different facts and cite it only as an analogous Commission enforcement matter demonstrating that the Commission has previously examined whether circumstances designated as an emergency actually met Chapter 49-23's emergency standard.

7. Requested Commission Review

I respectfully request that the Public Service Commission investigate the emergency designation associated with Ticket No. 26046837. In particular, I request that the Commission review North Dakota One Call's retained telephone and electronic records, the original information submitted with the emergency notice, and any communications with notified operators concerning the ticket.

I also request that the Commission obtain or review, as appropriate, information from the respondent concerning the condition observed on May 22, 2026; the farmer's report and the District's field assessment; the basis for classifying the locate as an emergency; the decision to schedule the repair for

May 26; any change in the condition during Memorial Day weekend; communications with locators; and the actual date and time excavation and repair commenced.

8. Evidence Preserved / Exhibits and References

Exhibit A - Ticket No. 26046837 Search and Status record, preserved Aug. 23, 2026.

Exhibit B - Ticket No. 26046837 Status History, preserved Aug. 23, 2026.

Exhibit C - Ticket No. 26047405 Search and Status record, preserved Aug. 24, 2026.

Exhibit D - Ticket No. 26047405 Status History, preserved Aug. 24, 2026.

Exhibit E - Ticket No. 26047419 Search and Status record, preserved Aug. 24, 2026.

Exhibit F - Ticket No. 26047419 Status History, preserved Aug. 24, 2026.

Reference: N.D.C.C. §§ 49-23-01(5), 49-23-01(19), and 49-23-04(7), One-Call Excavation Notice System.

Reference: PSC Case No. DM-22-425, Public Service Commission v. MP Technologies, LLC, Damage Prevention Enforcement, Order on Consent Agreement (July 12, 2023).

Reference: North Dakota One Call, "Excavator Resources," Emergency ticket description (current public guidance).

Reference: North Prairie Regional Water District Board of Directors Meeting, May 26, 2026, public meeting recording, relevant discussion approximately 1:05:14-1:05:51, <https://youtu.be/REDCeQ0H2Yo>.

The underlying One Call records, the public meeting recording, and transcript notes identifying the relevant speakers and timestamps have been preserved and are available upon request. I respectfully request that the Commission rely on the notification center's retained records, the respondent's documentation, and the District's public explanation to resolve the circumstances underlying the emergency designation.

Respectfully submitted by Brady Carpenter

North Dakota One Call

Ticket No: 26046837
Original Call Date: 05/22/26 10:03 am
Work to Begin Date: 05/26/26 09:15 am
Expiration Date: 06/17/26 09:15 am

Op: webusr6
Op: webusr6
EMER EMERGENCY

CALLER INFORMATION

Company Name: NORTH PRAIRIE REGIONAL WATER
Contact Name: JODDY MEIDINGER
Alt Contact: JODDY
Caller Address: 3811 BURDICK EXPRESSWAY MINOT, ND 58701
Email Address: billing@nprwd.com

Phone: 701-833-0492
Alt. Phone: 701-833-0492

DIG SITE INFORMATION

Type of Work: EMERGENCY - REPAIR WATER MAIN
Work Being Done For: NORTH PRAIRIE REGIONAL
Depth: OVER 10FT
Tunneling/Boring: N

Explosives: N
White Lining/Site Identification: PROJECT STAKING

DIG SITE LOCATION

County: WARD
City Limits: N
Address:
Street: 18TH AVE N
Intersecting Street: 233RD AVE SE
Location of Work: MARKING INSTRUCTIONS: MARK A 100 FT RADIUS AROUND THE STAKE - FIBERGLASS ROD WITH BLUE FLAGS.

Place: BRILLIAN TWP

GOOGLE DRIVING DIRECTIONS: FROM THE INTERSECTION OF 18TH AVE N AND 233RD AVE SE, HEAD SOUTH ON 18 AVE N FOR 0.648 MI HEAD W FOR 842 FT TO THE STAKE.

