



ONE-CALL COMPLAINT
PUBLIC SERVICE COMMISSION
SFN 59067 (08/2022)

INSTRUCTIONS: To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

SECTION I – COMPLAINANT (Individual/entity completing form)

Company/Entity Name (if applicable) Montana Dakota Utilities			
Contact Person Melissa Hansen	Email Address melissa.hansen@mdu.com	Telephone Number 701-389-4075	
Mailing Address 400 N 4th St	City Bismarck	State ND	Zip Code 58504
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.		☒ YES	☐ NO

SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)

Company/Entity Name (if applicable) BNC Northern Constructions			
Contact Person Joseph Langford	Email Address northernllc97@gmail.com	Telephone Number 701-648-8403	
Mailing Address 625 42nd St E	City Williston	State ND	Zip Code 58801

SECTION III – ALLEGED VIOLATION

OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).	
☐ Operator failed to mark or clear underground facility within locate period.	☐ Operator failed to mark underground facility within 24 inches horizontally.
EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).	
☐ Excavation started prior to underground facility locate.	☒ Excavator failed to provide locate notice prior to beginning excavation.
☐ Excavator failed to conduct the excavation in a careful and prudent manner.	☐ Excavator failed to renew locate request prior to expiration of the 21-day period.
OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.	
☒ Write Issue/Concern: Contractor called for an emergency locate request for a non-emergency excavation.	

SECTION IV – DESCRIPTION/DAMAGE

Date and Time of Event 08/21/2026 10:53 AM	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long) 3021 28th Ave W, Williston ND/31st St W	One-Call Ticket Number 26111069 (Emergency)
Underground Facility Affected ☒ Electric ☒ Gas ☐ Cable ☐ Communications ☐ Water ☐ Sewer/Storm Water ☐ Petroleum ☐ Other _____		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.) 2 Electric Primaries, 2 Electric secondaries, & 2" PI Main		Operator(s) Affected Montana Dakota Utilities
Estimated Value of Damage Near miss	Injuries (List Number, If Any) 0 Fatalities 0 Injuries 0 Hospitalizations	Number of Customers Affected 0
Description of the alleged violation/concern. If more space is required, attach additional page(s). Our Williston, ND, District Office was notified by another utility that BNC Northern Construction had been digging without proper locates. A supervisor from the Williston District office went out and spoke with this contractor regarding digging without proper locates. At that time, BNC was instructed to call in a locate ticket before they do any further excavation or dirt removal. The dangers of excavating without a locate ticket were explained to the contractor at that time. A gentleman from BNC by the name of Joseph was on site and stated he had a locate ticket already. After investigation, the supervisor found no locate ticket for this location and made Joseph aware. Joseph then replied "OK, I will just call in another one then." At the time of the MDU's supervisor's departure, there was no excavation taking place. Joseph then called in an emergency locate ticket and was found to be digging upon the MDU Utility Locator's arrival even though he had been told he needed to wait for their locate ticket to be marked as they did not have a valid dig ticket. (Photos attached)		

SECTION V – SIGNATURE OF COMPLAINANT

Signature 	Printed Name Sharon Homiston	Date 9-1-2026
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Please email the completed form to ndpsc@nd.gov, fax to 701-328-2410, or mail to: Public Service Commission
600 E. Boulevard Ave. Dept 408
Bismarck, ND 58505-0480

Bauske, Shelly A.

From: nd@occinc.com
Sent: Tuesday, September 1, 2026 11:50 AM
To: Hansen, Melissa
Subject: Ticket-26111069

**** WARNING: EXTERNAL SENDER. NEVER click links or open attachments without positive sender verification of purpose. DO NOT provide your user ID or password on sites or forms linked from this email. ****

North Dakota One Call

Ticket No: 26111069 **EMER EMERGENCY**
Original Call Date: 08/21/26 11:04 am
Work to Begin Date: 08/21/26 11:15 am
Expiration Date: 09/12/26 11:15 am

Caller Information

Company Name: BNC NORTHERN CONSTRUCTIONS

Contact Name: JOSEPH LANGFORD **Phone:** (701)648-8403

Alt. Contact: **Alt. Phone:**

Caller Address: 625 42ND ST E
WILLISTON, ND 58801 **Caller ID:** 225553

Email Address: northernllc97@gmail.com

Dig Site Information

Type of Work: EMERGENCY LOCATING OF GAS LINES
Work Being Done For: BNC NORTHERN CONSTRUCTIONS
White Lining/Site Identification: OTHER
Depth: 4FT **Explosives:** N **Tunneling/Boring:** N

Dig Site Location

County: WILLIAMS **Place:** WILLISTON
City Limits: Y
Address: 3021
Street: 28TH AVE W

Intersecting Street: 31ST ST W

Location of Work:

MARK 11FT ONTO THE PROPERTY FROM 28TH AVE W FOR THE WIDTH OF THE PROPERTY

Remarks:

CREW IS ENROUTE MDU STOPPED BY THE DIG SITE AND STATED THAT THEY HAD NOT MARKED ALL POTENTIAL GAS LINES ON THE PROPERTY, PINS ARE IN GROUND, NEEDS TO BE LOCATED ASAP

Caller Twp:		Rng:		Sect-Qtr:	
Map Twp:	154N	Rng:	101W	Sect-Qtr:	10-SW
Map Coord NW Lat:	48.1738600	Lon:	-103.6611167	SE Lat:	48.1735243
				Lon:	-103.6601843

MEMBERS:

District	Company Name	Status
MDU12	MONTANA-DAKOTA UTILITIES	Marked
NWCOMM03	NORTHWEST COMMUNICATIONS COOP	Marked
TCI03	MIDCONTINENT COMMUNICATIONS	Marked (Painted and flagged Midco lines. work was being done upon arrival without a ticket.)
WLLSTN01	CITY OF WILLISTON PUBLIC WORKS	Marked

28th AVE W







FOR SALE