Remarks: EMERGENCY CREW WILL BE ON SITE AT THE START DATE AND TIME LISTED
Caller Twp: 152N
Map Twp: 152N
Map Coord NW Lat: 47.9838229
Rng: 81W
Rng: 81W
Sect-Qtr: 13-SE
Sect-Qtr: 13-SE
Lon: -100.9745454



SE Lat: 47.9832753

Lon: -100.9737272

MEMBERS NOTIFIED

District	Company Name	Marking Concerns	Status
NPRW01	NORTH PRAIRIE REGIONAL WATER	701-852-1886	Marked (Locate requester and locator are one and the same. Done!)
SOURIS01	SOURIS RIVER TELECOMMUNICATION	801-364-1063	Clear/No conflict
USAF01	USAF CABLE AFFAIRS	701-723-6053	Clear/No conflict
VEREND01	VERENDRYE ELECTRIC COOPERATIVE	801-364-1063	Clear/No conflict

Legend:  Locate Polygon

Lat/Lon





Google

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Report a map



Status History Ticket No: 26046837

Date: Sun Aug 23 12:03:00 EDT 2026

Date	Type	District	Company	Status	Notes
05/22/26 10:13:16	Ticket Created				
05/22/26 10:15:54	Ticket Check Response Added	NPRW01	NORTH PRAIRIE REGIONAL WATER	Marked	Locate requester and locator are one and the same. Done!
05/22/26 10:13:16	Ticket Check Response Added	NPRW01	NORTH PRAIRIE REGIONAL WATER	Not yet responded	
05/22/26 10:13:16	Ticket Check Response Added	SOURIS01	SOURIS RIVER TELECOMMUNICATION	Not yet responded	
05/22/26 13:45:49	Ticket Check Response Added	SOURIS01	SOURIS RIVER TELECOMMUNICATION	Clear/No conflict	
05/22/26 10:13:16	Ticket Check Response Added	USAF01	USAF CABLE AFFAIRS	Not yet responded	
05/22/26 10:24:56	Ticket Check Response Added	USAF01	USAF CABLE AFFAIRS	Clear/No conflict	
05/22/26 13:45:50	Ticket Check Response Added	VEREND01	VERENDRYE ELECTRIC COOPERATIVE	Clear/No conflict	
05/22/26 10:13:16	Ticket Check Response Added	VEREND01	VERENDRYE ELECTRIC COOPERATIVE	Not yet responded	

North Dakota One Call

Ticket No: 26047405
Original Call Date: 05/22/26 05:03 pm
Op: webusr6
Work to Begin Date: 05/22/26 05:30 pm
Op: webusr6
Expiration Date: 06/13/26 05:30 pm

CALLER INFORMATION

Company Name: NORTH PRAIRIE REGIONAL WATER
Contact Name: JODDY MEIDINGER
Phone: 701-833-0492
Alt Contact: JODDY
Alt. Phone: 701-833-0492
Caller Address: 3811 BURDICK EXPRESSWAY MINOT, ND 58701
Email Address: billing@nprwd.com

DIG SITE INFORMATION

Type of Work: EMERGENCY - REPAIR WATER MAIN
Work Being Done For: NORTH PRAIRIE REGIONAL WATER
Depth: OVER 10FT
Explosives: N
Tunneling/Boring: N
White Lining/Site Identification: PROJECT STAKING

DIG SITE LOCATION

County: WARD
Place: SUNDRE TWP
City Limits: N
Address: 4900
Street: 37TH AVE SE
Intersecting Street: 48TH ST SE
Location of Work: MARKING INSTRUCTIONS: MARK A 50 FT RADIUS AROUND THE WATER MAIN BREAK - CURB KEY STICKING OUT OF THE GROUND BY THE FLOWING WATER.
Remarks: EMERGENCY CREW ON SITE
Caller Twp: 154N
Rng: 82W
Sect-Qtr: 4-NW
Map Twp: 154N
Rng: 82W
Sect-Qtr: 4-NW
Map Coord NW Lat: 48.1964677
Lon: -101.2227315
SE Lat: 48.1961939
Lon: -101.2223207



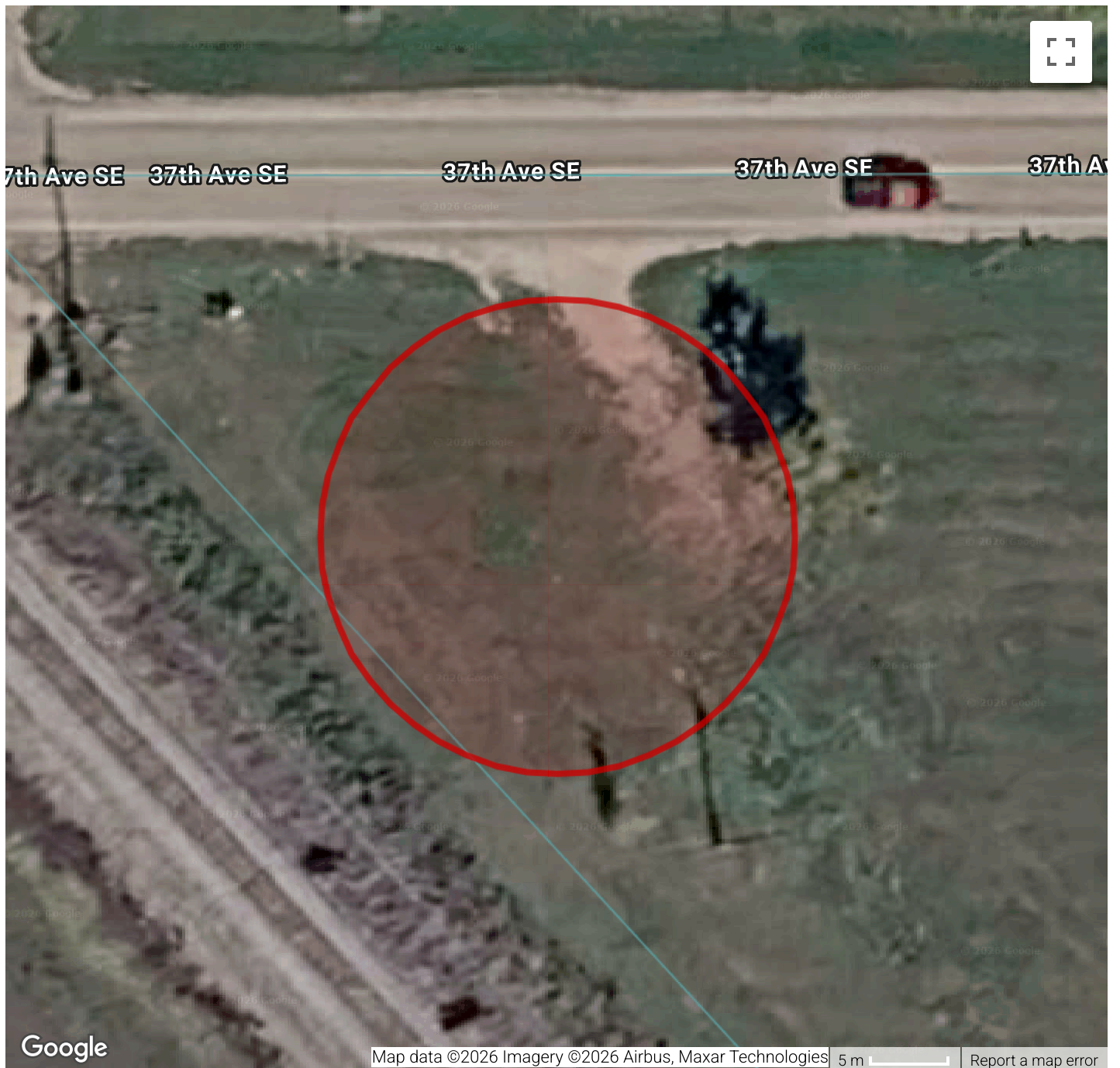
MEMBERS NOTIFIED

District	Company Name	Marking Concerns	Status
MDU01	MONTANA DAKOTA UTILITIES CO	800-638-3278	Marked
MIDCON26	MIDCONTINENT CABLE	605-271-0202	Marked (marked and flagged area.)
MINOT01	CITY OF MINOT WATER SEWER DEPT	701-857-4150	Clear/No conflict
NPRW01	NORTH PRAIRIE REGIONAL WATER	701-852-1886	Marked
SOURIS01	SOURIS RIVER TELECOMMUNICATION	801-364-1063	Marked
VEREND01	VERENDRYE ELECTRIC COOPERATIVE	801-364-1063	Clear/No conflict

Legend: Locate Polygon

Lat/Lon 48.196557 -101.221812





Status History Ticket No: 26047405

Date: Mon Aug 24 10:15:28 CDT 2026

Date	Type	District	Company	Status	Notes
05/22/26 17:17:07	Ticket Created				
05/22/26 17:17:07	Ticket Check Response Added	MINOT01	CITY OF MINOT WATER SEWER DEPT	Not yet responded	
05/22/26 19:12:10	Ticket Check Response Added	MINOT01	CITY OF MINOT WATER SEWER DEPT	Clear/No conflict	
05/22/26 18:14:13	Ticket Check Response Added	MIDCON26	MIDCONTINENT CABLE	Marked	marked and flagged area.
05/22/26 17:17:07	Ticket Check Response Added	MIDCON26	MIDCONTINENT CABLE	Not yet responded	
05/22/26 17:17:07	Ticket Check Response Added	MDU01	MONTANA DAKOTA UTILITIES CO	Not yet responded	
05/22/26 18:55:26	Ticket Check Response Added	MDU01	MONTANA DAKOTA UTILITIES CO	Marked	
05/22/26 17:17:07	Ticket Check Response Added	NPRW01	NORTH PRAIRIE REGIONAL WATER	Not yet responded	
05/22/26 18:04:16	Ticket Check Response Added	NPRW01	NORTH PRAIRIE REGIONAL WATER	Marked	
05/22/26 17:42:52	Ticket Check Response Added	SOURIS01	SOURIS RIVER TELECOMMUNICATION	Marked	

Date	Type	District	Company	Status	Notes
05/22/26 17:17:07	Ticket Check Response Added	SOURIS01	SOURIS RIVER TELECOMMUNICATION	Not yet responded	
05/22/26 17:42:53	Ticket Check Response Added	VEREND01	VERENDRYE ELECTRIC COOPERATIVE	Clear/No conflict	
05/22/26 17:17:07	Ticket Check Response Added	VEREND01	VERENDRYE ELECTRIC COOPERATIVE	Not yet responded	

North Dakota One Call

Ticket No: 26047419
Original Call Date: 05/22/26 06:56 pm
Op: webusr6
Work to Begin Date: 05/22/26 07:15 pm
Op: webusr6
Expiration Date: 06/13/26 07:15 pm

CALLER INFORMATION

Company Name: NORTH PRAIRIE REGIONAL WATER
Contact Name: JODDY MEIDINGER
Phone: 701-833-0492
Alt Contact: JODDY
Alt. Phone: 701-833-0492
Caller Address: 3811 BURDICK EXPRESSWAY MINOT, ND 58701
Email Address: billing@nprwd.com

DIG SITE INFORMATION

Type of Work: EMERGENCY - REPAIR WATER MAIN
Work Being Done For: NPRWD
Depth: 10FT
Explosives: N
Tunneling/Boring: N
White Lining/Site Identification: PROJECT STAKING

DIG SITE LOCATION

County: MCHENRY
Place: VELVA TWP
City Limits: N
Address:
Street: 42ND ST N
Intersecting Street: 17TH AVE N
Location of Work: MARKING INSTRUCTIONS: MARK A 100 FT RADIUS AROUND THE STAKE - ORANGE WITH BLUE FLAGS.

GOOGLE DRIVING DIRECTIONS: FROM THE INTERSECTION OF 42ND ST N AND 17TH AVE N, HEAD SOUTH ON 42ND ST N FOR 1.025 MI. TURN RIGHT AT THE 1ST CROSS STREET ONTO 41ST ST N FOR 0.895 MI. TURN RIGHT AT THE 1ST CROSS STREET ONTO 209TH ST SE FOR 1.052 MI. CONTINUE ONTO 18TH AVE FOR 0.403 MI HEAD ESE FOR 1765 FT TO THE STAKE.

Remarks: EMERGENCY CREW EN ROUTE
Caller Twp: 153N
Rng: 80W
Sect-Qtr: 33-SE
Map Twp: 153N
Rng: 80W
Sect-Qtr: 33-SE



Map Coord NW Lat: 48.0271901
Lon: -100.9609128
SE Lat: 48.0266425
Lon: -100.9600940

MEMBERS NOTIFIED

District	Company Name	Marking Concerns	Status
NPRW01	NORTH PRAIRIE REGIONAL WATER	701-852-1886	Marked
SOURIS01	SOURIS RIVER TELECOMMUNICATION	801-364-1063	Clear/No conflict

Legend: Locate Polygon

Lat/Lon





Google

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Status History Ticket No: 26047419

Date: Mon Aug 24 10:16:13 CDT 2026

Date	Type	District	Company	Status	Notes
05/22/26 19:01:49	Ticket Created				
05/22/26 19:01:49	Ticket Check Response Added	NPRW01	NORTH PRAIRIE REGIONAL WATER	Not yet responded	
05/22/26 21:00:11	Ticket Check Response Added	NPRW01	NORTH PRAIRIE REGIONAL WATER	Marked	
05/22/26 19:01:49	Ticket Check Response Added	SOURIS01	SOURIS RIVER TELECOMMUNICATION	Not yet responded	
05/22/26 19:20:35	Ticket Check Response Added	SOURIS01	SOURIS RIVER TELECOMMUNICATION	Clear/No conflict	

